

FILE IN E-01345A-05-0816

ORIGINAL



0000049256

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51467

Date: 4/26/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Randy

Brolin

Account Name: Randy Brolin

Home: [REDACTED]

Street: N/A

Work: [REDACTED]

City: N/A

CBR:

State: N/A Zip: N/A

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Customer called the Commission to say that he is against the pending rate increase for Arizona Public Service Company and wants the Commission really look at the company's proposal to remove load control rate plans.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

I advised the customer that I would write up his comments, which would become part of the official record. A copy was also placed in the docket E-01345A-05-0816. CLOSED.

End of Comments

Date Completed: 4/26/2006

Opinion No. 2006 - 51467

AZ CORP COMMISSION
DOCUMENT CONTROL

2006 APR 26 P 3:27

RECEIVED

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51454

Date: 4/25/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Karen

Owens

Account Name: Karen Owens

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Tucson

CBR:

State: AZ Zip: 85711

is:

Utility Company: Arizona Public Service Company

Division:

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received the following correspondence:
April 20, 2006

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St.
Phoenix, AZ 85007

Public Comment Enclosed
Re: Amendment of Decision 67744

To whom it may concern:

Just to let you know, your online form states "You may save the completed form and email it as an attachment to..." but it does not permit you to save the form with information. If you save it, your information is deleted. So I saved it and retyped my information, and I was back to square one, I was unable to save the document to e-mail to you. I just thought maybe your IT personnel could work on that so the public could have more ease in responding to things :o) Thank you very much.

Enclosed is a copy for your files to please include in your October hearing for Amendment of Decision 67744. Thank you very much for hearing my opinion on this, and for your consideration.

Sincerely,

Karen Owens

I hope you seriously consider the amount of this increase, and the affect it will have on customers. I realize gas

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has gone up, but when it goes down or alt gas is available, APS will continue with exorbitant rates. Many people choose to live in in SRP neighborhood because of exorbitant APS rates. APS states their rates are equal to SRP, but this is not true-my bills are much larger with SPS no matter where I live, and now APS wants more. Are they competing with gas companies? It appears they are. Maybe management is getting paid too much with APS? If they receive this increase, then I , for one, will move to a SRP neighborhood. I just don't see how one utility can get so much more than another in the same state. Please don't let them hurt the homeowners like this. We could lose homes. Thank y (ou).

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

(Docket # E-01345A-05-0816)

I called customer and left her a voice mail message on her answering machine stating that we were in receipt of her correspondence in opposition against the proposed rate increase by APS. I told customer that we would also docket her Opinion so that the Commissioners will have the opportunity to read her concerns prior to voting on this matter. I left customer my toll free telephone number in case she wants to call be back with any other concerns not listed on her correspondence. CLOSED.

End of Comments

Date Completed: 4/26/2006

Opinion No. 2006 - 51454

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51469

Date: 4/26/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Robert G.

Patterson

Account Name: Robert G. Patterson

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Sedona

CBR:

State: AZ Zip: 86351

is:

Utility Company: Arizona Public Service Company

Division:

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

Received the following correspondence:

AZ. Corp Commission
Consumer Services

Re: E-01345A-05-0816

We must bring some stability to the market place, utilities are a good place to start.
No to an increase in residential rates.
Utilities should find other ways to pay the added cost to produce and deliver services.
Higher rates for large consumers
tax breaks
state support of fed.
Regulate oil interest
Fuel saving service trucks
new board members

Robert G. Patterson
[REDACTED]
Sedona, AZ 86351
[REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I called customer @ 1416 and told him that the Arizona Corporation Commission is in receipt of his correspondence he mailed to us and that I would enter his Opinion into our database for the record and will also have his Opinion docketed so that the Commissioners will have the opportunity to read his concerns against this proposed rate increase. Customer was very thankful for acknowledging receipt of his correspondence.

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CLOSED.
End of Comments

Date Completed: 4/26/2006

Opinion No. 2006 - 51469
