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Arizona Corporation Commission  
1200 W Washington St.  
Phoenix, Az. 85007

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2005 DEC -2 A 11: 46

Nov. 30, 2005

4700

Attn.: Docket Control  
Docket # SW-02573 A-05-0843

AZ CORP COMMISSION  
DOCUMENT CONTROL

Dear Sirs:

As owners and residents of Kings Ranch II at Black Canyon City, we are very concerned with the rate increase which was requested.

When we purchased the land and had a home built in 1996-97, the sewer charge was \$28.00 per month, with no mention in the contract of an increase. It was increased in 1999 to \$60.00, (once all the 49 lots were sold), and then again in 2002 to \$80.00, which is already one of the highest in Arizona. Now they are wanting to further increase it to \$100.00! Where does it stop?

There are 29 homeowners in Kings Ranch II paying into this service and at least 5 of those paid \$4000.00 each (\$20,000.00) this year alone, just for an establishment fee, with two more coming on soon. We pay by coupon, no billing. How can it be operating at a loss?

The "customer notification" letter that we received was not dated, so we do not know when this application was made. The letter says to "see attached pages 9 and 11 of the Company's application for proposed rates", but the pages were not attached. Some of us went to the office at 19000 Palm Lane, as instructed in the letter, to read pages 9 and 11, and possibly get a copy, but were refused permission to see the application.

The sewer treatment plant sits on tract land, which the 49 owners all own and pay taxes on, so there is no expense there. An operator comes to the plant almost every day, and is there for 15-30 minutes at the most.

We owners have no way to know how much the operating cost is on the plant, and no information is provided to us. The notification letter states that their request is based on the "Company's unaudited Test Year results". Is there someone who oversees these management companies and makes them accountable?

As you can see, we all have a lot of unanswered questions and feel we deserve either a hearing or an outright denial of this rate adjustment.

Sincerely,

Johnnie & Marilyn O'Daniel