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ARIZONA CORPORATION COMMISSION RECEIVED  
UTILITY COMPLAINT FORM

**Investigator:** Janie Woller      **Phone:** (602) 542-0821      **Fax:** (602) 542-2129

**Priority:** Respond Within Five Days

2003 SEP -8 P 3:40  
ARIZONA CORPORATION COMMISSION  
DOCKETS SECTION

**Opinion No. 2003 - 28598**      **Date:** 9/5/2003

**Complaint Description:** 08A Rate Case Items - Opposed/In Favor

**Complaint By:** **First:** Neil & Angela      **Last:** Ambrosio

**Account Name:** Neil & Angela Ambrosio      **Home** (623) 214-9251

**Street:** 17770 W. Addie Lane      **Work:** (000) 000-0000

**City:** Surprise      **CBR:**

**State:** AZ      **Zip:** 85374      **is:**

**Utility Company:** Arizona - American Water Company

**Division:** Water

**Contact Name:** Karl Wilkins      **Contact Phone:** (623) 815-3107

**Nature of Complaint:**

Mrs. Ambrosio called to say that they were against any increase for Arizona-American Water Company because they are on a fixed income and most of it goes for perscriptions.

**Utilities' Response:**

**Investigator's Comments and Disposition:**

9/5/03 Agree to write up her comments. Closed.

**Date Completed:** 9/5/2003

**Opinion No. 2003 - 28598**

- WS-01303A-02-0867
- WS-01303A-02-0868
- WS-01303A-02-0869
- WS-01303A-02-0870
- W-01303A-02-0908

Arizona Corporation Commission  
**DOCKETED**  
SEP 08 2003

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