

File in Docket No.
W-01445A-06-0059

ORIGINAL



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: (602) [REDACTED]

Fax: (602) [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 50292

Date: 3/9/2006

Complaint Description: 04Z Service - Other

First:

Last:

Complaint By: John

Gies

Account Name: John Gies

Home: (480) 813-9777

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Water Company

Division: Casa Grande

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Received a telephone message stating: Consumer received a letter from Arizona Water Company that they would be able to provide to water to his parcel in Pinal County if CC&N extension is granted. Customer approves that the water be brought to his property that is an 8 acre parcel. Parcel No. 509-63-012

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion filed in Docket No. W-01445A-06-0059. closed

End of Comments

Date Completed: 3/9/2006

Opinion No. 2006 - 50292

AZ CORP COMMISSION
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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: (602) [REDACTED]

Fax: (602) [REDACTED]

Priority: Respond Within Five Days

Inquiry No. 2006 - 50281

Date: 3/8/2006

Complaint Description: 04Z Service - Other

Complaint By: First: Tim Last: Jewel

Account Name: Tim Jewel Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: n/a CBR:

State: AZ Zip: 00000 is:

Utility Company: Arizona Water Company

Division: Casa Grande

Contact Name: n/a Contact Phone: n/a

Nature of Complaint:

Caller owns property in the area that Arizona Water Company has filed for a CC&N extension. He wanted to know how long it will be before this application approved? He wanted this information so that he could decide whether to wait until the company could bring water to his property or drill his own well. He said if he waited he would save thousands of dollars.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I explained to him that the application process time frame is 180 days. If the application is approved then the water company would possibly start construction to install water lines. Opinion filed in Docket No. W-01445A-06-0059. Closed.

End of Comments

Date Completed: 3/8/2006

Inquiry No. 2006 - 50281