

**ORIGINAL NEW APPLICATION**



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**BEFORE THE ARIZONA CORPORATION COMMISSION**

**COMMISSIONERS**

JEFF HATCH-MILLER, CHAIRMAN

MARC SPITZER

WILLIAM A. MUNDELL

MIKE GLEASON

KRISTEN K. MAYES

2006 JAN 18 P 3:12

AZ CORP COMMISSION  
DOCUMENT CONTROL

E-01787A-06-0030

**NOTICE OF TARIFF CHANGE BY  
NAVOPACHE ELECTRIC  
COOPERATIVE, INC., AN ARIZONA  
NON-PROFIT CORPORATION**

**DOCKET NO. E-01787A-06-**

**NOTICE OF TARIFF FILING REVISING  
DELINQUENT COLLECTION  
PROCEDURES**

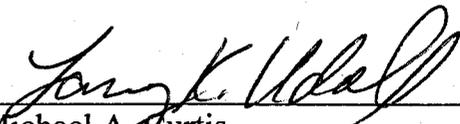
Navopache Electric Cooperative, Inc., ("Navopache"), pursuant to A.R.S. § 40-367, hereby provides notice of a revision in its delinquent collection procedures as set forth in Section 2.82 of its policy manual. A redline copy of the revised Section 2.82 is attached showing the revisions being made by Navopache. Also attached is a clean revised version of Section 2.82, as well as the original version of Section 2.82. The primary purposes for making the revision are enhancing the safety of Navopache field employees and the financial integrity of Navopache. The revision will eliminate member confusion as to collection and delinquent accounts subject to termination, and eliminates the previous option of field collection of delinquent accounts, which exposed employees to theft, and thereby enhances the safety and welfare of Navopache employees. Moreover, the revision will eliminate potential confrontations associated with field collection of delinquent accounts subject to service termination. Additionally, the revision will enhance the fiscal integrity of Navopache

1 by avoiding situations where Navopache employees, while possessed of Navopache funds,  
2 are exposed to acts of theft. The revision also includes minor typographical corrections in the  
3 tariff.

4  
5 This policy shall be effective March 1, 2006 unless suspended or rejected by the  
6 Commission prior thereto.

7 DATED this 18<sup>th</sup> day of January, 2006.

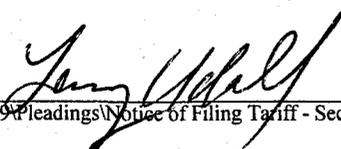
8 CURTIS, GOODWIN, SULLIVAN,  
9 UDALL & SCHWAB, P.L.C.

10   
11 Michael A. Curtis  
12 Larry K. Udall  
13 2712 North 7th Street  
14 Phoenix, Arizona 85006-1003  
15 Attorneys for Navopache Electric  
16 Cooperative

17 PROOF OF AND CERTIFICATE OF MAILING

18 I hereby certify that on this 18<sup>th</sup> day of January, 2006, I caused the foregoing  
19 document to be served on the Arizona Corporation Commission by delivering the original and  
20 thirteen (13) copies of the above to:

21 Docket Control  
22 Arizona Corporation Commission  
23 1200 West Washington  
24 Phoenix, Arizona 85007

25   
1099 Pleadings\Notice of Filing Tariff - Sec 2.82.doc

**Section 2.82 of NEC  
Policy Manual**

**Redlined Version**

**2.82- DELINQUENT ACCOUNT PROCEDURE:** After the Cooperative mails the required service termination notice, it shall observe the following procedure:

A. In the case of a delinquent account, ~~the~~ Cooperative employee assigned to disconnect service shall carry identification as a Cooperative employee and, if requested by the customer, shall show ~~their~~ the Cooperative identification, describe the purpose of the Cooperative personnel at the customer's premises, and advise the customer of the total amount due, ~~including the Field Collection Fee.~~

~~In the case of a delinquent account only if the customer tenders the total amount due to the employee terminating the service, including the Field Collection fee the service shall not be disconnected. Personal checks will not be accepted by Cooperative personnel in the field unless expressly authorized by the administrative office after reasonable assurance is provided that the check will be honored.~~ B. A Cooperative employee shall not accept payment of any kind with respect to the delinquent bill. The customer will be advised by the Cooperative employee that the employee is not authorized to accept funds of any nature whatsoever as payment on the delinquent account. The Cooperative employee will advise the customer that if the customer wishes to continue service, the customer must comply with the Cooperative's tariffs, rules and regulations.

