

FILE IN E-01345A-05-0816

ORIGINAL



ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

4700

Investigator: Richard Martinez Phone: (500) 000-0000 Fax: (500) 000-0000

Priority: Respond Within Five Days

Opinion No. 2006 - 52079 Date: 5/16/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Chuck Last: Tallberg

Account Name: Chuck Tallberg Home: (500) 000-0000

Street: [REDACTED] Work: (000) 000-0000

City: Phoenix CBR:

State: AZ Zip: 85027 is:

Utility Company: Arizona Public Service Company

Division:

Contact Name: For assignment Contact Phone: (602) 000-0000

Nature of Complaint:

Received the following email:
Hello,

My name is Chuck Tallberg. I have owned my home since it was built in 1983. The electric rate schedule that I have been on that entire time is the Demand Advantage Rate.

APS informed me in my current statement (dated April 28, 2006) that they will be requesting this rate be eliminated when APS files its next general rate filing with the Arizona Corporation Commission.

I just want you to know that I am very opposed to this action. It will force me to another rate that will increase my monthly bill to APS. I have never been late or missed a payment with APS.

I think this would be very unfair to change the rate schedule of a 23 year homeowner in the great state of Arizona.

Thank you,

Chuck Tallberg
[REDACTED]
Phoenix, AZ 85027

[REDACTED]
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

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(E-01345A-05-0816)

Good afternoon,

My name is Richard Martinez, Consumer Service Analyst II, for the Arizona Corporation Commission ("ACC") I am in receipt of your Opinion against the elimination of your specific rate (Demand Advantage Rate). I will enter your Opinion into our database for the record. I will also docket your Opinion so that the Commissioners will have an opportunity to read your specific concerns. I thank your for writing to the ACC stating your concerns.

Sincerely,

Richard Martinez
Consumer Service Analyst II
Arizona Corporation Commission
End of Comments

Date Completed: 5/16/2006

Opinion No. 2006 - 52079
