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DOCUMENT CONTROL

Arizona Corporation Commission
DOCKETED

JUN 13 1996

June 10, 1996

DOCKETED BY *CMW*

U-3205-96-340

Docket Control Center
Arizona Corporation Commission
1200 W. Washington St.
Phoenix, AZ 85007

Dear Sir or Madam:

Please find enclosed one (1) original and eleven (11) copies of Info-Tel, Inc.'s Application For A Certificate of Public Convenience And Necessity To Provide Operator Services Within The State Of Arizona. Please file stamp the eleventh copy included and return it as soon as possible to:

Info-Tel, Inc.
Attention: Scott Caddell
3900 S. Federal Blvd.
Sheridan, CO 80110

If you have any questions concerning the enclosed Application with copies, please contact me at (303) 789-3723.

Thank you for your assistance in this matter.

Sincerely,

Scott Caddell
Administrative Assistant/
Regulatory Affairs

SRC

DOCKETED

JUN 13 1996

BEFORE THE ARIZONA CORPORATION COMMISSION

DOCKETED BY *CW*

RECEIVED AZ CORP COMMISSION

JUN 13 2 17 PM '96

DOCUMENT CONTROL

APPLICATION OF INFO-TEL, INC.)
FOR A CERTIFICATE OF PUBLIC)
CONVENIENCE AND NECESSITY TO)
PROVIDE OPERATOR SERVICES WITHIN)
THE STATE OF ARIZONA.)

DOCKET NO. U-3205-96-340

APPLICATION OF
INFO-TEL, INCORPORATED

In accordance with Arizona Administrative Code, Title 14, Chapter 2, Article 10, Info-Tel, Inc. ("Applicant") respectfully requests the Arizona Corporation Commission to grant certification to provide intrastate operator services throughout the State of Arizona. In support of its application, Applicant states the following:

A) Applicant's corporate headquarters and principal place of business and contact person for complaints/maintenance are located at the following address:

Info-Tel, Inc.
3900 S. Federal Blvd.
Sheridan, Colorado 80110

Patrick Brewer
(303) 789-3723

A listing of the names and addresses of the principal corporate officers/directors is provided in Appendix A to this application.

B) A copy of Applicant's articles of incorporation are provided in Appendix B to this application.

C) The Applicant has no affiliated relationships.

D) All addresses and descriptions of locations to be served by the Applicant are provided in Appendix D. Applicant's customers will be serviced by the major Local Exchange Carriers in Arizona (i.e. U.S. West).

E) The Applicant will endeavor to route all calls over its loaded PIC at the LEC level. In the event this option is not available to an aggregator(s) for technical or financial reasons, the Applicant will have either a Mitel Smart 1 Operator Access (F.C.C. Registry #BN285B-10944-LR-E) or Automated Access (F.C.C. Registry #EMP46K-72059-LR-E) Call Controlling Switch installed at the subscribing aggregator(s) location.

F) A list of all services provided, proposed rates, operator service charges, surcharges and a description of information posting and how complaint handling requirements will be met is included in Applicant's tariff provided in Appendix E to this application.

G) Applicant has the financial soundness and ability to provide intrastate toll and operator services within the State of Arizona. Information setting forth the financial condition of the Applicant is provided in Appendix F to this application.

WHEREFORE, Applicant respectfully requests that the Commission grant it a certificate of public convenience and necessity to provide intrastate long distance and operator services within the State of Arizona. Further, Applicant requests that the Commission approve its proposed tariff and the rates proposed therein.

DATED this 3rd day of JUNE , 1996.

Respectfully submitted,



Keith S. Smith
President

Info-Tel, Inc.
3900 S. Federal Blvd.
Sheridan, Colorado 80110
(303) 789-3723

OFFICERS/DIRECTORS

ADDRESS AND PHONE
NUMBER

Keith S. Smith
President/CEO
Officer and Director

3900 S. Federal Blvd.
Sheridan, CO 80110
(303) 789-3723

Loree V. Smith
Secretary/Treasurer
Officer and Director

3900 S. Federal Blvd.
Sheridan, CO 80110
(303) 789-3723

Thomas W. Calvert
Executive Vice President
Officer and Director

3900 S. Federal Blvd.
Sheridan, CO 80110
(303) 789-3723

Robert A. Wagner
Vice President
Officer and Director

3900 S. Federal Blvd.
Sheridan, CO 80110
(303) 789-3723

Randall A. Patterson
Chief Financial Officer
Officer and Director

3900 S. Federal Blvd.
Sheridan, CO 80110
(303) 789-3723

ARTICLES OF INCORPORATION

08-16-90 15:59
901081922 \$50.00

I/We, the undersigned natural person(s) of the age of eighteen years or more, acting as incorporator(s) of a corporation under the Colorado Corporation Act, adopt the following Articles of Incorporation for such corporation:

FIRST: The name of the corporation is Info-tel, Inc./

SECOND: The period of duration is Perpetual
in stated number of years, or the word PERPETUAL

THIRD: The purpose or purposes for which the corporation is organized: Any Legal and Lawful Purpose Pursuant to the Colorado Corporation Code. Telemarketing and telecommunications consulting

FOURTH: The aggregate number of shares which the corporation shall have the authority to issue is 10,000 shares and the par value of each share shall be \$100.00
(dollar amount or "no par value")

FIFTH: Cumulative voting of shares of stock is not authorized.

