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4350 East Irvington F
Tucson, ,

August 29, 2003

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Mr. Ernest Johnson
Director, Utilities Division
ARIZONA CORPORATION COMMISSION
1200 West Washington Street
Phoenix, AZ 85007

AZ CORP COMMISSION
DEPT OF ENERGY

Arizona Corporation Commission
DOCKETED

Re: UniSource Energy Services Customer Disclosure Notification

SEP 03 2003

Dear Mr. Johnson:

DOCKETED BY	<i>AK</i>
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Decision 66028 ordered UniSource Energy Services to complete the following:

"IT IS FURTHER ORDERED that, within 60 days of the effective date of this Decision, UniSource shall provide in bills sent to customers of ElecCo and GasCo a notice regarding the revised rates, terms and conditions of service as set forth in the Agreement. The bill inserts shall also inform customers that the Commission remains the regulatory agency responsible for overseeing ElecCo's and GasCo's operations, and that customer complaints that cannot be resolved by the companies may be directed to the Commission's Consumer Services Division."

"IT IS FURTHER ORDERED that UniSource shall include in its notice to all former Citizens' gas and electric customers information regarding all available low-income programs, net metering, time-of-use services, DSM or energy conservation programs, renewable resource programs, and any other similar services or programs that are currently available that may assist customers in reducing their energy bills. Such notice shall be made available in both English and Spanish."

Enclosed please find examples of the actual electric and gas disclosure notices provided to all UniSource Energy Services Customers. If you or your staff require additional information please contact me at 520-745-3422.

Best regards,

David Couture
Director, Regulatory Services

Enclosures

Cc: Docket Control, Arizona Corporation Commission
Brian Bozzo, Arizona Corporation Commission
John Bolanowski, Arizona Corporation Commission
Jason Musgrove, UniSource Energy
Tom Campbell, Lewis & Roca, LLP