

FILE IN N-01583A-05-0326
N-01583A-04-0178
N-01583A-05-0340

ORIGINAL



0000043893

4700

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez Phone: [REDACTED] Fax: [REDACTED]

Priority: Respond Within Five Days

Inquiry No. 2006 - 50086 Date: 2/27/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Donald K. Last: Gill

Account Name: Donald K. Gill Home: [REDACTED]

Street: [REDACTED] Work: [REDACTED]

City: Sahuarita CBR:

State: AZ Zip: 85629 is:

Utility Company: Las Quintas Serenas Water Company

Division:

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

Received the following correspondence:

[REDACTED]
Sahuarita, AZ 85629

February 23, 2006

Arizona Corporation Commission
400 W. Congress, Suite 218
Tucson, AZ 85701

Re: Las Quintas Serenas Water Co.
Docket No. W
01583A-04-0178

Dear Sirs:

I have been a customer of Las Quintas Serenas Water Co. (f)or over thirty years and own one share of stock in the company. I object to spending \$1,600,000 to comply with the mandated water quality standards when Mr. John Gay has proposed a plan to do this for about \$1,000,000 less.

Spending the larger amount will cause more of an increase in the cost of water and will decrease the value of the stock I company.

Sincerely,

Donald K. Gill
End of Complaint

RECEIVED
2006 MAR -3 A 11: 27
AZ CORP COMMISSION
DOCUMENT CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Entered Opinion into the database for the record and docketed in consolidated docket. (W-01583A-05-0326).
CLOSED.

End of Comments

Date Completed: 2/27/2006

Inquiry No. 2006 - 50086

FILE IN W-01583A-05-0326

W-01583A-04-0178

W-01583A-05-0340

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: (520) 298-2115

Fax: (520) 298-2115

Priority: Respond Within Five Days

Opinion No. 2006 - 50153

Date: 3/2/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Edward & Margaret Valdez

Account Name: Edward & Margaret Valdez

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Sahuarita

CBR:

State: AZ Zip: 85629

is:

Utility Company: Las Quintas Serenas Water Company

Division:

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received following customer letter dated 1-26-06:

February 26, 2006

Arizona Corporation Commission
400 W. Congress, Suite 218
Tucson, AZ 85701

Subject: LAS QUINTAS SERENAS WATER CO.
Docket No. W-01583A-04-0178

We wish to protest the rate hike being request by Phelps Dodge's engineers and consultants. It is our understanding that the process Phelps Dodge's engineers what to do for 1.6 million dollars can be done much cheaper. Mr. John Gay who has over seen Las Quintas Serenas Water Co. for many years says he can do the process for 700,000 dollars.

As far as I can see Phelps Dodge is harming our community with their high tech way of doing things. I am sure these engineers do well in operating huge mining facilities, but I do not believe that they have the best interest in mind for the small homeowners. We are a community that has had decades of faith and trust in the way Mr. John Gay and his son Steve have run the company.

We are asking for the Commissions help in this matter. And to consider that there is another water company in our area that has interest in purchasing Las Quintal Water Co. and that is Community Water Co. Mr. John Gay would be pleased to sell his L.Q.S. stock to the Community Water Co. He knows they already have arsenic treatment plants working at one of their big wells and a second is currently being installed. L.Q.S Water Co. has three employees. Community Water Co. has 15 or more employees.

We thank you for your time concerning this matter.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Mr. Edward L. Valdez

Mrs. Margaret J. Valdez

[REDACTED] Sanhuarita, AZ 85629

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3-2 I called the customer and spoke to Mrs. Valdez. I acknowledged her letter and advised that their comments would be made a part of the record in this matter. I submitted this OPINION to John LaPorta @ Phx CONS to have it docketed. File closed.

End of Comments

Date Completed: 3/3/2006

Opinion No. 2006 - 50153

FILE IN N-01583A-05-0326
N-01583A-04-0178
W-01582A-05-0340

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50146

Date: 3/2/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Jane

Constantine

Account Name:

Jane Constantine

Home: [REDACTED]

Street:

[REDACTED]

Work: [REDACTED]

City:

Sahuarita

CBR:

State:

AZ Zip: 85629

is:

Utility Company:

Las Quintas Serenas Water Company

Division:

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received following post marked letter dated 2-28-06:

Re: Las Quintas Serenas Water Company, Docket No. W-01583A-04-0178 et al

Sirs:

I am a 39-year Santo Tomas Village, Sahuarita USER of water provided by the above-listed water company and am concerned about its continuing to provide me with water for my residence at a rate I can pay.

