



0000045557

ARIZONA CORPORATION COMMISSION FORMAL COMPLAINT FORM

DOCKET NO. T-01051B-02-0001

COMPLAINANT <i>John T Wheatley</i>		RECEIVED	COMPLAINT NUMBER	DATE 12-28-01
ADDRESS <i>5201 N Davis Ave.</i>		2002 JAN -2 A 10:31	PHONE (HOME) <i>(520) 293-4347</i>	
NAME OF RESPONSIBLE PARTY <i>John T Wheatley</i>		AZ CORP COMMISSION PROCUREMENT CONTROL	PHONE (WORK) <i>(520) 888-3003</i>	
NAME OF UTILITY <i>Qwest</i>			ACCOUNT NUMBER <i>520-888-3003-715B</i>	

GROUND(S) FOR COMPLAINT: (COMPLETE STATEMENT OF THE GROUNDS FOR COMPLAINT, INDICATING DATE(S) OF COMMISSION/ OMISSION OR ACTS OR ISSUES COMPLAINED OF.) (USE ADDITIONAL PAGE IF NECESSARY.)

I believe that qwest violated ARS 44-1574 refer to attachment A1. These services are all billed on one bill. Dialtone, Custome calling features, voice mail, and cell phone service. With out seprate past due balances. The billing company recives the payments and distributes the funds as they chose to the ancillary service providers. see attachments B1, P1, and P2.

I also beleave that qwest broke the rules under articalell 11: Competitive Telecommunicatoins Services R14-2-1114:

Section B2. When placing the order for everywhere line service I asked if there would be any charges for changing my phone service to the anywere line and was told that there wouldn,t be. see attachment B1 on page 4 Item #6. Also when I requested the scheduled greetings be added to my voice mail service I was told that there would be a \$3 per mounth charge for this service. I tolled the service rep, at that time; I had upgraded to the everywhere line for bissenes and that it was my understanding that it came with all the features, and if that wasn't the case then I did not want scheduled greetings added, and I would have to reconsider if I even wanted the every where line service. I'm not shure if he told me then or if he called me back, but he did say he was mistaken about the \$3 month charge. See attachment B1 page 3. It apiers to me that Qwest was double billing me for the cell service witch is part of the everywhere line service. See attachments B1 page1, B2 page 1, B3 page1, And A1. I beleave that by installing call tranfer feature qwest implied that this feature is compatible with my phone service, however, this is the feature that was causing problems with my phone service.

Section C. There were problems with the 1 number serevice and the voice mail on the cell phone service. When I would call and complain about this the cell phone compainy would say that it was a problem with the dial tone compainy. When I would call the dial tone compainy and complain about the 1 number service and no voice mail on the cell phone I would be told that it was a cell phone problem.

CONTin Ued ON Form Provided

NATURE OF RELIEF SOUGHT: (USE ADDITIONAL PAGE IF NECESSARY.)

I'm seeking that my phone service be restored to the sevicees I hade befor Qwest tried to install the everyline service. That Qwest not charge me for the time that the Everywhereline service was installed. That any and all monies paid to Qwest for the Every where line service be refunded. And that the \$200 dollar penalty for the one year contract on the cell phone portion be removed. I have asked Qwest, from the time that the problem with the phone service had been repaired; for these things. At this time however if it is found that Qwest left my phone service out of service then I want the above mentioned things plus what I'm intitled to under the Service Quality Plan Tariff.

Plus any an all expensess. Also I would also like to be reburst for leagle services.

SIGNATURE OF COMPLAINANT OR ATTORNEY

John T Wheatley 12-28-01

ARIZONA CORPORATION COMMISSION FORMAL COMPLAINT FORM

GROUNDS FOR COMPLAINT : (CONTINUED)

There was also a problem with the call forwarding but when I would complain about this to the dial tone company. I would be asked to explain the problem and after explaining the exact problem the reps of Qwest would tell me that there was not a problem and that this is the way call forwarding was supposed to work. see attachment C1. Finley after many times calling Qwest, and complaining about the call forwarding. One of the customer reps., after seeing the number of times I had call with the same complaint, called me back and started investigating my complaint. After a weeks time this rep found that there was a problem with the dial tone programing. When the dial tone programing was corected (call transferring removed) the call forwarding was working and the cell phone company was able to get the one number service and the voice mail for the cell phone working proply. see attachments N1, and C1.

Last but not least I feel that the problems with my phone service meets the critera as devined in Service Quality Plan Tariff, General Regulations Definition for Out-of-service. I could not recive any calls on a market line (520-888-2077). When my customers would call 520-888-2077 they would be told that 520-888-2077 was a none working phone number. When I called and complined to Qwest there rep. said there was nothing he could do but some body would call me back. When I was called back the rep. that called me was rude, ask me what I wanted him to do. I ask him to install a nother bussiness line tempory un till Qwest could get the market expantion line working, He refused. I ask to talk to his boss he said that they were all at some meeting. I forget what happen exactley but as a resault I shut off the market expansion and had Qwest reinstall 520-888-2077 as a custom ring number on the Everywhere line service (520-888-3003). This did not do any good and my customers where still being told that 520-888-2077 was not in service. I reported this to Qwest on I beleve 7-6-01 and the number was not working untill 8-11-01, after the (Call the call transferring feature was removed). See attachments N1 Page 6. I could not recive calls made to 520-888-3003 on my cell phone when the one number service was turned on and my cell phone was turned on. Also I could not recive calls made to 520-888-3003 on my voice mail when my land line was forwarded to my cell phone and the cell phone was turned off or the cell phone was out of the service area. see attachment A1

There are things that I would like to add to this complaint and could not due to time I was allotted to file this complaint. The time limet was 10 working days and then was extended but now Qwest is theretening to disconnect my service. See atchment P2

John T. Wheatley

12-28-01

Dear Small Business Customer

When you're running a small business, it's important to keep costs down, but still get what you need to keep in touch with customers and suppliers. With Everywhere Line for Business, you get everything you need to stay connected for only **\$99.95 a month – that's up to 40% off** what you'd pay if you bought all the included services separately.

The Everywhere Line for Business package includes all the communication features you need, at an unbeatable price:

CustomChoice® for Business – Your business line with your choice from 24 features that can help you manage your calls, including Call Forwarding, Customer ID and more. It's flexible too, so you can add or adjust features as your business needs change.

650 Anytime Minutes Wireless Plan – A wireless plan with 650 minutes you can use anytime you want each month. And, there are no domestic long distance or roaming charges when calling from any Qwest Wireless™ coverage area.

One Number Service – Now you don't have to give your customers two separate numbers to reach you because if you choose, the business number they now use can also be your wireless number.

Business Voice Messaging Service – Every call gets answered, whether you're already on the line or not available to take calls. And, your business line and your wireless phone can share the same Voice Messaging mailbox so you get all your messages with just one call.

One Bill – Every month, you'll receive only one bill for everything – which means less paperwork to keep track of.

Call **1-888-807-4275** today and take advantage of this convenient package at up to 40% off.

