

File in Docket No.  
E-01345A-05-0816

ORIGINAL



0000038282

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

4700

Investigator: Carmen Madrid

Phone: (602) [REDACTED]

Fax: (602) [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 49254

Date: 1/12/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Barbara

Gordon

Account Name: Barbara Gordon

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

January 8, 2006

Arizona Corporation Commission  
Utilities Division  
1200 West Washington  
Phoenix, AZ 85007-2996

Ref: APS Requests for Rate Increases

Dear Commission Members:

I have read a letter from Jack E. Davis, President and CEO of APS as well as several news articles as to requests made or to be made by APS for rate increases. These requests appear to include a "temporary" increase of 1.7%, a 20% increase as filed in November 2005, a future 5% and, most recently, a 14% "emergency" increase. The requested increases are in addition to an increase (I believe it was 4.5%) granted to APS in 2005. Although the Corporation Commission has previously stated that they are at least twenty months away from acting on the 20% increase request, this new request for an "emergency" 14% increase appears to be an end-run attempt to have the increase approved and effective by April 1, 2006.

I realize that APS has incurred higher fuel costs. But so have we all. Not only are we paying higher gasoline costs, but also our costs have increased for many other items and services affected by higher energy costs, including food, clothing, air travel, waste removal, and the like. Every company passes it's increased cost of doing business on to the consumer. No company, and APS most of all, is willing to absorb any of the burden.

I live on a modest fixed income as do many retired persons. It is inequitable to require us to pay excessively higher energy bills while the officers and directors of APS maintain their present lifestyles, salaries, bonuses and benefit packages. Further, APS sponsors many events which are considered of benefit to the community, such as Zoo Lights and the Electric Light Parade. Although APS gets community appreciation for its sponsorship of these events, in fact we the customers of APS are paying the tab.

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I suggest that APS cease all sponsorship of community events and that the officers and directors take some reduction in salaries, bonuses and benefits commensurate with the loss at which APS appears to be operating until such time as APS is able to operate at a profit without exorbitant rate increases.

Please inform me of all hearings on the requests made by APS. My E-mail address is: [REDACTED] or you may mail notice to me at my address below.

Thank you for your courtesy.  
Barbara Gordon

[REDACTED]

Telephone: [REDACTED]  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

1/12/06 I contacted consumer and stated that her Opinion was noted and filed in Docket No. E-01345A-05-0816. I also informed her that she should be getting a notice in her electric bill of any scheduled hearings.

Closed

\*End of Comments\*

**Date Completed: 1/12/2006**

**Opinion No. 2006 - 49254**

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