The February 26 issue of the Green Valley-Sahuarita Sun News reports that the Community Water Company of Green Valley is showing interest in buying LQS Water Co.

Local speculation is that Phelps Dodge, the major stockholder, would offer a much more costly plan of arsenic removal than Community Water Co. who is already involved in removing arsenic from their wells.

Very truly your, Jane Constantine

[REDACTED]
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3-2 Unable to reach customer by telephone. I mailed the following letter to the customer after approval from CEW:

March 2, 2006

Ms. Jane Constantine

[REDACTED]
Sahuarita, Arizona 85627

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Dear Ms. Constantine:

This is to acknowledge your letter regarding Las Quintas Serenas Water Company and their request to increase rates for arsenic removal. The Arizona Corporation Commission appreciates the time that you have taken to express your comments in this matter; your comments have been noted for the record.

If you have any questions regarding this matter, you may reply in writing to the Tucson address noted below or by calling me [REDACTED].

Sincerely,

Reg Lopez
Public Utilities Consumer Analyst II
Utilities Division-Tucson Office

:rxl

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3-2 Sent to John La Porta, Phx CONS to have this docketed. File closed.
End of Comments

Date Completed: 3/2/2006

Opinion No. 2006 - 50146

FILE IN W-01583A -05- 0326
W-01583A-04-0178
W-01583A-05-0340

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50168

Date: 3/2/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Tommy & Jeanne Testerman

Account Name: Tommy & Jeanne Testerman

Home: [REDACTED] 5

Street: [REDACTED]

Work: [REDACTED]

City: Sahuarita

CBR:

State: AZ Zip: 85629

is:

Utility Company: Las Quintas Serenas Water Company

Division:

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received following letter dated 2-26-06 and signed by 4 different parties:

February 26, 2006

Arizona Corporation Commission 400 W. Congress
Suite 218
Tucson, AZ 85701

Subject: LAS QUINTAS SERENAS WATER CO.
Docket No. W-01583A-04-0178

We wish to protest the rate hike being request by Phelps Dodge's engineers and consultants. It is our understanding that the process Phelps Dodge's engineers what to do for 1.6 million dollars can be done much cheaper. Mr. John Gay who has over seen Las Quintas Serenas Water Co. for many years says he can do the process for 700,000 dollars.

As far as I can see Phelps Dodge is harming our community with their high tech way of doing things. I am sure these engineers do well in operating huge mining facilities, but I do not believe that they have the best interest in mind for the small homeowners. We are a community that has had decades of faith and trust in the way Mr.. John Gay and his son Steve have run the company.

We are asking for the Commissions help in this matter. And to consider that there is another water company in our area that has interest in purchasing Las Quintas Water Co. and that is Community Water Co. Mr. John Gay would be pleased to sell his L.Q.S. stock to the Community Water Co. He knows they already have arsenic treatment plants working at one of their big wells and a second is currently being installed. L.Q.S Water Co. has three employees. Community Water Co. has 15 or more employees.

Community Water Co. would again in still the faith and trust that Phelps Dodge has taken away.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

We thank you for your time concerning this matter.

Tommy Testerman Jeanne Testerman

[REDACTED]
Sahuarita, Az 85629
[REDACTED]

Brandee & Robert Underwood

[REDACTED]
Sahuarita, AZ 85629
[REDACTED]

Brian & Laura Testerman

[REDACTED]
Sahuarita, Az 85629
[REDACTED]

Dorothy & Marilyn Kerley

[REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3-2 I called Mrs. Jeanne Testerman and acknowledged her letter. I advised that the letter would be made part of the record in this matter. She stated that all the other people which signed off on the letter are family members, she will make them aware of receipt of their letter by ACC and to made part of the record in this matter. I forwarded the OPINION to John LaPorta at PHX CONS to have this docketed. File closed.