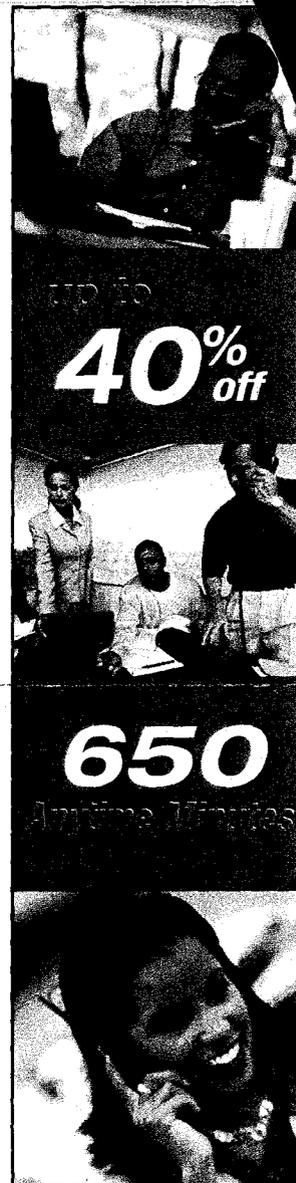
Sincerely,

Sharon Combes

Sharon Combes
Senior Marketing Manager

Small Business Group
www.qwest.com/smbusiness

ride the light
Qwest.



up to
40% off

650
Anytime Minutes

Everywhere Line for Business –
only \$99.95 per month

40%

UNDER 10 POINT
Bold ✓

Call 1-888-807-4275 today
to get everything you need to stay connected and get up to 40% off.

Some restrictions and limitations apply. Some services not available in all areas. Prices and package components subject to change. If customer fails to activate or cancels a component, Everywhere Line for Business will be cancelled, customer may be migrated to a different package, and customer may be migrated to a different wireless plan. Ask a Qwest® Sales Consultant for details. CustomChoice® for Business: Price does not include other charges such as CALC, zone increment, EAS or taxes. Customer ID and Call Waiting ID require compatible display equipment which is not included in the Everywhere Line monthly fee and must be purchased separately. Not all calls are displayed or logged and unit shows name/number of phone line caller is using. Business Voice Messaging Service: Requires touch-tone phone. Long distance charges apply for customers who access their service from outside local calling area. Qwest Wireless™: Everywhere Line for Business wireless price plan available as long as Everywhere Line service plan remains in effect and customer retains it. All set-up charges are waived for customers who purchase the Everywhere Line wireless price plan. Calls timed from send/talk to end/off and completed calls are billed in full minute increments rounded up to the next minute. Additional wireless minutes are 35 cents per minute. Wireless long distance at no additional charge from Qwest wireless network coverage area for U.S. calls only with Qwest long distance. Long distance calls count toward your monthly and additional minutes. All roaming charges apply. Wireless phone price is not included in the Everywhere Line for Business monthly fee. Wireless portion of Everywhere Line requires a one-year service agreement. A \$200 fee per phone applies if early deactivation occurs after the first 30 days and prior to fulfilling the one-year service agreement. Other wireless price plans available that do not include long distance and the service charge waiver. ©2001 Qwest Communications International Inc.

C1

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Reg Lopez **Phone:** (520) 628-6555 **Fax:** (520) 628-6559

Priority: Respond Within Five Days

Complaint No. 2001 - 6329 **Date:** 07/25/2001

Complaint Description: 05C Quality of Service - Customer Service Contract

Complaint By: **First:** John **Last:** Wheatley

Account Name: Johnny Wrenchit's **Home:** (000) 000-0000

Street: 520 N.Davis Ave. **Work:** (520) 888-3003

City: Tucson **CBR:**

State: AZ **Zip:** 85705 **is:**

Utility Company: Qwest Corporation

Division:

Contact Name: 000000000 **Contact Phone:** 000000000

Nature of Complaint:

Customer stated that he wanted to file a complaint for the record only regarding his contact w/Qwest Executive Office. He had caled 3 times before and never got a call back. He stated that he finally reached someone today. He spoke to a Lewis (Louis?) at that office and he explained his situation. He agreed to stay on the line while Lewis got a rep on the line. The sales rep he got on the line was a Heather @ (503) 425-2960. His complaint is only in that after he started speaking to the rep that Lewis did not stay on the line. This resulted in his problem not being adequately addressed. Customer stated that this was the extent of the complaint that he wanted filed.

Utilities' Response:

Acknowledged by Julie Layne.

Investigator's Comments and Disposition:

I agreed note his complaint for the record only. E-mailed to Qwest @ 12:52pm. File closed.

Date Completed: 07/25/2001

Complaint No. 2001 - 6329

P1
Qwest

ACCOUNT NUMBER: [REDACTED]

QWEST PAGE 1

*** DISCONNECT NOTICE ***

OUR RECORDS INDICATE THAT THERE IS A TOTAL PAST DUE AMOUNT OF \$291.20 ON YOUR ACCOUNT. TO AVOID A TEMPORARY DISCONNECTION OF YOUR LOCAL AND/OR LONG DISTANCE SERVICE, FULL PAYMENT MUST BE MAILED IMMEDIATELY TO REACH US BY NOV 1. A RESTORAL CHARGE OF \$55.00 PER LINE AND A SECURITY DEPOSIT MAY APPLY TO RE-ESTABLISH SERVICE.

AS A VALUED CUSTOMER OF QWEST, YOUR BUSINESS IS APPRECIATED. WE ALSO UNDERSTAND THAT OCCASIONALLY, MAKING A TIMELY PAYMENT ON A MONTHLY BILL CAN BE UNINTENTIONALLY OVERLOOKED. IF YOU HAVE ALREADY MADE FULL PAYMENT, PLEASE DISREGARD THIS NOTICE. IF YOU CANNOT MAIL THE FULL AMOUNT, PLEASE CALL FOR ACCEPTABLE PAYMENT ARRANGEMENTS.

FOR YOUR REVIEW, BELOW IS A BREAKDOWN OF YOUR CHARGES. THOSE SERVICES SUBJECT TO TEMPORARY DISCONNECTION ARE SHOWN IN BOLD PRINT. THANK YOU FOR YOUR PROMPT ATTENTION.

QWEST REGULATED SERVICES	\$72.79
QWEST WIRELESS	\$171.26
LONG DISTANCE SERVICES	\$.56
UNREGULATED SERVICES	\$46.59

TOTAL PAST DUE \$291.20

CUSTOMER SERVICES
1-800-600-1117 (NO CHARGE).

RETURN ADDRESS QWEST
PO BOX 29060
PHOENIX, AZ 85038-9060

Please fold on the perforation above, detach and return with your payment payable to Qwest

ACCOUNT NUMBER: 520-888-3003-715B

TOTAL AMOUNT DUE DUE NOV 1 \$291.20

JOHN WHEATLEY
[REDACTED]
[REDACTED]
[REDACTED]



Enter Amount Paid
(If different from
amount due)

QWEST
PO BOX 29060
PHOENIX, AZ 85038-9060



84 01520888300307151 1238110101 000000000000 000002912004

P2



Qwest
PO Box 29060
Phoenix, AZ 85038

December 17, 2001

JOHN WHEATLEY
[REDACTED]
[REDACTED]
[REDACTED]

Telephone Number 520 888 3003 715

YOUR ACCOUNT IS NOW PAST DUE

Unless payment is received in full or acceptable payment arrangements have been made by December 28, 2001 your services will be disconnected. The total amount due on your account is \$555.68.

