

File in Docket No
E-01345A-05-0814

ORIGINAL



ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM RECEIVED

4700

Investigator: Carmen Madrid Phone: [REDACTED] Fax: [REDACTED]

2006 FEB -7 P 3:29

Priority: Respond Within Five Days

AZ CORP COMMISSION DOCUMENT CONTROL 02/7/2006

Opinion No. 2006 - 49736

Complaint Description: 08A Rate Case Items - Opposed

First: Last:

Complaint By: Doug Baer

Account Name: Doug Baer Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: [REDACTED] CBR: [REDACTED]

State: AZ Zip: 00000 is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone: (602) 000-0000

Nature of Complaint:

From: [REDACTED]
Sent: Tuesday, January 31, 2006 10:44 AM
To: Utilities Div - Mailbox
Cc: Hearings Division
Subject: RE:PROPOSED APS ELEC. RATE INCREASES : ALSO PREVIOUS UNS GASINCREASES

DEAR AZ CORPORATION COMMISSION MEMBERS: 1/31/06
(***** PLEASE PROVIDE A COPY TO EACH MEMBER PRIOR TO APS MEETING *****)

THE RECENT "OPEN LETTER" FROM APS, JACK DAVIS, ENCLOSED WITH MY APS BILLING YESTERDAY HAS ME (AND SEVERAL OF MY NEIGHBORS FUMING MAD... A 19% INCREASE ?

AS A LONG TIME CUSTOMER OF BOTH APS AND "SEVERAL-RENAMED NATURAL GAS PROVIDERS" (THEY SEEM TO GET A LONG TERM 'CONTRACT' TO INCREASE RATES AND THEN 'SELL' TO SOMEONE ELSE), I WOULD LIKE TO GO ON RECORD AS TO BEING OPPOSED TO ANY MORE OF THESE 'OUTRAGEOUS RATE INCREASE REQUESTS'.

1) GRANTED, THESE COMPANIES ARE GENERATING MORE ELECTRICITY AND 'SELLING MORE NATURAL GAS...AND THEIR 'OVERALL' COSTS ARE INCREASING... BUT SO IS THE POPULATION AND NUMBERS OF CUSTOMERS/NEW HOUSES/OFFICES, ETC. THUS IN MY MIND, THE ECONOMIES OF SCALE DON'T JUSTIFY THESE ENOURMOUS INCREASES !!

2) WHAT KIND 'SALARY PACKAGES DO THESE CORPORATE OFFICERS /'RAIDERS' PULL DOWN AND WHAT KIND OF "BONUSES" DO THEY RECEIVE FOR FLEEING THEIR CUSTOMERS?

3) I HAVE WATCHED THE PRICE OF NATURAL GAS DECREASE SIGNIFICANTLY OVER THE PAST MONTH, YET SEE NO PROPOSAL TO 'DECREASE' THE COST BASED ON THE PRICE WHICH THEY MIGHT PAY FOR NATURAL GAS FROM 'THEIR' PROVIDER. ?EXISTING RATES

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4) THE NATURAL GAS COMPANIES/PROVIDERS HELPED TO CREATE THIS PROBLEM OF SUPPLY/DEMAND BY ENTICING CUSTOMERS TO "GO WITH NATURAL GAS" FOR YOUR HOME HEATING-COOKING-WATER HEATER-BBQ, ETC.

*** GRANTED, EVERYONE'S 'EXPENSES' ARE GOING UP, BUT SO IS DEMAND DUE TO GROWTH--- AND THAT MEANS MORE MONTHLY INCOME TO BOTH APS & UNISOURCE GAS. HOW CAN THESE COMPANIES & CORPORATE EXECUTIVES, WITH A CLEAR CONSCIENCE ASK FOR SUCH HUGE INCREASES?? HOPEFULLY, YOU AS MEMBERS WILL ASK MORE QUESTIONS AND NOT BE 'DUPED' BY THESE GREEDY COMPANY EXECUTIVES/LAWYERS AND THEIR GAME OF SMOKE & MIRRORS AND DECEPTION.

THANKS FOR LISTENING..... DOUG BAER, [REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and docketed in E-01345A-05-0816. closed

End of Comments

Date Completed: 2/7/2006

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