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Arizona Corporation Commission
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AZ CORP COMMISSION
DOCUMENT CONTROL

P.O. Drawer 200
Winter Park, FL
32790-0200

RE: Response to Staff's First Set of Data Requests for **Cordia Communications Corp.**
Docket No. T-20439A-06-0076

Tel: 407-740-8575
Fax: 407-740-0613
tmi@tminc.com

Docket Control:

Enclosed for filing are the original and thirteen (13) copies of Staff's First Set of Data Requests submitted on behalf of Cordia Communications Corp. in the above referenced docket number.

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it in the self - addressed, stamped envelope enclosed for this purpose.

Any questions you may have regarding this filing may be directed to me at 407-740-3008 or via email to cneeld@tminc.com. Thank you for your assistance.

Sincerely,

Craig Neeld
Consultant to Cordia Communications Corp.

CN/ks

cc: Maria Abbagnaro - Cordia
file: Cordia - AZ local
tms: AZi0600a

Cordia Communications Corp.
Response to Staff's First Set of Data Requests
Docket No. T-20439A-06-0076

1. In Item A-8.1, a Certificate of Good Standing issued by the State of Arizona is required; please provide such Certificate.

Response:

Please see Attachment 1.

2. In Item A-8.2, a list of the names of all owners with their corresponding percentages of ownership of the Company is required; please provide such list.

Response:

Cordia Communications, Inc. is owned 100% by Cordia Corporation, its parent company. Cordia Corporation is a publicly traded company.

3. Please indicate whether the Applicant intends to collect advances, deposits and/or prepayments from its customers.

Response:

Yes.

4. Please confirm that the Company is aware that pursuant to A.A.C. R14-2-503(B)6, the amount of a deposit required by the utility shall not exceed 2 times that residential customer's estimated average monthly bill or the average monthly bill for the customer class for that customer, whichever is greater. Please also confirm that the Company is aware that nonresidential customer deposits shall not exceed 2 1/2 times that customer's estimated monthly bill. The term "deposit" refers to all deposits, advance payments, and prepayments. The combined amount charged for deposits, advance payments and prepayments must be in compliance with the amount allowed by this rule.

Response:

Cordia is aware of these requirements.

5. Please state whether fees will be charged for returned checks. If your response is "yes", provide a reference to that portion(s) of your proposed tariff that relates to the charge.

Response:

Yes, the proposed current charge for a returned check is \$30.00. Please see the corrected tariff page as Attachment 2.

6. Please explain how the Company calculated the maximum and minimum rates for each of its proposed services.

Response:

The Company did not include minimum rates in its proposed tariffs. The maximum rates set forth in the proposed local and interexchange services tariff were set at levels determined to provide the Company with sufficient upward flexibility to ensure that it could revise its rates upward to cover potential increases to its UNE and other wholesale costs associated with the purchase of network elements and other services that it will need to purchase in order to offer local and/or long distance service, and to respond to competitive market conditions. As there is considerable uncertainty regarding what cost increases may be imminent and/or how other competitive prices may change, there is no established formula for "calculating" maximum rates; rather, the maximums were established based primarily on judgment. As a new competitive entrant into both the local and long distance market in Arizona, Cordia has no market power and therefore lacks any ability to "set" the price for its services; rather, it must set its prices in response to competitive market conditions. There is no certainty that the Company will be able to recover its costs at market-based prices and, thus, it is unlikely that the Company would be able to increase its rates to the maximum levels included in its tariffs. However, the Company wants to retain the flexibility to raise rates without extended delay, to the extent market conditions permit, in the event its costs increase in the future.

7. Please indicate why the Applicant believes that its proposed range of rates is just and reasonable using a competitive market analysis. Your analysis may contain publicly available examples of rates charged by the incumbent or other carriers for similar services or any other information that you believe demonstrates that your proposed rates are just and reasonable. Please include any supporting materials.

