

SW-02519-06-0015



0000046268

ORIGINAL

ARIZONA CORPORATION COMMISS.

UTILITY COMPLAINT FORM

4700

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50770

Date: 3/31/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: John J. and Arlene L. Pytko

Account Name: John J. and Arlene L. Pytko

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon, AZ

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: Mike Weber

Contact Phone: [REDACTED]

Nature of Complaint:

\*\*\*\*SW-02519-06-0015\*\*\*\*

Customer wrote the following in a letter to the Commission -

March 27, 2006

Arizona Corporation Commission  
Utilities Division  
1200 West Washington  
Phoenix, AZ 85007-2996

Re: Gold Canyon Sewer Co., Case #SW-02519A-00-0638

We, as residents of MountainBrook Village in Gold Canyon are Very unhappy to hear that the sewer rate will be increased.

Back a few years ago, Trevor Hill, with the company stated That there would be no rate increase for several years.

A rate Increase of 101% is way out of line and we feel that the Amount we now pay is excessive.

Sincerely,

John J. & Arlene L Pytko

[REDACTED]  
Gold Canyon, AZ 85218

\*End of Complaint\*

Utilities' Response:

RECEIVED  
2006 APR -4 A 10:00  
AZ CORP COMMISSION  
DOCUMENT CONTROL

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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### Investigator's Comments and Disposition:

Customers comments entered for the record and with the Docket in this case. Letter sent to customers (attached) acknowledging Commission receipt of their comments.

\*End of Comments\*

Date Completed: 4/3/2006

Opinion No. 2006 - 50770

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**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50785

Date: 4/3/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Marguerite

Haines

Account Name: Marguerite Haines

Home: (480) 000-0000

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

**Nature of Complaint:**

Docket No. SW 02519A-06-0015

Marguerite Haines

[REDACTED]  
Gold Canyon, AZ 85218

March 29 2006

Director of Utilities  
Arizona Corporation Commission  
Utilities Division  
1200 West Washington  
Phoenix, Az 85007-2996  
GCWWTF case# Docket# SW-02519A-00-0638

Mr. Brad Morton:

I am writing about the proposed sewer increase with the Gold Canyon Sewer Company. I do not understand how they can justify the current monthly charge of \$35.00 when our neighboring communities monthly charge is around \$20.00. After Algonquin promised the community they would not raise the sewer rate, now they are asking for a 100% increase on top of what was a very high rate to begin with.

Many of the residents in Gold Canyon are retired and living on a fixed income. This proposed increase is outrageous. It is important for you to know that it does not matter how much money they have spent, the odor problem has never been rectified.

Lastly, we do not have an alternative for this problem and I am asking you to please look into this issue for all the current and future residents of Gold Canyon.

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Thank you  
Marguerite Haines  
Cc: Jeff Hatch-Miller, chairman  
\*End of Complaint\*

**Utilities' Response:**

Opinion entered and docketed.  
\*End of Response\*

**Investigator's Comments and Disposition:**

April 3, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

☐Your letter regarding the Gold Canyon Sewer Company rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Gold Canyon Sewer Company application.

☐The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

☐Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

☐Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

☐☐☐☐☐Sincerely,

☐☐☐☐☐Bradley G. Morton  
☐☐☐☐☐Public Utilities Consumer Analyst  
☐☐☐☐☐Utilities Division  
\*End of Comments\*

**Date Completed: 4/3/2006**

**Opinion No. 2006 - 50785**

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: (602) 542-2120 [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50820

Date: 4/4/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Elaine

Moore

Account Name:

Elaine Moore

Home: [REDACTED]

Street:

n/a

Work:

City:

Gold Canyon

CBR:

State:

AZ Zip: 85218

is:

Utility Company:

Gold Canyon Sewer Company

Division:

Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

Consumer against such a high rate increase when many residents are on limited incomes.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Rate case procedure explained and opinion docketed so Commissioners are aware of consumers opinion.