SIXTH: Provisions limiting or denying to shareholders the preemptive right to acquire additional or treasury shares of the corporation, if any, are:

SEVENTH: The address of the initial registered office of the corporation is 27 Village Dr., Littleton, CO 80123
(Address must include Building number, Street (or rural route number), Town or City, County and ZIP CODE.)

and the name of its initial registered agent at such address is Keith S. Smith

EIGHTH: Address of the place of business: 1020 15th Str., ste - 4-B, Denver, CO 80202
(if different from registered office)

NINTH: The number of directors constituting the initial board of directors of the corporation is three (3) and the names and addresses of the persons who are to serve as directors until the first annual meeting of shareholders or until their successors are elected and shall qualify are: (At least 3)

NAME	ADDRESS (include zip code)
<u>Keith S. Smith</u>	<u>27 Village Dr., Littleton, CO 80123</u>
<u>Kevin F. Gochanour</u>	<u>1020 15th Str., #10-C, Denver, CO 80</u>
<u>Wendy R. Jewett</u>	<u>1020 15th Str., #10-C, Denver, CO 80</u>

TENTH: The name and address of each incorporator is: (At least 1).

NAME	ADDRESS (include zip code)
<u>Keith S. Smith</u>	<u>27 Village Dr, Littleton, CO 80123</u>
<u>Kevin F. Gochanour</u>	<u>1020 15th St., #10-C, Denver, CO 80</u>

Signed Keith S. Smith
Signed Kevin F. Gochanour
Signed _____
Incorporators

STATE OF _____ }
COUNTY OF _____ } .SS.

The foregoing instrument was acknowledged before me this _____ day of _____
19____, by _____
(name of each incorporator)

In witness whereof I have hereunto set my hand and seal.

My commission expires _____

TOTAL OF FEES: \$24.75

MUST BE TYPEWRITTEN (BLACK)
SUBMIT ORIGINAL AND ONE COPY



Notary Public
COMPUTER UPDATE COMPLETE
MRP

LOCATION TO BE SERVED

The Applicant will provide alternative operator services to aggregator and non-aggregator customers on a statewide basis. The following list divulges the names and addresses of these customers. Therefore, Info-Tel now hereby applies for a partial waiver of rule R14-2-1002 pursuant to R14-2-1014 and requests that all of this information be held confidential by the Commission.

Highway Host Motel
1260 W. Main St.
Mesa, AZ 85201

Holiday Inn
950 Grand Canyon Blvd.
Williams, AZ 86047

Mc Clellan Inn
5708 Weaver Road
Anniston, AZ 36206

Lost Dutchman
560 South Country Club Drive
Mesa, AZ 85210

Plainsman Motel
1338 W. Main St.
Mesa, AZ 85201

Mesa Oasis Inn Motel
2150 W. Main St.
Mesa, AZ 85201

Budget Suites
537 S. Country Club
Mesa, AZ 85210

Days Inn-Scottsdale
4710 N. Scottsdale Rd.
Scottsdale, AZ

Chalet Lodge
1990 East Route 66
Flagstaff, AZ 86002

Days Inn
222 South Freeway
Tucson, AZ

St. Lukes Medical Center
1800 East Van Buren St.
Phoenix, AZ 85006

INFO-TEL, INC.

ARIZONA TARIFF
ORIGINAL PAGE NO. 1

TITLE SHEET

ARIZONA ALTERNATIVE OPERATOR SERVICES TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of intrastate alternative operator services to and from all points within the boundaries of the State of Arizona by Info-Tel, Inc. This tariff is on file with the Corporation Commission of the State of Arizona and copies may be inspected at the Company's principal place of business: 3900 S. Federal Blvd., Sheridan, Colorado 80110, during normal business hours.

ISSUED:

EFFECTIVE: _____

ISSUED BY:

Keith S. Smith, President/CEO
3900 S. Federal Blvd.
Sheridan, Colorado 80110

CHECK SHEET

Sheets 1 through 25 in this Tariff are effective as of the date shown at the bottom of the respective sheet(s). Any revised sheets as listed below comprise all changes from the original Tariff and become effective as of the date on the bottom of this sheet.

