



ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

4700

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: (520) [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50967

Date: 4/7/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Charlene M.

Kidd

Account Name: Charlene M. Kidd

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Yuma

CBR:

State: AZ Zip: 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division:

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received the following correspondence:

We purchased a lot in the Foothills area, Yuma, AZ, in 1997 and decided to buy an the area with the sewer system because we only had to pay for the months we used the sewer: Now we have to pay for it year round. We were told that Far West Water & Sewer Company didn't have a choice because it was the law. With all of those exits fees and all the new customers being added every day, I would think they have to be making a good profit. Now they want another 35% increase on top of that. I know they have some legal problems because of their own negligence, but I don't think we, the customers, should have to be responsible for them. Those expenses should be handled entirely by Far West Water & Sewer and taken from their profits.

A hearing should be held in the winter months when most of the customers are in the area, not in summer when 80% of the people are gone. I don't feel that this is being fair to the customers.

I am not in favor of this increase!

Sincerely,

Charlene M. Kidd

[REDACTED]

Yuma, AZ 85367

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

RECEIVED  
2006 APR 10 A 10:43  
AZ CORP COMMISSION  
DOCUMENT CONTROL

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I called customer @ 1647 and told customer that I would enter her Opinion into our database for the record and will have her opinion docketed so that the Commissioners have an opportunity to read her opinion prior to rendering their decision on this proposed rate increase. CLOSED.

\*End of Comments\*

Date Completed: 4/7/2006

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