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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deborah Reagan **Phone:** (602) 364-0236 **Fax:** (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2002 - 15042 **Date:** 04/11/2002

Complaint Description: 08A Rate Case Items - Opposed/In Favor

Complaint By: **First:** Joyce **Last:** Enterline

Account Name: Joyce Enterline **Home:** (623) 536-5633

Street: 3395 N. 150th Drive **Work:** (000) 000-0000

City: Goodyear **CBR:**

State: AZ **Zip:** 85338 **is:**

Utility Company: Litchfield Park Service Company

Division:

Contact Name: Jerry G. West **Contact Phone:** (602) 935-9367

Nature of Complaint:

DOCKET W-01427A-01-0487

Received following e-mail -

I am adding one more letter of protest to those your office has received in the matter of a rate increase requested by the Litchfield Park Service Co (LPSCO).

Inflation since 1998, when the LPSCO last increased water and sewer rates, has been between one and two percent per annum. A water rate increase of 52.01 percent and sewer rate increase of 39.23 percent is totally out of proportion to current economic conditions.

In the past, utilities have passed on the cost of expansion to the new property owners who benefit from the expansion. Apparently, LPSCO is attempting to make current subscribers bear the cost of recent and projected upgrades to its systems.

LPSCO may be asking for more money than it expects to be awarded, an oft-used ploy in the history of many utilities. In that case, the application should be rejected and the company required to submit clearer justification for its request.

It might be beneficial to submit the company's audited financial statements to a different auditor for verification.

I urge the Arizona Corporation Commission to analyze with care the request for an enormous rate increase for the 6500 residents who are current LPSCO customers.

Arizona Corporation Commission
DOCKETED

APR 11 2002

DOCKETED BY *rac*

RECEIVED
APR 11 11:39
ARIZONA CORPORATION COMMISSION

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Joyce Enterline (Mrs. Robert Enterline)
3395 N. 150th Drive
Goodyear, AZ 85338
623-536-5633

Utilities' Response:

Utility not contacted.

Investigator's Comments and Disposition:

E-mailed following response -

Thank you for your comments regarding Litchfield Park Service Company ("LPSCO"). Your comments have been given to the AZ Corporation Commission's Docket Control to be placed in LPSCO's Docket File W-01427A-01-0487 so the Commissioners will have the opportunity to review them before a final decision is rendered.

CLOSED

Date Completed: 04/11/2002

Opinion **No.** 2002 - 15042

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deborah Reagan **Phone:** (602) 364-0236 **Fax:** (602) 542-2129

Priority: Respond Within Five Days

Opinion **No.** 2002 - 14989 **Date:** 04/10/2002

Complaint Description: 08A Rate Case Items - Opposed/In Favor

	First:	Last:	
Complaint By:	Bob and Susan	Franzone	
Account Name:	Bob and Susan Franzone		Home: (623) 935-0638
Street:	3234 N. Couples Drive		Work: (000) 000-0000
City:	Goodyear		CBR:
State:	AZ Zip: 85338		is:

Utility Company: **Litchfield Park Service Company**

Division:

Contact Name: Jerry G. West **Contact Phone:** (602) 935-9367

Nature of Complaint:

DOCKET W-01427A-01-0487

Received following e-mail -

To the Arizona Corporation Commission:

Dear Commissioners,

We would like to express our opposition to the rate application of Litchfield Park Service Company (LPSCO).

We echo all of our neighbors' concerns for this unjustified rate increase.

We urge you to reject the application based on the current economic conditions and the improper reasons given by LPSCO for its application.

Please add our names to the list of those who have contacted your offices.

Thank you for your consideration.

Yours truly,

Bob & Susan Franzone
3234 North Couples Drive
Goodyear, AZ 85338
623-935-0638

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utility not contacted.

Investigator's Comments and Disposition:

E-mailed following response -

Thank you for your comments regarding Litchfield Park Service Company ("LPSCO"). Your comments have been given to the AZ Corporation Commission's Docket Control to be placed in LPSCO's Docket File W-01427A-01-0487 so the Commissioners will have the opportunity to review them before a final decision is rendered.

CLOSED

Date Completed: 04/10/2002

Opinion **No.** 2002 - 14989

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deborah Reagan **Phone:** (602) 364-0236 **Fax:** (602) 542-2129

Priority: Respond Within Five Days

Opinion **No. 2002 - 15003** **Date:** 04/10/2002

Complaint Description: 08A Rate Case Items - Opposed/In Favor

Complaint By: **First:** **Last:**
John and MaryAnn Szakacs

Account Name: John and MaryAnn Szakacs **Home:** (000) 000-0000

Street: 15074 W. Indianola Ave. **Work:** (000) 000-0000

City: Goodyear **CBR:**

State: AZ **Zip:** 85338 **is:**

Utility Company: **Litchfield Park Service Company**

Division:

Contact Name: Jerry G. West **Contact Phone:** (602) 935-9367

Nature of Complaint:

DOCKET W-01427A-01-0487

Received following e-mail -

Dear Corporation Commission:

We completely concur with the complaints and expressions being registered below regarding the proposed rate increase by LPSCO. The utility company is demonstrating irresponsibility and are proposing financial abuse to their existing customers.

Sincerely,

John and MaryAnn Szakacs
15074 W. Indianola Avenue
Goodyear, AZ 85338

Utilities' Response:

Utility not contacted.

Investigator's Comments and Disposition:

E-mailed following response -

Thank you for your comments regarding Litchfield Park Service Company ("LPSCO"). Your comments have been given to the AZ Corporation Commission's Docket Control to be placed in LPSCO's Docket File W-01427A-01-0487 so the Commissioners will have the opportunity to review them before a final decision is rendered.

