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ORIGINAL
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4700

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50873

Date: 4/5/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Larry

Hansch

Account Name: Larry Hansch

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Customer called to voice his displeasure with Gold Canyon's proposed rate increase. He feels that an increase of 101% is definitely unfair. He says the company promised their customer that their would not be anymore increases for five years and currently it has been four years, so they broke their promise on that issue also.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

I thanked the customer for calling the Commission and advised him that I would write up his comments, which would make them public record. A copy of them will also be placed in the docket. (SW-02519A-06-0015) CLOSED.

End of Comments

Date Completed: 4/5/2006

Opinion No. 2006 - 50873

AZ CORP COMMISSION
DOCUMENT CONTROL

2006 APR -5 P 12: 26

RECEIVED

SW 05219A-06-0015

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50849

Date: 4/4/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Sue

Stalcup

Account Name:

Sue Stalcup

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Gold Canyon

CBR:

State:

AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

Mike Weber

Contact Phone: (623) 935-9367

Nature of Complaint:

Docket No. SW 02519-06-0015

From: SUE S STALCUP [REDACTED]

Sent: Tuesday, April 04, 2006 1:13 PM

To: Bradley Morton

Subject: Gold Canyon Sewer Fee Increase

I am a homeowner served by Gold Canyon Sewer. Needless to say, I am not in favor of the proposed increased. I think \$35 a month is high enough. The community I moved from in 1999 charged \$15 month for sewer. I would be interested in hearing the reason for such a large increase in fee.

Thank you,

Sue Stalcup

[REDACTED]
Gold Canyon, AZ 85218

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton

Sent: Tuesday, April 04, 2006 1:51 PM

To: 'SUE S STALCUP'

Subject: RE: Gold Canyon Sewer Fee Increase

Ms Stalcup,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Your opinion regarding Gold Canyon Sewer Company rate case has been received and I will docket it so it is part of the rate case and the Commissioners will be aware of your concern. Please contact me should you have further questions at [REDACTED]
End of Comments

Date Completed: 4/4/2006

Opinion No. 2006 - 50849

SW 02519A-06-0015

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50863

Date: 4/5/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Maurice

Henley

Account Name: Maurice & Sheila A. Henley

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

Mr. Hatch-Miller:

My wife and I have been rear-round residents of Gold Canyon since February 2001.

We wish to inform you of our strongest objection to the request of the above-mentioned company, to double the monthly sewer charges for residential customers, from \$35 to \$710.34. Arizona Water Company charge averages \$25.65 for a combined total of \$95.99 per month.

It is our understanding; Mesa City sewer customers pay an average of \$17.03 a month, plus a water charge that averages \$33.17. totaling \$50.20 per month.

We strongly urge the Commission to decline the rate increase, as requested by the above-mentioned company, when the two hearings are scheduled to be held on September 18 and September 25, 2006.

Sincerely,

Sheila A. and Maurice Henley.
(Sheila A. And Maurice Henley)

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Consumer called, confirmed his opinion has been received and explained docket procedure and that all Commissioners will be made aware of his concerns regarding the rate case.

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 4/5/2006

Opinion No. 2006 - 50863