Payment of your Qwest charges, as well as those charges billed for the services of other companies, such as your long distance carrier, will prevent any disconnection of those services. Amount past due:

Amount Past Due	Service Provider
\$210.34	QWEST PCS
\$60.08	UNREGULATED SERVICES
\$.56	LONG DISTANCE SERVICES
\$147.36	REGULATED SERVICES

If your service is disconnected, a reconnection charge may apply to reconnect service.

We want to work with you so your credit with Qwest is not affected. If you wish to discuss your account, please feel free to contact us.

Small Business Collections
1-800-600-1117
Monday - Friday 8:00 AM - 5:00 PM

Filed Complaint
 Heather Key with Reg
 30 July 25/01 @
 503-425-2160 12:35
 He said he would
 stay with Conner
 section then left
 7-25-01 @ 11:45 approx
 wasted 1 hr time by leaving

SHUREN IN FEDERAL DISTRICT COURT
 202-462-2000 202-462-2100 400-551-6100 202-462-2000

Called Court
 one hour before
 11:39 am 8/1/01
 Tamara
 complained about
 about forwarding
 forward working by
 4 pm

7-76 = up Pat Center

11:55 AM 8-14-01
 Recalled repair
 in #059 case
 complained about
 number service
 no working
 was shown Ford
 to June 12 here last
 PT. myrtle townships
 400-975-2111
 Agent Reserves Center
 Transfer me to
 wireless customer care
 12:05 PM Kimberly Bell
 9916-019 continue on line

Kimberly said that
 maybe call waiting
 on cell service
 by adding call waiting
 on to cell service
 might fix problem
 with number service
 Told her I didn't care
 what had to be done
 to fix problem with
 number service I just
 wanted it fixed
 she said would be done
 by tomorrow

3:20 PM 8-4-01
 Got a call from
 baby in program
 said she had received
 call forwarding and
 wanted to know
 if the call forwarding
 was working correctly
 I told her I would
 try it and would she
 call me back in a minute
 I tried it but it still
 does not work properly
 baby called back
 I told her it still did
 not work properly

She said she was
 sorry she called that
 time was only coming
 to get and that would
 have to be it back
 to repair I tried to
 get her attention by
 saying her name
 3 times but she was
 up but she hung up
 only way
 3:45 PM

8-5-01 12:30
 ridge ridge called me
 800-765-9244 52574
 said she didn't
 call me on 8-3-01
 8-6-01 but call her
 to find out status
 of repair order
 ridge stated that
 she had lunch but
 could not find Barbara
 and would like to
 change the repair
 date to 8-7-01
 and also transfer

Refer her to a
 different depart
 ment I only what
 choice do I have
 she said I can
 refer this to nursing
 dept or different de
 partment I told her
 to do what she thought
 was best

8-8-01 11:30
asked about color ID
and talking to
Judge's son that
the work consisted
sessions and call
me when they were
working with

8-8-01
~~8-8-01~~ called with
8-8-01 how long
then message
saying that there
had been interruption
or was no longer in
service

regulated
why
security screen

Terry
Asking
Asked Terry found
if security screen
was regulated at
unregulated she said
she didn't know what
would have to do
-aged she said she would
find out then hit me
on hold until I was

disconnected so
she called me back
to see what happen
so there for disconnected
was intentional

9-7-01 2:37 PM
 Called Midge at
 her 1-900-715-1124
 message that
 Midge would
 be out of the
 office again 9-16
 and return on
 Saturday. In the
 mean time My customer
 is calling 1-900-715-1124
 are being told that
 the # has been
 disconnected or
 is no longer in service.

9-7-01 9:35
 Called Midge
 at 1-900-715-1124
 (525714)
 She said that she
 had talked with
 a programmer for
 an hour on 9-8-01
 and that programmer
 said that they would
 take care of it.

9-11-01 9:45
 Midge called
 back and had color
 I'd working and also
 had call waiting
 work but she said
 that she couldn't get
 call waiting color I'd
 working so I told her
 to just return the
 order because if
 done she said
 she would

9-11-01 Continued
 She also said
 that it wasn't
 the job to do
 the thing she
 was doing but
 from looking at
 my record that
 other weren't doing
 the job. The
 workers was coming
 in but nothing was
 happening.
 Then Midge said
 that she would

get my Customing
number working
and call me back

8-11-01 10:07 AM
secretly called on
Custom Ring Number
I had ordered Helton
Midge she said no
this is check but
Midge had asked how
to call and was
standing by for me
to hear I told her

To Tell Midge
Thank you for
Every thing

~~My name is~~
~~called Midge to~~
~~make sure we~~
~~were done~~
~~and could start~~
~~the members~~
and Midge 10:30 AM
I had 388 2077
message said
It was De Covato

8-11-01 10:35 AM
Contacted from
at No longer
in service
had received call
on Custom Ring
called that
person to see what
they had did they
said 388 3795
I confirmed that
this was the Custom
Ring # given had
order me by calling
IT by address book
Gave me a double
check

Ring Indication
That This Was
The Custom Ring
Given Had Set
UP

8-11-01 10:47 AM
Called Midge at
1:50 # got her
voice mail left
message on to return
at call (bring Custom
Ring #) and ask her
to give me a call
back

8-11-01 10:57 am
Continued From p. 5
As soon as possible

8-11-01 10:57
Widge called me
Back & explained
a bit Customizing
She said that Shirley
had called me on
486-2077 and
it was working, but
& she (Widge) would
call me back
when she could
figure out what

8-11-01 10:57 am
Continued From p. 5
Happened

8-11-01 11:06 am
Widge called me
on my Custom Ring
said she didn't
know what happened
but she just hit
889-2077 back in
as Customizing
and was calling
me out if I told
her Thank you

8-11-01 11:45 am
called 889-2077
to make sure
Custom Ring was
working

9-13-01 9:48 am
 called about cell
 waiting I was told
 I would have to call
 and ask that this service
 be turned on
 asked about one
 number calling said
 that I should call
 cell service and
 have cell people check
 for problems

9-13-01 9:51 am
 called cell service
 at 1-800-979-0111
 waited on hold
 with good service
 until 10:07, Robin
 answered said would
 transfer me to
 repair cell service
 when hold with music
 until 10:23, 3rd agent
 asked about problems
 told her that
 one # service was
 not working

Continued
 9-13-01 9:51 am
 and that cell
 never went to
 voice message
 said would better
 repair ticket, R.A.#
 10045645
 hung up 10:30 am

17-01 10:30 AM
Was in middle
of call with
Capital One Rep.