CLOSED

Date Completed: 04/10/2002

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2002 - 15003

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deborah Reagan **Phone:** (602) 364-0236 **Fax:** (602) 542-2129

Priority: Respond Within Five Days

Opinion **No. 2002 - 15005** **Date:** 04/10/2002

Complaint Description: 08A Rate Case Items - Opposed/In Favor

Complaint By: **First:** **Last:**
Ray Ramirez

Account Name: Ray Ramirez **Home:** (000) 000-0000

Street: 3295 N. 153rd Drive **Work:** (000) 000-0000

City: Goodyear **CBR:**

State: AZ **Zip:** 85338 **is:**

Utility Company: Litchfield Park Service Company

Division:

Contact Name: Jerry G. West **Contact Phone:** (602) 935-9367

Nature of Complaint:

DOCKET W-01427A-01-0487

Received following e-mail -

It is my understanding that the LPSCO is proposing rate increases for its services that are in the 30-40% range.

I would very much appreciate it if you would look into this matter. This increase seems very large.

Thank you.

Ray Ramirez
3295 N. 153rd Dr
Goodyear, AZ 85338

Utilities' Response:

Utility not contacted.

Investigator's Comments and Disposition:

E-mailed following response -

Thank you for your comments regarding Litchfield Park Service Company ("LPSCO"). Your comments have been given to the AZ Corporation Commission's Docket Control to be placed in LPSCO's Docket File W-01427A-01-0487 so the Commissioners will have the opportunity to review them before a final decision is rendered.

CLOSED

Date Completed: 04/10/2002

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2002 - 15005

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deborah Reagan **Phone:** (602) 364-0236 **Fax:** (602) 542-2129

Priority: Respond Within Five Days

Opinion **No. 2002 - 14998** **Date:** 04/10/2002

Complaint Description: 08A Rate Case Items - Opposed/In Favor

	First:	Last:	
Complaint By:	Dan and Sharon	Graville	
Account Name:	Dan and Sharon Graville		Home: (000) 000-0000
Street:	15115 W. Amelia Drive		Work: (000) 000-0000
City:	Goodyear		CBR:
State:	AZ	Zip: 85339	is:

Utility Company: Litchfield Park Service Company

Division:

Contact Name: Jerry G. West **Contact Phone:** (602) 935-9367

Nature of Complaint:

DOCKET W-01427A-01-0487

Received following e-mail -

We would like to add our voices to those of our neighbors in opposing the proposed rate increase in water rates by LPSCO. There can be no valid reason for a utility to request a 50% increase in our water rates, which are already high. This will only discourage people from moving to our area and may cause some of us to move to a different community, one more responsive to the desires of its citizens.

Dan and Sharon Graville
15115 W. Amelia Drive
Goodyear, AZ 85339

Utilities' Response:

Utility not contacted.

Investigator's Comments and Disposition:

E-mailed following response -

Thank you for your comments regarding Litchfield Park Service Company ("LPSCO"). Your comments have been given to the AZ Corporation Commission's Docket Control to be placed in LPSCO's Docket File W-01427A-01-0487 so the Commissioners will have the opportunity to review them before a final decision is rendered.

CLOSED

Date Completed: 04/10/2002

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2002 - 14998

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Investigator: Deborah Reagan **Phone:** (602) 364-0236 **Fax:** (602) 542-2129

Priority: Respond Within Five Days

Opinion **No.** 2002 - 15000 **Date:** 04/10/2002

Complaint Description: 08A Rate Case Items - Opposed/In Favor

Complaint By: **First:** Linda and Richard **Last:** Neal

Account Name: Linda and Richard Neal **Home:** (000) 000-0000

Street: 14850 W. Merrell St. **Work:** (000) 000-0000

City: Goodyear **CBR:**

State: AZ **Zip:** 85338 **is:**

Utility Company: Litchfield Park Service Company

Division:

Contact Name: Jerry G. West **Contact Phone:** (602) 935-9367

Nature of Complaint:

DOCKET W-01427A-01-0487

Received following e-mail -

My husband and I are Goodyear residents who live in Pebblecreek and recently found out about the proposed rate hikes for LPSCO to pay for SunCor development in undeveloped land out here that will not benefit us and that we will be paying for SunCor's development. We are opposed to this rate hike and would like you as our senators and representatives to note our objection and NOT vote for a rate increase in these utilities. Thank you, Linda and Richard Neal, 14850 W. Merrell St., Goodyear, Az 85338

Utilities' Response:

Utility not contacted.

Investigator's Comments and Disposition:

E-mailed following response -

Thank you for your comments regarding Litchfield Park Service Company ("LPSCO"). Your comments have been given to the AZ Corporation Commission's Docket Control to be placed in LPSCO's Docket File W-01427A-01-0487 so the Commissioners will have the opportunity to review them before a final decision is rendered.

CLOSED

Date Completed: 04/10/2002

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2002 - 15000

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deborah Reagan **Phone:** (602) 364-0236 **Fax:** (602) 542-2129

Priority: Respond Within Five Days

Opinion **No. 2002 - 14990** **Date:** 04/10/2002

Complaint Description: 08A Rate Case Items - Opposed/In Favor

First: **Last:**

Complaint By: **Fernando & Lorraine Alves**

Account Name: Fernando & Lorraine Alves **Home:** (000) 000-0000

Street: 15803 W. Amelia Drive **Work:** (000) 000-0000

City: Goodyear **CBR:**

State: AZ **Zip:** 85338 **is:**

Utility Company: **Litchfield Park Service Company**

Division:

Contact Name: Jerry G. West **Contact Phone:** (602) 935-9367

Nature of Complaint:

DOCKET W-01427A-01-0487

Chairman Johnson

Dear Sir,

This is to inform you that I and my wife oppose any increases in water and sewer fees charged by LPSCO . It was LPSCO's choice (and it's parent SUNCOR) to incur the expense of extending their lines on Camelback Road prior to that area being developed.

