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Docket Control Center  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007

**Re: Docket No. T-03342A-97-0129; Decision No. 64084  
In the Matter of the Application of Talk America Inc.  
NOTIFICATION AND TARIFF FILING**

Dear Sir/Madam:

This letter is to notify the Commission that the tariffs of Talk America Inc. as currently on file with the Commission are hereby resubmitted (original plus 11 copies) in their entirety in conformance with the above referenced order as the officially filed tariffs of the company in Arizona.

As indicated by reports filed by Talk America since it applied for authority in 1997, the Company has been providing service in Arizona since March, 1997. The latest annual report was filed in June of this year and the Company files monthly USF reports and remittances.

Talk America Inc. submitted affidavits meeting its publication requirements with the Commission on July 17, 2001.

On behalf of Talk America Inc., we request that this notification and filing be considered timely filed, or in the alternative that the Company be granted an extension of time through the date of this filing. Order 64084 required compliance within 30 days (by November 5, 2001), however, the Order was not received until October 18th (two weeks after mailing). Furthermore, the Company believed that its currently filed and frequently updated tariffs, along with its consistent routine filing of all Arizona compliance reports satisfied the requirements of paragraphs 9 and 10 of the Order. Upon receiving the Letter of Noncompliance, the Company responded immediately with this filing to demonstrate its continuing interest in maintaining its authority in Arizona, where it currently serves more than 20,000 toll customers. Therefore it is in the public interest to accept this filing or grant this extension of time.



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November 9, 2001

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AZ CORP COMMISSION  
Arizona Corporation Commission

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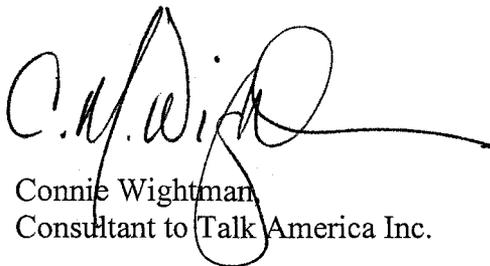
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Arizona  
for Talk America Inc.  
November 9, 2001  
page 2

To keep our records complete, please acknowledge receipt of this filing by returning, file-stamped, the extra copy of this correspondence in the self-addressed stamped envelope enclosed for this purpose.

Thank you for your assistance.

Sincerely,



Connie Wightman  
Consultant to Talk America Inc.

cc: Sharon Thomas - Talk America  
Patrick Williams, AZ Utilities Division Manager, Compliance & Enforcement

file: Talkcom - AZ  
tms: azx0106

# COVER SHEET

## ARIZONA CORPORATION COMMISSION DOCKET CONTROL CENTER

CASE/COMPANY NAME:

DOCKET NO. T-03342A-97-0129

TALK AMERICA INC.  
6805 Route 202, New Hope, PA 18938

**NATURE OF ACTION OR DESCRIPTION OF DOCUMENT:** Please mark the item that describes the nature of the case/filing:

- 01 NEW APPLICATIONS**
- |   |  |
|---|--|
| <input type="checkbox"/> NEW CC&N                         | <input type="checkbox"/> MAIN EXTENSION                                    |
| <input type="checkbox"/> RATES                            | <input type="checkbox"/> CONTRACT/AGREEMENTS                               |
| <input type="checkbox"/> INTERIM RATES                    | <input type="checkbox"/> COMPLAINT (Formal)                                |
| <input type="checkbox"/> CANCELLATION OF CC&N             | <input type="checkbox"/> RULE VARIANCE/WAIVER REQUEST                      |
| <input type="checkbox"/> DELETION OF CC&N TERRITORY       | <input type="checkbox"/> SITING COMMITTEE CASE                             |
| <input type="checkbox"/> EXTENSION OF CC&N (TERRITORY)    | <input type="checkbox"/> SMALL WATER COMPANY- SURCHARGE (Senate Bill 1252) |
| <input type="checkbox"/> TARIFF - NEW (Next Open Meeting) | <input type="checkbox"/> NOTICE OF OPPORTUNITY                             |
| <input type="checkbox"/> REQUEST FOR ARBITRATION          | <input type="checkbox"/> SALE OF ASSETS & TRANSFER OF OWNERSHIP            |
| <input type="checkbox"/> (Telecommunication Act           | <input type="checkbox"/> SALE OF ASSETS & CANCELLATION OF CC&N             |
| <input type="checkbox"/> FULLY OR PARTIALLY               | <input type="checkbox"/> FUEL ADJUSTER/PGA                                 |
| <input type="checkbox"/> ARBITRATED INTERCONNECTION       | <input type="checkbox"/> MERGER  |
| <input type="checkbox"/> AGREEMENT (Telecom Act)          | <input type="checkbox"/> FINANCING   |
| <input type="checkbox"/> VOLUNTARY INTERCONNECTION        |  |
| <input type="checkbox"/> AGREEMENT (Telecom Act)          | <input type="checkbox"/> MISCELLANEOUS                                     |
- (Specify): \_\_\_\_\_
- 02 REVISIONS/AMENDMENTS TO PENDING OR APPROVED MATTERS**
- |  |  |
|--|--|
| <input type="checkbox"/> APPLICATION<br>Company: TALK AMERICA INC.<br><br>Docket No.: T-03342A-97-0243 | <input type="checkbox"/> TARIFF<br><input type="checkbox"/> PROMOTIONAL<br><br><input type="checkbox"/> Decision No.: _____<br>Docket No.: _____ |
|--|--|
- MISCELLANEOUS FILINGS**
- |   |  |
|---|--|
| <input type="checkbox"/> 04 AFFIDAVIT                               | <input type="checkbox"/> 29 STIPULATION  |
| <input checked="" type="checkbox"/> 12 EXCEPTION                    | <input type="checkbox"/> 38 NOTICE OF INTENT<br>(Only notification of future action/no action necessary) |
| <input type="checkbox"/> 18 REQUEST FOR INTERVENTION                | <input type="checkbox"/> 43 PETITION   |
| <input type="checkbox"/> 48 REQUEST FOR HEARING                     | <input type="checkbox"/> 46 NOTICE OF LIMITED APPEARANCE   |
| <input type="checkbox"/> 24 OPPOSITION                              | <input type="checkbox"/> 39 OTHER  |
| <input checked="" type="checkbox"/> 50 COMPLIANCE ITEM FOR APPROVAL |  |

TECHNOLOGIES MANAGEMENT - Connie Wightman, Consultant

TALK AMERICA INC.

Arizona Tariff No. 3

Original Title Page

*This Tariff Arizona Tariff No. 3, cancels and replaces Arizona Tariff No. 1 in its entirety*

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TARIFF SCHEDULES  
APPLICABLE TO  
INTEREXCHANGE TELECOMMUNICATIONS  
NAMING  
RATES, RULES AND REGULATIONS  
GOVERNING OPERATIONS  
OF  
TALK AMERICA INC.

