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JUN 22 11 59 AM '00

Arizona Corporation Commission

DOCUMENT CONTROL DOCKETED

JUN 22 2000

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June 21, 2000

INDEXED BY	<i>JK</i>
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**VIA FEDERAL EXPRESS**

Docket Control Center  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007-2996

Re: essential.com, inc. d/b/a Essential.com, Inc. - Your Energy & Communications  
Superstore; Docket No. T-03832A-00-0220

Dear Sir or Madam:

Enclosed please find an original and 10 (ten) copies of this correspondence. This letter is in response to Marta Kalleberg's letter dated May 8, 2000. The purpose of this letter is to inform the Commission that essential.com, inc. ("Essential") does not currently and will not in the future, charge its customers for any prepayments, advances or deposits without first having made appropriate filings with and obtaining necessary approval from the Commission.

If you have any questions, please contact me at (617) 556-3857.

Very truly yours,

Eric J. Krathwohl

cc: Peter Mills