SHEETREVISION

Title Sheet/Page 1	Original
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3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
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11	Original
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25	Original

ISSUED:

EFFECTIVE: _____

ISSUED BY:

Keith S. Smith, President/CEO
3900 S. Federal Blvd.
Sheridan, Colorado 80110

ALTERNATIVE OPERATOR SERVICES TARIFF

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ISSUED:

EFFECTIVE _____

ISSUED BY:

Keith S. Smith, President/CEO
3900 S. Federal Blvd.
Sheridan, Colorado 80110

ALTERNATIVE OPERATOR SERVICES TARIFF

EXPLANATION OF SYMBOLS, REFERENCE MARKS, AND ABBREVIATIONS OF
TECHNICAL TERMS

The following symbols shall be used in this tariff for the purposes indicated below:

- (1) "AT" means addition to text
- (2) "C" means correction
- (3) "CP" means change in practice
- (4) "CT" means change in text
- (5) "DR" means discontinued rate
- (6) "IR" means increase in rate
- (7) "MT" means moved text
- (8) "NR" means new rate
- (9) "RR" means reduction in rate
- (10) "RT" means removal of text

ISSUED:

EFFECTIVE: _____

ISSUED BY:

Keith S. Smith, President/CEO
3900 S. Federal Blvd.
Sheridan, Colorado 80110

ALTERNATIVE OPERATOR SERVICES TARIFF

SECTION 1 - EXPLANATION OF TERMS AND ABBREVIATIONS

A. Access Code

A numeric set of digits added to a dialed telephone number that allows the End User/Customer specific access to their telecommunications service provider of choice.

B. Alternative Operator Services

Alternate operator services are those services provided by the Company in which the Customer and the End User are totally separate entities. The Company contracts with the Customer to provide the alternate operator services; however, the Company does not directly contract with the End User to provide the services even though it is the End User who actually pays for the processing of the operator assisted calls.

C. Calling Card

A billing arrangement by which the charge for a call may be billed to certain telephone company issued calling card numbers.

D. Carrier or Company

Whenever used in the tariff, Carrier or Company refers to Info-Tel, Inc. unless otherwise specified or clearly indicated by the context.

E. Credit Card Call

A billing arrangement by which a call may be charged to an authorized credit card number, such as Mastercard, VISA or American Express.

ISSUED:

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Keith S. Smith, President/CEO
3900 S. Federal Blvd.
Sheridan, Colorado 80110

ALTERNATIVE OPERATOR SERVICES TARIFF

SECTION 1 - EXPLANATION OF TERMS AND ABBREVIATIONS

F. Customer Dialed Destination

Any telephone call placed by the Customer/End User directly.

G. Customer or End User

Any person, firm, partnership, corporation or other entity furnished telecommunications services under the provisions and regulations of the Company's tariff. A Subscriber may be considered a Customer once services are contracted for. For AOS service, the Customer or End User is typically a member of the transient public and as such, does not negotiate directly with the Company for the provision or termination of service.

H. IXC

Interexchange Carrier

I. LEC

Local Exchange Carrier

J. Operator Dialed Destination

Any telephone call originated from a Customer/End User to an operator to then be dialed and completed by the operator.

K. OSP

Operator Service Provider

L. Per Call Charge

An additional charge to the per minute alternative operator service rates for operator service calls.

ISSUED:

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ISSUED BY:

Keith S. Smith, President/CEO
3900 S. Federal Blvd.
Sheridan, Colorado 80110

ALTERNATIVE OPERATOR SERVICES TARIFF

SECTION 1 - EXPLANATION OF TERMS AND ABBREVIATIONS

M. Person to Person Call

A service whereby the person originating the call specifies to the Company operator a particular person, station, room number, department or office to be reached through a PBX attendant. Person to person calls include collect calls.

N. Rate Center

A geographic location from which the vertical and horizontal coordinates are used in calculation of airline mileage.

O. Station to Station Call

Any telephone call originated from a Customer/End User that is assisted by an operator. Station to station calls include third party billed calls.

P. Subscriber

The person, firm, partnership, corporation, or other entity who owns, leases or manages the telephone, PBX or other switch vehicle from which a Customer places a call utilizing the services of the Company.

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Keith S. Smith, President/CEO
3900 S. Federal Blvd.
Sheridan, Colorado 80110

ALTERNATIVE OPERATOR SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS

A. General

Info-Tel, Inc. offers telephone services for the use of Customers or Subscribers in transmitting messages throughout the State of Arizona.

B. Limitations

(I) Service is offered subject to the availability of the necessary facilities or equipment or both facilities and equipment and subject to the provisions of this tariff.

(II) The Company reserves the right to discontinue service when necessitated by condition beyond its control or when the Customer or Subscriber is using the service in violation of the provisions of this tariff or in violation of the law.

(III) The Company does not undertake to transmit messages, but offers the use of its facilities when available and will not be liable for errors in transmission or for failure to establish connections.

C. Purpose

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

D. Liability

(I) The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any act of

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ISSUED BY:

Keith S. Smith, President/CEO
3900 S. Federal Blvd.
Sheridan, Colorado 80110

ALTERNATIVE OPERATOR SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS

D. Liability (Cont.)

God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

(II) The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer and Subscriber against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff, or for any act or omission of the Customer or Subscriber, or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, not directly caused by negligence of the Company.

