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January 11, 2002

VIA OVERNIGHT MAIL

Arizona Corporation Commission
Docket Control Center
1200 West Washington Street
Phoenix, AZ 85007-2996

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AZ CORP COMMISSION
DOCUMENT CONTROL

Re: **Big Planet, Inc.'s Responses to Arizona Corporation Commission's First Set of Data Requests – Docket No. T-03630A-01-0854**

Dear Sir or Madam:

Enclosed for filing on behalf of Big Planet, Inc. ("Big Planet") are an original and ten (10) copies of Big Planet's responses to staff's First Set of Data Requests issued in the above-referenced proceeding.

Please date-stamp the enclosed extra copy of this filing and return it in the self-addressed, postage-paid envelope provided. Should you have any questions concerning this letter, please do not hesitate to contact me.

Respectfully submitted,

Tony S. Lee

Counsel for Big Planet, Inc.

Enclosures

cc: Scott Farnsworth (Big Planet)
Zenas J. Choi

Arizona Corporation Commission
DOCKETED
JAN 14 2002

DOCKETED BY

BIG PLANET'S RESPONSES TO
ARIZONA CORPORATION COMMISSION'S FIRST SET OF DATA REQUESTS
- DOCKET NO. T-03630a-01-0854

Please make sure each numbered item and each part of the item is answered completely. If it is not, Staff will resubmit the numbered item(s) and/or part(s) of the item in a following data request. In order for Staff to continue with its review of this application, the following information must be submitted:

1. You indicated that you want to provide the following:

 X Resold long distance services (answer items 1 - 14 and items 15 - 21)

2. Provide facsimile number (including area code) of the Applicant.

(801) 345-1299

Provide the e-mail address of the Applicant.

ScottF@BigPlanet.Net

Provide the Web address (if one is available for customer access) of the Applicant.

N/A

3. Provide facsimile number (including area code) of the management contact.

(801) 345-1299

Provide the e-mail address of the management contact.

ScottF@BigPlanet.Net

(Note; You are required to inform the Commission of any changes pertaining to the Applicant, dba name, management contact, Attorney and/or Consultant, or the Company's complaint contact person.)

4. You indicated that the Applicant is:

Corporation please indicate type: "S", X "C", Non-profit,
please indicate domicile: Arizona, X Foreign

(Note: According to A.R.S. § 40-282 A., "If an Applicant for a Certificate of Convenience and Necessity is a corporation, a certified copy of its Articles of Incorporation shall be filed in the office of the commission before any Certificate of Convenience and Necessity may issue."5)

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5. You provided us with a copy of your proposed tariffs as Attachment "B".

Indicate by reference to page number(s) the proposed rates and charges for each service to be provided.

Original Sheet Nos. 41-43.

Indicate by reference to page number(s) the tariff (maximum) rate as well as the price to be charged.

Original Sheet Nos. 41-43.

(Note: If no maximum rates are indicated, then the current prices on file will be considered current and maximum rates.)

Indicate by reference to page number(s) the terms and conditions that will apply to provision of the service(s) by your Company.

Original Sheet Nos. 5-38.

Indicate by reference to page number(s) the deposits, advances, and/or prepayments that will apply to provision of the service(s) by your Company.

Original Sheet No. 22.

(Note: Price list rate changes that result in rates that are lower than the tariff rate are effective upon concurrent notice to the Commission (see Rule R14-2-1109 (B) (2)). See Rule R14-2-1110 for procedures to make price list changes that result in rates that are higher than the tariff rate.)

6. Please indicate if your Company has financial statements for the two most recent years.

No.

If "no", explain why and give the date your Company began operations.

Big Planet has resold interexchange telecommunications service in the State of Arizona since March 2000.

7. Please provide financial information as Attachment "C".

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As stated in its CC&N application, Big Planet will rely upon the substantial financial resources of its ultimate parent, Nu Skin Enterprises, Inc. to fund operating costs. These financial resources are identified in the annual and quarterly report information on Nu Skin Enterprises, Inc.'s most recent 10K and 10Q filings with the SEC which were attached to Big Planet's CC&N application as Exhibit D and incorporated by reference herein.

Provide us with a copy of your Company's balance sheet in Attachment "C".

See Response to Data Request No. 7 above.

Provide us with a copy of your Company's income statement in Attachment "C".

See Response to Data Request No. 7 above.

