

Docket # E-01345A-05-0816

ORIGINAL



0000048099

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4700

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51374

Date: 4/24/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Charles H.

Gray

Account Name: Charles H. Gray

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Scottsdale

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: [REDACTED]

Nature of Complaint:

4/21/06 - Correspondence Received:

April 19, 2006

SUBJECT: Arizona Public Service Company (APS) Rate Increase

Docket Number E-01345A-05-0816

The application pertaining to above docket should "STRONGLY" be denied.

A permanent base rate increase for \$449.6 million is absurd. APS needs to re-group and reanalyze their budget.

Thank You

Charles H. Gray

[REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

4/24/06 - Correspondence mailed to Customer:

April 24, 2006

Charles H. Gray

[REDACTED]

AZ CORP COMMISSION
DOCUMENT CONTROL

2006 APR 25 12:53

RECEIVED

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

[REDACTED]
RE: ARIZONA PUBLIC SERVICE COMPANY:

Your letter regarding the Arizona Public Service Company rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Arizona Public Service Company application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,
Guadalupe Ortiz
Public Utilities Consumer Analyst
Utilities Division
[REDACTED]

End of Comments

Date Completed: 4/24/2006

Opinion No. 2006 - 51374

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2006 - 51346

Date: 4/24/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: James

Heidt

Account Name: James Heidt

Home: [REDACTED]

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: [REDACTED]

Nature of Complaint:

4/20/06 - E-Mail Received:

RE: Docket # E-01345A-05-0816

From: James Heidt [REDACTED]

Sent: Thursday, April 20, 2006 6:30 AM

To: Utilities Div - Mailbox

Subject: APS rate case:Amend decision no.67744, docket no. E-01345A-05-0816

I am totally opposed to the rate increase requested by APS. The main reason the power costs are increasing is poor management by APS. While they were going out purchasing more gas fired units companies like Southern Co. added thousands of megawatts of coal fired units. Now, because of these stupid decisions on their part, the rate payers are asked to bail them out again. I don't see them reducing their overhead costs, specially their management salaries, by 21.1 percent! The best thing that could happen to APS would be to sell to Southern, Duke or some other competent utility! Jim Heidt, Sedona

James Heidt [REDACTED]

Why Wait? Move to EarthLink.

End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4/24/06 - E-Mail to Customer:

April 24, 2006

Good Morning Mr. Heidt,

I am writing to acknowledge your email regarding Arizona Public Service Company and their request to increase rates.

The Arizona Corporation Commission appreciates the time you have taken to express your comments in this matter. Your comments have been noted and will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record, Docket# E-01345A-05-0816.

The Commission will consider your comments and concerns before a decision is rendered in the Arizona Public Service Company application.

Thank You,

Guadalupe Ortiz
Public Utilities Consumer Analyst
Utilities Division

(602)


End of Comments

Date Completed: 4/24/2006

Opinion No. 2006 - 51346