Phone Hang up and
Immediately Received
message ~~Wait~~ If you
like to make a call

Called Quest 9-17-01

~~Call~~ Amy 10:51 am

Reported Disconnect Problem
Amy said she would
Report Problem and I will
if should be taken care
of today

Dorleen called from Quest
9-17-01 @ 12:00

She made Test
Calls from Central
office but finding
problems

9-17-01 11:00 AM
 Called Awest Wireless @ 879-
 Talked with Rob 0611
 Transfered me To Brein
~~Broin~~ Broin gave Ref# The Best
 Ref# 10643067 I would have
 to call
 1-800-244-1111 To get acct#
 changed

Called Quest 9-17-01
1-800-244-1111 10:09 PM
Talk with man with Explained
That Biz Name on Bill was
incorrect. She transferred me to

~~transferred to David~~

David transferred me to Will
Will changed Biz Name to

PHOENIX
SCOTTSDALE
Desert Center

Will asked if there
was any thing else
that he could do
Explained Billing Problem
to Will. Will said he
could not give me
a 2 month credit. I ask
will if he could put

me in touch with some
one who could help
he would and Trentford
me to Chip. Explained
to Chip the problem
with phone service
and that I wanted a refund
for the 2 months phone
was not working properly.

He said he would call
~~me back and let me~~
review my account and
call me back as soon
as he could.

B1
Qwest 2

JOHN WHEATLEY
DBA JOHNNY WRENCHITS
Bill Date: Jul 4, 2001
Account No. [REDACTED]
www.qwest.com

Balance Forward	New Charges	Total Amount Due	Due Date for New Charges
\$135	\$144.00	\$143.87	Jul 25, 2001

Account Summary

▼ Previous Balance
Charges 191.25
Adjustments 23.89%
Payment 167.49%
Balance Forward Thank you for your payment \$135

▼ New Charges
Qwest 88.64
Qwest Wireless 54.80
VarTec .56
Total New Charges \$144.00
TOTAL AMOUNT DUE \$143.87

Any amount left unpaid 30 days after bill date is subject to a 1.5% late payment charge.
The company you have chosen for IntraLATA calls (long distance calls inside your local toll calling area) is MCI WorldCom.
If this company has not been authorized call 1 800 922-1879.

100 local long distance minutes free every month! Because you are a valued customer Qwest offers this optional feature plan. For more information and to sign up please call 1-800-603-6000.

Qwest, PO Box 29060, Phoenix, AZ 85038-9060
Visit us 24 hours a day at www.qwest.com

Qwest 2

For questions, call 1-800-603-6000

QWEST LOCAL SERVICES

▼ TITLED MONTHLY SERVICE
BASIC SERVICES
These services are necessary for you to use your telephone.
1 FEDERAL CHARGE - SERVICE PROVIDER NUMBER PORTABILITY 43
OPTIONAL SERVICES
These services are provided at your request and are not required as part of your basic telephone service.
1 EVERYWHERE LINE FOR BUSINESS 2.95
1 SECURITY SCREEN SERVICE 5.92
1 CUSTOMCHOICE (TM) 54.33
TOTAL 64.87

▼ ACCOUNT DETAIL
MONTHLY SERVICE CHARGES
SERVICE ADDITIONS AND CHANGES
TAXES
TOTAL \$82.52

▼ MONTHLY SERVICE
MONTHLY SERVICE - JUL 04 THRU AUG 03 58.03
FEDERAL UNIVERSAL SERV FUND 5.00
ARIZONA UNIVERSAL SERVICE FUND @ \$01 PER LINE 5.00
TELECOM SERVICES EXCISE TAX .97
SUBTOTAL \$64.87

▼ SERVICE ADDITIONS AND CHANGES
1. MONTHLY SERVICE REMOVED AT 3.00 FROM 06-21-01 TO 07-04-01 3.00%
1. DIRECTORY LISTING 3.00%
2. MONTHLY SERVICE REMOVED AT 55.33 FROM 06-21-01 TO 07-04-01 54.95%
1 FEDERAL UNIVERSAL SERV FUND 55.33%
3. MONTHLY SERVICE ADDITION AT 55.33 FROM 06-21-01 TO 07-04-01 .38
1 FEDERAL UNIVERSAL SERV FUND 54.95%
1 CUSTOMCHOICE (TM) 55.33%
4. MONTHLY SERVICE ADDITION AT 2.95 FROM 07-02-01 TO 07-04-01 .10
1 SECURITY SCREEN SERVICE 2.95%
5. SERVICE CHARGE ON 07-02-01 13.00
SECURITY SCREEN SERVICE .03
6. NET CHANGE FROM PREVIOUS BILLING DUE TO RATE CHANGE 11.73
SUBTOTAL \$11.73

▼ TAX SUMMARY
FEDERAL EXCISE TAX 1.88
STATE TAX 4.04
SUBTOTAL \$5.92
QWEST LOCAL SERVICES 322.52
QWEST ADJUSTMENTS-ALREADY APPLIED TO ACCOUNT(SEE SUMMARY) 23.89%
CREDIT ADJUSTMENT ON 06-14-01 \$23.89%
TOTAL \$23.89%

This bill is generated by one or more of the following: 11 © Copyright

Please fold on the perforation above, detach and return with your payment payable to Qwest.

Qwest 2

Return With Payment

Amount Enclosed \$ _____

JOHN WHEATLEY
Bill Date: Jul 4, 2001
Account Number: [REDACTED]
Bill Due Date: Jul 25, 2001
Balance Forward: \$135
New Charges: \$144.00

TOTAL AMOUNT DUE: \$143.87

Thank you for your business.

QWEST
PO BOX 29060
PHOENIX, AZ 85038-9060



81 01520888300307151 1238072501 00000001313 000001438704

AIRTIME CHARGES
FOR YOUR PRICE PLAN, BOTH PEAK/WEEKDAY AND
OFF-PEAK/WEEKEND RATES APPLY.
PERIOD 1 = PEAK/WEEKDAY
MON 12:01AM - SAT 12:00AM
PERIOD 2 = OFF-PEAK/WEEKEND
SAT 12:01AM - MON 12:00AM

CURRENT MONTH CALLS

Date	Time	To/Fr	Place	Area Number	LDST	Per*	Min	Amount
JUN 19	10:06A	INCOMING		602 542-0001		1	1:00	.00
JUN 19	11:15A	INCOMING		520 529-1891		1	3:00	.00
JUN 20	6:01P	ARVADA	CO	303 403-1192	OWE	1	1:00	.00
JUN 23	10:28A	REDWOOD	CY	650 366-7348	OWE	2	1:00	.00
JUN 23	5:33P	REDWOOD	CY	650 366-7263	OWE	2	1:00	.00
JUN 23	5:40P	AUBURN	CA	315 255-0494	OWE	2	1:00	.00
JUN 24	8:38A	INCOMING		520 293-2929		2	3:00	.00
JUN 24	8:41A	INCOMING		520 293-2929		2	1:00	.00
JUN 25	3:33P	INCOMING		623 386-0460		1	1:00	.00
JUN 26	11:45A	INCOMING		520 408-1076		1	1:00	.00
JUN 29	1:44P	INCOMING		520 861-1614		1	1:00	.00
JUN 29	1:07P	TUCSON	AZ	520 888-3003		1	2:00	.00
JUN 30	11:08A	PHOENIX	AZ	602 542-4800		2	2:00	.00
JUN 30	12:13P	REDWOOD	CY	650 366-7348	OWE	2	1:00	.00
JUN 30	12:14P	REDWOOD	CY	650 366-7263	OWE	2	49:00	.00
JUN 30	1:03P	REDWOOD	CY	650 366-7263	OWE	2	10:00	.00
JUL 01	9:06P	BOISE	ID	208 658-0868	OWE	2	11:00	.00

