



0000037855



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Held in by
...
...

1 Mile West of
I-19 Exit 40
70 West El Burro Lane
P. O. Box 4188
Tubac, AZ 85646-4188

Phone: (520) 398-2281

APPEAL

CASE NO, E-01032A-01-0348

THE ARIZONA CORPORATION COMMISSION

HAS THE JURISDICTION AND RESPONSIBILITY
TO ORDER REMEDIES FOR THE

FOLLOWING WRONGS IN THIS CASE.

UNTIL COMPLETE, THIS CASE CANNOT BE
CLOSED.

(A) HAVE CITIZENS UTILITIES

PROVIDE THE GOSHIAS DBA BURRO

INN COMPLETE DOCUMENTATION ON

HOW

~~HOW~~ TO READ EACH ELECTRIC METER

Arizona Corporation Commission
DOCKETED

JAN 1 8 2002

DOCKETED BY
MAU

2

DISPLAY ^{AND} ~~AND~~ INTERPRETATION

OF ALL DIGIT POSITIONS

(B) PER EXHIBIT A-1 A PAGE FROM

CITIZENS ELECTRIC TARIFF.

HAVE THE METER PROPERLY LABELED

IF IN FACT ANY MULTIPLIER IS

APPLICABLE.

(C) SINCE CITIZENS IS UNWILLING TO

PROVIDE US WITH THE TEST RESULTS

OF OUR METERS WE HEREBY REQUEST

A.C.C. TO PROVIDE SAID TEST RESULTS

SUBMITTED TO A.C.C., PER REGULATIONS, CAN

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FOR EACH AND EVERY METER

INSTALLED AT OUR FACILITY. WE

AGREE TO PAY THE PRESCRIBED ^{FEES} ~~FEES~~

(D) TO DATE THREE ELECTRICAL

CONTRACTOR HAVE AGREE TO INSTALL

A STANDARD 3 PHASE KWH METER

IN SERIES BUT SOMEHOW HAVE

BEEN PERSUADED NOT TO

COMPLETE THE WORK ON THE

SCHEDULED DAY. WE WILL CONTINUE

THIS ENDEAVOR BUT MAY HAVE TO

REQUEST ACC HELD

4

NO DECISION SHOULD BE MADE
UNTIL THE VERIFICATION IS
COMPLETED.

(D) OUR ASSIGNED ACC ^{CONSUMER} ~~CONSUMER~~

ADVOCATE AT ACC MR BOB KENNEDY

REFUSES TO TAKE OUR PHONE CALLS

ANSWER ANY VOICE MAIL NOR

RESPONDED TO OUR WRITTEN REQUEST

CONCERNING OUR THREE OTHER

~~E~~LECTRICAL ^{COMPLAINTS} ~~COMPLAINTS~~ AGAINST

CITIZENS AND THE SAME FOR OUR

GAS COMPLAINT WHICH IS OVER A YEAR ^{old} ~~old~~

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WE HAVE REQUESTED MR. CHRISTOPHER HURELY
HELP IN THIS MATTER. WITHOUT
COOPERATION THESE MATTERS CANNOT
BE RESOLVED

(F) IT APPEARS THAT THE 1993
AND 1999 SMALL GENERAL AND LARGE
GENERAL TARIFFS RECEIVED FROM
ACC PHOENIX (EXHIBIT 2) ARE
FRAUDULENTLY FALSIFIED. THE SMALL
GENERAL KWH 1993 OF \$0.0754
AND THE 1999 0.1194 IS OVER AN
80% INCREASE WHICH IS UNREASONABLE
TO

PRIOR TO 1993 LARGE GENERAL DEMAND
WAS \$ 2.77 WENT TO 9.50 IN
1993 THE SAME AS 1999. THE KWH
IN 1999 IS LESS THAN 1993. WE
REQUEST AND WILL PAY FOR CERTIFIED
TARIFFS 1992 THRU CURRENT, AND
CITIZENS REQUEST FOR NEW ~~TARIFF~~ TARIFF
RATE HIKE GRANTED IN 1993.

WE LIKE THE COMMISSION REQUIRE
FACTS PRIOR TO ANY DECISION.

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SINCE THE CITIZENS METER
HAS NO MULTIPLIER NOTED WE
CANNOT BE BILLED ~~FOR~~ ^{EXCEPT} AT
METER READINGS. IF CITIZENS IS IN
ERROR THEY CANNOT CHARGE MORE
UNTIL THEY CORRECT ERROR. IT
IS THEIR CUSTOMER REPRESENTATION
AND THEY ARE STUCK WITH IT.
THEREFORE WE REQUEST THAT
THIS CASE BE RETURNED TO
ACC EXPERTS THAT CAN ^{DETERMINE} ~~VERIFY~~
TRUTH ALONG WITH OTHER ELECTRIC

Docket # EO1032-A01 8
0348

CHARGES THAT ARE OPEN.

CITIZENS SHOULD BE ORDERED TO

RETURN TO THE GOSPIAS ^{DRA} ~~DR~~ BURR

AND ALL MONIES RECEIVED FOR

ELECTRIC SINCE JULY 1999 FOR

GAS AND ELECTRIC.

