

G-04204A-05-0596

ORIGINAL

ARIZONA CORPORATION COMMIS



0000034917

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

4700

Priority: Respond Within Five Days

Opinion No. 2005 - 47614

Date: 10/20/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Helen

Chambers

Account Name: Helen Chambers

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ Zip: 86303

is:

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

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Received following correspondence from consumer on 10/19/05 -

841 E. Pine. Knoll
Prescott, Az 86303
Octobe.n. 9, 2005

AZ Corp. Commission
126 N. Mariana St.
Prescott, Az 86301

To Whom It May Concern:

Dear Commissioners:

Unfortunately, I was out of town when the meetings about the increase in the heating costs were on the agenda. As you must know, this hits the seniors more than the working people. Our incomes are frozen without hopes of increasing them. The path I have taken is to eliminate most of the donations I have been making and restricting the Non Profit agencies to two. I have made other adjustments but it is getting more and more difficult to keep ahead of the increases in necessary items.

Yours truly,

Helen F. Chambers
End of Complaint

Utilities' Response:

RECEIVED
2005 OCT 21 A 11: 08
AZ CORP COMMISSION
DOCUMENT CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Customer's comments entered for the record and with the Docket in the matter.

End of Comments

Date Completed:

Opinion No. 2005 - 47614
