



ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

4720

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50383

Date: 3/14/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Mary

Goodman

Account Name: Mary Goodman

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Phoenix

CBR:

State: AZ Zip: 85012

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Customer called to say that she is against the pending rate increase for Arizona Public Service Company. She feels that the company's value just increased to 10 cents a share, and that is one of the reasons she is against their request.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Advised customer that I would write up her comments and place a copy in the docket. (E-01345A-06-0009).
CLOSED.

End of Comments

Date Completed: 3/14/2006

Opinion No. 2006 - 50383

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ARIZONA CORPORATION COMMISSION

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Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

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CLOSED.

End of Comments

Date Completed: 3/14/2006

Opinion No. 2006 - 50383

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50395

Date: 3/15/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Carol

Tempiak

Account Name: Carol Tempiak

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

Docket No E-01345A-06-0009

From: Carol Kempiak [mailto:[REDACTED]]
Sent: Tuesday, March 14, 2006 2:48 PM
To: Hearings Division
Subject: APS emergency rate increase

Please deny APS the emergency rate increase.
They are a nongovernmental for profit company.
Every business has a capital account earmarked for repairs and upkeep.
It should not be the consumer's responsibility to maintain APS' machinery.
APS should cut into their profit margin, which is substantial, and pay for their own repairs.
By the way, I am an APS stockholder, along with several other utilities. I get very good dividends and reinvestment opportunities.
Thank you
Carol Kempiak
[REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion entered and docketed, consumer emailed acknowledgement.
End of Comments

Date Completed: 3/15/2006

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Priority: Respond Within Five Days

Opinion No. 2006 - 50371

Date: 3/14/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Jack Last: Samuels

Account Name: Jack Samuels

Home:

Street:

Work:

City: Cave Creek

CBR:

State: AZ Zip: 85331

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

DOCKET NO E-01345A-06-0009

Consumer against rate increase. Maintenance of Palo Verde has been improper.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion entered and docketed.

End of Comments

Date Completed: 3/14/2006

Opinion No. 2006 - 50371