Response:

The Company's proposed actual rates for business and residential local access lines are identical to those currently charged by Qwest; accordingly, to the extent that Qwest's tariffed rates have been determined to be just and reasonable, the Company's must therefore be considered as such. The Company's proposed interexchange switched outbound direct dial rates are lower than Qwest's tariffed intraLATA switched outbound rates for business subscribers and are approximately the same as its residential rates. As explained in the Company's response to Data Request No. 2, as a competitive service provider, the Company's ability to set prices at levels that will be attractive to consumers is dictated by the market; therefore, if its prices exceed those of other competitors for comparable levels of service, consumers will not purchase service from the Company.

8. Please indicate why the Applicant believes that its proposed range of rates is just and reasonable using a fair value or cost basis. Please include economic justification or cost support data. Please include any supporting materials.

Response:

Please see the Company's response to Data Request Nos. 6 and 7. As a competitive carrier, Cordia cannot set its rates based on its own costs, but must respond to market conditions.

9. If Applicant is reselling long distance telecommunications services, please provide the name of the company or companies whose services the Company resells and provide documentation regarding terms of the agreement.

Response:

The Company resells the long distance services of Qwest.

10. In Item A-18, Applicant lists the states in which the Company has applied for authority to provide telecommunications services applied for in each state. Please specify the rates that the Company proposes to charge for these similar services in other jurisdictions. If there is a difference between the rates that the Company proposes to charge in other jurisdictions for similar services, please identify and indicate the amount of the difference and provide an explanation for the difference in rates in Arizona.

Response:

The Company's proposed tariffed rates for local services comparable to those that the Company proposes to offer in Arizona are attached as Attachment 3.

To the extent feasible, the Company attempts to charge comparable rates for the similar services in different jurisdictions. However, as in Arizona, the Company's rates in other jurisdictions reflect state-specific competitive market conditions as well as any rate caps that may be imposed by the state regulatory commission; therefore, the rates for certain services in other jurisdictions may be higher or lower than those proposed in Arizona. Any rate differences may be determined by comparing the tariffed rates in Attachment 1 to those filed by the Company in Attachment B to its application.

11. In Item A-19, Applicant lists the states in which the Company is currently authorized to provide telecommunications services. Please identify the services that are provided in each state. Please specify the rates that the Company charges for these or similar services in other jurisdictions. If there is a difference between the rates that the Company charges in other jurisdictions for similar services, please identify and indicate the amount of the difference and provide an explanation for the difference in the rates in Arizona.

Response:

The Company's approved tariffed rates for local services comparable to those that the Company proposes to offer in Arizona are attached as Attachment 4.

To the extent feasible, the Company attempts to charge comparable rates for the similar services in different jurisdictions. However, as in Arizona, the Company's rates in other jurisdictions reflect state-specific competitive market conditions as well as any rate caps that may be imposed by the state regulatory commission; therefore, the rates for certain services in other jurisdictions may be higher or lower than those proposed in Arizona. Any rate differences may be determined by comparing the tariffed rates in Attachment 1 to those filed by the Company in Attachment B to its application.

12. In addition, in Item A-19, please list the key personnel employed by Applicant in each State where the Company currently provides services. Indicate employee's name, title, position, description of work experience, and years of service in the telecommunications services industry.

Response:

Please see Attachment 5.

13. In Item C-1, Applicant indicates that it has a resale agreement in operation. Please provide the Arizona Corporation Commission Docket Number of the proceeding in which the resale agreement was approved.

Response:

The Applicant's interconnection agreement and commercial agreement were signed with Qwest. The interconnection agreement was filed with the Commission on February 2, 2006.

14. In Attachment D of the Application, the Company provides the financial statements of its parent company, Cordia Corporation. Does the Applicant intend to rely on the financial resources of its parent as stated in question B-3? If not, then please provide financial statements for the last two years, if available, for Cordia Communications Corp.

Response:

Yes, the Applicant intends to rely on the financial resources of its parent.

15. List the number and types of interconnection agreements you have entered into, along with the companies with which you have agreements.

Response:

The Company has entered into multi-state interconnection agreements with Verizon, AT&T, and Qwest.

Cordia Communications Corp.