ELECTRIC RATES

MOHAVE AND SANTA CRUZ COUNTIES, ARIZONA

FILED BY: KIMBERLY M. KIENER

ORIGINAL

B. MEASURING OF SERVICE (Cont'd)

2. When there is more than one meter at a location, the metering equipment shall be so tagged or plainly marked as to indicate the circuit metered or metering equipment in accordance with Section I-D-h.
3. Meters which are not direct reading shall have the multiplier plainly marked on the meter.
4. All charts taken from recording meters shall be marked with the date of the record, the meter number, customer and chart multiplier.
5. Metering equipment shall not be set "fast" or "slow" to compensate for supply transformer or line losses.
6. If any meter after testing is found to be more than three percent (3%) in error, either fast or slow, proper correction of the error shall be made of previous readings and adjusted bills shall be rendered according to the following terms:
 - a. For the period of three (3) months immediately preceding the removal of such meter from service for test or from the time the meter was in service since last tested, but not exceeding three (3) months since the meter shall have been shown to be in error by the test.
 - b. From the date the error occurred, if the date of the cause can be definitely fixed.
7. No adjustment shall be made by the COMPANY except to the CUSTOMER last served by the meter tested.

APPROVED FOR FILING
DECISION #: 58360

Exhibit 2

ELECTRIC RATES

CITIZENS UTILITIES COMPANY

Page 10

Original Sheet No. 14

Kimberly M. Kiener

Mohave County
Arizona

FILED BY:

Docket # E-01032-A01-0348

DISTRICT:

ORIGINAL

SMALL GENERAL SERVICE MOHAVE (SGSMO)

AVAILABILITY

In all territory served by the Company in Mohave County at all points where the adjacent facilities of the Company are adequate and suitable.

APPLICABILITY

To any customer for any purpose where service is provided at one point of delivery and measured through one meter and where the maximum demand is 5 kW or less. Service is also available to customers taking service on the Company's prior Cooking and Heating Service Rate, as of the effective date hereof, and for customer-owned, operated and maintained area, street or stadium lighting.

Service is also available for irrigation customers requiring firm service where service is provided at one point of delivery and measured through one meter and where the maximum demand is less than 25 kW.

CHARACTER OF SERVICE

Single phase, 60 hertz at one standard voltage.
Three phase for eligible loads over 5kW.

MONTHLY BILL

The monthly bill shall be the sum of the following charges and adjustments:

Customer Service Charge of \$10.00 per month
Energy Charge

All kWh per month \$0.0754 per kWh

Adjustments:

- The energy charge shall be subject to an adjustment per kWh to reflect any increase or decrease in the cost to the Company of energy either generated or purchased above or below the base cost of \$0.054029 per kWh.

APPROVED FOR FILING

DECISION #: 58360

DATE EFFECTIVE: August 20, 1993

AUTHORITY: ACC Decision No. 58360

ELECTRIC RATES

CITIZENS UTILITIES COMPANY

Original Sheet No. 15

Filed by: Carl Dabelstein

Mohave and Santa Cruz Counties, Arizona

Docket # E-01032 - A01-0348

LARGE GENERAL SERVICE (LGS)

EXHIBIT 2
Page 11

AVAILABILITY

In all territory served by the Company in Santa Cruz and Mohave Counties at all points where the adjacent facilities of the Company are adequate and suitable.

APPLICABILITY

Standard offer sales service to any customer for any purpose where such service is supplied at one point of delivery and measured through one meter and the maximum monthly demand is less than 1,000 kW.

CHARACTER OF SERVICE

Single or three phase, 60 hertz, at the Company's standard voltages that are available within the vicinity of the Customer's premises. Customers may choose time-of use service as well.

MONTHLY BILL

The monthly bill shall consist of the following charges and adjustments:

Customer Service Charge of \$10.10 per month, or, if the optional time-of-day service is elected, the Customer Service Charge is \$15.00 per month.

Demand Charge

Billing demand \$9.50 per kW

Energy Charge

All kWh \$.0533 per kWh

Adjustments:

The energy charge shall be subject to an adjustment per kWh to reflect any increase or decrease in the cost to the Company of energy either generated or purchased above or below the base cost of 5.194 cents per kWh sold.

The billing hereunder shall be increased by the applicable proportionate part of any taxes on governmental impositions which may be

LARGE GENERAL SERVICE (LGS) (continued)

Date Effective: December 1, 1999

Authority: ACC Decision No.

Filed by: Kimberly M. Kiener

Mohave and Santa Cruz
Counties, Arizona

Docket # E-01032-A01-0348

LARGE GENERAL SERVICE (LGS)

ORIGINAL

AVAILABILITY

In all territory served by the Company in Santa Cruz and Mohave Counties at all points where the adjacent facilities of the Company are adequate and suitable.

APPLICABILITY

To any customer for any purpose where such service is supplied at one point of delivery and measured through one meter and the maximum monthly demand is less than 1,000 kW.

CHARACTER OF SERVICE

Single or three phase, 60 hertz, at the Company's standard voltages that are available within the vicinity of the Customer's premises. Customers may choose time-of use service as well.

MONTHLY BILL

The monthly bill shall consist of the following charges and adjustments:

Customer Service Charge of \$10.10 per month, or, if the optional time of day service is elected, the Customer Service Charge is \$15.00 per month.

Demand Charge
Billing demand \$9.50 per kW

Energy Charge
All kWh \$0.05490 per kWh.

Adjustments:

The energy charge shall be subject to an adjustment per kWh to reflect any increase or decrease in the cost to the Company of energy either generated or purchased above or below the base cost of 5.194 cents per kWh sold.

APPROVED FOR FILING
DECISION #: 59951

Date Effective: January 1, 1997

Authority: ACC Decision No. 59951