C. A number of methods may be used to disconnect the service provided by the Cooperative to its customer in case of delinquent accounts:

(1) ~~Single-Phase Service.~~ Single-Phase Service. The service may be disconnected at the pole, at the ~~transformer~~ Transformer, or by disconnect boots in the meter base, etc.

(2) ~~Three-Phase Service.~~ Three-Phase Service. The service may be ~~disconnected~~ disconnected at the pole, at the ~~transformer bank~~ Transformer Bank or by the placement of a Cooperative lock on the customer's main disconnect, or other ~~disconnect switches~~ Disconnect Switches, in order to insure the service to be locked open.

The tampering with any seal, lock or disconnecting device will be considered an unauthorized energy diversion.

**Section 2.82 of NEC  
Policy Manual**

**Clean Version**

**2.82 DELINQUENT ACCOUNT PROCEDURE:** After the Cooperative mails the required service termination notice, it shall observe the following procedure:

- A. In the case of a delinquent account, a Cooperative employee assigned to disconnect service shall carry identification as a Cooperative employee and, if requested by the customer, shall show the Cooperative identification, describe the purpose of the Cooperative personnel at the customer's premises and advise the customer of the total amount due.
- B. A Cooperative employee shall not accept payment of any kind with respect to the delinquent bill. The customer will be advised by the Cooperative employee that the employee is not authorized to accept funds of any nature whatsoever as payment on the delinquent account. The Cooperative employee will advise the customer that if the customer wishes to continue service, the customer must comply with the Cooperative's tariffs, rules and regulations.
- C. A number of methods may be used to disconnect the service provided by the Cooperative to its customer in case of delinquent accounts:
  - (1) Single-Phase Service. The service may be disconnected at the pole, at the Transformer, or by disconnect boots in the meter base, etc.
  - (2) Three-Phase Service. The service may be disconnected at the pole, at the Transformer Bank or by the placement of a Cooperative lock on the customer's main disconnect, or other Disconnect Switches, in order to insure the service to be locked open.

The tampering with any seal, lock or disconnecting device will be considered an unauthorized energy diversion.

Section 2.82 of NEC  
Policy Manual

Original Version

2.82 DELINQUENT ACCOUNT PROCEDURE: After the Cooperative mails the required service termination notice, it shall observe the following procedure:

- A. In the case of a delinquent account, the Cooperative employee assigned to disconnect service shall carry identification as a Cooperative employee and if requested by the customer shall show their Cooperative identification, describe the purpose of Cooperative personnel at the customer's premises, and advise the customer of the total amount due, including the Field Collection Fee.
- B. In the case of a delinquent account only if the customer tenders the total amount due to the employee terminating the service, including the Field Collection fee the service shall not be disconnected. Personal checks will not be accepted by Cooperative personnel in the field unless expressly authorized by the administrative office after reasonable assurance is provided that the check will be honored.
- C. A number of methods may be used to disconnect the service provided by the Cooperative to its customer in case of delinquent accounts:
  - (1) Single Phase Service. The service may be disconnected at the pole, at the transformer, or by disconnect boots in the meter base, etc.
  - (2) Three-Phase Service. The service may be disconnected at the pole, at the transformer bank or by the placement of a Cooperative lock on the customer's main disconnect, or other disconnect switches, in order to insure the service to be locked open.

The tampering with any seal, lock or disconnecting device will be considered an unauthorized energy diversion.