Attachment 1 to Response to Staff Data Request No. 1

DO NOT PUBLISH THIS SECTION

AZ CORPORATION COMMISSION APPLICATION FOR AUTHORITY TO TRANACT BUSINESS IN ARIZONA
FILED

1. The corporate name must contain a corporate ending which may be "corporation," "association," "company," "limited," "incorporated" or abbreviation of any of these words. If you are the holder or assignee of a tradename or trademark, attach Declaration of Tradename Holder form. If your name is not available for use in Arizona, you must adopt a fictitious name and provide a resolution adopting the name, which must be executed by the corporation Secretary.

OCT 12 2004

The name of the corporation is: Cordia Communications Corp.
A(n) Nevada Corporation
(State, Province or Country)

DOCS. SUBJECT TO REVIEW
FILE NO. F-1158148-1

We are a foreign corporation applying for authority to transact business in the state of Arizona.

We are a foreign corporation currently authorized to transact business in Arizona and must now file this Application for New Authority pursuant to A.R.S. § 10-1504 because we have changed the following in our domicile jurisdiction:

- Our actual corporate name (or the name under which we originally obtained authority in Arizona).
- The period of our duration.
- The state, province or country of our incorporation.

1. The exact name of the foreign corporation is:

Cordia Communications Corp. INC.

If the exact name of the foreign corporation is not available for use in this state, then the fictitious name adopted for use by the corporation in Arizona is:

_____(FN).

2. The name of the state, province or country in which the foreign corporation is incorporated is:

Nevada

3. The foreign corporation was incorporated on the 6th day of July

2001 and the period of its duration is: perpetual

4. The street address of the principal office of the foreign corporation in the state, province or country of its incorporation is:

445 Hamilton Avenue, Suite 408
White Plains, New York 10601

5. The name and street address of the statutory agent for the foreign corporation in Arizona is:

National Registered Agents, Inc.
1850 N. Central Avenue, Suite 1160
Phoenix, AZ 85004

3. You must provide the total duration in years for which your corporation was formed to endure. If perpetual succession, so indicate in this section. Do not leave blank, or state not applicable.

5. The statutory agent must provide both a physical and mailing address. If statutory agent has a P.O. Box, then they must also provide a physical description of their street address/location.

DO NOT PUBLISH THIS SECTION

5.a. The street address of the known place of business of the foreign corporation in Arizona IF DIFFERENT from the street address of the statutory agent is:

5.b. Indicate to which address the Annual Report should be mailed.

5.b. The Annual Report and general correspondence should be mailed to the address specified above in section 4 x or 5a _____.

6. If the purpose of your corporation has any limitations with regard to this section, so indicate. If not, state no limitations or leave blank.

6. The purpose of the corporation is to engage in any and all lawful business in which corporations may engage in the state, province or country under whose law the foreign corporation is incorporated, with the following limitations if any:

7. The names and usual business addresses of the current directors and officers of the foreign corporation are: (Attach additional sheets if necessary.)

Name:	<u>Patrick Freeman</u>	<u>Pres., CEO, & Dir.</u>	[title]
Address:	<u>2500 Silverstar Road, Suite 500</u>		
City, State, Zip:	<u>White Plains, New York 10601</u>		
Name:	<u>Lorie Guerrero</u>	<u>Treasurer, CAO</u>	[title]
Address:	<u>445 Hamilton Avenue, Suite 408</u>		
City, State, Zip:	<u>White Plains, New York 10601</u>		
Name:	<u>Wesly Minella</u>	<u>Secretary</u>	[title]
Address:	<u>445 Hamilton Avenue, Suite 408</u>		
City, State, Zip:	<u>White Plains, New York 10601</u>		

8. The total number of authorized shares cannot be "zero" or "N/A". Include authorized, not issued shares in this section.

8. The foreign corporation is authorized to issue 200 shares, itemized as follows: (Attach additional sheets if necessary.)

200 shares of Common [class or series] stock at
X no par value or par value of \$ _____ per share.
 _____ shares of _____ [class or series] stock at
 _____ no par value or par value of \$ _____ per share.
 _____ shares of _____ [class or series] stock at
 _____ no par value or par value of \$ _____ per share.