6805 Route 202  
New Hope, PA 18938  
Phone: 215-862-1500  
Toll Free: 800-728-3288

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Issued: August 23, 2001

Effective: September 23, 2001

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6805 Route 202  
New Hope, PA 18938

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**CHECK SHEET**

Sheets of this tariff indicated below are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

SHEET	REVISION LEVEL	SHEET	REVISION LEVEL
1	Original *	26	Original *
2	Original *	27	Original *
3	Original *	28	Original *
4	Original *	29	Original *
5	Original *	30	Original *
6	Original *	31	Original *
7	Original *	32	Original *
8	Original *	33	Original *
9	Original *	34	Original *
10	Original *	35	Original *
11	Original *		
12	Original *		
12.1	Original *		
13	Original *		
14	Original *		
15	Original *		
16	Original *		
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18	Original *		
19	Original *		
20	Original *		
21	Original *		
22	Original *		
23	Original *		
24	Original *		
25	Original *		

\* - indicates those pages included with this filing

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**OTHER CARRIERS**

None

**CONCURRING CARRIERS**

None

**CONNECTING CARRIERS**

None

**OTHER PARTICIPATING CARRIERS**

None

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**SYMBOLS**

The following are the only symbols used for the purposes indicated below:

**D** - Delete or discontinue.

**I** - Change Resulting in an increase to a Customer's bill.

**M** - Moved from another tariff location.

**N** - New

**R** - Change resulting in a reduction to a Customer's bill.

**T** - Change in text or regulation but no change in rate.

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**APPLICATION OF TARIFF**

This tariff contains the regulations and rates applicable to the provision of intrastate resale common carrier communications service by Talk America Inc. in the State of Arizona.

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**TARIFF FORMAT**

- A. Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).I.
  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some sheets.)

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Access Line** - An arrangement which connects the Subscriber's or Customer's location to the Carrier's designated point of presence or network switching center.

**Account Codes** - Optional, customer defined digits that allow the customer to identify the individual user, department, or client associated with a call.

**Authorized User** - A person, firm or corporation, or any other entity authorized by the Customer or Subscriber to communicate utilizing the Company's services.

**Business Line Termination** - For use with inbound service only. Incoming calls are routed directly to the Customer's existing local exchange line. No dedicated access terminations are required.

**Carrier or Company** - Talk America Inc. unless otherwise indicated by the context.

**Commission** - The Arizona Corporation Commission.

**Customer or End-User** - The person, firm or corporation, or other entity which orders, cancels, amends, or uses service and is responsible for the payment of charges and/or compliance with tariff regulations.

**Customer Premises Equipment** - Terminal equipment, as defined herein, which is located on the Customer's premises.

**Dedicated Access** - See Special Access.

**Equal Access** - The ability of the Carrier to serve End Users on a presubscribed basis rather than through the use of dial access codes.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)**

**LEC** - Local Exchange Company

**Premises** - A building or buildings on contiguous property.

**Special Access Origination** - Where originating access between the Customer and the interexchange carrier is provided via a dedicated circuit. The cost of the dedicated circuit is billed by the access provider directly to the end-user.

**Subscriber** - The person, firm, corporation, or other legal entity which arranges for services of the Company on behalf of itself or Authorized Users. The Subscriber is responsible for compliance with the terms and conditions of this tariff. A Subscriber may also be a Customer when the Subscriber uses services of the Company.

**Switched Access** - Where access between the Customer and the Carrier is provided on switched Feature Group circuits. The cost of Switched Access is billed to the Carrier.

**Terminal Equipment** - Devices, apparatus, and associated wiring, such as teleprinters, telephones, or data sets.

**Travel Card** - A proprietary calling card offered by the Company which enables the Customer to use the Company's service by dialing a Company-provided access number.

**V & H Coordinates** - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purposed of rating calls.

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**SECTION 2 - RULES AND REGULATIONS**

**2.1 Undertaking of the Company**

The Company is a resale common carrier providing intrastate telecommunications services within the State of Arizona.

Service is provided twenty-four (24) hours per day, seven (7) days a week.

**2.2 Limitations**

**2.2.1** Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.

**2.2.2** The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.

**2.2.3** All facilities provided under this tariff are directly or indirectly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the prior express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

**2.2.4** Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

**2.3 Use**

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.4 Liabilities of Company**

- 2.4.1** The liability of the Company for its willful misconduct or gross negligence which is the sole legal cause of damage or injury is not limited by this tariff. With respect to any other claim or suit, by a Customer or by any others, for damages associated with acts or omissions involving initiation, installation, provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, the Company's liability, if any, is limited to 1/30 of the monthly charge for service affected for each 24-hour period during which such failure of service occurs and is reported to or known by the Company. For services for which no monthly charge applies, the Company's liability, if any, is limited to an amount equal to the charges applicable to the initial period charge for re-establishing a connection.
- 2.4.2** In no event will Company be responsible for consequential damages or lost profits suffered by Customer on account of interrupted or unsatisfactory service unless Company is found to have been willfully negligent.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.4 Liabilities of Company, (cont'd.)**

**2.4.3** The Company is not liable for any act or omission of any other company or companies furnishing a portion of the service.

**2.4.4** The Company shall be indemnified and held harmless by the Customer against:

- a. Claims for libel, slander, infringement of copyright or unauthorized use of any trade mark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Customer over the Company's facilities; and
- b. Claims for patent infringement arising from combining or connecting the Company's facilities with apparatus and systems of the Customer; and
- c. All other claims arising out of any act or omission of the Customer in connection with any service provided by the Company.

**2.4.5** The Company will make no refund of overpayments by a Customer unless the claim for such overpayment together with proper evidence be submitted within one (1) year from the date of alleged overpayment unless billing records prepared by the Company can be produced which would justify a credit beyond one year.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.4 Liabilities of Company, (cont'd.)**

**2.4.3** The Company is not liable for any act or omission of any other company or companies furnishing a portion of the service.

**2.4.4** The Company shall be indemnified and held harmless by the Customer against:

- a. Claims for libel, slander, infringement of copyright or unauthorized use of any trade mark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Customer over the Company's facilities; and
- b. Claims for patent infringement arising from combining or connecting the Company's facilities with apparatus and systems of the Customer; and
- c. All other claims arising out of any act or omission of the Customer in connection with any service provided by the Company.

**2.4.5** The Company will make no refund of overpayments by a Customer unless the claim for such overpayment together with proper evidence be submitted within one (1) year from the date of alleged overpayment unless billing records prepared by the Company can be produced which would justify a credit beyond one year.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.7 Taxes and Fees**

- 2.7.1** All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this tariff.
- 2.7.2** To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.
- 2.7.3** The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs.

**A. Public Pay Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Public Pay Telephone Surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.7 Taxes and Fees, Cont'd.****A. Public Pay Telephone Surcharge, cont'd.**

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call, maximum                      \$0.30

**B. Universal Service Fund**

A monthly Universal Service Fund charge will be added to each bill based upon the total intrastate billed revenues. This charge shall in no event exceed the amount of the Arizona Corporation Commission assessment levied upon the Company.

**2.6 Terminal Equipment**

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.7 Installation**

No installation is required to use the Company's service. Service is initiated by request of the Customer. The Company may refuse to provision service when the Company cannot verify that the party requesting the Company's service is not authorized to make the change.