(III) The Company shall not be liable for any defacement of or damages to the premises of a Subscriber resulting from the furnishing of service which is not the direct result of the Company's negligence.

ISSUED:

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ISSUED BY:

Keith S. Smith, President/CEO
3900 S. Federal Blvd.
Sheridan, Colorado 80110

ALTERNATIVE OPERATOR SERVICES TARIFFSECTION 2 - RULES AND REGULATIONSE. Installation and Termination

Service is installed upon contractual agreement between the Subscriber or Customer/End User and the Company. The contractual agreement specifies the terms and conditions of installation, termination of service, commission structure and commission schedule.

F. Billing and Collection

All charges due by the Customer are payable to any agency duly authorized to receive such payments. The billing agency may be a local exchange company or credit card company. Alternate operator services will be billed through and collected by the local exchange telephone company. Credit card calls will be collected by the credit card company. Terms of payment shall be according to the rules and regulations of the billing agency. Bills due directly to the Company for telephone services are due when they are rendered, by mail on a monthly basis. If payment is not made within 15 days of the date of the bill, a late payment charge of one and one-half percent (1 1/2%) per monthly billing period may be applied to all amounts previously billed under the Company's tariff(s) but not including arrears and unpaid late payment charges. If payment for alternate operator services is not made within 60 days, the Company will deduct, in addition to any penalties imposed by the local exchange telephone company, any commissions for operator service usage owed, to cover the outstanding charges. The billing date shall be printed on the bill and will be the date of issue.

G. Billing Disputes and Complaints

Any objection to billed charges should be reported to the billing agent of the Company within thirty (30) days of the billing. The Company shall investigate the particular case and report the results thereof to the customer.

ISSUED:

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ISSUED BY:

Keith S. Smith, President/CEO
3900 S. Federal Blvd.
Sheridan, Colorado 80110

ALTERNATIVE OPERATOR SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS

G. Billing Disputes and Complaints (Cont.)

During the investigation, the Company shall not pursue any collection procedures or assess late fees with regard to the disputed amount. If adjustments to Customer bills are required, the bill shall be adjusted to correct the problem, (i.e. customer refunds or billing credits for uncompleted calls). The Customer will be notified 5 working days after receipt of the dispute and must pay the disputed amount within 5 days of the investigation's end. The Customer shall still pay the undisputed part of the bill. In the event the dispute is not resolved, the Company shall inform the customer that they may utilize the complaint procedures of the Arizona Corporation Commission. For any service, billing or technical problems/complaints, the Customer may contact the Company directly via its address or 1-800 customer service number listed on each bill. The customer service department will endeavor to resolve the complaint in 72 hours and if not resolved, will update the Customer and/or Commission every 7 days as to the progress of the complaint. Calls that occur more than 60 days before the billing date will not be billed. Advance payments from customers shall be accepted.

H. Returned Checks

(I) If Carrier receives a check from a Customer in payment for service rendered or for any other reason of indebtedness and which is returned from the bank due to insufficient or uncollected funds or for any other reason, Carrier shall apply a service charge as shown in the Rates and Charges section.

(II) The charge shall be applied to Customer's monthly billing, in addition to any other charges which may apply under this tariff.

(III) Payment rendered by check, which is subsequently dishonored, shall not constitute payment until such time as repayment is made by valid means.

ISSUED:

EFFECTIVE:

ISSUED BY:

Keith S. Smith, President/CEO
3900 S. Federal Blvd.
Sheridan, Colorado 80110

ALTERNATIVE OPERATOR SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS

I. Deposits

The Carrier does not require a deposit to secure telephone services, however, the carrier does reserve the right to require a deposit or usage prepayment equal to one month's estimated usage if the Carrier reasonably believes a Customer is a credit or usage risk. A Customer may cancel a deposit obligation by providing a letter of credit or verification from their previous telephone utility evidencing a solid payment history with no outstanding liabilities.

J. Termination of Service

The Company may refuse service or terminate existing service to a Customer for any of the following reasons:

- (1) Failure to make a security deposit if the Carrier reasonably believes the Customer is a credit or usage risk.
- (2) Nonpayment of an undisputed bill within the period prescribed below. Failure to fully pay a disputed amount 5 days after the results of a billing dispute investigation by the Carrier have been received by the Customer.
- (3) To comply with a regulatory body or government agency rule or regulation
- (4) In the event of unauthorized resale of equipment or service.

ISSUED:

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ISSUED BY:

Keith S. Smith, President/CEO
3900 S. Federal Blvd.
Sheridan, Colorado 80110

ALTERNATIVE OPERATOR SERVICES TARIFFSECTION 2 - RULES AND REGULATIONS

J. Termination of Service (Cont.)

(5) For failure of and/or non-compliance with the Company's tariff on file with and approved by the Commission or in the event of unauthorized use, tampering, hazardous conditions on the Customer's premises, not allowing reasonable access to Company equipment or not complying with contractual obligations for service subject to regulations by the Commission.

