

FILE IN E-01345A -06-0009

ORIGINAL



0000041365

ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50536

Date: 3/22/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Albert

Thompson

Account Name: Albert Thompson

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Phoenix

CBR:

State: AZ Zip: 85003

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Customer called to voice his displeasure with APS' request for an emergency rate increase. Customer feels that for a company that states they had record profits, they don't deserve it. He says his employer is not going to give him a 11% raise to pay for this increase.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Advised customer that I would write up his comments and place a copy in the docket E-01345A-06-0009. CLOSED.

End of Comments

Date Completed: 3/22/2006

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