\*End of Comments\*

Date Completed: 4/4/2006

Opinion No. 2006 - 50820



ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50819

Date: 4/4/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Chris

Demaline

Account Name: Chris Demaline

Home: [REDACTED]

Street: n/a

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: Mike Weber

Contact Phone: (623) 935-9367

Nature of Complaint:

Docket No. SW -02519A-06-0015

Sent: Monday, April 03, 2006 1:52 PM  
To: Bradley Morton  
Subject: Algonquin Water Resources - Rate Increase

Dear Mr. Morton

I experienced extreme displeasure when I heard that the Gold Canyon Sewer Company had the audacity to request an obscene 101% rate increase. After many years of providing sub-par services, they finally agreed to make necessary upgrades to their treatment system. During the planning hearings Algonquin representatives assured residents that rate increases would not result. Now, after the project is complete, they have reneged on their prior agreement.

I strongly suggest that the ACC not approve this rate increase

Regards,

Chris Demaline  
Gold Canyon, AZ

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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From: Bradley Morton  
Sent: Tuesday, April 04, 2006 7:30 AM

Subject: RE: Algonquin Water Resources - Rate Increase

Mr Demaline,

Thank you for your opinion regarding Gold Canyon Sewer Company rate case. I will docket your opinion which makes it part of the case records and the Commissioners are made aware of your valuable opinion. If I can answer any further questions please contact me.

\*End of Comments\*

Date Completed: 4/4/2006

Opinion No. 2006 - 50819

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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: (6 [REDACTED])

Priority: Respond Within Five Days

Opinion No. 2006 - 50818

Date: 4/4/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Duane

Johnson

Account Name: Duane Johnson

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW -02519A-06-0015

[REDACTED]  
Sent: Monday, April 03, 2006 5:03 PM  
To: Bradley Morton  
Subject: Gold Canyon Sewer Co

I am concerned about the proposed 101% rate increase from the Gold Canyon Sewer Company. This large of a rate increase is not reasonable!!!

Duane Johnson  
[REDACTED]

Gold Canyon, AZ  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton  
Sent: Tuesday, April 04, 2006 7:25 AM  
To: 'Duane Johnson'  
Subject: RE: Gold Canyon Sewer Co

Mr Johnson,

Thank you for sending your opinion regarding the Gold Canyon Sewer Company rate case. I will docket you

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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opinion which means it becomes part of the case record and the Commissioners are made aware of your valuable opinion. If I can answer any further questions, please contact me.  
\*End of Comments\*

Date Completed: 4/4/2006

Opinion No. 2006 - 50818

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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50817

Date: 4/4/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Bob Last: Trehearne

Account Name: Bob & Judy Trehearne

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: ([REDACTED])

Nature of Complaint:

Docket No. SW -02519A-06-0015

[REDACTED]

Sent: Monday, April 03, 2006 6:08 PM
To: Bradley Morton
Subject: Gold Canyon Sewer Rate Hike

Brad,
I just to add my comments to the proposed rate hike for the Gold Canyon Sewer Company. As a part time resident of Gold Canyon and thus only using the facilities of the GCSC for perhaps only 3 or 4 months a year, I think the proposed rate hike is outrageous. Bear in mind that the sewer charges are applied for each and every month regardless of occupancy. I am a native Arizonian but having lived in this valley's heat for over 65 years I feel that leaving for an extended seasonal summer visit to the mountains in Northern Arizona for about 8 or 9 months each year is well deserved.

But one of my questions concerns the rate for occupied RV spaces of \$48.37 per month. How is it that a part time RV space gets a lower rate than a permanent home?? Is it because the rate is lower due to only part time use? If that is the case, why are permanent home owners charged not only a higher rate but for each and every month of the year, even if they are gone from Gold Canyon for 8 or 9 months of the year, as I am.

This question of doubling of the rate but offering no suspension of charges for the months not in Gold Canyon needs to be addressed. I hope you will consider this point of view as I am sure that I am not the only one in this position.

As for as the proposed level of charges of \$70.45 per month, this is an extremely high charge and as engineer I do not understand why this is necessary if the facilities were designed and constructed properly. Additional homes are being built almost on a daily basis which adds considerable to the cash flow of GCSC.