Provide us with a copy of your Company's audit report (if audited) in Attachment "C".

See Response to Data Request No. 7 above.

Provide all related notes to these financial statements for the two most recent years that your Company has been in business in Attachment "C".

See Response to Data Request No. 7 above.

8. Please provide retained earnings account information on the balance sheet or on a separate sheet in Attachment "C".

See Response to Data Request No. 7 above.

9. Please indicate if your Company is a subsidiary.

Yes.

If "yes", provide a copy of your Parent Company's financial statements, in addition to your Company's financial statements, in Attachment "C".

Repeat items 6, 7, and 8 for your Parent Company. Make sure answers furnished by your Parent Company satisfy each item and request for information.

See Response to Data Request No. 7 above.

10. You indicated that your customers will be required (or have the option) to pay advances, prepayments, or deposits for any of your products or services.

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Provide an explanation of how and when these customer advances, prepayments, or deposits will be applied or reference the terms and conditions section of your Company's tariffs (by reference to page number(s)) with this explanation. If this information is not explained in the tariff, provide it on a separate sheet.

See Original Sheet No. 22, Sections 4.5.1 and 4.5.2.

(Note: Commission considers prepaid calling cards de facto prepayments.)

11. Please state the proposed fee that will be charged for returned checks.

The customer will be assessed a charge of Fifteen Dollars (\$15.00) for each check submitted by the Customer to the Company which a financial institution refuses to honor.

12. Please clarify and indicate by reference to page number(s) in your tariff your Company's deposit policy.

See Original Sheet No. 22, Section 4.5.2. Big Planet does not normally require a deposit from its customers. However, Big Planet reserves the right to collect an amount not to exceed two (2) month's estimated charges from residential customers and two and one half (2½) months estimated charges from business customers.

(Note: Pursuant to A.A.C. R14-2-503 (B), the amount of a deposit required by the utility shall not exceed 2 times that residential customer's estimated average monthly bill or the average monthly bill for the customer class for that customer which ever is greater. Nonresidential customer deposits shall not exceed 2 ½ times that customer's estimated maximum monthly bill. The term "deposit" refers to all deposits, advance payments, and prepayment.)

13. Please submit copies of affidavits of publications that the Company has, as required, published legal notice of the application in all counties where services will be provided. Prior to the issuance of a CC&N, the Applicant is to complete and submit the following:

A correspondence letter. Refer to the Sample Correspondence Letter in the Legal Notice Material;

A copy of Big Planet's correspondence letter is attached as a supplement to this filing.

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Affidavits of publication form. Refer to the Sample Proof of Publication and an Affidavit of Publication in the Legal Notice Material; and

A copy of Big Planet's affidavit of publication attached as a supplement to this filing.

The actual copy of your Company's published Legal Notice as noted in the Legal Notice Material.

A copy of Big Planet's published Legal Notice is attached as a supplement to this filing.

(Note: Use the Sample Legal Notice For Resold Telecommunications Services to provide resold long distance and/or resold local exchange telecommunications services. Use the Sample Legal Notice For Facilities-Based Telecommunications Services to provide facilities-based and resold local exchange, long distance and access exchange telecommunications services. All material for preparing and filing Legal Notice in the newspapers is available at the end of item number 21).

14. Based on the review of the financial information submitted, Staff will determine whether or not the Applicant lacks sufficient financial resources.

If Staff determines the Applicant lacks sufficient financial resources, the Applicant must do one of the following:

1. Staff recommends that the Applicant procure a performance bond equal to \$10,000. The minimum bond amount of \$10,000 should be increased if at any time it would be insufficient to cover prepayments or deposits collected from the Applicant's customers. Staff further recommends that proof of the above mentioned performance bond be docketed within 90 days of the effective date of an order in this matter or 30 days prior to the provision of service, which ever comes first. If the Applicant is currently providing service, then please docket the performance bond within **60 days** of the date of this letter.

(Note: The minimum bond amount for each type of telecommunication services is as follows: resold long distance \$10,000; resold local exchange \$25,000; facilities-based long distance \$100,000; and facilities-based local exchange, including access service, \$100,000. The amount of performance bond for multiple services is an aggregate of the minimum bond amount for each type of telecommunications services requested by the Applicant.)