DO NOT PUBLISH THIS SECTION

9. The total number of issued shares cannot be "N/A".

The Application must be accompanied by the following: A Certificate of Disclosure, executed within 30 days of delivery to the Commission, by a duly authorized officer

Attach a certified copy of your articles of incorporation, all amendments and mergers (AZ Const. Art. XIV, §8) and a certificate of existence or document of similar import duly authenticated (within 60 days) by the official having custody of corporate records in the state, province or country under whose laws the corporation is incorporated.

The agent must consent to the appointment by executing the consent.

9. The foreign corporation has issued 200 shares, itemized as follows:

200 shares of common [class or series] stock at X no par value or par value of \$ _____ per share.

_____ shares of _____ [class or series] stock at _____ no par value or par value of \$ _____ per share.

_____ shares of _____ [class or series] stock at _____ no par value or par value of \$ _____ per share.

10. The character of business the foreign corporation initially intends to conduct in Arizona is:

telecom service provider

DATED this 7th day of October, 2004

Cordia Communications Corp.

[Name of Corporation]

Executed by 

Duly Authorized Officer or Director

Patrick Freeman, President

[print name]

[title]

PHONE _____

[optional]

FAX _____

[optional]

ACCEPTANCE OF APPOINTMENT BY STATUTORY AGENT

The undersigned hereby acknowledges and accepts the appointment as statutory agent of this corporation effective this 5 day of October, 2004



Signature

Jackie Simon, Asst Secretary

[Print Name]

National Registered Agents, Inc.

[If signing on behalf of a company serving as statutory agent, print company name here]

Cordia Communications Corp.

Attachment 2 to Response to Staff Data Request No. 5

SECTION 11 – CURRENT PRICE LIST, (CONT'D.)

11.16 Local Directory Assistance, per query

Local Directory Assistance	
Direct dialed	\$1.15
Operator Assisted	\$3.45

11.17 Directory Listings Monthly Rates

	Business	Residential
Non-Listed	\$1.20	\$1.30
Non-Published	\$1.55	\$1.65
Additional Listings	\$2.50	\$1.25
Foreign Listings	\$2.50	\$1.25

11.18 Operator Services

Per Call Service Charges	Business	Residential
Customer Dialed Calling Card, automated	\$2.00	\$2.00
Customer Dialed Calling Card, operator assisted	\$3.00	\$3.00
Operator Assisted Station-to-Station, partially	\$2.30	\$2.30
Operator Assisted Station-to-Station, fully	\$2.80	\$2.80
Operator Assisted Person-to-Person, partially	\$4.50	\$4.50
Operator Assisted Person-to-Person, fully	\$6.00	\$6.00

11.19 Busy Line Verification

	Business	Residential
Busy Verification Charge, each request:	\$3.00	\$3.00
Busy Line Interrupt, each request:	\$6.00	\$6.00

11.20 Returned Check Charge

Returned Check Charge, per occurrence	\$30.00
---------------------------------------	---------

Issued: February 8, 2006

Effective:

Issued by: Mr. Wesly Minella, President
445 Hamilton Avenue, Suite 408
White Plains, NY 10601

AZL0600

Cordia Communications Corp.

Attachment 3 to Response to Staff Data Request No. 10

Cordia is presently authorized to offer Calling Plans to customers in MA, NJ, NY, PA and WA. The Company has applications pending in MN, ID and UT. The rates for the Calling Plans in the pending states are attached.



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Residential Plans

Local Unlimited Plan

- First line \$34.95 / month¹
- Additional lines \$29.95 / month¹
- Unlimited anytime direct-dial local and regional voice calls.
- 1,000 minutes local/regional fax/dial-up data calls. Extra calls just 1 cent a minute.
- Voicemail, Caller ID, Speed Dial 8, and more...

sign up now

Unlimited Plan

First line \$39.95 / month¹
Additional lines \$29.95 / month¹

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Unlimited Premium Plan

Each line \$49.95 / month¹

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sign up now

Residential Local Unlimited Plan

- First line \$34.95 / month¹
- Each Additional line \$29.95 / month¹

As a Cordia residential customer, you will always make the right connection. Keep your phone number and pick the plan that is right for you, with no long term commitments, no extra digits to dial and no minimums. Start saving right away and get one easy-to-read bill and one number to call for customer service.