End of Comments

Date Completed: 3/2/2006

Opinion No. 2006 - 50168

FILE IN W-01583A-05-0326
W-01583A-04-0178
W-01583A-05-0340

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: (520) 693-5555

Fax: (520) 693-5555

Priority: Respond Within Five Days

Opinion No. 2006 - 50172

Date: 3/2/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Brandee & Robertaran Underwood

Account Name: Brandee & Robertaran Underwood

Home: (520) 323-8888

Street: [REDACTED]

Work: (520) 323-8888

City: Sahuarita

CBR:

State: AZ Zip: 85629

is:

Utility Company: Las Quintas Serenas Water Company

Division:

Contact Name: [REDACTED]

Contact Phone: (520) 323-8888

Nature of Complaint:

Received following letter dated 2-26-06 and signed by 4 different parties:

February 26, 2006

Arizona Corporation Commission 400 W. Congress
Suite 218
Tucson, AZ 85701

Subject: LAS QUINTAS SERENAS WATER CO.
Docket No. W-O1583A-04-0178

We wish to protest the rate hike being request by Phelps Dodge's engineers and consultants. It is our understanding that the process Phelps Dodge's engineers what to do for 1.6 million dollars can be done much cheaper. Mr. John Gay who has over seen Las Quintas Serenas Water Co. for many years says he can do the process for 700,000 dollars.

As far as I can see Phelps Dodge is harming our community with their high tech way of doing things. I am sure these engineers do well in operating huge mining facilities, but I do not believe that they have the best interest in mind for the small homeowners. We are a community that has had decades of faith and trust in the way Mr. John Gay and his son Steve have run the company.

We are asking for the Commissions help in this matter. And to consider that there is another water company in our area that has interest in purchasing Las Quintas Water Co. and that is Community Water Co. Mr. John Gay would be pleased to sell his L.Q.S. stock to the Community Water Co. He knows they already have arsenic treatment plants working at one of their big wells and a second is currently being installed. L.Q.S Water Co. has three employees. Community Water Co. has 15 or more employees.

Community Water Co. would again in still the faith and trust that Phelps Dodge has taken away.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

We thank you for your time concerning this matter.

Tommy Testerman Jeanne Testerman

[REDACTED]
Sahuarita, Az 85629

[REDACTED]

Brandee & Robert Underwood

[REDACTED]
Sahuarita, AZ 85629

[REDACTED]

Brian & Laura Testerman

[REDACTED]
Sahuarita, Az 85629

[REDACTED]

Dorothy & Marilyn Kerley

[REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3-2 I called Mrs. Jeanne Testerman and acknowledged her letter. I advised that the letter would be made part of the record in this matter. She stated that all the other people which signed off on the letter are family members, she will make them aware of receipt of their letter by ACC and to made part of the record in this matter. I forwarded the OPINION to John LaPorta at PHX CONS to have this docketed. File closed.

End of Comments

Date Completed: 3/2/2006

Opinion No. 2006 - 50172

FILE IN W-01583A-05-0326

W-01583A-04-0178

W-01583A-05-0340

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50173

Date: 3/2/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Dorothy & Marilyn Kerley

Account Name: Dorothy & Marilyn Kerley

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Sahuarita

CBR:

State: AZ Zip: 85629

is:

Utility Company: Las Quintas Serenas Water Company

Division:

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received following letter dated 2-26-06 and signed by 4 different parties:

February 26, 2006

Arizona Corporation Commission 400 W. Congress
Suite 218
Tucson, AZ 85701

Subject: LAS QUINTAS SERENAS WATER CO.
Docket No. W-O1583A-04-0178

We wish to protest the rate hike being request by Phelps Dodge's engineers and consultants. It is our understanding that the process Phelps Dodge's engineers what to do for 1.6 million dollars can be done much cheaper. Mr. John Gay who has over seen Las Quintas Serenas Water Co. for many years says he can do the process for 700,000 dollars.

As far as I can see Phelps Dodge is harming our community with their high tech way of doing things. I am sure these engineers do well in operating huge mining facilities, but I do not believe that they have the best interest in mind for the small homeowners. We are a community that has had decades of faith and trust in the way Mr.. John Gay and his son Steve have run the company.

