

E-01345-05-0816



0000039975

ORIGINAL
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4700

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 49475 Date: 1/25/2006

Complaint Description: 08A Rate Case Items - Opposed

First: Last:

Complaint By: Rick Stewart

Account Name: Rick Stewart Home: [REDACTED]

Street: [REDACTED]

Work:

City: Phoenix

CBR:

State: AZ Zip: 85053

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

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Customer called to express his opposition to the proposed rate increases. Customer says he is on a disability income and has no opportunity to get a part-time job to pay all the increases in rates he is experiencing in all phases of his life. Customer says he can do without a phone and cable tv, but he cannot live without electricity. He says he is very conservative in using his electricity but because of his health problems he does need to keep his thermostat set between 80-85 in the summer. Customer is very concerned about being able to pay his electric bill in the future.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I advised customer that I would enter his comments for the record and with the Docket in this matter. I thanked the customer for taking the time to call and let the Commission know his opinion.

End of Comments

Date Completed: 1/25/2006

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