

ORIGINAL
E-01345A-00-0816



0000040016

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4760

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 49539

Date: 1/27/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Helga

Firnschild

Account Name: Helga Firnschild

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

01/27/06 ***** E-01345A-05-0816 *****

Ms. Helga Firnschild opposes to the rate increase. She feels that why should the low income consumer have to pay for Arizona Public Services's benefits, retirements and huge bonuses. Why doesn't the Board member take a big pay cut also? My fees and charges are more than the usage of electricity I consume every month. I oppose the rate increase and hope the Commission votes against it to help the low income consumers.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

01/27/06 Staff thanked Ms. Helga Firnschild for calling the Arizona Corporation Commission to file her opinion. Staff advised her that her comments would be entered into the database for the record and would be Docketed under E-01345A-05-0816. She thanked staff for taking the time to listen to her vent. Close.

End of Comments

Date Completed: 1/27/2006

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