

SW-02519A-06-0015



0000041253

ORIGINAL

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2006 - 50265

Date: 3/8/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Donald W.

Farr

Account Name: Donald W. Farr

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

****Docket # - SW-02519A-06-0015****

3/7/06 - CORRESPONDENCE RECEIVED PER MAIL:

3 March, 2006

Donald W. & Janel L. Farr

[REDACTED]

To Whom It May Concern:

It is our understanding that the Gold Canyon Sewer Company is requesting a rate increase, If this is true, we are hereby protesting any rate increase that they are requesting.

We realize that they have made a considerable improvement to their facility, but they assured us at the time that it would not affect our rate, which is \$35.00 per month. This in itself is too much to pay for this service.

We are retired, living on a fixed income. We also are part time residents in Cold Canyon, approximately five months a year. We receive no adjustment for the time that we are not here and feel it unfair to have to pay more than we already do. To be fair to everyone concerned, they could either install meters to register the amount of sewage each household has or, base it on the amount of water consumed for the previous month. We realize that this would require cooperation between them and Arizona Water Co, but it would be less expensive than installing meters.

We hope that you will give great consideration to our request and refuse to let Gold Canyon Sewer increase their rates.

Sincerely,

RECEIVED
2006 MAR -9 P 12:42
AZ CORP COMMISSION
DOCUMENT CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Donald W. Farr
End of Complaint

Utilities' Response:

n/a
End of Response

Investigator's Comments and Disposition:

3/8/06 - Provided the following correspondence to customer per Mail:

March 8, 2006

Donald W. & Janel L. Farr


RE: GOLD CANYON SEWER COMPANY

Dear Mr. Farr,

Your letter regarding the Gold Canyon Sewer Company rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. The Commission will consider your comments before a decision is rendered in the Gold Canyon Sewer Company application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me at 

Sincerely,

Lupe Ortiz
Public Utilities Consumer Analyst
Utilities Division

*Entered customer's opinion for the record, and also Docketed.
End of Comments

Date Completed: 3/8/2006

Opinion No. 2006 - 50265

SW-02519A-06-0015

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2006 - 50272

Date: 3/8/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Jack

Cartwright

Account Name: Jack Cartwright

Home:

Street:

Work:

City:

CBR:

State:

Zip:

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

*****Docket # SW-02519A-06-0015*****

3/7/06 - CORRESPONDENCE RECEIVED PER MAIL:

March 5, 2006

Attention: Administration

Dear Sir:

We are writing to protest the proposed rate increase in the monthly sewer charge for our modest home in Peraita Trails. We now pay \$35 per month, which seems to us very high. We have lived in various cities in Arizona for the last seventy years and have never paid such high sewer rates. I understand the Gold Canyon Sewer Company has requested in increase in our monthly sewer rate. We were assured that our rate would not increase as a result of the big construction project that was just completed. We are on a fixed income and this would create a real hardship for us.

Also, my wife and I are paying the same amount as people with much larger homes and some have many more occupants than two. There is one home near us that has three families living there. We would think a sewer bill based on the number of occupants and/or waler consumption would be a much more equitable system to determine sewer charges.

Sincerely,

Jack and Nancy Cartwright

SW 0251A-06-0015

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50282

Date: 3/8/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Dollie Last: Feigel

Account Name: Bernard & Dollie Feigel

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Nature of Complaint:

Docket No SW-0251A-06-0015

Dollie Feigel <arts1@earthlink.net> 03/08/2006 8:40 AM >>>

Representative Smith: We object to the rate increase proposed by Algonquin. Particularly after they made the statement, "GCSC is committed to providing the upgrade through a combination of paid-in-capitol and new development hook-ups". This statement was in the handout distributed by them in response to area residents opposition to the expansion and odor control renovations; which by the way are not working properly.

Algonquin's application for the permit to expand the facility contained this statement, "Higher sewer fees are not anticipated to finance the expansion". I guess the operative words here are "not anticipated" and thus they can come back and say whatever they want to support whatever fee they want to impose by way of saying "new but not anticipated fees have risen".

We are already overpaying as compared to the rates being charged by SMCFD to AJ residents, and other southeast Valley communities. I would request that you advise us what we need to do in order to let the Corporation Commissioners know that this rate increase is not only out of line but is objected to by the homeowners in Gold Canyon.

Bernard R. Feigel (Ben)
Dollie Feigel

[REDACTED]

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Opinion Entered
End of Comments

Date Completed: 3/8/2006

Opinion No. 2006 - 50282

SW-02519A-06-0015

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2006 - 50285

Date: 3/8/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: W.Byram

Beckstead

Account Name: W.Byram Beckstead

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State:

AZ

Zip: [REDACTED]

is:

Utility Company: Gold Canyon Sewer Company

Division:

Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

*****Docket # SW-02519A-06-0015*****

3/8/06 - Correspondence received per Mail:

W. Byram Beckstead
10436 E. Peralta Canyon Drive
Gold Canyon, Arizona 85218

March 5, 2006

Re: Gold Canyon Sewer Corp.

I just became aware of the Gold Canyon Sewer Corp. request to increase our sewer rates from \$35.00 per month (which seems high enough already) to over \$70.00 per month. I do not feel that this is fair to us and the other retirees living in the Gold Canyon area who have set incomes.

Why does Gold Canyon Sewer Corp. want to increase the residential rates and not the fees for hookup in the new homes? This does not feel right or fair, it feels like they want us to support the developers.

Mesa charges less than what Gold Canyon Sewer is asking for a combination of water, sewer and garbage collection. (I realize that I do not live in Mesa and chose to live in Gold Canyon.)

Please keep me alerted to any and all action that I might take in this matter.

Sincerely,

W.Beckstead
End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

3/9/06

Opinion entered and docketed. Mrs has been called and advised.

End of Comments

Date Completed: 3/9/2006

Opinion No. 2006 - 50285