With Cordia's Residential Local Unlimited Plan you will get:

- Unlimited anytime direct-dial local and regional voice calls.
- 1,000 minutes local/regional fax/dial-up data calls. Extra calls just 1 cent a minute.
- LOW Long Distance Rates - When you select Cordia as your long distance carrier, you will pay just 4.9 cents a minute for direct dialed state-to-state¹ and Canadian voice calls. Pay just 5.9 cents a minute for in-state direct dialed voice calls.

With this plan you will also get UNLIMITED use of these popular Calling Features:

- Call Waiting.
- Caller ID.
- Speed Dial 8.
- Online Account Management.

Take advantage of Cordia's Add-on Calling Feature Package:

Pay just \$3.95 per month extra for each feature or \$9.95 per month extra for the complete package:

- Voice Mail.
- Inside Wire Maintenance.
- Call Return (*69).
- Distinctive Ring.
- Remote Access Call Forward (UltraForward®.)

International Rates

Take advantage of our low international rates with any of our Unlimited Residential plans. Call London, Dublin, Paris and most Western European cities anytime for just 5 cents a minute. Call Tokyo for just 8 cents a minute. Check out the rest of our low [international rates](#).

Personal Toll Free

Stay in touch with your kids at school and out of town family members or friends by giving them your personal toll-free number. Best of all, you don't need a separate line. Select Cordia as your long distance carrier and pay just \$1.95 per month for toll-free service, 4.9 cents per minute for calls originating out-of-state, 5.9 cents per minute for calls originating in-state and in-region.

One Bill

Get one integrated bill for everything - local, long distance, voice mail, toll-free and features. Take advantage of online billing and manage your account with your free Personal Account Manager.

AutoPayment

When you sign up for our AutoPayment program, you will not miss a payment. Say goodbye to writing checks and buying postage. Use your credit card or checking account. This service is free and you can sign up or cancel at any time.

Have questions or need more information?

[eMail us](#) or talk to one of our customer service representatives at 800-916-9950.

¹ **Note:** Calling Plans are available to customers in MA, NJ, NY, PA, or WA. Geographic limitations may apply. State-to-state long distance applies to the continental 48 states only. Calling plan charges do not include directory assistance calls, specialized service calls, International calls, Federal, State and Local taxes, and Regulatory fees.

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Business Plans

Premium Plan

- First line \$49.95 / month¹
- Additional lines \$39.95 / month¹

- 4,000 minutes of local and regional direct dialed calling. Extra minutes just 1.9 cents.
- 2,000 minutes in-state and state-to-state¹ long distance calling. Extra minutes just 2.9 cents.
- Low International Rates.
- Fax/Data Line \$39.95.

sign up now

Local Premium Plan

First line \$44.95 / month¹
Additional lines \$34.95 / month¹

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Standard Plan

Customize your calling service

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Business Premium Plan

- First line \$49.95 / month¹
- Each Additional line \$39.95 / month¹

Keep your phone number and save up to 30% on your phone bills.

Select this plan, keep your number, and start saving. We will make it easy to switch. You will not miss a thing except high monthly phone bills.

With Cordia's Business Premium Plan you will get:

- 4,000 minutes for direct dialed local and regional calling.
- 2,000 minutes for in-state and state-to-state¹ long distance calls.
- Each additional line adds 500 minutes for local and regional direct dialed calls and 500 minutes for long distance calls.
- Fax or data lines include 500 minutes for local and regional dial-up data calls or faxes and 500 long distance fax or dial-up data minutes.
- Extra local/regional minutes are just 1.9 cents.
- Extra long distance minutes are just 4.9 cents.
- LOW [international rates](#).