AIRTIME CREDITS
Date Time To/Fr Place Area Number LDST Per* Min Amount
JUN 30 1:03P 650 366-7263 0 1:00 .35CR

SUMMARY FOR PRICE PLAN PAKBUS500W/WKDW/AG

INCLUDED PRICE PLAN MINUTES 100:00
TOTAL MINUTES 100:00
SUBTOTAL \$.35CR

SUBTOTAL OF CHARGES FOR 520-861-3022 \$49.00

ACCOUNT DETAIL

ITEMIZED CALLS
 TAXES
 VARTEC TOTAL \$.56

ITEMIZED CALLS

NO.	DATE	TIME	TO PLACE	TO AREA NUMBER	TYPE	MINUTES	AMOUNT
1	MAY 29	11:44A	CHANDLER AZ	480 961-1649	D	10.0	.50
SUBTOTAL							.50

MISCELLANEOUS CHARGES AND CREDITS

NO.	DATE	ITEM	TAX CODE	AMOUNT
2	MAY 31	AZ USE REIMB		
SUBTOTAL				.01

VARTEC SUBTOTAL OF ITEMIZED CALLS \$.51

TAX SUMMARY

FEDERAL EXCISE TAX	.02
STATE TAX	.03
VARTEC SUBTOTAL OF TAXES	\$.05
VARTEC CURRENT CHARGES	\$.56

Type of Long Distance Calls:
 D - Dial Day - Full Rate

Tax Code Explanation:
 00 - Federal, State and Local Tax Applied

THIS PORTION OF YOUR BILL IS PROVIDED AS A SERVICE TO VARTEC.
 THERE IS NO CONNECTION BETWEEN VARTEC AND QWEST.

B2
Qwest

JOHN WHEATLEY
DBA JOHNINY WRENCHTS
Bill Date: Aug 4, 2001
Account No. [REDACTED]
www.qwest.com

Balance Forward	New Charges	Total Amount Due	Due Date for New Charges
\$143.87	\$147.85	\$291.72	Aug 24, 2001

Account Summary

▼ Previous Balance Changes
Balance Forward 143.87

▼ New Charges
Qwest 109.15
Qwest-Wireless 38.70
Total New Charges \$147.85

TOTAL AMOUNT DUE \$291.72

Any amount left unpaid 30 days after bill date is subject to a 1.5% late payment charge.

For questions, call:
1-800-603-6000
1-800-603-6000

Qwest, PO Box 29060, Phoenix, AZ 85038-9060
Visit us 24 hours a day at www.qwest.com.

Qwest

For questions, call 1-800-603-6000

QWEST LOCAL SERVICES

▼ ITEMIZED MONTHLY SERVICE
BASIC SERVICES
These services are necessary for you to use your telephone.
1 FEDERAL CHARGE - SERVICE PROVIDER NUMBER PORTABILITY 43
OPTIONAL SERVICES
These services are provided at your request and are not required as part of your basic telephone service.
1 DIRECTORY LISTING 3.00
1 TOTAL PACKAGE FOR BUSINESS 54.95
1 CUSTOMER CHOICE (TM) 58.38
TOTAL 58.38

▼ ACCOUNT DETAIL
MONTHLY SERVICE CHARGES
SERVICE ADDITIONS AND CHANGES
TAXES
TOTAL 67.08
22.03
6.55
\$95.66

▼ MONTHLY SERVICE
MONTHLY SERVICE - AUG 04 THRU SEP 03
FEDERAL CHARGE - SERVICE PROVIDER NUMBER PORTABILITY
ARIZONA UNIVERSAL SERV FUND
TELECOM SERVICES EXCISE TAX
LATE CHARGE ON UNPAID BALANCE OF 143.87
SUBTOTAL 58.38

▼ SERVICE ADDITIONS AND CHANGES
1. MONTHLY SERVICE ADDITION AT 3.00 FROM 07-12-01 TO 08-04-01
1. DIRECTORY LISTING 3.00
2. DIRECTORY CHARGE ON 07-12-01 22.00
3. MONTHLY SERVICE REMOVED AT 2.95 FROM 07-12-01 TO 08-04-01 2.07%
1. SECURITY SCREEN SERVICE 2.95%
TOTAL 2.95%
SUBTOTAL \$22.03

▼ TAX SUMMARY
FEDERAL EXCISE TAX 1.92
STATE TAX 4.63
SUBTOTAL \$6.55

QWEST LOCAL SERVICES SUBTOTAL \$95.66

* QWEST UNREGULATED SERVICES
▼ ITEMIZED MONTHLY SERVICE
OPTIONAL SERVICES
These services are provided at your request and are not required as part of your basic telephone service.
1 VOICE MAIL 9.75
1 SCHEDULED GREETINGS 3.00
TOTAL 12.75

▼ ACCOUNT DETAIL
MONTHLY SERVICE CHARGES 12.75
SERVICE ADDITIONS AND CHANGES 1.00
TAXES .50
TOTAL \$13.49

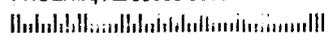
This bill is protected by one or more of the following U.S. Patents:

Page 2

Please fold on the perforation above, detach and return with your payment payable to Qwest.

Qwest

QWEST
PO BOX 29060
PHOENIX, AZ 85038-9060



Return With Payment

Amount Enclosed \$ _____

JOHN WHEATLEY
Bill Date: Aug 4, 2001
Account Number: [REDACTED]
Bill Due Date: Aug 24, 2001
Balance Forward: \$143.87
New Charges: \$147.85

Thank you for your business.

TOTAL AMOUNT DUE: \$291.72

81 01520888300307151 1238082401 000001438704 000002917201

JOHN WHEATLEY
 DBA JOHNNY WRENCHITS
 52 N DAVIS AV
 TUCSON AZ 85705-1133

1080060809203030



Qwest

Qwest *W* BZ

For questions, call 1-800-603-6000

Qwest *W* Wireless

For questions, call 1-800-603-6000

* QWEST UNREGULATED SERVICES

▼ MONTHLY SERVICE

MONTHLY SERVICE - AUG 04 THRU SEP 03
 CALL ANSWERING SERVICE

▼ TAX SUMMARY

STATE TAX

QWEST UNREGULATED SERVICES

FOR YOUR INFORMATION

You are responsible for the payment of all charges on your bill. Failure to pay these charges may result in collection action as well as termination of the unpaid service. Your basic telephone service will not be disconnected for non-payment of charges for: (1) Qwest Unregulated Services (or other limited services) identified by an * above, (2) services of other Qwest companies, or (3) services of other companies included in your bill. Qwest packages of features and the amounts in the Account Summary may include both basic and charges that are not basic.