**2.8 Payment for Service**

**2.8.1** The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by the Company. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent (such as a local exchange telephone company). Any objections to billed charges must be reported to the Company or its billing agent within six months after receipt of bill. Adjustments to the Customer's bill shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

**2.8.2** The Company's bills are due upon receipt. Amounts not paid within 30 days from the due date of the invoice will be considered past due. Customers may be assessed a late fee on past due amounts in the maximum lawful rate under applicable state law but shall not exceed a late fee of 1.5%. If a Customer presents an undue risk of nonpayment at any time, the Company may require that Customer to pay its bills within a specified number of days and to make such payments in cash or the equivalent of cash.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.8 Payment for Service, Cont'd.**

**2.8.4** The Customer shall be responsible for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features.

**2.9 Deposits**

The Company does not require deposits of Customers.

**2.10 Advance Payments**

The Company does not require advance payments of Customers.

**2.11 Cancellation by Customer**

Customer may cancel service by providing thirty days notice.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.12 Refusal or Discontinuance by Company**

Without incurring liability, the Carrier may immediately discontinue or cancel service: Service may be disconnected without advance written notice under the following conditions:

- a) the existence of an obvious hazard to the safety or health of the consumer of the general population or the Company's personnel or facilities;
- b) the Company has evidence of tampering or the evidence of fraud.

Service may be disconnected provided that the Company has provided five days' written notice as established by the AZ C.C. under the following conditions:

- a) Customer violation of any of the utility's tariffs filed with the Commission and/or violation of the Commission's rules and regulations.
- b) Failure of the Customer to pay a bill for service.
- c) Failure to meet or maintain the Company's credit and deposit requirements (if any).
- d) Failure of the Customer to provide the utility reasonable access to its equipment and property.
- e) Customer breach of contract for service between the Company and Customer
- f) When necessary for the Company to comply with an order of any governmental agency having such jurisdiction.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.13 Interconnection**

Service furnished by the Company may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with the Company's service.

**2.14 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance.

**2.15 Tests, Pilots, Promotional Campaigns and Contests**

The Company may conduct special tests, pilot programs, waivers and promotions to demonstrate the ease of use, quality of service and to promote the sale of its services.

**2.16 Reservation of Toll Free "800/888" Numbers**

The Company will make every effort to reserve Toll Free "800/888" vanity numbers for customers, but makes no guarantee or warranty that the requested number(s) will be available.

**2.17 Portability of Toll Free "800/888" Numbers**

The Company will participate in porting Toll Free "800/888" numbers only if the account balance is zero and all charges incurred as a result of the Toll Free "800/888" number have been paid.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.18 Complaint Procedures**

Customer complaints and inquiries regarding their bills may be directed to the toll-free number provided by the billing agent on the bill. In addition, inquiries and complaints may also be directed to:

Customer Service Department  
TALK AMERICA INC. and  
also d/b/a Network Services of New Hope  
6805 Route 202  
New Hope, PA 18938

(800) 728-3288

If not satisfied with the Company's response, customers may contact:

Consumer Service Section  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007  
(602) 542-4251

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES**

**3.1 General**

Service is offered to residential or business customers and is available from equal access originating end offices only.

**3.2 Timing of Calls**

**3.2.1** Long distance usage charges are based on the actual usage of the Company's network. Chargeable time begins when a connection is established between the calling station and the called station. Chargeable time ends when either party "hangs up" thereby releasing the network connection.

**3.2.2** Minimum call duration and rounding of calls for measurement and billing purposes is specified for each product in this tariff.

**3.2.3** Except for charges that use a special access line, when a call is established in one rate period and ends in another rate period, the rate in effect at the calling station applies to the portion of the call occurring within that rate period. When a unit of time is split between two rate periods, the rate applicable to that unit of time is based on the rate period in which it began.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)****3.3 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between the Rate Centers associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the Rate Centers as defined by BellCore (Bell Communications Research), in the following manner:

- Step 1 - Obtain the "V" and "H" coordinates for the Rate Center of the originating and the destination points.
- Step 2 - Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the difference between the "H" coordinates.
- Step 3 - Square the differences obtained in Step 2.
- Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating points of the call.

Formula:

$$\sqrt{\frac{(v_1 - v_2)^2 + (h_1 - h_2)^2}{10}}$$

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.4 Time-of-Day Rate Periods**

Unless otherwise indicated elsewhere in this tariff, all usage-based rates in this tariff are subject to the following time-of-day, day-of-week, and holiday rate periods:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						EVE
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

\* to, but not including

For services subject to holiday discounts, the Evening Rate Period rates apply on the following Company recognized holidays, unless a lower rate would normally apply:

New Year's Day	January 1
Memorial Day	As Federally Observed
Independence Day	July 4
Thanksgiving Day	As Federally Observed
Christmas Day	December 25

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.5 Schedule A**

This long distance service applies to customers who access the Company via local exchange company provided switched access. For billing purposes call timing is rounded up to the nearest six (6) second increment after the initial minimum period of eighteen (18) seconds. In addition to the applicable usage charges, calls placed using Travel Card access also incur a fixed service charge per completed call.

**MAXIMUM RATES**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Period	Ea.Addl. Period	Initial Period	Ea.Addl. Period	Initial Period	Ea.Addl. Period
All	0.1356	0.0452	0.0948	0.0316	0.0948	0.0316

Travel Card Charge Per Call: \$0.90

**3.6 Schedule B**

This long distance service applies to customers who access the Company via dedicated special access channels. For billing purposes call timing is rounded up to the nearest six (6) second increment after the initial minimum period of eighteen (18) seconds.

**MAXIMUM RATES**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Period	Ea.Addl. Period	Initial Period	Ea.Addl. Period	Initial Period	Ea.Addl. Period
All	0.0966	0.0322	0.0672	0.0224	0.0672	0.0224

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)****3.7 Switched Inbound Service**

Switched Toll-Free Service provides an in-bound calling service to the Company Customers. The Company's Customer is billed for each toll-free (i.e., 800/888) call, rather than the call originator. Calls terminate to the Company's Customer via switched access lines. For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of eighteen (18) seconds.

**Rates:**

	<u>Rate Per Hour of Use</u>
	<b>MAXIMUM</b>
Day	\$33.00
Evening	\$33.00
Night/Weekend	\$33.00

**3.8 Dedicated Inbound Service**

Dedicated Toll-Free Service provides an in-bound customer provided calling service to The Company's Customers. The Company's Customer is billed for each toll-free (i.e., 800/888) call, rather than the call originator. Calls terminate to the Company's Customer via customer-provided dedicated access lines. For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of eighteen (18) seconds.

	<u>Rate Per Hour of Use</u>
	<b>MAXIMUM</b>
Day	\$19.00
Evening	\$15.00
Night/Weekend	\$13.00

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)****3.9 Non-Subscriber Calling**

Per Minute Usage Charges are based on airline mileage as calculated using the formula found in Section 3.3 of this tariff. All calls are rounded to the next higher full minute with a minimum billing of one minute per call.