The fact that there is no one to pay for the expenses incurred, should not be the current customers problem since it wasn't their decision. LPSCO should be required to wait and charge the actual developers of their extended services, as is the norm. If the customers underwrite this expense at this time, what guarantee do we have that future developers along Camelback wouldn't be assessed for the access as well?

Please oppose LPSCO's request!

Fernando & Lorraine Alves
15803 W. Amelia Drive
Goodyear

Utilities' Response:

Utility not contacted.

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

E-mailed following response -

Thank you for your comments regarding Litchfield Park Service Company ("LPSCO"). Your comments have been given to the AZ Corporation Commission's Docket Control to be placed in LPSCO's Docket File W-01427A-01-0487 so the Commissioners will have the opportunity to review them before a final decision is rendered.

CLOSED

Date Completed: 04/10/2002

Opinion **No.** 2002 - 14990

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deborah Reagan **Phone:** (602) 364-0236 **Fax:** (602) 542-2129

Priority: Respond Within Five Days

Opinion **No.** 2002 - 14970 **Date:** 04/09/2002

Complaint Description: 08A Rate Case Items - Opposed/In Favor

Complaint By: **First:** **Last:**
Frederick R. Cooney

Account Name: Frederick R. Cooney **Home:** (623) 535-5020

Street: 24979 W. Verde Ln. **Work:** (000) 000-0000

City: Goodyear **CBR:**

State: AZ **Zip:** 85338 **is:**

Utility Company: Litchfield Park Service Company

Division:

Contact Name: Jerry G. West **Contact Phone:** (602) 935-9367

Nature of Complaint:

DOCKET W-01427A-01-0487

Received following e-mail -

Gentlemen;

I would ask that all of you please review the excessive rate increase that has been ask for our water and sewer service here in Pebble Creek. As a retiree on a limited income, it becomes harder and harder to make ends meet when this kind of increase is passed on to us. I can understand a need for an increase if it is justified, however I do not find any information other than someone wanting Pebble Creek to pay for something that will bring large profits to one company. I thank you in advance for your assistance in this matter

Sincerely,
Frederick R. Cooney
24979 West Verde Lane
Goodyear, AZ 85338
(623) 535-5020

Utilities' Response:

Utility not contacted.

Investigator's Comments and Disposition:

E-mailed following response -

Thank you for your comments regarding Litchfield Park Service Company ("LPSCO"). Your comments have been given to the AZ Corporation Commission's Docket Control to be placed in LPSCO's Docket File W-01427A-01-0487 so the Commissioners will have the opportunity to review them before a final decision is rendered.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

CLOSED

Date Completed: 04/09/2002

Opinion No. 2002 - 14970

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deborah Reagan **Phone:** (602) 364-0236 **Fax:** (602) 542-2129

Priority: Respond Within Five Days

Opinion **No. 2002 - 14959** **Date:** 04/09/2002

Complaint Description: 08A Rate Case Items - Opposed/In Favor

	First:	Last:	
Complaint By:	Larry and Elly	Loebach	
Account Name:	Larry and Elly Loebach		Home: (000) 000-0000
Street:	14820 W. Verde Lane		Work: (000) 000-0000
City:	Goodyear		CBR:
State:	AZ Zip: 85338		is:

Utility Company: **Litchfield Park Service Company**

Division:

Contact Name: Jerry G. West **Contact Phone:** (602) 935-9367

Nature of Complaint:

DOCKET W-01427A-01-0487

Received following e-mail -

To the Arizona Corporation Commission:

Dear Commissioners,

I would like to express my opposition to the rate application of Litchfield Park Service Company (LPSCO) based on the following:

1. Inflation since the last rate increase in 1998 has been generally only between 1 and 2% per annum. A significant number of LPSCO's residential customers are senior citizens and retirees who live on fixed incomes and incomes from investment certificates such as term deposits. Fixed incomes are adjusted at best for inflation only and term deposits are currently paying the lowest interest rates in 35 years. The timing for LPSCO's application for 52.01 percent increase in water revenues and 39.23 percent in sewer revenues is out of all proportion to the current economic conditions.

2. LPSCO's explanation to its customers bases the application for water rate increases mainly on upgrading the system. It appears that this includes mainly expansion of the system to serve new customers in new subdivisions which are ongoing in the service area. Funding for expansion should not be borne by the existing customer base but by the Company's internal funds, ie from retained earnings and debt financing. With interest rates being at the lowest levels in years, LPSCO should be using debt financing rather than trying to increase revenues through rate increases to

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

provide the necessary funding.

3. LPSCO's application for 39.23 percent increase in sewer revenues similarly should be rejected. The main reason given by LPSCO is an upgrading of the system in 1996. This was most probably the reason used for the application also in 1998 for rate increases and does not appear to be a valid reason for another increase of this magnitude.

I urge you to reject the application based on the current economic conditions and the improper reasons given by LPSCO for its application.

Thank you for your consideration.

Yours truly,

Larry and Elly Loebach
14820 W Verde Lane
Goodyear, Az, 85338

Utilities' Response:

Utility not contacted.

Investigator's Comments and Disposition:

E-mailed following response -

Thank you for your comments regarding Litchfield Park Service Company ("LPSCO"). Your comments have been given to the AZ Corporation Commission's Docket Control to be placed in LPSCO's Docket File W-01427A-01-0487 so the Commissioners will have the opportunity to review them before a final decision is rendered.

