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ARIZONA CORPORATION COMMISSI

UTILITY COMPLAINT FORM

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Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2005 - 48885

Date: 12/16/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Maria

Yowler

Account Name: Maria Yowler

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ Zip: 85924

is:

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2005 DEC 16 11:01  
AZ CORP COMMISSION  
DOCUMENT CONTROL

Utility Company: Livco Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. W-02121A-05-0820/ SW-02563A-05-0820

Arizona Utilities Commission:

1200 W. Washington

Phoenix, Az. 85007 (800)1-800-222-7000 in Phoenix

Re: Rate increase for Livco Water Company, Concho, Az.

I have been a full time resident since purchasing my mobile home here, Sept. 1988. We moved here to get away from excessive cost of living in other major towns and cities. I have resided in Arizona since 1977. I consider Arizona, HOME.

We knew we were in a rural setting, would not have "city" services. We have allowed for the inconveniences of this life style we choose. Over the past l'years we have had our service (water) shut off due to the pumps being down.

The residence in the Concho area are for the most part, retired. Either by age or disability. They, we found the cost of living was somewhat lower. Many do not have water on their land and muct buy it. Along that line, they do not have a way to launder their clothes. Just recently, a local resident put in a small laundry. He will never get rich but he has offered the community something that was needed. If, the increase is given, his small business will suffer very much. More then that, the eldeiy, and disable will suffer again.

The previous water company owners collected money each month, nothing went back into the system. Each and every company that purchased the water company did NOTHING to improve the system. As a resident, I will except an increase but the measure that has been used and the figures presented to the property owners will put another burden on the user. . Minimal maintainence (a drop of oil monthly) would have saulved that problem of faulty meters without having the new facy electronicly read ones installed. Locat have ran up bills and walked off. This too is a poor management practice, not the uset's. Summer people who come here from the first of June to October, pay a monthly bill for \*1112 moaths. No water goes through those meters but the company collects their money!

I was active in the past years, in formulating the "Growing Smarter" "Growing Smarter II" developement plan. Industry is not out of the question for this area. But the development found most did not want expansion or growth. for Concho. Our community of Old Concho was without water for 18 months. They are currently hooked to the Livco system. Water from wells in this area supply St. Johns needs. Our lake is for irrigation. Water going

# ARIZONA CORPORATION COMMISSION

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in from rain (?) and run-off from snow (7) both non-existent in over 5 years, goes out as fast as it comes in to supply water wider Spanish Grants dating to 1908. Power companies pull 2 million gallons of water from our ground daily. Now, they propose sinking wells to fill the man made lake, and I feel this is where our 'rate increase' funds will ultimately go.

When this came up some years ago, I inclosed an article from our White Mountain Independent newspaper. It speaks for us in a big way. Please consider the inclosed information, data and plea. Do not allow big business and an over zealous owner of our water company to raise our rates and put a real pinch on our small community.

Respectfully,

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DtL 0 72005

.AZ Corporation Commission

Director of Utilities

\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

Opinion entered and docketed.

\*End of Comments\*

Date Completed: 12/16/2005

Opinion No. 2005 - 48885

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