

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

E-01345A-03-0437 -
E-01345A-05-0526

4700

Investigator: Carmen Madrid

Priority: Respond Within Five Days

Opinion No. 2005 - 47687

Date: 10/21/2005

Complaint Description: 08Z Rate Case Items - Other

Complaint By: First: Hugh Last: Wolfe

Account Name: Hugh Wolfe

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR: hughfwolfe@cox.net

State: az Zip: 00000

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

From: Hugh Wolfe [mailto:hughfwolfe@cox.net]
Sent: Tuesday, August 09, 2005 6:03 PM
To: Utilities Div - Mailbox
Subject: APS wants a temporary rate hike to cover higher fuel costs

Hello,

So today I received the APS bill, and enclosed with it was a flyer explaining that APS wants to hike their rates temporarily in order to cover the higher costs of fuel. OK fine. I'll tell you what you guys go ahead and approve it but just to be fare I want a wage increase to cover the higher cost of gasoline and the higher cost of phone service and the higher. Do you get the idea? What gives them the right to think that they can raise their rates, with your blessing, to cover higher operating costs if we as consumers can't do the same?

Hey if you want to get right down to it, what gave "W" the right to double his salary after he "took office" and I say that as a figure of speech only, from what other presidents had been paid previously. And then on top of that he operates in some pretty strange ways once he is in there.

But back to APS and their whining. How do I get on the committee that oversees this type of thing because I'd just love to turn them down in no uncertain terms?

Hugh Wolfe
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

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10/21/05

Hugh Wolfe,

Dear Mr. Wolfe,

I have received your comments and I have the opportunity to respond. I notice that this was sent to our mailmaster in August. Our computer system was being upgraded during this time and the mailmaster e-mails were not received. The system has now been fixed and these e-mails are now being assigned to Staff.

The issue that you are mentioning in your comments is the "APS Fuel Adjustor" matter. The docket number for this application is E-01345A-05-0526. If you want to participate in this matter you may file to be an intervenor.

Your comments in this e-mail will be included in the file. If you have any questions you may contact us at 602-542-4251.

Sincerely,
Carmen Madrid
Public Utility Consumer Analyst
Arizona Corporation Commission
602-542-0848
End of Comments

Date Completed: 10/21/2005

Opinion No. 2005 - 47687