CLOSED

Date Completed: 04/09/2002

Opinion **No.** 2002 - 14959

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deborah Reagan **Phone:** (602) 364-0236 **Fax:** (602) 542-2129

Priority: Respond Within Five Days

Opinion **No.** 2002 - 14953 **Date:** 04/08/2002

Complaint Description: 08A Rate Case Items - Opposed/In Favor

Complaint By: **First:** Dennis and Cathy **Last:** Howell

Account Name: Dennis and Cathy Howell **Home:** (000) 000-0000

Street: 3250 N. Couple Drive **Work:** (000) 000-0000

City: Goodyear **CBR:**

State: AZ **Zip:** 85338 **is:**

Utility Company: Litchfield Park Service Company

Division:

Contact Name: Jerry G. West **Contact Phone:** (602) 935-9367

Nature of Complaint:

DOCKET W-01427A-01-0487

Received following e-mail -

Please count us as another family that is very concerned about possible (excessive) rate increase by LPSCO. We understand the occasional/annual increases to meet labor and expansion needs but this certainly seems out of line.

Thank you for your attention to this matter.

Dennis & Cathy Howell
3250 N Couple Drive
Goodyear, AZ

Utilities' Response:

Utility not contacted.

Investigator's Comments and Disposition:

E-mailed following response -

Thank you for your comments regarding Litchfield Park Service Company ("LPSCO"). Your comments have been given to the AZ Corporation Commission's Docket Control to be placed in LPSCO's Docket File W-01427A-01-0487 so the Commissioners will have the opportunity to review them before a final decision is rendered.

CLOSED

Date Completed: 04/09/2002

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2002 - 14953

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Deborah Reagan **Phone:** (602) 364-0236 **Fax:** (602) 542-2129

Priority: Respond Within Five Days

Opinion **No.** 2002 - 14944 **Date:** 04/08/2002

Complaint Description: 08A Rate Case Items - Opposed/In Favor

Complaint By: **First:** Edgar A. **Last:** Norton

Account Name: Edgar A. Norton **Home:** (623) 856-5077

Street: 3457 N. 149th Ave. **Work:** (000) 000-0000

City: Goodyear **CBR:**

State: AZ **Zip:** 85338 **is:**

Utility Company: Litchfield Park Service Company

Division:

Contact Name: Jerry G. West **Contact Phone:** (602) 935-9367

Nature of Complaint:

DOCKET W-01427A-01-0487

Received following e-mail -

Corporation Commission , Senators & Representatives

I have received notice that LPSCO has petitioned for a 50% increase in water rates and a 39% increase in sewer rates. It appears to me they have grossly inflated their needs in the hope that the Corporation Commission will grant them an increase albeit a smaller one.

I strongly suggest that the increases be totally rejected until LPSCO furnishes a petition for a more realistic increase. if any is required. It does appear LPSCO is playing a game.

I hope you agree!

Edgar A. Norton
3457 N. 149th Ave.
Goodyear, AZ
623 856 5077

Utilities' Response:

Utility not contacted.

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

E-mailed following response -

Thank you for your comments regarding Litchfield Park Service Company ("LPSCO"). Your comments have been given to the AZ Corporation Commission's Docket Control to be placed in LPSCO's Docket File W-01427A-01-0487 so the Commissioners will have the opportunity to review them before a final decision is rendered.

CLOSED

Date Completed: 04/08/2002

Opinion **No.** 2002 - 14944

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Utility not contacted.

Investigator's Comments and Disposition:

E-mailed following response -

Thank you for your comments regarding Litchfield Park Service Company ("LPSCO"). Your comments have been given to the AZ Corporation Commission's Docket Control to be placed in LPSCO's Docket File W-01427A-01-0487 so the Commissioners will have the opportunity to review them before a final decision is rendered.

CLOSED

Date Completed: 04/08/2002

Opinion **No.** 2002 - 14946

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deborah Reagan **Phone:** (602) 364-0236 **Fax:** (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2002 - 14945 **Date:** 04/08/2002

Complaint Description: 08A Rate Case Items - Opposed/In Favor

Complaint By: **First:** Larry and Jacque **Last:** Monroe

Account Name: Larry and Jacque Monroe **Home:** (000) 000-0000

Street: 15079 W. Indianola Ave. **Work:** (000) 000-0000

City: Goodyear **CBR:**

State: AZ **Zip:** 85338 **is:**

Utility Company: Litchfield Park Service Company

Division:

Contact Name: Jerry G. West **Contact Phone:** (602) 935-9367

Nature of Complaint:

DOCKET W-01427A-01-0487

Received the following e-mail -

To: Corporation Commission

This is in regard to our opposition to the proposed large water and sewer rate increase requested by LPSCO. We believe this proposed increase is excessive and without justification. When we questioned a proposed increase by LPSCO several years ago, a LPSCO staff member told us that they always ask for more than they expect to get since the Corporation Commission always reduces their request to look good to the voters. Now, if that was true several years ago, I hope you have subsequently changed your review and approval procedures. It would appear to me that if LPSCO requests a rate increase that is not justified to you, then instead of it being reduced, it should be returned for resubmission of a more clearly justified amount. We are hopeful that you will agree with us and our many neighbors who are contacting you in opposition to LPSCO's request.

Respectfully,
Larry and Jacque Monroe
15079 W Indianola Ave.
Goodyear, AZ 8533

Utilities' Response:

Utility not contacted.

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

E-mailed the following response -

Thank you for your comments regarding Litchfield Park Service Company ("LPSCO"). Your comments have been given to the AZ Corporation Commission's Docket Control to be placed in LPSCO's Docket File W-01427A-01-0487 so the Commissioners will have the opportunity to review them before a final decision is rendered.