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OR

2. The Applicant must file a letter stating that it does not currently, and will not in the future, charge its customers for any prepayments, advances, or deposits. If the Applicant is currently collecting prepayments, advances, or deposits, the Applicant must refund those charges to customers to avoid maintaining the above mentioned performance bond. If in the future, the Applicant desires to charge prepayments, advances, or deposits, it must file information with the Commission that demonstrates the Applicant's financial viability. Staff will review the information and forward its recommendation to the Commission for a Decision.

15. You indicated that your Company is currently reselling long distance telecommunications services in Arizona.

Identify whether operator services are provided or resold.

Big Planet does not provide or resell operator services at this time. If Big Planet may decide to provide such services in the future, Big Planet will notify the Commission in advance and comply with any applicable regulatory requirements.

Identify whether operator services are provided or resold to traffic aggregators (as defined in A.A.C. Rule R14-2-1001 (3)).

Big Planet does not provide or resell operator services to traffic aggregators at this time. If Big Planet may decide to provide such services in the future, Big Planet will notify the Commission in advance and comply with any applicable regulatory requirements.

(Note: Commission rule requires that a separate CC&N, issued under Article 10, be obtained in order to provide operator services to traffic aggregators.)

16. Please list the states in which you have applied for authority to offer resold long distance telecommunications services.

Big Planet is currently approved to offer services similar to those it intends to resell in the State of Arizona in all states except Arizona and Alaska. In addition to the present application, Big Planet currently has an application to offer such services pending in the states of Alaska.

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17. Please indicate the resold long distance telecommunications services you applied for in each state.

In each state where Big Planet has applied for authority to offer resold long distance telecommunications services, Big Planet has sought authority to provide finished resold intrastate interexchange telecommunications services by purchasing wholesale services from other carriers.

18. Please list and give a detailed explanation of complaints you have received (if any) regarding resold long distance exchange telecommunications services offered in other states.

To date, Big Planet has not been involved in any formal complaint proceedings before any state or federal regulatory commission.

State what actions were taken to remedy these complaints and to prevent them from occurring again.

N/A

19. You indicated that your Company is a switchless reseller of long distance telecommunications services.

Provide the name of the company or companies whose long distance telecommunications services you resell.

Big Planet intends to resell the services of I-Link Communications and/or other carriers as market conditions warrant.

20. Please list the companies with which you have signed resale agreements for long distance, along with the states in which they were approved.

Big Planet has entered into a resale agreement for long distance with I-Link Communications for all states in which Big Planet operates.

21. Please provide us with a copy of the resale agreement or contract between your Company and the applicable local exchange service provider. All applications for resold long distance telecommunications services must include a resale agreement or contract as Attachment "F".

Due to proprietary concerns, Big Planet cannot provide copies of the resale agreement at this time.

January 11, 2002

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BIG PLANET'S RESPONSES TO
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Attachment A

SWIDLER BERLIN SHEREFF FRIEDMAN, LLP

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December 14, 2001

To: Docket Control Center
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007-2927

Re: Application of Big Planet, Inc. for a Certificate of Convenience
and Necessity – Docket No. T-03630A-01-0854

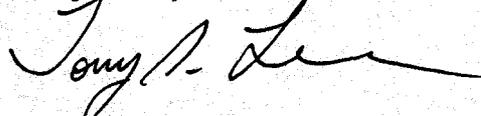
Dear Sir or Madam:

On behalf of Big Planet, Inc., please find enclosed an original and ten (10) copies of a notarized affidavit attesting that Big Planet, Inc. has filed the required public notice of its Application for a Certificate of Convenience and Necessity in *The Arizona Republic* newspaper on November 29, 2001.

Enclosed is an additional copy of the transmittal letter and affidavit. Please date-stamp the additional copy and return it to us in the enclosed stamped, self-addressed envelope as an acknowledgement of receipt.

If you have any questions regarding this matter, please do not hesitate to contact Zenas Choi at 202/295-8375.