**MAXIMUM Per Minute Rates:**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	1st Minute	Ea.Addl Minute	1st Minute	Ea.Addl Minute	1st Minute	Ea.Addl Minute
1-10	0.4800	0.2200	0.3120	0.1430	0.2400	0.1100
11-22	0.6800	0.3200	0.4420	0.2080	0.3400	0.1600
23-55	0.7000	0.4000	0.4870	0.2730	0.3900	0.2100
56-124	0.8200	0.5000	0.5610	0.3310	0.4600	0.2700
125-292	0.8400	0.5400	0.5900	0.3700	0.4700	0.3000
293+	0.8600	0.6000	0.6360	0.3960	0.5200	0.3200

Non-subscriber Charge, per Call:

\$3.60

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)****3.10 Marketing Partnership Distance Savings Plan**

Marketing Partnership Long Distance Savings Plan (MP LDSP) is offered to Customers who subscribe to service through a participating Internet Service Provider (ISP) or other Marketing Partnership (e.g. AOL Long Distance Savings Plan). The participating marketing partner must have a previously established partnership agreement with the Company. The Customer is billed for each call placed using MP LDSP. Each call is billed in one minute increments. The minimum call duration for billing purposes is one minute. The Customer has access to call detail and billing records only on-line through the participating marketing partner and billing is handled through commercial credit card payment arrangements. Monthly recurring charges apply only to residential toll-free calling service. Optional Travel Service is also available. Travel Service is accessed via a toll-free number provided by the Company. Fractional charges are rounded up to the next highest penny on a per call basis.

	Maximum	
	<u>InterLATA</u>	<u>IntraLATA</u>
MP LDSP Outbound (1+) Rate Per Minute:	\$0.30	\$0.12
MP LDSP Inbound (toll-free)Rate Per Minute:	\$0.30	\$0.30
Travel Card Rate Per Minute:	\$0.30	\$0.30
Travel Card Charge Per Call:	\$0.60	\$0.60
Monthly Recurring Charge, per toll-free number:	\$10.00	

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)****3.11 Talk America Plan 1**

Talk America Plan 1 is offered to Business Customers for outbound and toll-free inbound calling from/to presubscribed switched lines. The account may be used for interstate, international or intrastate calling. Travel Card service is offered in conjunction with Talk America Plan 1. A per call service charge applies to each completed Travel Card call.

Service is initiated through a qualified Talk America sales agent. Charges are billed via a valid commercial credit card. Call detail and billing records are available on-line via the Talk America web site.

The usage rate for each call is determined by the minimum monthly usage level selected by the Customer. When the Customer's total billing in any monthly billing cycle falls below the selected minimum monthly usage level, the minimum monthly usage fee applies instead of the actual usage charges. Interstate, outbound and inbound (toll-free), international and intrastate outbound and inbound (toll-free) and Travel Card usage, Travel Card per call service charges, and monthly recurring charges apply toward meeting the minimum monthly usage commitment. A term commitment of six (6) months applies to the minimum monthly usage level of \$150.

Calls are billed in six (6) second increments after an initial minimum call duration of thirty (30) seconds. Fractional call charges are rounded up to the next penny.

**3.11.1 Early Termination Penalty**

When the Customer elects a \$150 minimum monthly usage level that requires a six (6) month term commitment and cancels service prior to fulfillment of the term commitment, a term penalty is immediately applied to the Customer's bill. The term penalty is a one-time charge equal to the minimum monthly usage commitment level multiplied by the number of months remaining in the term.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.11 Talk America Plan 1, (Cont'd.)**

**3.11.2 Usage Charges**

Minimum Monthly Usage	Maximum Per Minute
\$50.00	Intrastate
\$100.00	\$0.342
\$150.00	\$0.342

**3.11.3 Travel Card Service**

Maximum per minute rate:	\$0.249
Maximum Per call service charge:	\$0.99

**3.12 Talk America Plan 2**

Talk America Plan 2 is offered to Residential Customers for outbound and toll-free inbound calling from/to presubscribed switched lines. The account may be used for interstate, international or intrastate calling. Travel Card service is offered in conjunction with Talk America Plan 2 service. A per call service charge applies to each completed Travel Card service call.

Service is initiated via internet registration or through a qualified Talk America sales agent. Charges are billed via a valid commercial credit card. Call detail and billing records are available on-line via the Talk America web site.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Fractional call charges are rounded up to the next penny.

Rates for this service are the same as the rates that are found in Section 3.10 of this tariff.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.13 Directory Assistance**

Directory Assistance is available to Customers of The Phone Company SDN Long Distance Service. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. A maximum of one request may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Directory Assistance, Per Call: \$1.90

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.14 Local Exchange Carrier Connected Service**

This service applies to Customers who select the Company as their interLATA or intraLATA carrier through a local exchange carrier without contacting the Company to select a calling plan. Each call will be billed in one minute increments with a minimum call duration of one minute for billing purposes. The applicable rate is the usage rate specified below, in addition to all other applicable service charges and surcharges specified in this tariff.

Rate Per Minute: \$0.1500

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**SECTION 4 - CURRENT PRICE LIST**

**4.1 Schedule A - Switched Access**

This long distance service applies to customers who access the Company via local exchange company provided switched access. For billing purposes call timing is rounded up to the nearest six (6) second increment after the initial minimum period of eighteen (18) seconds. In addition to the applicable usage charges, calls placed using Travel Card access also incur a fixed service charge per completed call.

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Period	Ea.Addl Period	Initial Period	Ea.Addl Period	Initial Period	Ea.Addl Period
All	0.0678	0.0226	0.0474	0.0158	0.0474	0.0158

Travel Card Charge Per Call: \$0.75

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## SECTION 4 - CURRENT PRICE LIST, (CONT'D)

## 4.2 Schedule B - Dedicated Access

This long distance service applies to customers who access the Company via dedicated special access channels. For billing purposes call timing is rounded up to the nearest six (6) second increment after the initial minimum period of eighteen (18) seconds.

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Period	Ea.Addl Period	Initial Period	Ea.Addl Period	Initial Period	Ea.Addl Period
All	0.0483	0.0161	0.0336	0.0112	0.0336	0.0112

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SECTION 4 - CURRENT PRICE LIST, (CONT'D.)

4.3 Switched Inbound

Rate Per Hour of Use

**CURRENT**

Day	\$16.20
Evening	\$16.20
Night/Weekend	\$16.20

4.4 Dedicated Inbound

Rate Per Hour of Use

**CURRENT**

Day	\$9.42
Evening	\$7.86
Night/Weekend	\$6.57

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## SECTION 4 - CURRENT PRICE LIST, (CONT'D.)

## 4.5 Non-Subscriber Calling

Per Minute Usage Charges are based on airline mileage as calculated using the formula found in Section 3.3 of this tariff. All calls are rounded to the next higher full minute with a minimum billing of one minute per call.

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	1st Minute	Ea.Addl Minute	1st Minute	Ea.Addl Minute	1st Minute	Ea.Addl Minute
1-10	0.2400	0.1100	0.1560	0.0715	0.1200	0.0550
11-22	0.3400	0.1600	0.2210	0.1040	0.1700	0.0800
23-55	0.3500	0.2000	0.2435	0.1365	0.1950	0.1050
56-124	0.4100	0.2500	0.2805	0.1655	0.2300	0.1350
125-292	0.4200	0.2700	0.2950	0.1850	0.2350	0.1500
293+	0.4300	0.3000	0.3180	0.1980	0.2600	0.1600

Non-subscriber Charge, per Call: \$1.80

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## SECTION 4 - CURRENT PRICE LIST, (CONT'D.)