CLOSED

Date Completed: 04/08/2002

Opinion No. 2002 - 14945

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Deborah Reagan **Phone:** (602) 364-0236 **Fax:** (602) 542-2129

Priority: Respond Within Five Days

Opinion **No.** 2002 - 14931 **Date:** 04/08/2002

Complaint Description: 08A Rate Case Items - Opposed/In Favor

Complaint By: **First:** **Last:**
Wolf Penz

Account Name: Wolf Penz **Home:** (623) 536-5339

Street: 2944 N. 147th Lane **Work:** (000) 000-0000

City: Goodyear **CBR:**

State: AZ **Zip:** 85338 **is:**

Utility Company: Litchfield Park Service Company

Division:

Contact Name: Jerry G. West **Contact Phone:** (602) 935-9367

Nature of Complaint:

DOCKET W-01427A-01-0487

Received following e-mail -

To the Arizona Corporation Commission:

Dear Commissioners,

I would like to express my opposition to the rate application of Litchfield Park Service Company (LPSCO) based on the following:

1. Inflation since the last rate increase in 1998 has been generally only between 1 and 2% per annum. A significant number of LPSCO's residential customers are senior citizens and retirees who live on fixed incomes and incomes from investment certificates such as term deposits. Fixed incomes are adjusted at best for inflation only and term deposits are currently paying the lowest interest rates in 35 years. The timing for LPSCO's application for 52.01 percent increase in water revenues and 39.23 percent in sewer revenues is out of all proportion to the current economic conditions.

2. LPSCO's explanation to its customers bases the application for water rate increases mainly on upgrading the system. It appears that this includes mainly expansion of the system to serve new customers in new subdivisions which are ongoing in the service area. Funding for expansion should not be borne by the existing customer base but by the Company's internal funds, ie from retained earnings and debt financing. With interest rates being at the lowest levels in years, LPSCO should be using debt financing rather than trying to increase revenues through rate increases to

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

provide the necessary funding.

3. LPSCO's application for 39.23 percent increase in sewer revenues similarly should be rejected. The main reason given by LPSCO is an upgrading of the system in 1996. This was most probably the reason used for the application also in 1998 for rate increases and does not appear to be a valid reason for another increase of this magnitude.

I urge you to reject the application based on the current economic conditions and the improper reasons given by LPSCO for its application.

Thank you for your consideration.

Yours truly,

Wolf Penz, P.Eng., MBA

2944 N. 147th Lane
Goodyear, Az, 85338

623 536 5339

Utilities' Response:

Utility not contacted.

Investigator's Comments and Disposition:

E-mailed following response -

Thank you for your comments regarding Litchfield Park Service Company ("LPSCO"). Your comments have been given to the AZ Corporation Commission's Docket Control to be placed in LPSCO's Docket File W-01427A-01-0487 so the Commissioners will have the opportunity to review them before a final decision is rendered.

CLOSED.

Date Completed: 04/08/2002

Opinion No. 2002 - 14931

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deborah Reagan **Phone:** (602) 364-0236 **Fax:** (602) 542-2129

Priority: Respond Within Five Days

Opinion **No.** 2002 - 14939 **Date:** 04/08/2002

Complaint Description: 08A Rate Case Items - Opposed/In Favor

Complaint By: **First:** Richard D. **Last:** Pelton

Account Name: Richard D. Pelton **Home:** (623) 536-1329

Street: 3266 N. Hogan Drive **Work:** (000) 000-0000

City: Goodyear **CBR:**

State: AZ **Zip:** 85338 **is:**

Utility Company: Litchfield Park Service Company

Division:

Contact Name: Jerry G. West **Contact Phone:** (602) 935-9367

Nature of Complaint:

DOCKET W-01427A-01-0487

Received following e-mail -

To the Arizona Corporation Commission:

Dear Commissioners,

I would like to express my opposition to the rate application of Litchfield Park Service Company (LPSCO) based on the following:

The inflation since the last rate increase in 1998 has been generally only between 1 and 2% per annum. The timing for LPSCO's application for 52.01 percent increase in water revenues and 39.23 percent in sewer revenues is out of all proportion to the current economic conditions.

LPSCO's explanation to its customers bases the application for water rate increases mainly on upgrading the system. It appears that this includes mainly expansion of the system to serve new customers in new subdivisions which are ongoing in the service area. Funding for expansion should not be borne by the existing customer base but by the developer that needs the service. The developer has the ability to pass this cost on the future buyer of the property. This is how other water and sewer utilities handle expansion in other areas of the country. They do not expand their system at the expense of their present customers. The utility charges the developer or land owner who wants the service for their use. In this case the developer is the parent company of the utility and wants to pass the cost of expanding the system to the present customers so they can make a larger

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

profit when the sell the land. This is unfair.

LPSCO's application for 39.23 percent increase in sewer revenues similarly should be rejected. The main reason given by LPSCO is an upgrading of the system in 1996. This was most probably the reason used for the application also in 1998 for rate increases and does not appear to be a valid reason for another increase of this magnitude.

I urge you to reject the application based on the current economic conditions and the improper reasons given by LPSCO for its application.

Thank you for your consideration.

Yours truly,

Richard D. Pelton, PE

3266 N. Hogan Drive
Goodyear, AZ 85338

623 536 1329

Utilities' Response:

Utility not contacted.

Investigator's Comments and Disposition:

E-mailed following response -

Thank you for your comments regarding Litchfield Park Service Company ("LPSCO"). Your comments have been given to the AZ Corporation Commission's Docket Control to be placed in LPSCO's Docket File W-01427A-01-0487 so the Commissioners will have the opportunity to review them before a final decision is rendered.

CLOSED

Date Completed: 04/08/2002

Opinion No. 2002 - 14939

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

profit when the sell the land. This is unfair.

LPSCO's application for 39.23 percent increase in sewer revenues similarly should be rejected. The main reason given by LPSCO is an upgrading of the system in 1996. This was most probably the reason used for the application also in 1998 for rate increases and does not appear to be a valid reason for another increase of this magnitude.

I urge you to reject the application based on the current economic conditions and the improper reasons given by LPSCO for its application.

Thank you for your consideration.