Bills due directly to the Company are due when rendered. If payment is not made within 15 days of the date of the bill, in addition to the late payment charge, a letter requesting that the delinquent bill be paid shall be sent to the Customer. If after 22 days, payment has still not been made, telephone service with the exception of Emergency 911 access, may be interrupted. A warning letter explaining the impending disconnection shall then be sent to the Customer five (5) days before actual disconnection at the Customer's address.

Notice of disconnection shall not be given to Customers who have been documented as having fraudulently used or tampered with Carrier's services/equipment or by allowing the existence of an obvious hazard to human health and safety.

K. Answer Supervision and Wrong Numbers

The Company shall not bill for unanswered calls in areas where answer supervision is available, and shall not knowingly bill for such calls where answer supervision is not available. Intrastate, Customer dialed wrong numbers shall be credited to the Customer's account if the Customer promptly notifies the Company of the error via its 1-800 customer service number.

ISSUED:

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ISSUED BY:

Keith S. Smith, President/CEO
3900 S. Federal Blvd.
Sheridan, Colorado 80110

ALTERNATIVE OPERATOR SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS

L. Call Branding

The beginning of each AOS call will be branded by the operator, identifying Info-Tel, Inc. as the Carrier with applicable rates. At this time, the End User or billed party has the opportunity to use the service or reject it at no charge. The end of each call will also be branded.

M. Rate Information to End User

Upon request of the End User or billed party, and at no additional charge, actual intrastate price lists for all components of the call will be quoted. These specific components include:

- (1) A quote of rates and charges for the call
- (2) The methods by which the rates and charges will be collected
- (3) The toll-free Customer Service number available for complaints or problems
- (4) Information on how an end-user's preferred carrier may be reached

N. 0 - Calls

All intrastate calls will be connected instantaneously to the LEC.

O. Answer Time

All operator service calls will be answered within six (6) rings.

P. Equal Access

The Company will not knowingly engage in any action that would deny another OSP from being offered to and chosen by an End User when the End User has no OSP preference.

ISSUED:

EFFECTIVE:

ISSUED BY:

Keith S. Smith, President/CEO
3900 S. Federal Blvd.
Sheridan, Colorado 80110

ALTERNATIVE OPERATOR SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS

O. IXC/LEC Access

All End Users will be furnished access by the Company and/or Subscriber to the LEC and all other IXC's which provide operator services by an access code (1-800, 950-XXXX, 10XXX, 0+, 0-), handing off the call to the LEC that services the phone being utilized by the End User for processing by the OSP of choice. Calls that show no origination point will not be billed. Any Subscriber found to be blocking access to intrastate common carriers by means of 1-800, 950-XXXX or 10XXX access codes shall have any commissions withheld until such blockage is removed.

R. Subscriber Surcharges

The Carrier will not add a property or Subscriber surcharge to Subscriber's telephones.

S. Customer/Subscriber Responsibilities

(1) All Customers/Subscribers within the State of Arizona will be in compliance with the "Subscriber Responsibilities" and "IXC/LEC Access" sections of this tariff.

(2) All Customers/Subscribers to Carrier's services will post signage near all presubscribed telephones stating:

- (A) The name, address and toll-free telephone number of the Carrier.
- (B) A written statement saying: "The operator service rates and charges of Info-Tel, Inc. apply to all operator-assisted calls. InterLATA calls made with a calling card can be carried by Info-Tel, Inc."

ISSUED:

EFFECTIVE:

ISSUED BY:

Keith S. Smith, President/CEO
3900 S. Federal Blvd.
Sheridan, Colorado 80110

ALTERNATIVE OPERATOR SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS

S. Subscriber Responsibilities (Cont.)

(2) (cont.)

(C) A written disclosure stating: "You have the right to reach other long distance carriers from this telephone. You can do so by dialing the access code provided by that carrier. Rates for Info-Tel operator-assisted calls are available on request."

(D) Info-Tel customer service number for billing inquiries and/or complaints.

(E) Dialing instructions

(3) Customers/Subscribers will not charge more for Customers using an access code number than they would for calls placed using the Carriers services.

(4) Customers/Subscribers will not add a property imposed fee or surcharge to calls if the Public Utility Authority in the Subscriber's state forbids it by rule or regulation.

(5) Each Customer/Subscriber shall be responsible to safeguard, maintain in safe operating condition and take all reasonable precautions to prevent loss or damage to any Company property installed on Customer/Subscriber premises. Customer/Subscriber will be held liable for any replacement costs due to loss or damage not reasonably prevented.

(6) It is the Customer/Subscriber's responsibility to inform the Carrier in the event of equipment failure or service interruptions.

T. Emergency Calls

The Carrier will immediately connect any direct or operator assisted emergency calls to the LEC to be processed at no charge.