Another point concerns the non Arizona ownership of this company. What expenses are being charged to

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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this GCSC that are not necessary for its operation???  
My phone number is [REDACTED] you are interested in further discussions.

Thank you,

Bob and Judy Trehearne

[REDACTED]  
Gold Canyon, AZ 85218  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

From: Bradley Morton  
Sent: Tuesday, April 04, 2006 7:20 AM  
To: 'Bob Trehearne'  
Subject: RE: Gold Canyon Sewer Rate Hike

Mr & Mrs Trehearne,

I have received your opinion in the Gold Canyon Sewer Company rate case. I will docket your opinion which means it will be part of the case records and Commissioners will be aware of your concerns. Please contact me should you have further questions.

\*End of Comments\*

**Date Completed: 4/4/2006**

**Opinion No. 2006 - 50817**

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SW 02519A-06-0015

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50843

Date: 4/4/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Rip

Sartell

Account Name:

Ripley B & Marion E. Sartell

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Gold Canyon

CBR:

State:

AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

Wednesday, March 29, 2006  
Honorable Jeff Hatch-Miller  
Chairman  
State of Arizona  
Corporation Commission  
1200 West Washington  
Phoenix, AZ 85007-2296

Reference: GCWWTF Case# Docket No. SW 0251 9A-004638  
Utilities Division  
Gold Canyon Sewer Company Request for  
Over 100% Residential Monthly Fee Increase  
from \$35.00IMonth to over \$70.00IMonth

Dear Jeff:

We are residents of the Gold Canyon, Arizona. We read In the Apache Junction Gold Canyon News, and the Arizona Tribune Newspaper that the Gold Canyon sewer company Is trying to pass legislation that would allow it to over double it's monthly payment for only the sewer utility service that serves this community.

We attended a Gold Canyon Community Associations United meeting for all of the Gold Canyon HOA's at the Mountain Brook Community Center Mesquite Room on March 28, 2006 to discuss the proposed monthly fee increase from \$35.00Imonth to over \$70.00Imonth.

We learned that this Sewer organization had attempted to improve the processing, and were also going to eliminate foul odors that were evident in the surrounding areas. We also learned that prior to this sewer company embarking on the improvement task, they promised the community, in meetings, by written circulars, and

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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articles, etc. that this would not result in an increase in service fees for at least a five year period and the costs would not be levied on the customers at all!

Now they are asking for this exorbitant increase that is totally out of line and also goes against the promise made before they started the activity. We are appalled that any Company would even have the gall to attempt to raise rates of any kind let alone to this level, feeling that they are providing the community a good service. Most would agree they are definitely not providing good service.

As a result, we submit to you the following comments:

1.) The foul odor is still there after all of this expenditure and activity and as far as I can see, very little was accomplished other than expanding their processing capability so they can get additional funds from other communities.

2.) We are wondering where the justification is for the current rate of \$35/month which is higher than most communities charge for the same service. According to the HOA people in charge of the community utility services, there was not a cost analysis done for this service in the first place and should be done before a rate increase is even considered, much less the exorbitant rate that is forthcoming!

3.) A cost analysis and presentation has not been done nor presented to the community for the proposed ridiculous rate that they are asking for. We certainly hope that our representatives on this board will request the above services be provided before any rate adjustments are even considered. You will be doing us a great service by providing this intervention. We will be glad to support your efforts in any way necessary to get the job done. We appreciate your attention.

Sincerely,

Rip Sartell

[REDACTED]  
Cold Canyon, AZ 85218-5868

[REDACTED]  
Rip\_Sartell@msn.com

\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

Consumer called, confirmed opinion received and explained docketing of opinion will make his opinion part of the rate case and be available for the Commissioners to be aware of his concerns. Provided my name and telephone number if further questions.

