

E-01345A-05-0816

ORIGINAL



0000046117

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

4700

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50574

Date: 3/24/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Jamey

Taylor

Account Name: Jamey Taylor

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

03/24/06 ***** E-01345A-05-0816 *****

RECEIVED LETTER FROM CUSTOMER ON 3/23/06:

3/21/06

Corporation Commission
Utilities Division
ATT: Consumer Services
1200 W. Washington St.
Phoenix, AZ 85007

RECEIVED
2006 MAR 21 P 2:17
AZ CORP COMMISSION
DOCUMENT CONTROL

Greetings:

Apparently now, more people are getting tired of APS raising higher rates.

Now, they claim they need emergency rate hikes and earn \$233 million more against the consumers. And charge APS consumer \$15 more per month on our electric bills of \$180 per year.

They had a news story on channel 5 and on 15 to play the sympathy card to lure us (APS consumers) to feel sympathetic toward A.P.S. I am sorry this action made me angry.

APS just had a 10% increase to have their fuel cost reimbursed back to them.

APS has enough funds for their disposal.

It is official that Mr. Jack Davis is mishandling company funds and make the consumers reimbursing the company dollars back towards the company.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

If more people are moving to Maricopa County, let APS handle their dollars they already have and stop robbing us blind for something as sinless as this.

Electric bills are already high for on and off peak hours and they want more money for this project is APS and is Mr. Jack Davis out of touch with reality and do they know people are struggling to pay them first before food for peoples family, gas for their cars so people can work and pay APS and so on?

APS should hire a new CEO that can handle this crisis better than Jack Davis or we may loose current customers who may try other sources of electricity.

Sincerely yours,
Jamey Taylor

[REDACTED]
End of Complaint

Utilities' Response:

N/A
End of Response

Investigator's Comments and Disposition:

03/24/06 ***** E-01345A-05-0816 *****

Staff left a voice mail message for Mr. Taylor.

Good morning Mr. Taylor,

This is to acknowledge your letter dated March 21, 2006, Arizona Public Service raising their rates. The Arizona Corporation Commission appreciates the time that you have taken to express your comments in this matter. Your comments have been noted and will become part of the record.

If you have any questions regarding this matter, please contact the Phoenix Office by calling [REDACTED]

Sincerely,

Al Amezcua
Public Utilities Consumer Analyst II
Utilities Division - Phoenix Office
End of Comments

Date Completed: 3/24/2006

Opinion No. 2006 - 50574

RECEIVED

MAR 23 2006

Z Corporation Commission
Director of Utilities

3/21/06

Corporation Commission
Utilities Division
ATT: Consumer Services
1200 W. Washington St.
Phx, AZ 85004

Greetings:

Apparently now, more people are getting tired of APS raising higher rates

Now, they claim they need emergency rate hikes and can add \$233 million more against the consumers. And charge APS consumer \$15 ^{per} month on our electric bills of \$180 per year.

They had a news story on channel 5 and on 15 to play

the sympathy card to help us (APS consumers) to feel sympathetic toward APS. I am sorry this action made me angry.

APS just had a 10% increase to have their fuel cost reimbursed back to them.

APS has enough funds for ^{their} disposal.

It is official that Mr. Jack Davis is mishandling company funds and make the consumers reimbursing the company dollars back towards the company.

If more people are moving to Navajo County, let APS handle their dollars.

● they already have
and stop robbing us
blind for something
as sinless as this.

Electric bills are
already high for on
and off peak hours
and they want more
money for this project
is APS and is the
● Jack Davis out of
touch with reality
and do they know
people are struggling
to pay them first
before food for people's
family, gas for their
cars so people can
work and pay APS
and so on?

● APS should hire a new
CEO that can handle
this crisis better than
Jack Davis or we
may lose current

customers ^{who} may try
other sources of electricity.

Sincerely yours,
James Taylor

[Redacted signature block]

E-01345A-05-0816

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50484

Date: 3/20/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Paul

Taras

Account Name: Paul Taras

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

***** E-01345A-05-0816 *****

-----Original Message-----

From: [REDACTED]

Sent: Friday, March 10, 2006 2:22 PM

To: Utilities Div - Mailbox

Subject: APS Rate Increase Request

I am bothered by an article in today's Arizona Republic regarding proposed emergency rate increases requested by APS. How can the Corporation Commission consider granting a rate increase when the majority of the money collected from an APS rate increase would go directly to the relative few individuals who are fortunate enough to have bought Pinnacle West stock in the form of an ever-increasing dividend? We rate-payers have no option on where we get our electricity and cannot go to another supplier if rates climb too high. Pinnacle West shareholders on the other hand were never guaranteed a dividend or a guaranteed return on their stock investment.

I have trouble making end meet as it is. Increasing utility rates are only going to make things harder on hundreds of thousands of working families. Dividend payments and executive bonus compensation should be zeroed out before forcing already strapped Arizona families to pay higher rates every month. I fail to see the logic in letting APS run their business in a way that would land us all in bankruptcy if we were to run our households in the same manner.

I urge you to deny any APS rate increases while they are still paying dividends on non-existent profits.

Sincerely
Paul Taras

[REDACTED]

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM


End of Complaint

Utilities' Response:

n/a

End of Response

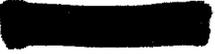
Investigator's Comments and Disposition:

03/20/06 ***** E-01345A-05-0816 *****

Staff e-mailed Mr. Taras:

Good morning Mr. Taras,

This is to acknowledge your e-mail dated March 10, 2006, regarding Arizona Public Service Company Rate Increase. The Arizona Corporation Commission appreciates the time that you have taken to express your comments in this matter. Your comments have been noted and will become part of the record.

If you have any questions regarding this matter, you may contact the Phoenix office by calling 

Sincerely,

Al Amezcua
Public Utilities Consumer Analyst II
Utilities Division -- Phoenix Office
End of Comments

Date Completed: 3/20/2006

Opinion No. 2006 - 50484
