

file in E-01345A-05-0816



ORIGINAL
ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

4700

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 49387

Date: 1/23/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: James

Taylor

Account Name: James Taylor

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Chandler

CBR:

State: AZ Zip: 85225

is:

Utility Company: Arizona Public Service Company

Division:

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received the following correspondence:

Corporation Commission Utilities Division
ATT: Consumer Services
1200 W. Washington St.
Phx, AZ 85007

RECEIVED
JAN 23 P 3:15
CORP COMMISSION
DOCUMENT CONTROL

Recently, I heard on the news that APS will (be) presenting a proposal of a 14% rate hike for fuel cost once again.

APS wants to add a \$19.00 surge charge of fuel fees to everyone.

APS promised no rake hike of any kind what happened???

This outrageous fee will hit people with a fixed income worse than other customers who are not by April 1, 2006 or afterwards.

Mr. Jack Davis, APS CEO, must be crazy to think this is practical - he is crazy!!

The company is loosing money because of high cost of fuel. Too bad! No one pays for our high fuel fro our cars why should we pay for their fuel cost for their trucks. This is outrages and robbing customers blind. I can believe Mr. Davis is foolish enough and very cunning to present this proposal and he thinks he will become victoriously and the poor consumers becomes poorer & the APS becomes even more richer in dollars and feels the company can get away with anything against the consumers.

I am once again strongly against this proposal. If you need me to speak against this hike, please call me.

Sincerely yours,

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

James Taylor

[REDACTED]
Chandler, AZ 85225

[REDACTED]
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I entered customer's comments into our database for the record and will have this docketed in Docket Control.
CLOSED.

End of Comments

Date Completed: 1/23/2006

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