## 4.6 MP Long Distance Savings Plan

	InterLATA	IntraLATA
MP LDSP Outbound (1+) Rate Per Minute:	\$0.15	\$0.089
MP LDSP Inbound (toll-free) Rate Per Minute:	\$0.15	\$0.15
Travel Card Rate Per Minute:	\$0.249	\$0.249
Travel Card Charge Per Call:	\$0.99	\$0.99
Monthly Recurring Charge, per toll-free number		\$5.00

## 4.7 Talk America Plan 1 Rates

## 4.7.1 Usage Charges

	Per Minute
Minimum Monthly Usage	Intrastate
\$50.00	\$0.171
\$100.00	\$0.171
\$150.00	\$0.171

## 4.7.2 Travel Card Service

Per minute rate:	\$0.249
Per call service charge:	\$0.99

## 4.8 Talk America Plan 2 Rates

Rates for this service are the same as the rates that are found in Section 4.6 of this tariff.

## 4.9 Directory Assistance

Directory Assistance, Per Call:	\$0.95
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**SECTION 4 - CURRENT PRICE LIST, (CONT'D.)**

**4.10 Local Exchange Carrier Connected Service**

This service applies to Customers who select the Company as their interLATA or intraLATA carrier through a local exchange carrier without contacting the Company to select a calling plan. Each call will be billed in one minute increments with a minimum call duration of one minute for billing purposes. The applicable rate is the usage rate specified below, in addition to all other applicable service charges and surcharges specified in this tariff.

Rate Per Minute: \$0.1500

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TALK AMERICA INC.

Arizona Tariff No. 4

Original Title Page

*This Tariff Arizona Tariff No. 4, cancels and replaces Arizona Tariff No. 2 in its entirety*

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OPERATOR SERVICES TARIFF

OF

TALK AMERICA INC.

This Tariff contains the service descriptions and rates applicable to the furnishing of operator services offered by **Talk America Inc.** ("the Company") within the State of Arizona.

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**CHECK SHEET**

The Title Page and pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date shown on each page.

Page Number Revision			Page Number Revision		
Title Page	Original	*	26	Original	*
1	Original	*	27	Original	*
2	Original	*	28	Original	*
3	Original	*	29	Original	*
4	Original	*	30	Original	*
6	Original	*	31	Original	*
7	Original	*	32	Original	*
8	Original	*	33	Original	*
9	Original	*	34	Original	*
10	Original	*	35	Original	*
11	Original	*	36	Original	*
12	Original	*	37	Original	*
13	Original	*	38	Original	*
14	Original	*	39	Original	*
15	Original	*	40	Original	*
16	Original	*			
17	Original	*			
18	Original	*			
19	Original	*			
20	Original	*			
21	Original	*			
22	Original	*			
23	Original	*			
24	Original	*			
25	Original	*			

\* Indicates pages included with this filing.

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### EXPLANATION OF SYMBOLS

The following are the only symbols used for the purposes indicated below:

- C** - To signify Changed Regulation.
- D** - Delete or Discontinue
- I** - Change Resulting in an Increase to a rate
- M** - Moved from Another Tariff Location
- N** - New
- R** - Change Resulting in a Reduction to a rate
- S** - Matter Appearing Elsewhere or Repeated for Clarification
- T** - Change in Text But No Change to Rate or Charge
- Z** - Correction

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**TARIFF FORMAT**

- A. Page Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).I.
  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages). The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Access Line** - An arrangement which connects the Subscriber's or Customer's location to the Carrier's designated point of presence or network switching center.

**Aggregator** - Any person or other legal entity that may be a Customer and, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for telephone calls using a provider of operator services.

**Authorization Code** - A pre-defined series of numbers to be dialed by the Customer upon access to the Company's system to identify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code .

**Authorized User** - A person, firm or corporation, or any other entity authorized by the Customer or Subscriber to communicate utilizing the Company's services.

**Collect Billing** - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

**Commission** - Refers to the Arizona Corporation Commission.

**Company** - Talk America Inc., unless otherwise indicated by the context.

**Consumer** - A person who is not a Customer initiating any telephone calls using operator services.

**Customer** - The person, firm or corporation, or other entity which orders, cancels, amends, or uses service and is responsible for the payment of charges and/or compliance with tariff regulations.

**Customer Premises Equipment** - Terminal equipment, as defined herein, which is located on the Customer's premises.

**Day Rate Period** - After 8:00 am to, but not including, 5:00 pm Monday through Friday.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, *cont'd.***

**Evening Rate Period** - After 5:00 pm to, but not including, 11:00 pm Monday through Friday, and on Sunday.

**LEC** - Local Exchange Company.

**Night/Weekend Rate Period** - After 11:00 pm to, but not including, 8:00 am Monday through Friday, all day Saturday, and Sunday to, but not including 5:00 pm.

**Operator Dialed Surcharge** - A charge applying to calls made when the user dials "00" only or any valid company operator access code and requests that the operator dial the destination number.

**Operator Station Call** - A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

**Person to Person Call** - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department or office to be reached through a PBX attendant.

**Special Access** - Where access between the Subscriber or Customer and the interexchange carrier is provided on dedicated circuits. The cost of Special Access is billed to the Customer by the local exchange carrier, or other approved access provider.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, *cont'd.***

**Subscriber** - The person, firm, corporation, or other legal entity which arranges for services of the Company on behalf of transient third party Customers or Authorized Users. The Subscriber is responsible for compliance with the terms and conditions of this tariff. A Subscriber is also a Customer under the terms of the tariff.

**Switched Access** - Where access between the Customer and the Carrier is provided on local exchange company circuits capable of accessing the local switched network. The cost of switched Feature Group access is billed to the Carrier.

**Terminal Equipment** - Devices, apparatus, and associated wiring, such as teleprinters, telephones, or data sets.

**Third Party Billing** - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

**V & H Coordinates** - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purposed of rating calls.

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**SECTION 2 - RULES AND REGULATIONS**

**2.1 Undertaking of the Company**

The Company is a resale common carrier providing operator services to Customers within the State of Arizona. The Company's services and facilities are furnished for communications originating at specified points within the State of Arizona under terms of this Tariff.

The Company provides for the installation, operation, and maintenance of the communications services provided herein in accordance with the terms and conditions set forth under this Tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Company's services. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.

**2.2 Applicability of Tariff**

This Tariff is applicable to telecommunications services provided by the Company within the state of Arizona.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.*****2.3 Payment and Credit Regulations****2.3.1 Payment Arrangements**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company or its authorized agent any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Arizona Corporation Commission. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this Tariff.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.***

**2.3 Payment and Credit Regulations, *cont'd.***

**2.3.2 Deposits**

The Company does not collect deposits from its Customers.

**2.3.3 Advance Payments**

The Company does not collect deposits from its Customers.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.*****2.3 Payment and Credit Regulations, *cont'd.*****2.3.4 Commercial Credit Card Payment Option**

Customers may choose to pay monthly bills via certain commercial credit cards accepted by the Company. Credit Card billed Customers will receive monthly call detail statements, which are separate from the credit card bills. If the Customer's credit card company rejects billing, the Company will make three attempts - two by telephone and one by mail - to contact the Customer for alternative payment arrangements. If alternative payment arrangements are not made in seven days, the Customer's long distance service is discontinued.