With this plan you will also get UNLIMITED use of these popular [Calling Features](#) that will help you save time and money:

- Call Waiting.
- Caller ID.
- 3-Way Calling.
- Speed Dial 8.
- Online Account Management.

Take advantage of Cordia's [Add-on Calling Feature Package](#):

Pay just \$5.95 per month extra for each feature or \$14.95 per month extra for the complete package:

- Voice Mail (with up to 8 sub-mailboxes:)

- Inside Wire Maintenance.
- Call Return (*69).
- Distinctive Ring.
- Remote Access Call Forward (UltraForward ®.)

Add toll-free without adding an additional line

When you select Cordia as your long distance carrier, you can add toll-free service on any line to any plan you choose. Bring your existing toll-free number with you, or we will give you a new one. Toll-free service costs just \$1.95 per month extra. Per-minute call charges are 4.9 cents for calls originating out-of-state¹ and 5.9 cents a minute for calls originating in-state.

One Bill

Get one integrated bill for everything - local, long distance, voice mail, toll-free and features. Take advantage of online billing and manage your account with your free Personal Account Manager.

AutoPayment

When you sign up for our AutoPayment program, you will not miss a payment. Say goodbye to writing checks and buying postage. Use your credit card or checking account. This service is free and you can sign up or cancel at any time.

Have questions or need more information?

[eMail us](#) or talk to one of our customer service representatives at 800-916-9950.

¹ **Note:** Calling Plans are available to customers in MA, NJ, NY, PA, or WA. Geographic limitations may apply. State-to-state long distance applies to the continental 48 states only. Calling plan charges do not include directory assistance calls, specialized service calls, International calls, Federal, State and Local taxes, and Regulatory fees.

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Cordia Communications Corp.

Attachment 4 to Response to Staff Data Request No. 11

Cordia is presently authorized to offer Calling Plans to customers in MA, NJ, NY, PA and WA. The Company has applications pending in MN, ID and UT. The rates for the Calling Plans in the authorized states are attached.



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Residential Plans

Local Unlimited Plan

- First line \$34.95 / month¹
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- Unlimited anytime direct-dial local and regional voice calls.
- 1,000 minutes local/regional fax/dial-up data calls. Extra calls just 1 cent a minute.
- Voicemail, Caller ID, Speed Dial 8, and more...

sign up now

Unlimited Plan

- First line \$39.95 / month¹
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Unlimited Premium Plan

- Each line \$49.95 / month¹

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As a Cordia residential customer, you will always make the right connection. Keep your phone number and pick the plan that is right for you, with no long term commitments, no extra digits to dial and no minimums. Start saving right away and get one easy-to-read bill and one number to call for customer service.

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- Unlimited anytime direct-dial local and regional voice calls.
- 1,000 minutes local/regional fax/dial-up data calls. Extra calls just 1 cent a minute.
- LOW Long Distance Rates - When you select Cordia as your long distance carrier, you will pay just 4.9 cents a minute for direct dialed state-to-state¹ and Canadian voice calls. Pay just 5.9 cents a minute for in-state direct dialed voice calls.

With this plan you will also get UNLIMITED use of these popular Calling Features:

- Call Waiting.
- Caller ID.
- Speed Dial 8.
- Online Account Management.

Take advantage of Cordia's Add-on Calling Feature Package:

Pay just \$3.95 per month extra for each feature or \$9.95 per month extra for the complete package:

- Voice Mail.
- Inside Wire Maintenance.
- Call Return (*69).
- Distinctive Ring.
- Remote Access Call Forward (UltraForward®.)

International Rates

Take advantage of our low international rates with any of our Unlimited Residential plans. Call London, Dublin, Paris and most Western European cities anytime for just 5 cents a minute. Call Tokyo for just 8 cents a minute. Check out the rest of our low [international rates](#).

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Stay in touch with your kids at school and out of town family members or friends by giving them your personal toll-free number. Best of all, you don't need a separate line. Select Cordia as your long distance carrier and pay just \$1.95 per month for toll-free service, 4.9 cents per minute for calls originating out-of-state, 5.9 cents per minute for calls originating in-state and in-region.