We are asking for the Commissions help in this matter. And to consider that there is another water company in our area that has interest in purchasing Las Quintas Water Co. and that is Community Water Co. Mr. John Gay would be pleased to sell his L.Q.S. stock to the Community Water Co. He knows they already have arsenic treatment plants working at one of their big wells and a second is currently being installed. L.Q.S Water Co. has three employees. Community Water Co. has 15 or more employees.

Community Water Co. would again in still the faith and trust that Phelps Dodge has taken away.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

We thank you for your time concerning this matter.

Tommy Testerman Jeanne Testerman

[REDACTED]
Sahuarita, Az 85629

[REDACTED]

Brandee & Robert Underwood

[REDACTED]
Sahuarita, AZ 85629

[REDACTED]

Brian & Laura Testerman

[REDACTED]
Sahuarita, Az 85629

[REDACTED]

Dorothy & Marilyn Kerley

[REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3-2 I called Mrs. Jeanne Testerman and acknowledged her letter. I advised that the letter would be made part of the record in this matter. She stated that all the other people which signed off on the letter are family members, she will make them aware of receipt of their letter by ACC and to made part of the record in this matter. I forwarded the OPINION to John LaPorta at PHX CONS to have this docketed. File closed.

End of Comments

Date Completed: 3/2/2006

Opinion No. 2006 - 50173

FILE IN W-01583A-05-0326
W-01583A-04-0178
W-01583A-05-0340

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: (520) 698- [REDACTED]

Fax: (520) 698- [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50171

Date: 3/2/2006

Complaint Description: 08A Rate Case Items - Opposed *

Complaint By: First: Brian & Laura Last: Testerman

Account Name: Brian & Laura Testerman

Home: (520) [REDACTED]

Street: [REDACTED]

Work: (520) [REDACTED]

City: Sahuarita

CBR:

State: AZ Zip: 85629

is:

Utility Company: Las Quintas Serenas Water Company

Division:

Contact Name: [REDACTED]

Contact Phone: (520) [REDACTED]

Nature of Complaint:

Received following letter dated 2-26-06 and signed by 4 different parties:

February 26, 2006

Arizona Corporation Commission 400 W. Congress
Suite 218
Tucson, AZ 85701

Subject: LAS QUINTAS SERENAS WATER CO.
Docket No. W-O1583A-04-0178

We wish to protest the rate hike being request by Phelps Dodge's engineers and consultants. It is our understanding that the process Phelps Dodge's engineers what to do for 1.6 million dollars can be done much cheaper. Mr. John Gay who has over seen Las Quintas Serenas Water Co. for many years says he can do the process for 700,000 dollars.

As far as I can see Phelps Dodge is harming our community with their high tech way of doing things. I am sure these engineers do well in operating huge mining facilities, but I do not believe that they have the best interest in mind for the small homeowners. We are a community that has had decades of faith and trust in the way Mr.. John Gay and his son Steve have run the company.

We are asking for the Commissions help in this matter. And to consider that there is another water company in our area that has interest in purchasing Las Quintas Water Co. and that is Community Water Co. Mr. John Gay would be pleased to sell his L.Q.S. stock to the Community Water Co. He knows they already have arsenic treatment plants working at one of their big wells and a second is currently being installed. L.Q.S Water Co. has three employees. Community Water Co. has 15 or more employees.

Community Water Co. would again in still the faith and trust that Phelps Dodge has taken away.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

We thank you for your time concerning this matter.

Tommy Testerman Jeanne Testerman

[REDACTED]
Sahuarita, Az 85629
[REDACTED]

Brandee & Robert Underwood

[REDACTED]
Sahuarita, AZ 85629
[REDACTED]

Brian & Laura Testerman

[REDACTED]
Sahuarita, Az 85629
[REDACTED]

Dorothy & Marilyn Kerley

[REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3-2 I called Mrs. Jeanne Testerman and acknowledged her letter. I advised that the letter would be made part of the record in this matter. She stated that all the other people which signed off on the letter are family members, she will make them aware of receipt of their letter by ACC and to made part of the record in this matter. I forwarded the OPINION to John LaPorta at PHX CONS to have this docketed. File closed.

End of Comments

Date Completed: 3/2/2006

Opinion No. 2006 - 50171