**2.3.5 Payment Due Date and Late Payment Charges**

All bills are due upon receipt. Any bill outstanding and unpaid more than thirty (30) days after the date the bill is postmarked, shall be considered past due. A late payment fee of 1.5% per month will be applied to any past due balance.

**2.3.6 Return Check Charge**

A return check charge of \$25.00 or 5% of the balance due (whichever is greater) will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the billing entity (i.e. local exchange company and/or commercial credit card company) and pursuant to Arizona law and Arizona Corporation Commission regulations.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.***

**2.4 Taxes and Fees**

- 2.4.1** For Debit Card calls, state and local taxes are included in the stated rates in this tariff. For all other calls, state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this tariff.
- 2.4.2** To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.
- 2.4.3** The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Such adjustments shall be listed in this tariff.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.*****2.4 Taxes and Fees, *cont'd.*****2.4.3 *cont'd.*****A. Pay Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Pay Telephone Surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the A#@ symbol).

Whenever possible, the Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call	\$0.30
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**SECTION 2 - RULES AND REGULATIONS, *cont'd.*****2.5 Refunds or Credits for Service Outages or Deficiencies****2.5.1 Interruption of Service**

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.6 herein. No credit is issued for outages less than 2 hour in duration. Credit for outages greater than 2 hour in duration is issued for fixed recurring monthly charges only. Outage credits are calculated in thirty minute intervals. The amount of the credit is determined by prorating the monthly recurring charge for the time of the outage (in thirty-minute intervals). It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

Credit allowances for interruptions of service billed on a usage basis shall be limited to the rate applicable to the initial period of the call to compensate for re-establishment of the connection.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.*****2.5 Refunds or Credits for Service Outages or Deficiencies, *cont'd.*****2.5.2 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

**2.6 Liabilities of the Company**

**2.6.1** The liability of the Company for any claim or loss, expense or damage (including indirect, special, or consequential damage) for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this Tariff shall not exceed an amount equivalent to the proportionate charges to the Customer for the period of service or the facility provided during which such interruption, delay, error, omission, or defect occurs.

**2.6.2** The Company shall not be liable for any claim or loss, expense, or damage (including indirect, special, or consequential damage), for any interruption, delay, error, omission, or other defect in any service facility, or transmission provided under this Tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by any act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.*****2.6 Liabilities of the Company, *cont'd.***

**2.6.3** The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer or other users of its service against any claim or loss, expense, or damage, (i) for defamation, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material data, information, or content revealed to, transmitted, processed, handled, or used by Company under this Tariff, or (ii) for connecting, combining, or adapting Company's facilities with Customer's apparatus or systems, or (iii) for any act or omission of the Customer, or (iv) for any personal injury or death of any person, or for any loss of or damage to Customer's premises or any other property, whether owned by Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure or removal of equipment or wiring provided by the Company if not directly caused by negligence of the Company.

**2.6.4** The Company will provide credit on charges disputed by Customer in writing that are verified as incorrect by Company. If objection in writing is not received by Company within a reasonable period of time after bill is rendered (as determined by current law and regulatory policy), the account shall be deemed correct and binding upon the Customer.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.*****2.7 Refusal or Discontinuance by Company**

- 2.7.1** Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Customer travel cards when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore services as soon as it can be provided without undue risk, and will upon request by the Customer, assign new travel card codes to replace ones that have been deactivated.
- 2.7.2** The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given notice to comply with any rule or remedy any deficiency:
- A.** For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
  - B.** For use of telephone service for any purpose other than that described in the application.
  - C.** For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
  - D.** For noncompliance with or violation of Commission regulation or rules and regulations on file with the Commission.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.*****2.7 Refusal or Discontinuance by Company, *cont'd.*****2.7.2 *cont'd.***

- E.** For nonpayment of bills, provided that suspension or termination of service shall not be made without five (5) days written notice to the Customer, except in extreme cases. Such notice will be provided in a mailing separate from the Customer's regular monthly bill for service.
- F.** Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect the Company's equipment or service to others.
- G.** Without notice in the event of tampering with the equipment or services owned by the Company or its agents.
- H.** Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- I.** Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.***

**2.8 Limitations of Service**

- 2.8.1 Service will be furnished subject to the continuing economic availability of the necessary facilities and/or equipment and subject to the provisions of this Tariff.
- 2.8.2 The Company reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this Tariff, or in violation of law.
- 2.8.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.8.4 The Company reserves the right to discontinue the offering of any service with proper notice or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.***

**2.9 Use of Service**

Service may be used for any lawful purpose for which it is technically suited. Customers reselling or rebilling the Company's Arizona intrastate service must have authority to provide interexchange services from the Arizona Corporation Commission.

**2.10 Terminal Equipment**

Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or systems, such as PBXs, key systems, multiplexers, repeaters, signaling sets, teleprinters, handsets, or data sets. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Company's service.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.***

**2.11 Cost of Collection and Repair**

Customer is responsible for any and all costs incurred in the collection of monies due the Company including legal and accounting expenses. The Customer is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

**2.12 Restoration of Service**

Restoration of service shall be accomplished in accordance with Arizona Corporation Commission and FCC rules and regulations.

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**SECTION 2 - RULES AND REGULATIONS, *cont'd.***

**2.13 Other Rules**

**2.13.1** The Company may temporarily suspend service without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Personal Account codes when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as service can be provided without undue risk of fraud.

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**SECTION 3 - RATES AND SERVICES**

**3.1 General**

The Company provides operator assisted services for communications originating and terminating within the State of Arizona. The Company's services are available twenty-four hours per day, seven days a week. Intrastate service is offered in conjunction with interstate service.

Customers are charged individually for each call placed using the Company's service. Charges may vary by service offering, mileage band, class of call, time of day, day of week, calling volume and/or call duration. Customers are billed based on their use of The Company's services and network. No installation charges apply.

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**SECTION 3 - RATES AND SERVICES, *cont'd.***
**3.2 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in BellCore's V&H Tape and NECA FCC Tariff No. 4.

- Step 1 - Obtain the "V" and "H" coordinates for the Wire Centers serving the Customer and the destination point.
- Step 2 - Obtain the difference between the "V" coordinates of each of the Wire Centers. Obtain the Difference between the "H" coordinates.
- Step 3 - Square the differences obtained in Step 2.
- Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Wire Centers.

Formula:

$$\sqrt{\frac{(v_1 - v_1)^2 + (h_1 - h_2)^2}{10}}$$

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SECTION 3 - RATES AND SERVICES, *cont'd.*

**3.3 Timing of Calls**

Billing for calls placed over the network is based in part on the duration of the call.

- 3.3.1 Timing for all calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.3.2 Chargeable time for all calls ends when one of the parties disconnects from the call.
- 3.3.3 Minimum call duration and additional increments for billing are specified in the description of each service.
- 3.3.4 No charges apply to incomplete calls.
- 3.3.5 When a call is established in one rate period and ends in another rate period, the rate in effect at the calling station applies to the entire call.

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**SECTION 3 - RATES AND SERVICES, cont'd.**

**3.4 Rate Periods**

Unless otherwise specified in this tariff, the following rate periods apply to all services subject to time of day discounts:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						EVE
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

\* Up to but not including.

Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.

**3.5 Holiday Rates**

Calls on the following Company-recognized Holidays are rated at the Evening Rate Period rate unless a lower rate would normally apply.

New Year's Day**	Labor Day	Christmas Day**
Independence Day**	Thanksgiving Day	Memorial Day*

- \* - Applies to Federally observed day only
- \*\* - When this Holiday falls on Sunday, the Holiday rate applies to calls placed on the preceding Friday.

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**SECTION 3 - RATES AND SERVICES, *cont'd.*****3.6 Operator Services**

Operator Services are offered to Customers. Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

- 3.6.1** Operator services may be used by the presubscribed Customer and by the Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Person-to-Person, Collect, Third-Party, and/or Calling Card calls.
- 3.6.2** Charges for Operator Assisted Calls include two components: a usage-sensitive component based upon the time-of-day rate period, mileage, and duration of the call; and a fixed service charge based upon the type of operator service provided.
- 3.6.3** The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 3.6.8 below.
- 3.6.4** The fixed service charge portions of the charge for an Operator Assisted Call is set forth in Sections 3.6.9 below.
- 3.6.5** The Company shall not bill the Customer for any surcharges or fees imposed by the Aggregator. With respect to charges imposed by the Aggregator for the use of the telephone, the Aggregator is responsible for charging a flat rate and for posting of the charge in plain view at each telephone.

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**SECTION 3 - RATES AND SERVICES, *cont'd.*****3.6 Operator Services, *cont'd.***

- 3.6.6** Service may be suspended by the Company, without notice to the Customer or the Aggregator, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Customer Authorization Codes, Calling Cards or credit cards, when the Company deems it necessary to take such action to prevent unlawful use of service. The Company shall restore service as soon as it can be provided without undue risk, and shall, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated. The Company reserves the right to validate the credit worthiness of Customers through available credit card, Calling Card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer/Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.
- 3.6.7** The Aggregator is responsible for payment of the Company's charges for all calls placed from the Aggregator's Premises except for Collect, Third Party, Calling Card and credit card calls. The Calling Card or credit card holder or local exchange company service subscriber is responsible for payment of the Company's charges for all calls billed to a Calling Card, credit card or a telephone line number, respectively.

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**SECTION 3 - RATES AND SERVICES, cont'd.**

**3.6 Operator Services, cont'd.**

**3.6.8 Per Call Charges**

	<u>MAXIMUM</u>		
	<b>Service Charge Per Call</b>		
	<u>Billed To</u>		
	<u>Company</u>		<u>LEC</u>
	<u>Calling</u>	<u>Credit</u>	<u>Calling</u>
	<u>Card</u>	<u>Card</u>	<u>Card</u>
<u>Customer Dialed Calling Card Station</u>			
Customer Dialed/Automated	\$0.60	\$1.50	\$0.95
Customer Dialed and Operator Assisted	\$0.60	\$1.50	\$0.95
Customer Dialed and Operator Must Assist	\$0.60	\$1.50	\$0.95
 <u>Operator Station</u>	 <u>All Calls</u>		
Collect	\$2.30		
Third Party Billed	\$2.30		
Other	\$2.30		
Sent Paid - Coin	\$2.30		
 <u>Person to Person</u>	 \$4.50		
 <u>Operator Dialed Calling Card Station</u>	 \$2.30		
 <u>Operator Dialed Surcharge</u>			
Customer Dialed	\$1.50		
Operator Dialed	\$1.50		

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**SECTION 3 - RATES AND SERVICES, cont'd.**

**3.6 Operator Services, (cont'd.)**

**3.6.9 Per Minute Usage Charges**

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Partial minutes are rounded up to the next minute. Usage charges apply based upon the service type. Please see the following tables to identify the service type.

**Table A** - This table applies to the following service types:

1. Operator Dialed Calling Card Station
2. Customer Dialed Calling Card Station

MAXIMUM

Rate MILEAGE	DAY		EVENING		NIGHT/WEEKEND	
	Initial Period	Each Addition Period	Initial Period	Each Addition Period	Initial Period	Each Addition Period
1 - 10	\$ .30	\$ .30	\$ .30	\$ .30	\$ .30	\$ .30
11 - 22	\$ .30	\$ .30	\$ .30	\$ .30	\$ .30	\$ .30
23 - 55	\$ .30	\$ .30	\$ .30	\$ .30	\$ .30	\$ .30
56 - 124	\$ .30	\$ .30	\$ .30	\$ .30	\$ .30	\$ .30
125 - 292	\$ .30	\$ .30	\$ .30	\$ .30	\$ .30	\$ .30
293 +	\$ .30	\$ .30	\$ .30	\$ .30	\$ .30	\$ .30

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**SECTION 3 - RATES AND SERVICES, cont'd.**

**3.6 Operator Services, (cont'd.)**

**3.6.9 Per Minute Usage Charges, (cont'd.)**

**Table B** - This table applies to the following service types:

1. Real Time Rated-Operator Station/Person-to-Person, Billed to a Company Card
2. Real Time Rated-Operator Station/Person-to-Person, Billed to Other Than a Company Card
3. Operator Station - Billed to Third Party, Collect and Sent Paid Non-Coin Calls
4. Person-To-Person - Billed on a Company Card, Other Than a Company Card, or Other Than Sent Paid Coin Calls

MAXIMUM

Rate MILEAGE	DAY		EVENING		NIGHT/WEEKEND	
	Initial Period	Each Addition Period	Initial Period	Each Addition Period	Initial Period	Each Addition Period
0 - 10	\$.30	\$.17	\$.21	\$.13	\$.18	\$.11
11 - 22	\$.40	\$.22	\$.28	\$.16	\$.23	\$.13
23 - 55	\$.45	\$.27	\$.31	\$.19	\$.25	\$.16
56 - 124	\$.52	\$.33	\$.35	\$.23	\$.29	\$.19
125 - 292	\$.53	\$.36	\$.35	\$.25	\$.29	\$.21
293 +	\$.58	\$.38	\$.39	\$.26	\$.33	\$.22

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**SECTION 3 - RATES AND SERVICES, *cont'd.***

**3.6 Operator Services, (cont'd.)**

**3.6.9 Per Minute Usage Charges, (cont'd.)**

**Table C** - This table applies to the following service type:

1. Operator Station - Sent Paid Coin Calls
2. Person-To-Person - Sent Paid Coin Calls

MAXIMUM

Rate MILEAGE	DAY		EVENING		NIGHT/WEEKEND	
	Initial (3 Min) Period	Each Addition Period	Initial (3 Min) Period	Each Addition Period	Initial (3 Min) Period	Each Addition Period
1 - 10	\$0.46	\$0.33	\$0.29	\$0.21	\$0.23	\$0.16
11 - 22	\$0.66	\$0.48	\$0.42	\$0.31	\$0.33	\$0.24
23 - 55	\$0.75	\$0.60	\$0.51	\$0.40	\$0.40	\$0.31
56 - 124	\$0.91	\$0.75	\$0.61	\$0.49	\$0.50	\$0.40
125 - 292	\$0.96	\$0.81	\$0.66	\$0.55	\$0.53	\$0.45
293 +	\$1.03	\$0.90	\$0.71	\$0.59	\$0.58	\$0.48

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**SECTION 3 - RATES AND SERVICES, *cont'd.***

**3.7 Directory Assistance**

**3.7.1** A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service.

**3.7.2 Rates**

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator. No call allowance applies.