Respectfully submitted,



Tony S. Lee

Counsel for Big Planet, Inc.

cc: Zenas J. Choi (SBSF)

DOCKET NO. T-03630A-01-2001
 NOTICE OF APPLICATION FOR
 CONVENIENCE AND NECESSITY TO PROVIDE COMPETITIVE RESOLD TELECOMMUNICATIONS SERVICES BY BIG PLANET, INC.
 Big Planet, Inc. ("Applicant") has filed with the Arizona Corporation Commission ("Commission") an application for a Certificate of Convenience and Necessity ("Certificate") to provide competitive resold telecommunications services in the State of Arizona. Applicant will be required by the Commission to provide this service under the rates and charges and terms and conditions established by the Commission.
 A.R.S. § 40-282 provides that the Commission may act on an application for a Certificate to provide resold telecommunications services without a hearing, or with a hearing if one is requested by any party. Applicant or any other party must request a hearing within twenty (20) days of the date of this notice, or the Commission will rule on the application without a hearing.
 The application report of the Commission's Utilities Division Staff, and any written objections to the Staff report prepared by the Applicant will be made available for inspection during regular business hours at the offices of the Commission located at 1200 West Washington Street, Phoenix, Arizona 85007, and at Big Planet, Inc., 75 West Center Street, Provo, UT 84601.
 Under appropriate circumstances, interested parties may intervene in the proceedings and participate as a party. You have the right to intervene in the proceedings, or you may make a statement for the record. Intervention shall be in accordance with A.A.C. R14-2-105, except that all motions to intervene must be filed within twenty (20) days of the date of this notice. Persons desiring to intervene must submit a motion to intervene with the Commission and send such motion to the Company or its counsel and to the Commission, and which, in the minimum, shall contain the following:
 1. The name, address, and telephone number of the proposed intervenor and of any party upon whom service of documents is to be made, different from the intervenor.
 2. A short statement of the proposed intervenor's interest in the proceeding (e.g., a customer of the Company, a shareholder of the Company, a competitor, etc.)
 3. A statement certifying that a copy of the motion to intervene has been mailed to the Company or its counsel and to all parties of record in the case.
 A.A.C. R14-2-105 shall govern the granting of motions to intervene. The granting of intervention, among other things, entitles a party to present sworn evidence at hearings and to cross-examine other witnesses. However, failure to intervene will not preclude any interested persons or entities from appearing at the hearing and making a statement on their own behalf. The hearing will be held at the Arizona Corporation Commission, 1200 West Washington Street, Phoenix, Arizona 85007. Please check with the Commission on the date of the hearing.
 If you have any comments, file them to:
 The Arizona Corporation Commission Attention: Director of Utilities Division
 1200 West Washington Street
 Phoenix, Arizona 85007
 All written comments should be received on or within twenty (20) days of the date of this notice.
 If you have any questions about this application, or want information on intervention, you may contact the Consumer Services Section of the Commission at 1200 West Washington Street, Phoenix, Arizona 85007 or call 1-800-222-6822.
 The Commission does not discriminate on the basis of disability in admission to its public meetings. Persons with a disability may request a reasonable accommodation such as a sign language interpreter, as well as request this document in an alternative format by contacting Shelly Hood, ADA Coordinator, voice phone number 602/542-5931. E-mail: shhood@cc.state.az.us. Requests should be made as early as possible to allow time to arrange the accommodation.
 11/23/2001 - November 29, 2001

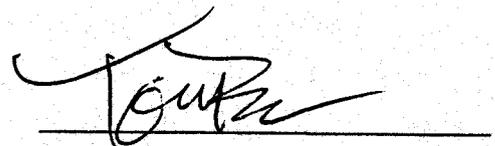
THE ARIZONA REPUBLIC

STATE OF ARIZONA }
COUNTY OF MARICOPA } SS.

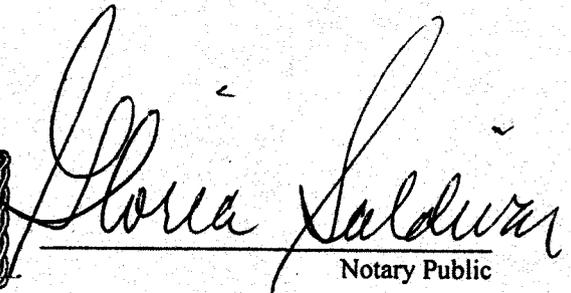
TOM BIANCO, being first duly sworn, upon oath deposes and says: That he is the legal advertising manager of the Arizona Business Gazette, a newspaper of general circulation in the county of Maricopa, State of Arizona, published at Phoenix, Arizona, by Phoenix Newspapers Inc., which also publishes The Arizona Republic, and that the copy hereto attached is a true copy of the advertisement published in the said paper on the dates as indicated.

The Arizona Republic

11/29/2001



Sworn to before me this
29TH day of
November A.D. 2001


Notary Public