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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

RECEIVED

Investigator: Deborah Reagan Phone: (602) 364-0236

Fax: (602) 942-2129 A 11: 54

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCUMENT CONTROL

Opinion No. 2002 - 21073

Date: 10/9/2002

Complaint Description: 08A Rate Case Items - Opposed/In Favor

Arizona Corporation Commission
DOCKETED

First:

Last:

Complaint By: Ronald W.

Huston

OCT 11 2002

Account Name: Ronald W. Huston

Home (623) 547-0616

Street: 13564 W. Alvarado Drive

Work: (000) 000-0000

DOCKETED BY
CA

City: Goodyear

CBR:

State: AZ Zip: 85338

is:

Utility Company: Litchfield Park Service Company

Division:

Contact Name: Jerry G. West

Contact Phone: (602) 935-9367

Nature of Complaint:

DOCKET W-01427A-01-0487

Customer letter is opposed to proposed rate increase.

Utilities' Response:

Utility not contacted.

Investigator's Comments and Disposition:

Customer letter added to Docket for this case. CLOSED.

Date Completed: 10/9/2002

Opinion No. 2002 - 21073

Ronald W. Huston

13564 W. Alvarado Drive
Goodyear AZ 85338
623-547-0616

ARIZONA CORPORATION
COMMISSION

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OCT 04 2002

Director of Utilities

Arizona Corporation Commission
DOCKETED

OCT 11 2002

DOCKETED BY *CAH*

October 1, 2002

Arizona Corporation Commission
Attn: Robert Kennedy
1200 W. Washington Street
Phoenix AZ 85007

Dear Mr. Kennedy:

I have recently moved to Goodyear, from another state, and am very concerned how rates for water and sewer utilities are computed. My family tries very hard to conserve water and to use it wisely; however, I do not feel we are rewarded for our efforts. Litchfield Park Service Company, our water and sewer utility provider, is currently before your commission on a rate case-Docket #W-01427A-01-0487.

My basic service rate is: \$11.25 for 1" water meter per month.
 \$23.20 for sewer per month.
Total: \$34.45 per month plus tax

Water is billed at: \$0.63 per 1,000 gals for the first 5,000 gallons and
 \$0.88 per 1,000 gals after the first 5,000 gallons

What seems to be out of whack here is the fact that if I use no water or try to conserve water my basic bill for service is \$34.45 per month. If I use 5,000 gallons per month my bills goes up to \$37.60 plus tax per month.

 \$34.45 per month basic service
\$0.63 x 5 = \$3.15 \$ 3.15 for 5,000 gallons
Total: \$37.60 per month plus tax

If I use 10,000 gallons per month, my bill goes up to \$42.00 plus tax per month.

 \$34.45 per month basic service
 \$ 3.15 for first 5,000 gallons
\$0.88 x 5 = \$ 4.40 \$ 4.40 for the next 5,000 gallons
Total: \$42.00 per month plus tax

My suggestion is to charge a lower basic service fee of maybe:

\$ 5.00 per month for water meter
\$10.00 per month for sewer maintenance
\$ 2.50 per 1,000 gallons

My idea is that we should pay for the water and sewer that we use. The utility company would still make enough money in order to provide our water and sewer; yet, those people who use little water or conserve, would pay less and be rewarded for their conservation efforts. On the other hand, for those who do not make an effort to conserve or carelessly waste water, would be required to pay for what they use. Please consider my proposal as a fair solution to all customers. I would appreciate a call back from your commission to discuss ideas. Thank you!

Sincerely yours,

Ronald W. Huston
Ronald W. Huston