	<u>Maximum</u>
Directory Assistance, per Request	\$0.85

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**SECTION 3 - RATES AND SERVICES, cont'd.****3.8 Busy Line Verification and Interrupt**

Busy Line Verification and Interrupt services are offered in areas where the service may be obtained from the local exchange carrier.

With Busy Line Verification (BLV), the Company operator will contact the LEC operator to determine if the called number or line is in use. Only one BLV will be made per telephone call and an associated charge will apply whether or not conversation was detected on the line. The operator will not complete the call for the Customer initiating the verification request.

Busy Line Interrupt (BLI) allows the Company operator to contact a LEC operator to interrupt a telephone conversation in progress, upon the caller's request and after a Busy Line Verification occurs. Upon the caller's request, the Company operator will contact the LEC operator, who will interrupt the busy line and inform the called party that there is a call waiting from the caller. The LEC operator will not complete the call, but will only inform the called party of the request. If the call is released the Company operator will offer to complete the call for the Customer initiating the interrupt request. An applicable service charge and applicable per minute charges will apply to the completed call. Only one BLI attempt will be made per telephone call and a charge will apply whether or not the called party releases the line.

**3.8.1 Busy Line Interrupt Charges:**

	<u>Maximum</u>
a. Busy Line Verification, per request	\$6.50
b. Busy Line Interrupt, per request	\$6.50

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**SECTION 4 - CONTRACTS AND PROMOTIONS**

**4.1 Demonstration of Service**

From time to time the Company may demonstrate service for potential Customers by providing free use of its network on a limited basis for a period of time, not to exceed one (1) month. Demonstration of service and the type, duration or quantity of service provided will be at the Company's discretion.

**4.2 Promotions - General**

From time to time, the Company may provide promotional offerings to introduce a current or potential Subscriber to a service not being used by the subscriber. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or non-recurring charges.

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**SECTION 5- CURRENT PRICE LIST**

**5.1 Operator Services**

**5.5.1 Service Charge Per Call**

	<b>Service Charge Per Call</b>		
	<u>Company</u>	<u>Billed To</u>	
<u>Customer Dialed Calling Card Station</u>	<u>Calling Card</u>	<u>Credit Card</u>	<u>LEC Calling Card</u>
Customer Dialed/Automated	\$0.60	\$1.50	\$0.95
Customer Dialed and Operator Assisted	\$0.60	\$1.50	\$0.95
Customer Dialed and Operator Must Assist	\$0.60	\$1.50	\$0.95
<u>Operator Station</u>	<u>All Calls</u>		
Collect	\$2.30		
Third Party Billed	\$2.30		
Other	\$2.30		
Sent Paid - Coin	\$2.30		
<u>Person to Person</u>	\$4.50		
<u>Operator Dialed Calling Card Station</u>	\$2.30		
<u>Operator Dialed Surcharge</u>			
Customer Dialed	\$1.50		
Operator Dialed	\$1.50		

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**SECTION 5- CURRENT PRICE LIST, cont'd.**

**5.1 Operator Services, cont'd.**

**5.1.2 Per Minute Usage Charges**

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Partial minutes are rounded up to the next minute. Usage charges apply based upon the service type. Please see the following tables to identify the service type.

**Table A** - This table applies to the following service types:

1. Operator Dialed Calling Card Station
2. Customer Dialed Calling Card Station

Rate MILEAGE	DAY		EVENING		NIGHT/WEEKEND	
	Initial Period	Each Addition Period	Initial Period	Each Addition Period	Initial Period	Each Addition Period
1 - 10	\$ .30	\$ .30	\$ .30	\$ .30	\$ .30	\$ .30
11 - 22	\$ .30	\$ .30	\$ .30	\$ .30	\$ .30	\$ .30
23 - 55	\$ .30	\$ .30	\$ .30	\$ .30	\$ .30	\$ .30
56 - 124	\$ .30	\$ .30	\$ .30	\$ .30	\$ .30	\$ .30
125 - 292	\$ .30	\$ .30	\$ .30	\$ .30	\$ .30	\$ .30
293 +	\$ .30	\$ .30	\$ .30	\$ .30	\$ .30	\$ .30

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**SECTION 5- CURRENT PRICE LIST, cont'd.**

**5.1 Operator Services, cont'd.**

**5.1.2 Per Minute Usage Charges, cont'd.**

**Table B** - This table applies to the following service types:

1. Real Time Rated-Operator Station/Person-to-Person, Billed to a Company Card
2. Real Time Rated-Operator Station/Person-to-Person, Billed to Other Than a Company Card
3. Operator Station - Billed to Third Party, Collect and Sent Paid Non-Coin Calls
4. Person-To-Person - Billed on a Company Card, Other Than a Company Card, or Other Than Sent Paid Coin Calls

Rate MILEAGE	DAY		EVENING		NIGHT/WEEKEND	
	Initial Period	Each Addition Period	Initial Period	Each Addition Period	Initial Period	Each Addition Period
0 - 10	\$.30	\$.17	\$.21	\$.13	\$.18	\$.11
11 - 22	\$.40	\$.22	\$.28	\$.16	\$.23	\$.13
23 - 55	\$.45	\$.27	\$.31	\$.19	\$.25	\$.16
56 - 124	\$.52	\$.33	\$.35	\$.23	\$.29	\$.19
125 - 292	\$.53	\$.36	\$.35	\$.25	\$.29	\$.21
293 +	\$.58	\$.38	\$.39	\$.26	\$.33	\$.22

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**SECTION 5- CURRENT PRICE LIST, cont'd.****5.1 Operator Services, cont'd.****5.1.2 Per Minute Usage Charges, cont'd.**

**Table C** - This table applies to the following service type:

1. Operator Station - Sent Paid Coin Calls
2. Person-To-Person - Sent Paid Coin Calls

Rate MILEAGE	DAY		EVENING		NIGHT/WEEKEND	
	Initial (3 Min) Period	Each Addition Period	Initial (3 Min) Period	Each Addition Period	Initial (3 Min) Period	Each Addition Period
1 - 10	\$0.46	\$0.33	\$0.29	\$0.21	\$0.23	\$0.16
11 - 22	\$0.66	\$0.48	\$0.42	\$0.31	\$0.33	\$0.24
23 - 55	\$0.75	\$0.60	\$0.51	\$0.40	\$0.40	\$0.31
56 - 124	\$0.91	\$0.75	\$0.61	\$0.49	\$0.50	\$0.40
125 - 292	\$0.96	\$0.81	\$0.66	\$0.55	\$0.53	\$0.45
293 +	\$1.03	\$0.90	\$0.71	\$0.59	\$0.58	\$0.48

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**SECTION 5- CURRENT PRICE LIST, *cont'd.***

**5.2 Directory Assistance**

Directory Assistance, per Request                      \$0.85

**5.3 Busy Line Verification and Interrupt**

Busy Line Verification, per request                      \$6.50

Busy Line Interrupt, per request                      \$6.50

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