\*End of Comments\*

Date Completed: 4/4/2006

Opinion No. 2006 - 50843

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SW 02519A-06-0015

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50842

Date: 4/4/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Lawrence A Jarc

Account Name: Lawrence A & Patricia A. Jarc

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

Jeff Miller, Chairman 29 March, 2006  
Arizona Corporation Commission  
1200 W Washington, Phoenix, AZ 85007  
William A. Mundell, Commissioner, ACC  
Marc Spitzer, Commissioner, ACC  
Mike Gleason, Commissioner, ACC  
Kristin K. Mayes, Commissioner, ACC  
Reference Docket: SW0251 9A-06-001 5

Dear Commissioners,

We are writing in protest regarding Gold Canyon Sewer Company's (GCSC) request for a rate increase in excess of 100%. As a six month resident and therefore a part time user of this service we feel the current rate is not only excessive, but the proposed new rate is outrageous. It appears GCSC has entered into a negotiation whereby the highest most ridiculous number (shock?) will be eventually reduced to something they really want. We've all seen this sort of thing in tourist markets. And yes, it's of mystical wonder to see how all GCSC numbers fit and justify their request.

This company made assurances that the rate would remain \$35 a month for five years after the completion of the increase in capacity and odor 'improvements.'

To date the company has certainly increased its capacity. However, it is still deficient in its ability to control the odor. Therefore, the second half of their assurances has yet to be met to the satisfaction of nearby businesses and homeowners.

SOME SOLUTIONS

In 2005 it cost this homeowner -\$295 for water service. About 30% of that charge went into drip irrigation. That

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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meant it cost us -\$207 for the water to be processed through the sewer system. In the same year we were charged \$420 for sewer service or about double what the water cost! There is something wrong with this picture and we trust the Commission will consider the aspect of billing according to usage. We are sure those records could be easily accessed on a monthly basis even though both services are private entities. In other words, employ metered usage based upon each residence water meter reading.

Several years ago the idea of hooking our system into the Apache Junction sewer system was a possibility. For some reason it died. We request the Commission review this possibility. This solution solves several problems all at once:

- 1) Gets rid of the unsightly sewer facility at our 'back door' which should never have been built there in the first place,
- 2) Permanently removes the odor issue from our neighborhood and the Bashas business center,
- 3) Frees up the land for commercial prospects,
- 4) Greatly improves the quality of life in the community,
- 5) Eases the burden on those of us who are on fixed income.

**THE BOTJOM LINE**

No rate increase is necessary. There are more creative solutions to Gold Canyon Sewer Company's 'problem.' Thank you for your careful consideration.

Sincerely,  
Lawrence A Jar & Patricia A Jarc

[REDACTED]  
Gold Canyon, AZ 85218  
[REDACTED]

Copies to:  
Scott S. Wakefield, Chief Counsel  
Residential Utilities Consumer Office – RUCO  
1110 W Washington, Suite 200, Phoenix, AZ 85007  
Andy Kurtz, President  
Mountainbrook Village HOA  
Pat Prince, Chairman  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Consumer called, confirmed opinion received and explained docketing of opinion will make his opinion part of the rate case and be available for the Commissioners to be aware of his concerns. Provided my name and telephone number if further questions.

\*End of Comments\*

**Date Completed: 4/4/2006**

**Opinion No. 2006 - 50842**

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: ( [REDACTED] )

Fax: (602 [REDACTED])

Priority: Respond Within Five Days

Opinion No. 2006 - 50840

Date: 4/4/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Roy

Sordi

Account Name:

Roy Sordi

Home: ([REDACTED])

Street:

[REDACTED]

Work:

City:

Gold Canyon

CBR:

State:

AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: Mike Weber

Contact Phone: (623) 935-9367

Nature of Complaint:

Docket No. SW 02519A-06-0015

March 30, 2006

Dear Chairman Jeff Hatch-Miller,

I'm writing to protest to proposed rate increase by Gold Canyon Sewer Company, Docket No. SW-025 19A-OO-0639B. The present rate of \$35.00 per month is one of the highest I know in the area. The Gold Canyon Sewer Company policy of year round monthly billing compounds the high rate even though most of MountainBrook Village residents are using their services for a maximum of 6 months, and 4 months is the norm. This effectively brings the cost to more than \$70.00 per month. Now they want to raise the charge to \$70.00 per month, year round. This is outrageous. I understand the need for private business to earn a profit, however, charging absent residents for services not rendered, Gold Canyon Sewer Company is already receiving an effective \$70.00 per month. Even a 10% increase is not justified, let alone a 100% increase.