Yours truly,

Kenneth E. & Marietta R. Zitek, Retired Sr. Citizens
15591 W. Piccadilly Rd.
Goodyear, AZ 85338

623-536-2864

Utilities' Response:

Utility not contacted.

Investigator's Comments and Disposition:

E-mailed following response -

Thank you for your comments regarding Litchfield Park Service Company ("LPSCO"). Your comments have been given to the AZ Corporation Commission's Docket Control to be placed in LPSCO's Docket File W-01427A-01-0487 so the Commissioners will have the opportunity to review them before a final decision is rendered.

CLOSED

Date Completed: 04/08/2002

Opinion **No.** **2001 - 14942**

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

E-mailed following response -

Thank you for your comments regarding Litchfield Park Service Company ("LPSCO"). Your comments have been given to the AZ Corporation Commission's Docket Control to be placed in LPSCO's Docket File W-01427A-01-0487 so the Commissioners will have the opportunity to review them before a final decision is rendered.

CLOSED

Date Completed: 04/08/2002

Opinion No. 2002 - 14949

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Deborah Reagan **Phone:** (602) 364-0236 **Fax:** (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2002 - 14918 **Date:** 04/08/2002

Complaint Description: 08A Rate Case Items - Opposed/In Favor

Complaint By: **First:** Josephine **Last:** Strain

Account Name: Josephine Strain **Home:** (000) 000-0000

Street: xxxxxxxx **Work:** (000) 000-0000

City: xxxxxxxx **CBR:**

State: AZ **Zip:** xxxxx **is:**

Utility Company: Litchfield Park Service Company

Division:

Contact Name: Jerry G. West **Contact Phone:** (602) 935-9367

Nature of Complaint: DOCKET W-01427A-01-0487

4/8 - Received following e-mail -

I wish to concur with the previous statement made by Mr. Paul J Tabasko. I have read the proposal and I feel it is way out of line and unnecessary. Please note my disapproval of such a move by LPSCO. I already think the sewage charge is way out of line as it is.

----- Original Message -----

From: "Paul J Tabasko" <tabasko@juno.com>
To: <ecirillo@azleg.state.az.us>; <rblendu@azleg.state.az.us>;
<lgleason@azleg.state.az.us>; <ejohnson@cc.state.az.us>
Cc: <pebblecreek@yahoo.com>
Sent: Friday, April 05, 2002 8:13 AM
Subject: [pebblecreek] LPSCO rate increase proposal

> Dear Corporation Commission

>

> I am aware of a proposal which has been put before you by the LPSCO Water
> Company and its parent company, SunCor, to increase its rates for service
> to the area in which I live (Goodyear). Although rate increases are a
> normal part of doing business, I am concerned that this particular
> attempt is both excessive and questionable in purpose. An increase of any
> rate for a utility such as water by over 50% in one move must key your
> instincts to seriously investigate the reasons as you perform your civic
> duty, looking for flaws in logic as well as simple over-statement of
> need. It cannot be argued that LPSCO needs a 50% increase to continue
> doing business. Such an argument implies that they have been losing money

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

- > for so long that they should have been bankrupt long ago. Such is not the
- > case. Failing that, there are only two other reasons LPSCO could have to
- > request such an increase.
- >
- > First, they require the additional funding to cover the cost of new pipes
- > which have been installed in an undeveloped area adjacent to my home in
- > PebbleCreek. If this is true, the proposal is unethical as it is charging
- > me for services I will never receive. I'm not saying its a bad idea for
- > them to prepare for the eventual expansion of the community. But I am
- > saying I shouldn't be expected to pay for their long range planning.
- >
- > Second, they require the additional funds to limit water consumption
- > during a drought which has limited their resources. This technique would
- > be laughable if it weren't so irritating. I have lived in many places
- > during my career and whenever we've been threatened with a drought, the
- > water company has raised the rates for the same reason. But after the
- > threat has subsided and water is virtually bubbling out of the streets,
- > the increased rates remain in effect and the water companies seem to
- > evaporate into the wood work, never to be heard from again until the next
- > drought or threat of drought happens again.
- >
- > In summary, I'm asking the Corporation Commission to deny the subject
- > proposal because it is excessive, unethical and preposterous.
- >
- > I am also asking everyone on my copy list to voice their own concerns to
- > you as I am sure they are equally troubled about it.
- >
- > Please respond with any comments criticisms or counter-views
- >
- > Thank you all for your kind attention to this matter
- >
- > Paul Tabasko
- > 15271 West Piccadilly Road
- > Goodyear, Az. 85338
- > 623-935-2659
- >

Utilities' Response:

Utility not contacted.

Investigator's Comments and Disposition:

E-mailed the following response -

Thank you for your comments regarding Litchfield Park Service Company ("LPSCO"). Your comments have been given to the AZ Corporation Commission's Docket Control to be placed in LPSCO's Docket File W-01427A-01-0487 so the Commissioners will have the opportunity to review them before a final decision is rendered.

CLOSED

Date Completed: 04/08/2002

Opinion **No.** 2002 - 14918

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

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>which have been installed in an undeveloped area adjacent to my home in
>PebbleCreek. If this is true, the proposal is unethical as it is charging
>me for services I will never receive. I'm not saying its a bad idea for
>them to prepare for the eventual expansion of the community. But I am
>saying I shouldn't be expected to pay for their long range planning.

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>during a drought which has limited their resources. This technique would
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>during my career and whenever we've been threatened with a drought, the
>water company has raised the rates for the same reason. But after the
>threat has subsided and water is virtually bubbling out of the streets,
>the increased rates remain in effect and the water companies seem to
>evaporate into the wood work, never to be heard from again until the next
>drought or threat of drought happens again.

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>proposal because it is excessive, unethical and preposterous.

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>I am also asking everyone on my copy list to voice their own concerns to
>you as I am sure they are equally troubled about it.

