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SOUTHWEST GAS CORPORATION

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April 24, 2006

AZ CORP COMMISSION
DOCUMENT CONTROL

Docket Control Center
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007-2996

Re: **Docket No. G-01551A-04-0876; Decision No. 68487**

Pursuant to Commission Decision No. 68487, dated February 23, 2006, Southwest Gas Corporation (Southwest) hereby submits its compliance regarding two items in the above referenced decision: (1) implementation of Staff's recommendation to allow customers to donate to the Energy Share program through an indication on Southwest's customer billing statements (Ordering Paragraph, page 68, line 28 and page 69, lines 1-3); and (2) initiating discussions with Staff regarding gas procurement issues (Ordering Paragraph, page 68, lines 18-21).

As noted above, in Decision No. 68487, Southwest was ordered to implement an Energy Share contribution item on its customers' monthly bills within 60 days of the date of the Decision. The Energy Share program allows customers the opportunity to make voluntary contributions to help other customers with financial difficulties pay their utility bills. Southwest developed internal processes and implemented programming changes in its billing system to develop the Energy Share contribution information for the monthly billing statement. Southwest also worked with Staff to ensure the proposed changes met Staff's expectations of what should be presented to customers. On April 24, 2006, Southwest's Arizona customers will begin receiving the new billing statement with the Energy Share donation information. A copy of Southwest's bill with the additional contribution line and bill message notifying customers of how to donate to Energy Share is attached.

As noted above, in Decision No. 68487, Staff recommended that Southwest undertake a number of actions related to its gas procurement practices, including: a fuel and procurement practice "best practices" review; separation of the contract award group from the invoice approval authority; review of gas portfolio evaluation software; elimination of cell phone usage during term bidding and negotiating activities; and the use of a neutral party to observe gas procurement activities. Southwest was ordered to initiate discussions with Staff regarding these practices within 60 days of the Decision. Southwest has completed the separation of the contract award group from the invoice approval authority, eliminated the use of cell phones during term bidding and negotiating activities, and employed a neutral party to observe gas procurement activities. These actions were reported to Staff in a meeting held on Thursday, April 13, 2006 at the Commission's Phoenix offices. In addition, Southwest communicated with Staff its plans regarding the "best practices" review and the review of gas portfolio evaluation software.



Compliance to Decision No. 68487
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This completes the required compliance by Southwest regarding those two items. If there are any questions regarding these matters, please contact me at (702) 876-7163.

Respectfully submitted,

Debra S. Jacobson
Director, Government & State Regulatory Affairs

- c Ernest Johnson, ACC
- Bob Gray, ACC
- William Gehlen, ACC
- Brian Bozzo, ACC



SOUTHWEST GAS CORPORATION

Customer Assistance:

(602) 861-1999

TDD/Deaf Device:

(602) 395-4142

Spanish/Espanol:

(602) 678-6796

www.swgas.com

PO BOX 52075 MS 42A-002
PHOENIX, AZ 85072-2075

PLEASE RETAIN THIS TOP PORTION FOR YOUR RECORDS



Service Address:

Rate Schedule: 010/G-5 RESIDENTIAL GAS SERVICE

Your Local Office Is 10851 N BLACK CANYON HWY, PHOENIX AZ 85029

ACCOUNT NUMBER	CYCLE	DATE MAILED	PAST DUE AFTER	PLEASE PAY AMOUNT DUE
	06	04/17/06	05/08/06	\$56.33
PREVIOUS BILLING:				
Previous Balance				65.65
Payment(s) Since Last Bill - Thank You				65.65CR
Balance Forward				\$0.00
CURRENT BILLING:				
METER READING: Current 29 Days Previous				
Apr 12 1986 - Mar 14 1987 = 29 X .9895 =				
Billing Factor				Total Therms
Delivery Charge				15.72
Rate Adjustment				0.21
DOT Safety Surcharge				0.02
Monthly Gas Cost				23.75
Basic Service Charge				9.70
Applicable Revenue Taxes				6.93
Current Bill				\$56.33

Due on or before: 05/08/06 **Amount due: \$56.33**

Important Messages: Phoenix Weatherline 265-5550
Your next meter read date is: May 11, 2006

HELP NEIGHBORS IN NEED BY PARTICIPATING IN ENERGY SHARE. CONTRIBUTIONS ARE ADMINISTERED BY THE SALVATION ARMY AND MAY BE TAX DEDUCTIBLE. WRITE THE CONTRIBUTION AMOUNT ON THE ENERGY SHARE LINE BELOW AND MAKE CHECK PAYABLE FOR AMOUNT DUE PLUS YOUR DONATION.

Gas Usage History Information:	Avg Daily Therms	Avg Monthly Temperature
This Month: 29 Therms / 29 Days = 1.00	1.00	66
Last Month: 38 Therms / 32 Days = 1.19	1.19	60
Last Year: 5 Therms / 28 Days = 0.18	0.18	66

Previous Balance	Payments & Adjustments	Balance Forward	Current Bill	Current Balance	AMOUNT DUE
65.65	- 65.65	= 0.00	+ 56.33	= 56.33	\$56.33

PLEASE SEE REVERSE SIDE FOR RULES AND REGULATIONS • RETURN BOTTOM PORTION WITH PAYMENT



SOUTHWEST GAS CORPORATION

To pay by ATM/debit/credit card or electronic check, call Speedpay 1(866)263-5188 toll free.

\$

ENERGY SHARE CONTRIBUTION

ACCOUNT NUMBER	CYCLE	DATE MAILED	PAST DUE AFTER	AMOUNT DUE
	06	04/17/06	05/08/06	\$56.33



SOUTHWEST GAS CORPORATION
PO Box 98890
Las Vegas NV 89150-0101

This bill is now due and payable. Please make check payable to **SWG** and write account number on front of check or money order. Do not send cash through the mail or place cash in the night depository.