

ORIGINAL



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December 2, 2005

4700

Arizona Corporation Commission
1200 W. Washington St.
Phoenix, Az. 85007

Attn: Docket Control
Docket # SW-02573 A-05-0843

Dear Sirs:

Within the next week we will be moving into our new home at Kings Ranch II in Black Canyon City. We are very concerned with the rate increase which was requested.

Our understanding is that the rate has increased significantly in the past few years. For example, in 1996-97 the rate was \$28.00 per month. It was increased in 1999 to \$60.00 and then again in 2002 to \$80.00 per month. This cost already seems outrageous, and now they are requesting another increase!!

The customer notification letter that we received was not dated. The letter says to "see attached pages 9 and 11 of the Company's application for proposed rates", but the pages were not attached. It is our understanding that some of the Kings Ranch II residents went to the office at 19000 Palm Lane to read pages 9 and 11, but were refused permission to see the application!!!!

The owners in Kings Ranch II have no way to know how much the operating cost actually is on the plant. It appears there is an accountability issue here that deserves attention. We fully support the Kings Ranch II residents' request for either a hearing or a denial of this rate adjustment.

Sincerely,

Barbara Haines & Jerry Elmore

AZ CORP COMMISSION
DOCUMENT CONTROL

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