DESCRIPTION	AMOUNT
MONTHLY SERVICE	3.00
CALL ANSWERING SERVICE	9.75
SUBTOTAL	\$12.75
STATE TAX	.74
SUBTOTAL	\$13.49

Page 3

* QWEST WIRELESS ACCOUNT SUMMARY

DESCRIPTION
 QWEST WIRELESS CHARGES FOR AUGUST

TOTAL QWEST WIRELESS ACCOUNT SUMMARY

* QWEST WIRELESS CHARGES SUMMARY FOR AUGUST

DESCRIPTION
 MONTHLY SERVICE AND FEATURE CHARGES
 AIRTIME CHARGES

TAXES AND SURCHARGES
 FEDERAL EXCISE TAX

STATE TAX
 911 TAX
 FEDERAL UNIVERSAL SERVICE FUND

TOTAL QWEST WIRELESS CHARGES FOR AUGUST

* QWEST WIRELESS NEWS

IMPORTANT NOTICE: IN ORDER TO OFFER YOU MORE EFFECTIVE SERVICE PLANS, EFFECTIVE 8/16/01, THE 1ST INCOMING MINUTE FREE AND AUTOMATIC DROPPED CALL CREDIT FEATURES WILL BE DISCONTINUED.

CHARGES FOR 520-861-3022

* MONTHLY SERVICE AND FEATURE CHARGES

DESCRIPTION
 5 PACK/500K/10M/10G PLAN
 EXPANDED COVERAGE FOOTPRINT
 LONG DIST BY ONE
 CALLER ID NUMBER ONLY
 THREE WAY CALLING
 ADDITIONAL FEATURES
 ONE NUMBER SERVICE
 VOICE MESSAGING LINK

SU TOTAL

\$35.25

* AIRTIME CHARGES

FOR YOUR PRICE PLAN, BOTH PEAK/WEEKDAY AND OFF-PEAK/WEEKEND RATES APPLY.

PERIOD 1 = PEAK/WEEKDAY - SAT 12:00AM
 OFF-PEAK/WEEKEND
 PERIOD 2 = OFF-PEAK/WEEKEND
 SAT 12:01AM - MON 12:00AM

CURRENT MONTH CALLS

Date	Time	To/Fr Place	Area Number	LDST Per*	Min	Amount
6	JUL 02 12:31P	GREEN BAY WI	920 435-1830	ONE	1:00	.00
7	JUL 02 12:35P	DE PERE WI	920 493-3331	ONE	1:00	.00
8	JUL 03 1:34P	GREEN BAY WI	520 435-4339	ONE	1:00	.00
9	JUL 03 3:30P	INCOMING	520 519-0199	ONE	6:00	.00

Page 4

Qwest Wireless B2

JOHN WHEATLEY
 Account No: [REDACTED]
 For questions, call 1-800-603-6000

CURRENT MONTH CALLS									
Date	Time	To/Fr	Place	Area Number	LDST Per**	Min	Amount		
1	JUL 03	4:08P	INCOMING	UNAVAILABLE	1	2:00	.00		
2	JUL 03	4:21P	GREEN BAY	920 435-1830	OWE 1	1:00	.00		
3	JUL 04	7:22A	GREEN BAY	920 435-1830	OWE 1	1:00	.00		
4	JUL 04	7:25A	DE PERE	801 403-4131	OWE 1	28:00	.00		
5	JUL 06	12:40P	INCOMING	801 579-7841	1	14:00	.00		
6	JUL 06	12:57P	INCOMING	801 579-7841	1	1:00	.00		
7	JUL 06	2:00P	INCOMING	520 616-0199	1	3:00	.00		
8	JUL 07	8:12A	GREEN BAY	920 435-1830	OWE 2	30:00	.00		
9	JUL 07	10:28A	DURANT	580 924-5092	OWE 2	1:00	.00		
10	JUL 07	10:31A	REDWOOD CY	650 366-7348	OWE 2	1:00	.00		
11	JUL 07	10:33A	REDWOOD CY	650 366-7263	OWE 2	23:00	.00		
12	JUL 07	10:56A	REDWOOD CY	650 366-7263	OWE 2	56:00	.00		
13	JUL 07	1:46P	INCOMING	UNAVAILABLE	2	1:00	.00		
14	JUL 09	11:52A	INCOMING	UNAVAILABLE	1	1:00	.00		
15	JUL 09	12:41P	INCOMING	520 818-0826	1	2:00	.00		
16	JUL 09	1:21P	INCOMING	UNAVAILABLE	1	1:00	.00		
17	JUL 09	5:25P	INCOMING	520 744-7284	1	2:00	.00		
18	JUL 10	7:18P	INCOMING	520 358-2820	1	1:00	.00		
19	JUL 10	7:19P	INCOMING	520 406-2388	1	3:00	.00		
20	JUL 11	1:45P	INCOMING	520 358-4931	1	2:00	.00		
21	JUL 11	1:46P	INCOMING	520 293-3108	1	3:00	.00		
22	JUL 12	1:26P	INCOMING	520 887-2710	1	2:00	.00		
23	JUL 12	3:46P	TOLL FREE	877 440-8959	1	2:00	.00		
24	JUL 13	2:47P	TOLL FREE	877 440-8959	1	3:00	.00		
25	JUL 15	10:30A	INCOMING	520 358-2820	2	1:00	.00		
26	JUL 15	10:31A	TUCSON	520 358-2820	2	2:00	.00		
27	JUL 15	10:41A	TUCSON	520 822-1914	2	1:00	.00		
28	JUL 15	11:39A	TUCSON	520 822-1914	2	1:00	.00		
29	JUL 15	12:40P	INCOMING	520 954-6206	2	3:00	.00		
30	JUL 15	1:16P	INCOMING	520 954-6206	2	3:00	.00		
31	JUL 15	1:46P	INCOMING	520 954-6206	2	3:00	.00		
32	JUL 20	12:52P	TOLL FREE	877 205-1189	1	3:00	.00		
33	JUL 24	7:53P	INCOMING	520 409-1308	1	3:00	.00		
34	JUL 25	11:52A	TOLL FREE	877 440-8959	1	38:00	.00		
35	JUL 25	12:33P	INCOMING	520 731-9735	1	1:00	.00		
36	JUL 28	10:47A	TUCSON	520 358-2820	2	3:00	.00		
37	JUL 30	4:31P	INCOMING	520 888-9382	1	3:00	.00		
38	JUL 30	5:31P	REDWOOD CY	650 366-7348	1	6:00	.00		
39	JUL 30	6:57P	REDWOOD CY	650 366-7348	1	1:00	.00		
40	JUL 31	10:02A	REDWOOD CY	650 366-7348	1	32:00	.00		
41	JUL 31	6:45P	GREEN BAY	920 435-1830	1	35:00	.00		
42	AUG 01	1:57P	INCOMING	UNAVAILABLE	1	1:00	.00		
43	AUG 01	5:15P	INCOMING	UNAVAILABLE	1	1:00	.00		
44	AUG 01	5:30P	INCOMING	520 358-2820	1	1:00	.00		

AIRTIME CREDITS
 Date Time To/Fr Place Area Number LDST Per* Min Amount
 45 JUL 07 10:56A 650 366-7263 0 1:00 .35CR

SUMMARY FOR PRICE PLAN PAKBUS500W/WKDW/AG

INCLUDED PRICE PLAN MINUTES 335:00
 TOTAL MINUTES 335:00
 SUBTOTAL \$.35CR

SUBTOTAL OF CHARGES FOR 520-861-3022 \$34.90

B3
Qwest 2

JOHN WHEATLEY
DBA JOHNNY WRENGHITS
Bill Date: Sep 4, 2001
Account No: [REDACTED]
www.qwest.com

Balance Forward	New Charges	Total Amount Due	Due Date for New Charges
\$291.72	\$126.77	\$418.49	Sep 26, 2001

Account Summary

▼ Previous Balance Changes Balance Forward 291.72 \$291.72

▼ New Charges
Qwest 88.07
Qwest Wireless 38.70
Total New Charges \$126.77

TOTAL AMOUNT DUE \$418.49

Any amount less than 30 days after bill date is subject to a 1.5% late payment charge.

