



ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

4700

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50732

Date: 3/29/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Robert J

Gossler

Account Name: Robert J Gossler

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Sedona

CBR:

State: AZ Zip: 86341-0489

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

CUSTOMER SENT THE FOLLOWING CORRESPONDENCE TO THE COMMISSION

March 24, 2006

Arizona Corporation Commission  
1300 West Washington  
Phoenix, AZ 85007

Re: APS Price Increase

Ladies and Gentlemen:

Our family of three adults understand the problem of rising costs as described by Arizona Public Service.

What we are not sensitive to, however, is APS's depicted need to resolve this problem with a sudden 20% rate rise (5% emergency plus an additional 15%).

Rising costs have greatly impacted our housed also. But we have no way of increasing our income by 20%. Each of us already are working 60 to 70 hours a week, sometimes more.

And so, we are concentrating on cutting (and we mean cutting) expenses. Our original attitude that we could not make such cuts has evaporated-gone 'bye-'bye.

We surprise ourselves with what we accomplish when we evaluating "necessities,"streamlining duplicate expenses, and just plain making life a little harder by "doing without" some "necessary" conveniences.

We have no problem with a reasonable APS rate hike. But a sudden 20% increase is NOT reasonable. Perhaps another 3 or 4% on top of the emergency 5% is reasonable.

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