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W-01583A-05-0340  
W-01583A-04-0178  
W-01583A-05-0326

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 49796

Date: 2/10/2006

Complaint Description: 08F Arsenic

First:

Last:

Complaint By: Amber D.

Mathewson

Account Name: Amber D. Mathewson

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ Zip: 85629

is:

Utility Company. Las Quintas Serenas Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

\*\*\*\* DOCKET NO. W-01583A-05-0340 \*\*\*\*

Customer sent the following e-mail to the Commission received 2/10/06 -

Arizona Corporation Commission  
Utilities Division

To Whom it May Concern:

As a home owner and tax payer I am concerned about an upcoming hearing at the Corporation Commission regarding an approval to increase water rates of the Las Quintas Serenas Water Company customers.

The increase is to cover the cost of Arsenic treatment of the local water supply. Unfortunately this private utility would be imposing on a very small population a major increase to cover the cost of this treatment. While the treatment is obviously necessary, there are other local water companies who would be willing to share the cost by providing joint treatment facilities.

I am very concerned at the increase in utility that this would cause for my home and others in my area, while we are being surrounded by affluent communities, the people in the immediate area are of modest income and this increase would definitely be a hardship. This cost could more easily be shared by the larger community with joint treatment options.

Thank you for your consideration in this matter.

Sincerely,

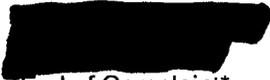
Amber D. Mathewson

[REDACTED]

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2006 FEB 13 A 11: 04  
AZ CORP COMMISSION  
DOCUMENT CONTROL

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Customer comments entered for the record and with the Docket in this matter.

Following e-mail response sent to customer -

Thank you for your recent e-mail to the Corporation Commission. It has been assigned to me for a response. I am a Consumer Analyst in the Utilities Division.

Your comments have been entered into the docket for this matter and will be made available to all 5 Commissioners before they make a decision in this case.

The Commissioners appreciate your comments and taking the time to let them know your thoughts.

Deb Reagan  
Public Utilities Consumer Analyst II  
Utilities Division  
\*End of Comments\*

**Date Completed: 2/10/2006**

**Opinion No. 2006 - 49796**

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