The company you have chosen for Intra-LATA calls (long distance calls inside your local toll calling area) is MCI WorldCom. If this company has not been authorized call 1 800 922-1879.

Federal Universal Service Fund charges were not billed on some types of Private Line Services for January thru April 2001 and January thru August 2001. If they apply, this bill shows these charges.

Qwest, PO Box 29060, Phoenix, AZ 85038-9060

Qwest 2

For questions, call 1-800-603-6000

Page 2

QWEST LOCAL SERVICES

▼ ITEMIZED MONTHLY SERVICE
BASIC SERVICES are necessary for you to use your telephone.
FEDERAL ACCESS CHARGE
PROVIDER NUMBER PORTABILITY
OPTIONAL SERVICES
These services are provided at your request and are not required as part of your basic telephone service.
1 DIRECT DIAL UPDATING BUSINESS
1 DIRECT DIAL UPDATING BUSINESS
1 CUSTOMER CHOICE (TM)
TOTAL 54.95 58.38

Total Package for Business provides one-stop shopping at local Sep 4. Charges appear separately on the bill.

▼ ACCOUNT DETAIL
MONTHLY SERVICE CHARGES
SERVICE ADDITIONS AND CHANGES
TAXES
TOTAL 69.90 5.20 \$74.58

▼ MONTHLY SERVICE - SEP 04 THRU OCT 03
FEDERAL ACCESS CHARGE
FEDERAL UNIVERSAL SERVICE FUND @ \$01 PER LINE
ARIZONA UNIVERSAL SERVICE FUND @ \$01 PER LINE
LATE CHARGE ON UNPAID BALANCE OF 291.72
SUBTOTAL 58.38 5.08 5.08 4.38 \$69.30

▼ TAX SUMMARY
FEDERAL EXCISE TAX 1.92
STATE TAX 4.28
SUBTOTAL \$74.58

QWEST UNREGULATED SERVICES

▼ ITEMIZED MONTHLY SERVICE
OPTIONAL SERVICES
These services are provided at your request and are not required as part of your basic telephone service.
1 SCHEDULED GREETINGS
TOTAL 9.75 3.00 \$12.75

▼ ACCOUNT DETAIL
MONTHLY SERVICE CHARGES
SERVICE ADDITIONS AND CHANGES
TAXES
TOTAL 12.75 0.00 0.00 \$13.48

▼ MONTHLY SERVICE - SEP 04 THRU OCT 03
MONTHLY SERVICE CHARGES
CALL ANSWERING SERVICE
TAX SUMMARY
STATE TAX
SUBTOTAL 3.00 9.75 \$12.75

QWEST UNREGULATED SERVICES
SUBTOTAL \$13.48

FOR YOUR INFORMATION

You are responsible for the payment of all charges on your bill. Failure to pay these charges may result in collection action as well as termination of the unpaid service. Your basic telephone service will not be disconnected for non-payment of charges for: (1) services provided by us, (2) services of other Qwest companies, or (3) services of other companies included in your bill. Qwest packages of features and the amounts in the Account Summary may include both basic and charges that are not basic.

Please fold on the perforation above, detach and return with your payment payable to Qwest.

Return With Payment

Amount Enclosed \$ _____

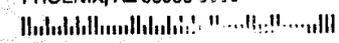
JOHN WHEATLEY
Bill Date: Sep 4, 2001
Account Number: [REDACTED]
Bill Due Date: Sep 26, 2001
Balance Forward: \$291.72
New Charges: \$126.77

TOTAL AMOUNT DUE: \$418.49

Thank you for your business.

Qwest 2

QWEST
PO BOX 29060
PHOENIX, AZ 85038-9060



81 015208883000307151 1238092601 000002917201 000004184909

JOHN WHEATLEY
DBA JOHNNY WRENCHITS
5201 N DAVIS AV
TUCSON AZ 85705-1133

1060367/09:303030



Qwest

Qwest Wireless
153

Account No. [REDACTED]
For questions, call 1-800-603-6000

Qwest Wireless

Account / 2: 303-888-3003-27158
For questions, call 1-800-603-6000

Page 3

• ONEST WIRELESS ACCOUNT SUMMARY

Description
ONEST WIRELESS CHARGES FOR SEPTEMBER

Page

Amount

38.70

• ONEST WIRELESS CHARGES SUMMARY FOR SEPTEMBER

DESCRIPTION
MONTHLY SERVICE AND FEATURE CHARGES
EQUIPMENT, ONE-TIME CHARGES, AND CREDITS
AIRTIME CHARGES
TAXES AND SURCHARGES
FEDERAL EXCISE TAX
911 TAX
FEDERAL UNIVERSAL SERVICE FUND

TOTAL ONEST WIRELESS CHARGES FOR SEPTEMBER

Page

Amount

\$38.70

• ONEST WIRELESS NEWS

IMPORTANT NOTICE: IN ORDER TO OFFER YOU MORE EFFECTIVE SERVICE PLANS, EFFECTIVE 8/15/01, THE 1ST INCOMING MINUTE FREE AND AUTOMATIC DROPPED CALL CREDIT FEATURE WILL BE DISCONTINUED.