ISSUED:

EFFECTIVE: _____

ISSUED BY:

Keith S. Smith, President/CEO
3900 S. Federal Blvd.
Sheridan, Colorado 80110

ALTERNATIVE OPERATOR SERVICES TARIFF**SECTION 3 - DESCRIPTION OF SERVICES****A. General**

Services will be provided through a capacity obtained from other carriers and Subscriber switching vehicles. The Applicant's carriers endeavor to provide high quality service. All network access is monitored and engineered to provide a P.01 grade of service (99% call completion ratio). Operator assistance is available 24 hours per day, 7 days per week, subject to routine maintenance and outages beyond the control of the Carrier. Carrier's switching equipment is designed and engineered to provide high quality transmission of voice and data with a minimum level of impairment such as noise and echo. However, overall quality may vary somewhat due to the variability in quality of the connections provided by the local telephone companies and other interexchange carriers which are beyond the Company's control. Services provided by Info-Tel, Inc. include specific services offered to Residential, Commercial and Hospitality Customers. A Residential Customer is classified as a single family household or apartment complex. A Commercial Customer is classified as a legal, established business that sells goods or services to government, the public or other businesses. A Hospitality Customer or Subscriber is classified as a hotel, motel, hospital or university.

B. Timing of Calls

(I) The minimum length of a call for billing purposes is sixty (60) seconds, unless otherwise specified under the individual description of the service contained in the tariff.

(II) Chargeable time for Customer dialed credit card calls will begin when the local exchange company signals that the called party has answered.

ISSUED:**EFFECTIVE:** _____**ISSUED BY:**Keith S. Smith, President/CEO
3900 S. Federal Blvd.
Sheridan, Colorado 80110

ALTERNATIVE OPERATOR SERVICES TARIFF

SECTION 3 - DESCRIPTION OF SERVICES

B. Timing of Calls (Cont.)

(II) (cont.) For operator station and person to person calls, chargeable time will begin when a connection is established between the calling party and the called party. No charge will apply to person to person calls for which the designated party or agreed alternate is unavailable. In all cases, chargeable time ends when either party disconnects.

(III) No charge for calls not completed.

C. Determination of Mileage

(I) Calls are measured from the rate center of the Subscriber's terminal or switch location to the rate center of the destination of the call.

(II) The distance between the rate centers of the Subscriber's switch and destination point is calculated by using the vertical ("V") and horizontal ("H") coordinates found in AT&T Tariff FCC No. 10, in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the Subscriber's switch and destination point.

Step 2 - Obtain the difference between the "V" coordinates of each of the rate centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the difference obtained in Step 2.

Step 4 - Add the squares on the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the squares obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

ISSUED:

EFFECTIVE: _____

ISSUED BY:

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ALTERNATIVE OPERATOR SERVICES TARIFF

SECTION 3 - DESCRIPTION OF SERVICES

C. Determination of Mileage (Cont.)

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the rate centers.

D. Alternative Operator Services

(I) Alternative operator services anticipates the provision of billing options or operator assistance, or both billing options and operator assistance. End Users are members of the transient public, and therefore considered casual users of the network.

(II) Alternative operator service is offered via Subscriber's pay telephones, PRX or similar switch vehicle to Customers for direct transmission of voice telecommunications to locations throughout all counties in the State of Arizona. Service is provided through the terminal equipment of Subscribers serving the transient public.

(III) Service is available 24 hours per day, 7 days per week from subscribing location.

(IV) No deposits are required for alternative operator services.

(V) Minimum call duration is one (1) minute. Minimum charges include the usage charge for the initial minute, time of day and holiday discounts, and applicable service charges.

(VI) There will be two (2) charge elements for each operator assisted call: a fixed operator service charge that is dependant on the type of billing selected (i.e. calling card, charging a third party, etc.)

ISSUED:

EFFECTIVE: _____

ISSUED BY:

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ALTERNATIVE OPERATOR SERVICES TARIFF

SECTION 3 - DESCRIPTION OF SERVICES

D. Alternative Operator Services (Cont.)

(VI) (cont.) and/or the selected completion restriction (i.e. station-to-station or person-to-person); and a measured charge reliant on the distance, duration and the time of day when the call is made. The measured charge element is specified as a rate per minute, applying to each minute of call duration, with a minimum charge for each call in one minute increments, and with fractional minutes of use counted as a whole minute.

(VII) All Customers shall have access to a live operator

(VIII) Call processing time will limited to 30 seconds or less for a live operator and 15 seconds or less for an automated operator.

(IX) Alternative operator services rates and charges are specified in Section 4 following.

ISSUED:

EFFECTIVE: _____

ISSUED:

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ALTERNATIVE OPERATOR SERVICES TARIFF

SECTION 4 - RATES AND CHARGES

A. General

For intrastate calls, each Customer is charged individually for each call placed through the Carrier. Charges are computed on the mileage basis as described in Section 3 (C) of this tariff.

(I) The Customer will not be charged for uncompleted calls.

(II) The billed party will not be charged more than the LEC rates for a local operator assisted call in the same exchange. This includes both the rates for MTS and operator surcharges.