>

>Please respond with any comments criticisms or counter-views

>

>Thank you all for your kind attention to this matter

>

>Paul Tabasko
>15271 West Piccadilly Road
>Goodyear, Az. 85338
>623-935-2659

>

Utilities' Response:

Utility not contacted.

Investigator's Comments and Disposition:

E-mailed following response -

Thank you for your comments regarding Litchfield Park Service Company ("LPSCO"). Your comments have been given to the AZ Corporation Commission's Docket Control to be placed in LPSCO's Docket File W-01427A-01-0487 so the Commissioners will have the opportunity to review them before a final decision is rendered.

CLOSED

Date Completed: 04/08/2002

Opinion No. 2002 - 14923

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

>Dear Corporation Commission

>

>I am aware of a proposal which has been put before you by the LPSCO Water

>Company and its parent company, SunCor, to increase its rates for service

>to the area in which I live (Goodyear). Although rate increases are a

>normal part of doing business, I am concerned that this particular

>attempt is both excessive and questionable in purpose. An increase of any

>rate for a utility such as water by over 50% in one move must key your

>instincts to seriously investigate the reasons as you perform your civic

>duty, looking for flaws in logic as well as simple over-statement of

>need. It cannot be argued that LPSCO needs a 50% increase to continue

>doing business. Such an argument implies that they have been losing money

>for so long that they should have been bankrupt long ago. Such is not the

>case. Failing that, there are only two other reasons LPSCO could have to

>request such an increase.

>

>First, they require the additional funding to cover the cost of new pipes

>which have been installed in an undeveloped area adjacent to my home in

>PebbleCreek. If this is true, the proposal is unethical as it is charging

>me for services I will never receive. I'm not saying its a bad idea for

>them to prepare for the eventual expansion of the community. But I am

>saying I shouldn't be expected to pay for their long range planning.

>

>Second, they require the additional funds to limit water consumption

>during a drought which has limited their resources. This technique would

>be laughable if it weren't so irritating. I have lived in many places

>during my career and whenever we've been threatened with a drought, the

>water company has raised the rates for the same reason. But after the

>threat has subsided and water is virtually bubbling out of the streets,

>the increased rates remain in effect and the water companies seem to

>evaporate into the wood work, never to be heard from again until the next

>drought or threat of drought happens again.

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>In summary, I'm asking the Corporation Commission to deny the subject

>proposal because it is excessive, unethical and preposterous.

>

>I am also asking everyone on my copy list to voice their own concerns to

>you as I am sure they are equally troubled about it.

>

>Please respond with any comments criticisms or counter-views

>

>Thank you all for your kind attention to this matter

>

>Paul Tabasko

>15271 West Piccadilly Road

>Goodyear, Az. 85338

>623-935-2659

>

Utilities' Response:

Utility not contacted.

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

E-mailed following response -

Thank you for your comments regarding Litchfield Park Service Company ("LPSCO"). Your comments have been given to the AZ Corporation Commission's Docket Control to be placed in LPSCO's Docket File W-01427A-01-0487 so the Commissioners will have the opportunity to review them before a final decision is rendered.

CLOSED

Date Completed: 04/08/2002

Opinion No. 2001 - 14924

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

to evaporate into the wood work, never to be heard from again until the next drought or threat of drought happens again.

In summary, I'm asking the Corporation Commission to deny the subject proposal because it is excessive, unethical and preposterous.

I am also asking everyone on my copy list to voice their own concerns to you as I am sure they are equally troubled about it.

Please respond with any comments criticisms or counter-views

Thank you all for your kind attention to this matter

Yours truly,
Jeannette L. McElroy
2985 N. 148th Ave.
Goodyear, AZ 85338
(623)535-8334

Utilities' Response:

Utility not contacted.

Investigator's Comments and Disposition:

E-mailed following response -

Thank you for your comments regarding Litchfield Park Service Company ("LPSCO"). Your comments have been given to the AZ Corporation Commission's Docket Control to be placed in LPSCO's Docket File W-01427A-01-0487 so the Commissioners will have the opportunity to review them before a final decision is rendered.

CLOSED

Date Completed: 04/08/2002

Opinion No. 2002 - 14926

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Janie Woller **Phone:** (602) 542-0821 **Fax:** (602) 542-2129

Priority: Respond Within Five Days

Opinion **No.** 2002 - 14880 **Date:** 04/05/2002

Complaint Description: 08A Rate Case Items - Opposed/In Favor

Complaint By: **First:** Dennis & Diana **Last:** Monroe

Account Name: Dennis & Diana Monroe **Home:** (623) 535-1342

Street: 15503 W. Whitton Ave. **Work:** (000) 000-0000

City: Goodyear **CBR:**

State: AZ **Zip:** 85338 **is:**

Utility Company: Litchfield Park Service Company

Division: Water

Contact Name: Jerry G. West **Contact Phone:** (602) 935-9367

Nature of Complaint: *DOCKET W-01427A-01-0487*

Good Morning:

My wife and I have been residents of Pebble Creek, Goodyear, AZ since 1998.

We are surprised that the water and sewer utility for the area has asked for a 52% increase for water and 39% for sewer rates. This request is not in line at all with inflation the past four years or any reasonable cause for such an enormous rate increase. We trust that the Commission will rule to continue reasonable utility rates for our community.

Sincerely,

Dennis & Diana Monroe
15503 W. Whitton Ave.
Goodyear, AZ 85338
T: 623-535-1342

Utilities' Response:

Company not contacted.