Sincerely,  
Roy Sordi  
MountainBrook Village

[REDACTED]  
Gold Canyon, AZ85218

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Consumer called, confirmed opinion received and explained docketing of opinion will make his opinion part of the rate case and be available for the Commissioners to be aware of his concerns. Provided my name and telephone number if further questions.

\*End of Comments\*

Date Completed: 4/4/2006

Opinion No. 2006 - 50840

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: ([REDACTED])

Fax: ([REDACTED])

Priority: Respond Within Five Days

Opinion No. 2006 - 50834

Date: 4/4/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Donald A.

Rabbitt

Account Name: Donald A Rabbitt

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

Donald and Barliara Rabbitt  
[REDACTED]

GoldCanyon, Arizona  
[REDACTED]

March 30, 2006 APR - P 3: 1 o

Mr. Jeff Hatch-Miller, Chairman AZ CORP COMMIS  
Arizona Corporations Commission Public Utilities Division  
1200 West Washington  
Phoenix, Arizona 85007

Dear Mr. Hatch-Miller

We are residents of Gold Canyon, Arizona, and customers of the Gold Canyon Sewer Company (GCSC). This is being written in opposition to the GCSC's request to increase our cost from \$35 to \$70.34 per month for our residential sewer service.

We can find no justification for such an increase. In fact, we wonder how GCSC can justify its current \$35 monthly charge. In the year 2005, water usage charge for our residence was \$307, and GCSC charged us \$445 to discharge it through their sewer system. So, we believe the \$35 per month charge is already exhorbitant. According to the local newspaper, GCSC's representative, Dave Kerr, stated: "I know it is a bit of a sticker shock, but we just completed a \$12 million investment in the Gold Canyon plant to expand it and to alleviate odor problems, and we deserve a return on our investment". During my career, I have started and developed three successful business enterprises. When we decided to expand those businesses, we either financed them ourselves, borrowed the necessary capital or sought investors to provide the funds. If we were not already realizing enough profit from our business to provide a reasonable return on our investment, we would not go forward with the expansion. What world does GCSC live in that they think they can simply charge their existing

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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customers more so that they can expand their business, their customer base and their profits. I assure you their customers would abandon them overnight if they had a choice.

Furthermore, the odor problems Mr. Kerr referred to have not been resolved. I frequently play golf on the fairways immediately adjoining the GCSC plant, and I can attest to the fact that there are times when it is difficult to breath in the area. Shouldn't it be an integral part of a "treatment" plant's design to contain such odors? Perhaps, GCSC should pursue the matter with their architect/designer.

It is our understanding that GCSC's charter or grant to do business in Gold Canyon provides them the right to earn a 10% profit. If that is correct, I suggest that you implement an audit of GCSC's books and business to determine if they are currently realizing a profit – based upon the \$35 per month charge. If they are, how much? If too much, perhaps, a rate decrease is in order.

Sincerely,

Donald A. Rabbitt

cc: Commisioners Kristin K. Mayes, William Mundell, Marc Spitzer, Mike Gleasson

Gold Canyon Community Associations United, Apache Junction/Gold Canyon Independent

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Called consumer and confirmed opinion received, explained docketeing of his opinion and that Commissioners would be made aware of his concerns. Provided my name/tn if any further questions.