B. Surcharges

End Users will not be charged surcharges, or any other charges, in addition to the listed rates for MTS and operator surcharges set forth in this tariff and on file with the Commission.

C. Service Establishment Scheduling

Establishment of service shall be scheduled for completion within ten (10) working days from the date the Customer has been accepted for service unless otherwise directed by the Customer. The Carrier shall be responsible for maintaining in safe operating condition all equipment and fixtures used in providing telecommunication service to the Customer that are owned by and under exclusive control of the Carrier.

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EFFECTIVE: _____

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ALTERNATIVE OPERATOR SERVICES TARIFF

SECTION 4 - RATES AND CHARGES

D. Intrastate Alternative Operator Service Rates

MILEAGE	DAY INIT'L	DAY ADD'L	EVE INIT'L	EVE ADD'L	NIGHT INIT'L	NIGHT ADD'L
0 - 10	\$.2920	\$.1490	\$.1740	\$.0894	\$.1200	\$.0595
11 - 16	.3680	.2080	.2140	.1250	.1410	.0830
17 - 22	.3865	.2080	.2265	.1250	.1410	.0830
23 - 30	.4400	.2580	.2665	.1550	.1680	.1030
31 - 40	.5065	.2799	.3065	.1785	.1865	.1092
41 - 55	.5307	.3332	.3073	.2132	.2013	.1305
56 - 70	.5560	.3732	.3073	.2399	.2040	.1465
71 - 124	.5560	.3865	.3073	.2479	.2013	.1519
125- 196	.5560	.4265	.3100	.2732	.2040	.1679
197- 292	.5560	.4799	.3300	.2827	.2040	.1807
293- OVER	.5767	.4820	.3400	.2960	.2600	.1807

ADDITIONAL CHARGES:

The following per-call charges apply in addition to the per minute usage rates when the following types of calls are made. These charges apply in all rate periods.

Customer Dialed Destination:

Bill to Telephone Calling Card	\$0.80
Bill to Major Credit Card	\$0.80

Operator Dialed:

Bill to Telephone Calling Card	\$0.80
Bill to Major Credit Card	\$0.80
Station to Station	\$2.00
Person to Person	\$3.50

TIME PERIODS:

DAY	MON-FRI	8:00 A.M. to 4:59 P.M.
EVENING	SUN-FRI	5:00 P.M. to 11:59 P.M.
NIGHT	SUN-FRI	12:00 A.M. to 7:59 A.M.
ALL DAY SATURDAY/SUNDAY		8:00 A.M. to 4:59 P.M.

ISSUED:

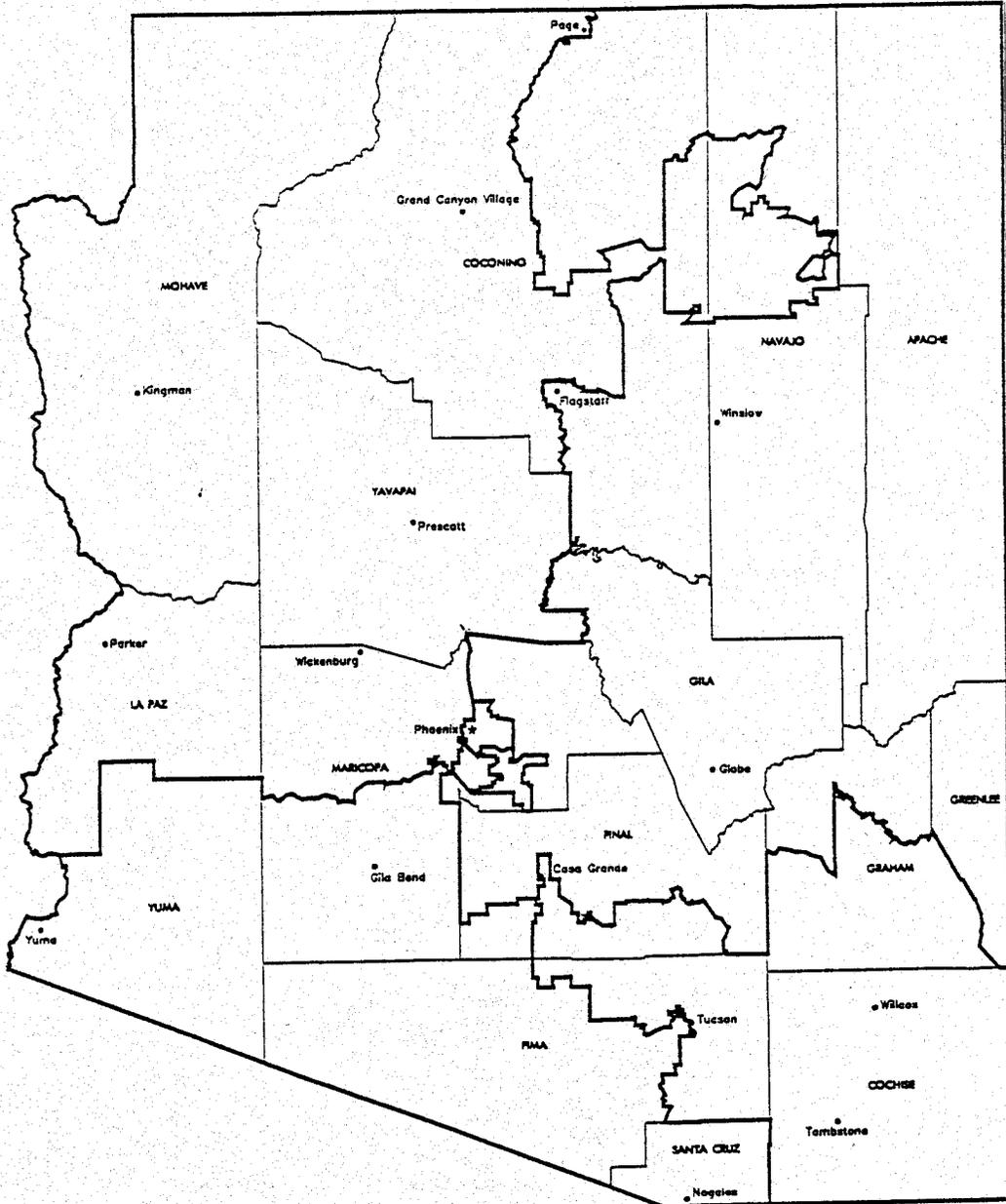
EFFECTIVE:

ISSUED BY:

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Sheridan, Colorado 80110

ALTERNATIVE OPERATOR SERVICES TARIFF

APPENDIX A - SERVICE AREA MAP



ISSUED:

EFFECTIVE: _____

ISSUED BY:

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Sheridan, Colorado 80110

INFO-TEL, INC.
 INCOME STATEMENT
 12 MONTHS ENDED DEC 31 95

	YTD AS OF DEC 31 95 -----
SALES REVENUE:	
OPERATOR SERVICES	1,382,452.35
DIRECT DIAL	642,077.28
LESS: REFUNDS	(23,708.06)

TOTAL SALES	2,000,821.57
COST OF SALES:	
NETWORK	1,136,881.96
COMMISSIONS	143,142.33
OTHER COSTS	2,499.99

TOTAL COSTS	1,282,524.28
GROSS PROFIT	718,297.29
OPERATING EXPENSES:	
PAYROLL AND BENEFITS	371,875.44
ADMINISTRATIVE EXPENSE	209,292.93
DEPRECIATION	0.00

TOTAL OPERATING EXPENSE	581,168.37
INCOME (LOSS) FROM OPERATIONS	137,128.92
OTHER INCOME AND CHARGES:	
OTHER INCOME	3,640.00
INTEREST EXPENSE	(77,122.72)

OTHER INCOME (CHARGES) NET	(73,482.72)

NET INCOME (LOSS) FOR PERIOD	63,646.20 =====

INFO-TEL, INC.
BALANCE SHEET
DEC 31 95

ASSETS

CURRENT ASSETS:

CASH IN BANKS	7,966.42
ACCOUNTS RECEIVABLE - 1+	104,676.15
ACCOUNTS RECEIVABLE - 0+	125,067.23
EMPLOYEE ADVANCES AND LOANS	108,744.84
PREPAID EXPENSES	3,570.00

TOTAL CURRENT ASSETS

350,024.64

FIXED ASSETS:

LEASEHOLD IMPROVEMENTS	26,114.66
TELEPHONE EQUIPMENT	100,327.32
VEHICLES	32,273.90
OFFICE FURNITURE AND FIXTURES	40,375.81
DATA PROCESSING EQUIPMENT	27,438.83
SOFTWARE	5,876.46

GROSS FIXED ASSETS

232,406.98

LESS: ACCUMULATED DEPRECIATION

(8,591.22)

NET FIXED ASSETS

223,815.76

OTHER ASSETS:

DEPOSITS	6,445.00
INTER-COMPANY TRANSFERS	18,667.80

TOTAL ASSETS

598,953.20
=====

LIABILITIES AND SHAREHOLDERS' EQUITY

CURRENT LIABILITIES:

ACCOUNTS PAYABLE	399,333.09
ACCRUED PAYROLL AND COMMISSIONS	74,952.32
PAYROLL TAXES PAYABLE	64,447.39
OTHER ACCOUNTS PAYABLE	47,893.53

TOTAL CURRENT LIABILITIES

586,626.33

NOTES PAYABLE

291,590.05

SHAREHOLDERS' EQUITY:

COMMON STOCK	3,852.23
TREASURY STOCK	(8,450.00)
RETAINED EARNINGS	(338,311.61)
PROFIT (LOSS) FOR PERIOD	63,646.20

TOTAL SHAREHOLDERS' EQUITY

(279,263.18)

TOTAL LIABILITIES AND SHAREHOLDERS' EQUITY

598,953.20
=====