Investigator's Comments and Disposition:

4/5/02 1:03 p.m. Called Mr. Monroe and left message that their comments were being placed in Litchfield Park Service Company's tariff. 1:05 p.m. Placed e-mail in Docket W-01427A-00-0691. 1:22 p.m. E-mailed following response to Mr. & Mrs. Monroe: 4/5/02 Thank you for your comments regarding Litchfield Park Service Company ("LPSCO"). Your comments have been given to the Arizona Corporation Commission's Docket Control to be placed in LPSCO's file (Docket No. W-01427A-00-0691) so the Commissioners will have the opportunity to review them before their final decision is rendered.
Closed.

Date Completed: 04/05/2002

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Janie Woller

Phone: (602) 542-0821

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2002 - 14902

Date: 04/05/2002

Complaint Description: 08A Rate Case Items - Opposed/In Favor

Complaint By: **First:** S.M. **Last:** Ebenholtz

Account Name: S.M. Ebenholtz

Home: (000) 000-0000

Street: 3718 N. 154th Dr.

Work: (000) 000-0000

City: Goodyear

CBR:

State: AZ **Zip:** 85338

is:

Utility Company: Litchfield Park Service Company

Division: Water

Contact Name: Jerry G. West

Contact Phone: (602) 935-9367

Nature of Complaint: *DOCKET W-01427A-01-0487*

I urge the commission to carefully analyze the request by LPSCO for increases of 39 and 52% in sewer and water rates respectively. Only extraordinary events can justify such increases and yet no rational case has been made describing any extraordinary events that might be cited to justify such high magnitude increases.

Sincerely,

S.M.Ebenholtz

3718 N. 154th Dr.
Goodyear, AZ 85338

Utilities' Response:

Company not contacted.

Investigator's Comments and Disposition:

4/5/02 3:40 p.m. E-mailed the following response: Thank you for your comments regarding Litchfield Park Service Company ("LPSCO"). Your comments have been given to the Arizona Corporation Commission's Docket Control to be placed in LPSCO's file (Docket No. W-01427A-00-0691) so the Commissioners will have the opportunity to review them before a final decision is rendered. Closed.

Date Completed: 04/05/2002

Opinion No. 2002 - 14902

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

to evaporate into the wood work, never to be heard from again until the next drought or threat of drought happens again.

In summary, I'm asking the Corporation Commission to deny the subject proposal because it is excessive, unethical and preposterous.

I am also asking everyone on my copy list to voice their own concerns to you as I am sure they are equally troubled about it.

Please respond with any comments criticisms or counter-views

Thank you all for your kind attention to this matter

Paul Tabasko
15271 West Piccadilly Road
Goodyear, Az. 85338
623-935-2659

Utilities' Response:

Utility not contacted.

Investigator's Comments and Disposition:

E-mailed following response -

Thank you for your comments regarding Litchfield Park Service Company ("LPSCO"). Your comments have been given to the AZ Corporation Commission's Docket Control to be placed in LPSCO's Docket File W-01427A-01-0487 so the Commissioners will have the opportunity to review them before a final decision is rendered.

CLOSED

Date Completed: 04/08/2002

Opinion No. 2001 - 14927

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Deborah Reagan **Phone:** (602) 364-0236 **Fax:** (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2001 - 14928 **Date:** 04/08/2002

Complaint Description: 08A Rate Case Items - Opposed/In Favor

Complaint By: **First:** Bruce **Last:** Birnel

Account Name: **Home:** (000) 000-0000

Street: 3298 N. Palmer Dr. **Work:** (000) 000-0000

City: Goodyear **CBR:**

State: AZ **Zip:** 85338 **is:**

Utility Company: Litchfield Park Service Company

Division:

Contact Name: Jerry G. West **Contact Phone:** (602) 935-9367

Nature of Complaint: *DOCKET W-01427A-01-0487*

Received following e-mail -

Dear Corporation Commission

I am aware of a proposal which has been put before you by the LPSCO Water Company and its parent company, SunCor, to increase its rates for service to the area in which I live (the PebbleCreek development in Goodyear). Although rate increases are a normal part of doing business, I am concerned that this particular attempt is both excessive and questionable in purpose. An increase of any rate for a utility such as water by over 50% in one move must key your instincts to seriously investigate the reasons as you perform your civic duty, looking for flaws in logic as well as simple over-statement of need. It cannot be argued that LPSCO needs a 50% increase to continue doing business. Such an argument implies that they have been losing money for so long that they should have been bankrupt long ago. Such is not the case. Failing that, there are only two other reasons LPSCO could have to request such an increase.

First, they require the additional funding to cover the cost of new pipes which have been installed in an undeveloped area adjacent to my home in PebbleCreek. If this is true, the proposal is unethical as it is charging me for services I will never receive. I'm not saying its a bad idea for them to prepare for the eventual expansion of the community. But I am saying I shouldn't be expected to pay for their long range planning.

Second, they require the additional funds to limit water consumption during a drought which has limited their resources. This technique would be laughable if it weren't so irritating. I have lived in many places during my career and whenever we've been threatened with a drought, the water company has raised the rates for the same reason. But after the threat has subsided, the increased rates remain in effect and the water companies seem

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

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In summary, I'm asking the Corporation Commission to deny the subject proposal because it is excessive, unethical and preposterous.

I am also asking everyone on my copy list to voice their own concerns to you as I am sure they are equally troubled about it.

Please respond with any comments criticisms or counter-views

Thank you all for your kind attention to this matter

Bruce Birnel
3298 N. Palmer Dr.
Goodyear, AZ 85338

Utilities' Response:

Utility not contacted.

Investigator's Comments and Disposition:

E-mailed following response -

Thank you for your comments regarding Litchfield Park Service Company ("LPSCO"). Your comments have been given to the AZ Corporation Commission's Docket Control to be placed in LPSCO's Docket File W-01427A-01-0487 so the Commissioners will have the opportunity to review them before a final decision is rendered.

CLOSED

Date Completed: 04/08/2002

Opinion **No.** 2001 - 14928