CHARGES FOR 520-881-3022

• MONTHLY SERVICE AND FEATURE CHARGES

DESCRIPTION
5 PAKBUS500W/WQW/AG PLAN
EXPANDED COVERAGE FOOTPRINT
LONG DIST SERVICE
NUMBER ONLY
ADDITIONAL FEATURES
ONE NUMBER SERVICE
VOICE MESSAGING LINK
CALL WAITING

SUBTOTAL

Amount

\$35.25

• EQUIPMENT, ONE-TIME CHARGES, AND CREDITS

DESCRIPTION
6 FEATURE CHANGE CHRG APPLIED ON 08-05-01

SUBTOTAL

Amount

\$3.45

Page 4

• AIRTIME CHARGES

FOR YOUR PRICE PLAN, BOTH PEAK/NEEKDAY /ND OFF-PEAK/NEEKEND RATES APPLY.
PERIOD 1 = PEAK/NEEKDAY
MON 12:01AM - SAT 12:00AM
PERIOD 2 = OFF-PEAK/NEEKEND
SAT 12:01AM - MON 12:00AM

CLERKT	MONTH	CALLS	Date	Time	To/F, Place	Area Number	LOST Per	Min	Amount
1	AUG 02	5:33P	INCOMING	WI	520 358-2820	ONE	1	2:00	.00
2	AUG 03	10:13A	INCOMING	WI	520 292-1874	ONE	1	7:00	.00
3	AUG 03	11:54A	TOLL FREE	WI	877 728-7520	ONE	1	7:00	.00
4	AUG 05	9:18A	GREEN BAY	WI	920 435-1830	ONE	2	3:00	.00
5	AUG 05	9:18A	GREEN BAY	WI	920 435-1830	ONE	2	3:00	.00
6	AUG 05	9:25A	GREEN BAY	WI	920 435-1830	ONE	2	3:00	.00
7	AUG 05	9:25A	GREEN BAY	WI	920 435-1830	ONE	2	3:00	.00
8	AUG 05	9:25A	GREEN BAY	WI	920 435-1830	ONE	2	3:00	.00
9	AUG 05	9:25A	GREEN BAY	WI	920 435-1830	ONE	2	3:00	.00
10	AUG 05	11:23A	NO PHOENIX	AZ	602 665-2574	ONE	2	3:00	.00
11	AUG 06	2:41P	INCOMING	CA	602 665-2574	ONE	1	2:00	.00
12	AUG 06	3:15P	INCOMING	CA	602 665-2574	ONE	1	2:00	.00
13	AUG 07	2:48P	INCOMING	CA	602 665-2574	ONE	1	2:00	.00
14	AUG 07	3:43P	INCOMING	CA	602 665-2574	ONE	1	2:00	.00
15	AUG 07	3:43P	INCOMING	CA	602 665-2574	ONE	1	2:00	.00
16	AUG 07	3:43P	INCOMING	CA	602 665-2574	ONE	1	2:00	.00
17	AUG 08	12:32P	INCOMING	CA	520 366-7348	ONE	1	13:00	.00
18	AUG 08	1:43P	INCOMING	CA	520 292-0356	ONE	1	1:00	.00
19	AUG 08	1:43P	INCOMING	CA	520 888-5687	ONE	1	5:00	.00
20	AUG 11	1:19P	REDWOOD CY	CA	650 366-7263	ONE	2	2:00	.00
21	AUG 11	1:21P	REDWOOD CY	CA	650 366-7348	ONE	2	2:00	.00
22	AUG 11	1:37P	REDWOOD CY	CA	650 366-7348	ONE	2	2:00	.00
23	AUG 11	1:37P	REDWOOD CY	CA	650 366-7348	ONE	2	2:00	.00
24	AUG 12	10:15A	INCOMING	CA	520 408-1492	ONE	1	12:00	.00
25	AUG 12	12:18P	INCOMING	CA	520 408-1492	ONE	1	12:00	.00
26	AUG 13	12:18P	INCOMING	CA	520 408-1492	ONE	1	12:00	.00
27	AUG 14	12:15P	INCOMING	CA	520 408-1492	ONE	1	12:00	.00
28	AUG 15	8:54A	GREEN BAY	WI	920 435-1830	ONE	1	1:00	.00
29	AUG 15	8:54A	GREEN BAY	WI	920 435-1830	ONE	1	1:00	.00
30	AUG 15	11:24A	GREEN BAY	WI	920 435-1830	ONE	1	1:00	.00
31	AUG 15	7:40A	GREEN BAY	WI	920 435-1830	ONE	1	1:00	.00
32	AUG 16	9:17A	GREEN BAY	WI	920 435-1830	ONE	1	1:00	.00
33	AUG 16	9:33A	INCOMING	CA	520 881-8831	ONE	1	2:00	.00
34	AUG 16	10:34A	INCOMING	CA	520 292-1525	ONE	1	2:00	.00
35	AUG 16	11:21A	INCOMING	CA	520 544-9761	ONE	1	1:00	.00
36	AUG 16	11:23A	INCOMING	CA	UNAVAILABLE	ONE	1	1:00	.00
37	AUG 16	11:38A	GREEN BAY	WI	920 435-1830	ONE	1	4:00	.00
38	AUG 16	12:38P	LOVELAND	WI	920 888-3003	ONE	1	16:00	.00
39	AUG 18	11:02A	TUCSON	AZ	520 325-8135	ONE	1	2:00	.00
40	AUG 18	9:18A	REDWOOD CY	CA	920 461-2733	ONE	2	2:00	.00
41	AUG 18	9:18A	REDWOOD CY	CA	920 461-2733	ONE	2	2:00	.00
42	AUG 19	10:38A	REDWOOD CY	CA	650 366-7263	ONE	2	5:00	.00
43	AUG 19	10:38A	REDWOOD CY	CA	650 366-7263	ONE	2	5:00	.00
44	AUG 19	12:32P	REDWOOD CY	CA	650 366-7348	ONE	2	12:00	.00
45	AUG 19	12:32P	REDWOOD CY	CA	650 366-7348	ONE	2	12:00	.00
46	AUG 19	1:09P	REDWOOD CY	CA	650 366-7348	ONE	2	12:00	.00
47	AUG 19	1:09P	REDWOOD CY	CA	650 366-7348	ONE	2	12:00	.00
48	AUG 22	11:20A	INCOMING	WI	920 435-1830	ONE	2	10:00	.00
49	AUG 22	2:54P	INCOMING	WI	920 903-1922	ONE	1	1:00	.00
50	AUG 22	3:48P	INCOMING	WI	920 903-1922	ONE	1	2:00	.00
51	AUG 22	5:10P	INCOMING	WI	920 903-1922	ONE	1	2:00	.00
52	AUG 22	5:10P	INCOMING	WI	920 903-1922	ONE	1	2:00	.00
53	AUG 27	12:27P	TUCSON	AZ	520 358-2820	ONE	1	1:00	.00
54	AUG 27	12:27P	TUCSON	AZ	520 325-8135	ONE	1	1:00	.00
55	AUG 27	12:28P	TUCSON	AZ	520 325-8135	ONE	1	1:00	.00

Qwest **2 B3**
Wireless

JOHN WHEATLEY
Account No: [REDACTED]
For questions, call 1-800-603-6000

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CURRENT MONTH CALLS

Date	Time	To/Fr Place	Area Number	LDST Per*	Min	Amount
1	SEP 01 8:50A	TUCSON AZ	520 797-1915	2	2:00	.00
2	SEP 01 10:07A	INCOMING	520 292-2418	2	3:00	.00

AIRTIME CREDITS

Date	Time	To/Fr Place	Area Number	LDST Per*	Min	Amount
3	AUG 19 1:09P		650 366-7348	0	1:00	.35CR

SUMMARY FOR PRICE PLAN PAKBUS500W/WKDW/AG

INCLUDED PRICE PLAN MINUTES	MINUTES
TOTAL MINUTES	317:00
SUBTOTAL	317:00

SUBTOTAL OF CHARGES FOR 520-861-3022 \$34.90