

file in T-01051B-03-0454
T-00000D-00-0672



ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM ORIGINAL

4706

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2005 - 48292

Date: 11/15/2005

Complaint Description: 20Z Telecom Issues - Other

First:

Last:

Complaint By: Josefina

Melendez

Account Name: Josefina Melendez

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Phoenix

CBR:

State: AZ Zip: 85033

is:

Utility Company: Qwest Corporation

Division: Telephone

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Customer called to say that she saw a public notice in the newspaper about Qwest Corporation's filing of Renewed Price Regulation Plan, Docket No. T-01051B-03-0454 and wanted to share her opinion on this matter. Customer feels that Qwest customers do not get all calling features if they live in rural areas and feels the Commission should look into this.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Advised customer that I would document her opinion and place a copy in the docket. CLOSED.

End of Comments

Date Completed: 11/15/2005

Opinion No. 2005 - 48292

AZ CORP COMMISSION
DOCUMENT CONTROL

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