\*End of Comments\*

**Date Completed: 4/4/2006**

**Opinion No. 2006 - 50834**

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50830

Date: 4/4/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Jeffrey A

Blewitt

Account Name: Jeffrey A. Blewitt

Home: (480) 000-0000

Street: n/a

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: Mike Weber

Contact Phone: (623) 935-9367

Nature of Complaint:

Docket No. SW 02519A-06-0015

[REDACTED]  
Sent: Tuesday, April 04, 2006 10:22 AM  
To: Bradley Morton  
Subject: Gold Canyon Sewer rate hike  
Importance: High

To Whom This May Concern,

I have been a resident of Gold Canyon since 2001. We have had to put up with the odor and other things involved with the Gold Canyon Sewer Co. I fully believe that a more than a 100% rate is absolutely absurd! Are they for real? Or are they just asking for that much of an increase when, in essence, they would be quite happy with a 50% increase because they know that the ACC-UD would never consider their initial request. Good statement to ponder wouldn't you agree. I feel a 10% - 20% increase in monthly rates would be deemed appropriate, but to even consider more than that is ludicrous. I also feel that whoever gave them the permission to build the plant directly on US60 were not looking that far in to the future. With the population growing in Gold Canyon, and the restaurants and other businesses building in the area, I think somebody erred in letting the plant to be located there.

Regards,  
Jeffrey A. Blewitt  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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From: Bradley Morton  
Sent: Tuesday, April 04, 2006 10:28 AM  
To: 'Jeff Blewitt'  
Subject: RE: Gold Canyon Sewer rate hike

Mr Blewitt,

I have received your opinion regarding Gold Canyon Sewer Company rate case. I shall docket this opinion and it will become part of the rate case record and will be made available to the Commissioners so they are aware of your concerns. If I can be of further help, please contact me  
\*End of Comments\*

Date Completed: 4/4/2006

Opinion No. 2006 - 50830

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IN 02519A-06-0015

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50827

Date: 4/4/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Ray

Parker

Account Name:

Ray & Ruth Parker

Home: (480) 000-0000

Street:

[REDACTED]

Work:

City:

Gold Canyon

CBR:

State:

AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

March 30, 2006

Jeff Hatch-Miller, Chairman  
Arizona Corporation Commission  
Utilities Division -sw- Oz6190 -oc -  
1200 West Washington  
Phoenix, AZ 85007-2996

Dear Mr. Hatch-Miller:

We are writing to voice our objection to the requested rate hike by Gold Canyon Sewer. We feel \$70.00 per month is exorbitant and ask that you do not approve this increase. Thank you for your time.

Ray and Ruth Parker

[REDACTED]  
Gold Canyon, AZ 85218

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

April 4, 2006

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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RE:GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

Your letter regarding the Gold Canyon Sewer rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Gold Canyon Sewer Company application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Bradley G. Morton  
Public Utilities Consumer Analyst  
Utilities Division  
\*End of Comments\*

Date Completed: 4/4/2006

Opinion No. 2006 - 50827

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton      Phone: [REDACTED]      Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50824      Date: 4/4/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By:      First: Jane      Last: Gravele

Account Name: Jane & Robert Gravele      Home: (480) 000-0000

Street: n/a      Work:

City: Gold Canyon      CBR:

State: AZ      Zip: 85218      is:

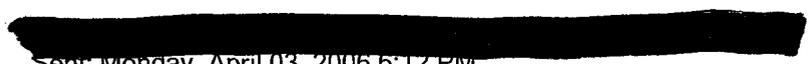
Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: Mike Weber      Contact Phone: (623) 935-9367

Nature of Complaint:

Docket No. SW 02519A-06-0015



Sent: Monday, April 03, 2006 6:12 PM  
To: Bradley Morton  
Subject: (no subject)

This is Mrs R. Gravel le from Gold Canyon & i am writing to protest the hike in sewer have we not gone thru enough loosing stock thinking we had enough to live on & barely squeaking by now how can we afford 101% in sewer.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton  
Sent: Tuesday, April 04, 2006 9:47 AM  
[REDACTED]  
Subject: RE: (no subject)

Dear Mr & Mrs Gravele,

Thankk your for your opinion regarding Gold Canyon Sewer Company rate case. Also thank you for your name correction. I will docket your opinion so it becomes part of the case record and the Commissioners are made aware of your vauable input in this matter. If you have further questions please contact me.

\*End of Comments\*

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

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Date Completed: 4/4/2006

Opinion No. 2006 - 50824

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