One Bill

Get one integrated bill for everything - local, long distance, voice mail, toll-free and features. Take advantage of online billing and manage your account with your free Personal Account Manager.

AutoPayment

When you sign up for our AutoPayment program, you will not miss a payment. Say goodbye to writing checks and buying postage. Use your credit card or checking account. This service is free and you can sign up or cancel at any time.

Have questions or need more information?

[eMail us](#) or talk to one of our customer service representatives at 800-916-9950.

¹ **Note:** Calling Plans are available to customers in MA, NJ, NY, PA, or WA. Geographic limitations may apply. State-to-state long distance applies to the continental 48 states only. Calling plan charges do not include directory assistance calls, specialized service calls, International calls, Federal, State and Local taxes, and Regulatory fees.

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- Fax/Data Line \$39.95.

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Local Premium Plan

- First line \$44.95 / month¹
- Additional lines \$34.95 / month¹

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Standard Plan

Customize your calling service

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Business Premium Plan

- First line \$49.95 / month¹
- Each Additional line \$39.95 / month¹

Keep your phone number and save up to 30% on your phone bills.

Select this plan, keep your number, and start saving. We will make it easy to switch. You will not miss a thing except high monthly phone bills.

With Cordia's Business Premium Plan you will get:

- 4,000 minutes for direct dialed local and regional calling.
- 2,000 minutes for in-state and state-to-state¹ long distance calls.
- Each additional line adds 500 minutes for local and regional direct dialed calls and 500 minutes for long distance calls.
- Fax or data lines include 500 minutes for local and regional dial-up data calls or faxes and 500 long distance fax or dial-up data minutes.
- Extra local/regional minutes are just 1.9 cents.
- Extra long distance minutes are just 4.9 cents.
- LOW international rates.

With this plan you will also get UNLIMITED use of these popular Calling Features that will help you save time and money:

- Call Waiting.
- Caller ID.
- 3-Way Calling.
- Speed Dial 8.
- Online Account Management.

Take advantage of Cordia's Add-on Calling Feature Package:

Pay just \$5.95 per month extra for each feature or \$14.95 per month extra for the complete package:

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- Inside Wire Maintenance.
- Call Return (*69).
- Distinctive Ring.
- Remote Access Call Forward (UltraForward ®.)

Add toll-free without adding an additional line

When you select Cordia as your long distance carrier, you can add toll-free service on any line to any plan you choose. Bring your existing toll-free number with you, or we will give you a new one. Toll-free service costs just \$1.95 per month extra. Per-minute call charges are 4.9 cents for calls originating out-of-state¹ and 5.9 cents a minute for calls originating in-state.

One Bill

Get one integrated bill for everything - local, long distance, voice mail, toll-free and features. Take advantage of online billing and manage your account with your free Personal Account Manager.

AutoPayment

When you sign up for our AutoPayment program, you will not miss a payment. Say goodbye to writing checks and buying postage. Use your credit card or checking account. This service is free and you can sign up or cancel at any time.

Have questions or need more information?

[eMail us](#) or talk to one of our customer service representatives at 800-916-9950.

¹ **Note:** Calling Plans are available to customers in MA, NJ, NY, PA, or WA. Geographic limitations may apply. State-to-state long distance applies to the continental 48 states only. Calling plan charges do not include directory assistance calls, specialized service calls, International calls, Federal, State and Local taxes, and Regulatory fees.

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Cordia Communications Corp.

Attachment 5 to Response to Staff Data Request No. 12

Cordia contracts the services of National Registered Agents as its state representatives. The following is a listing of offices in MA, NJ, NY, PA and WA.:

MA	One Federal Street 27th Floor Boston, MA 02110
NJ	7150 N. Park Drive Suite 410 Pennsauken, NJ 08109
NY	875 Avenue of the Americas Suite 501 New York, NY 10001
PA	600 N 2nd Street Suite 500 Harrisburg, PA 17101
WA	1780 Barnes Blvd., S.W. Bldg. G Tumwater, WA 98502-0410