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2006 FEB 15 A 10:48

February 15, 2006

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Mr. Robert Cleary  
800 Response Information Services LLC  
Telecom Plaza  
200 Church Street  
Burlington, Vermont 05401

RE: Staff's Letter of Sufficiency and First Set of Data Requests to 800 Response Information Services LLC  
Docket No. T-20381A-05-0493

Dear Mr. Cleary:

On July 12, 2005, 800 Response Information Services LLC ("800") filed an application for a Certificate of Convenience and Necessity ("CC&N") to provide resold interexchange telecommunications services in the State of Arizona. The Application submitted is not sufficient. This data request lists the information Staff needs to complete its analysis of your Application.

For purposes of this data request set, the words "800", "Applicant", "the Company", "you", and "your" refer to 800 Response Information Services LLC, any representative, including every person and/or entity acting with, under the control of, or on behalf of 800 Response Information Services LLC. For each answer, please identify by name, title, and address each person providing information that forms the basis for the response provided.

These data requests are continuing, and your answers or any documents supplied in response to these data requests should be supplemented with any additional information or documents that come to your attention after you have provided your initial responses. Also, please make sure all information you provide in response to item(s) concerning this Application, including Staff's data requests, is updated and current. If you need to update your response to any item(s)/request(s), please reference the item(s)/request(s) and provide your current response(s).

Please provide Docket Control with the information being requested within 30 days of the date of this letter. Mail an Original plus 13 copies to Docket Control, Arizona Corporation Commission, 1200 W. Washington Street, Phoenix, AZ 85007-2927. If no response is received, Staff will recommend that the Application be terminated. If the Application is terminated, the Applicant cannot provide the same telecommunications services in Arizona for which it is currently applying, until such time as a new application is filed with and approved by the Commission.

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Remember that information submitted for a CC&N will be made a part of the public record (including financial statements). Any information designated as confidential will not be accepted by Docket Control. If you have any questions, please contact me at (602) 542-0856. Thank you for your prompt response to this request.

Respectfully,



John F. Bostwick  
Administrative Services Officer II  
Utilities Division

Enclosure(s)

CC: Docket Control Center (Original and Thirteen Copies)

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STAFF'S FIRST SET OF DATA REQUESTS TO  
800 RESPONSE INFORMATION SERVICES LLC  
DOCKET NO. T-20381A-05-0493

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Please make sure each numbered item and each part of the item is answered completely. If it is not, Staff will resubmit the numbered item(s) and/or part(s) of the item in a following data request. In order for Staff to continue with its review of this Application, the following information must be submitted:

- JFB1-1. Please submit a PDF file of your responses to this data request to [jbostwick@cc.state.az.us](mailto:jbostwick@cc.state.az.us).
- JFB1-2. Please explain how your company calculated the actual maximum and actual minimum rates that will be contained in your tariffs for each of your services.
- JFB1-3. Please indicate why you believe that your range of rates is just and reasonable using a competitive market analysis. Your analysis should contain publicly available examples of rates charged by the incumbent or other carriers for similar services or any other information that you believe demonstrates that your actual rates are just and reasonable. Please include any supporting materials. For a list of telecommunications carriers certificated in Arizona, go to [www.cc.state.az.us/utility/utility](http://www.cc.state.az.us/utility/utility) for a list of Commission-approved telecommunications rates and tariffs, go to [www.cc.state.az.us/utility/tariffs](http://www.cc.state.az.us/utility/tariffs).
- JFB1-4. Please indicate why you believe that your range of rates is just and reasonable using a fair value or cost basis. Please include economic justification or cost support data. Please include any supporting materials.
- JFB1-5. Please submit a complete tariff setting forth your rates and charges.
- JFB1-6. Please identify any other jurisdictions in which your company or an affiliate provides similar services. Please specify the rates that your company and/or affiliate charges for these similar services in these other jurisdictions. If there is a difference between the rates that your company will charge in Arizona and the rates that your company and/or affiliate charges in other jurisdictions for similar services: please identify and indicate the amount of the difference and explain why you are charging different rates in Arizona.
- JFB1-7. Please identify any other jurisdictions in which your company or an affiliate is applying to provide similar services. Please specify the rates that your company and/or affiliate will charge for these similar services in these other jurisdictions. If there is a difference between the rates that your company charges in Arizona and the rates that your company and/or affiliate will charge in other jurisdictions for similar services, please identify and indicate the amount of the difference and explain why you intend to charge different rates in Arizona.

STAFF'S FIRST SET OF DATA REQUESTS TO  
800 RESPONSE INFORMATION SERVICES LLC  
DOCKET NO. T-20381A-05-0493

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- JFB1-8. In Item (A-9) you did not reference the tariff page number of the Applicant's proposed rates and charges; maximum rates and prices; terms and conditions; deposits, advances, and/or prepayments, fee for returned checks. Please reference the tariff page number requested for items 1 through 5.
- JFB1-9. In Item (A-13) you stated that the customers will not be able to access alternative toll service providers or resellers via 1+101XXXX access. Customers should have the ability to access an alternative provider. If not, please explain why not and what you mean by "...in-bound "800" toll free services...?"
- JFB1-10. In Item (A-14) you did not check the appropriate box. Please indicate your response for long distance resellers.
- JFB1-11. In Item (A-15) you did not reference the tariff page number of the Applicant's deposit policy. Please reference the tariff page number of your deposits, advances, and prepayments policy.
- JFB1-12. Item (A-17) refers to switching capability in Arizona. Do you have a switch in Arizona?
- JFB1-13. In Item (A-19) you did not list the key personnel employed by the Applicant. Also, indicate each key employee's name, title, position, description of their work experience, and years of service in the telecommunications services industry.
- JFB1-14. Please list 800's carrier number or ID number assigned by the Public Utility Commission ("PUC") in each state where 800 currently provides resold long distance telecommunications services.
- JFB1-15. For each state where 800 currently provides resold long distance telecommunications services, please list the name and phone number of the individual in the PUC that reviewed 800's application.
- JFB1-16. In Item (B-1) you stated that the Applicant just began its operations on July 1, 2005. Please provide the financial information, using actual figures, from the date 800 began its operations. Provide a copy of your balance sheet, income statement, audit report, retain earnings balance, and all related notes to the financial statements and information for the six months ending December 31, 2005.