



0000033972

**MEMORANDUM**

TO: Docket Control

FROM: Richard Martinez  
Consumer Service Specialist  
Utilities Division

DATE: April 23, 2001

RE: IN THE MATTER OF THE APPLICATION OF MIDVALE TELEPHONE  
EXCHANGE, INC., DOCKET NUMBER T-02532A-00-0512

Attached is the original and one copy of letters written to the Arizona Corporation Commission ("Commission") in response to the "Customer Notification" sent to the prospective customers of Midvale Telephone Exchange, Inc. regarding its proposed rate increase. Attached, also, is a copy of Staff's response to the customer.

Preceding the letters and Staff's response, there is a Summary of Letters From Customers, which gives a brief description of the nature of each customer's letter.

Arizona Corporation Commission

**DOCKETED**

APR 27 2001

DOCKETED BY	
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## SUMMARY OF LETTERS FROM CUSTOMERS

**UTILITY:** Midvale Telephone Exchange, Inc.

**DOCKET NO.** T-02532A-00-0512

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### CUSTOMER NAME

### NATURE OF LETTER

Judith Demastus

Customer is in favor of Midvale Telephone Exchange's expansion into their area (Section 28). This same opinion was expressed by nineteen other residents who have signed a petition also in favor of Midvale's expansion into their section 28.

Nola J. Bresson

“ “

Luis M. & Rosa Tamayo

“ “

Betty J. Tunstall

“ “

Beyan & Pam Dellinger

“ “

Patsy J. Miller & James W. Miller

“ “

Chris & Jeanette Paylor

“ “

Thomas & Amy Hedberg

“ “

Bonnie D. Weglin

“ “

Kelly Indicavitch

“ “

Pauline Q. & Sherman H. Cushman

“ “

E.J. & Tamara Volz

“ “

Jesus & Susan Quintero

“ “

David Hintz & Bobbie J. Mason

“ “

George & Janice Hedberg

“ “

Dick Geslin

“ “

Betty Ann & Bill Fisher

“ “

April Daulton

“ “

Jonathan S. Daulton

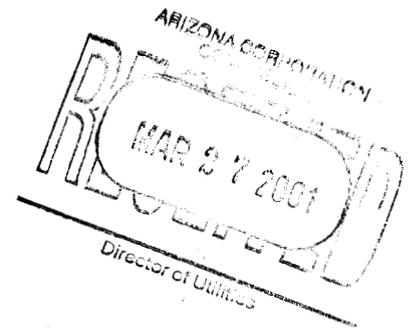
“ “

Benjamin P. Daulton

“ “

February 24, 2001

To: Q West  
PO Box 29013  
Phoenix, AZ 85038-9013



Re: Request for Basic Telephone Service (Residential)

To Whom It May Concern:

It is my intent to inform you of my need to request basic residential telephone service. I consider my request to be reasonable and necessary for safety and life /death protection.

The closest and last phone service to be installed in our area was located at 1035 N Summer Sweet Lane to Carol Wright. The parcel # 402-15-035Q, Sec 28 and 33, T 14N, R2E.

According to an article "Q West ordered to Shape up" dated Dec 14, 2000 in The Arizona Republic. The Arizona Corporation Commission said that out of 56 million going to infrastructure improvements 20.7 million must be spent on improving service in areas with fewer than 15,000 customers. Whether it be upgrading or new service for rural areas, I consider this a critical issue and expect it to be addressed as soon as possible.

Please be advised that this request for telephone service will also be mailed to The Arizona Corporation Commission for their perusal and records.

Sincerely,

*Judith Demastus* JUDITH DEMASTUS  
PO BOX 27914  
Prescott Valley, Az 86312  
  
17475 E Roper Way  
Dewey, Az 86327

February 24, 2001

To: Q West  
PO Box 29013  
Phoenix, AZ 85038-9013

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Sincerely,

*Nola J. Bresson*  
\_\_\_\_\_  
NOLA J. BRESSON

P. O. Box 1332 DEWEY AZ.

86327

1580

WAIT-A-MINUTEWY

February 24, 2001

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PO Box 29013  
Phoenix, AZ 85038-9013

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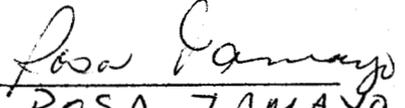
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Sincerely,

  
\_\_\_\_\_  
Luis M. TAMAYO

  
\_\_\_\_\_  
ROSA TAMAYO

17580 Purple SAGE  
MAILING ADDRESS  
8625 ACKLAND Dr.  
Pescott Valley AZ  
86314

402 15 013  
SEC 27 AND 28  
T.-14-N..R-2E

February 24, 2001

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Phoenix, AZ 85038-9013

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Sincerely,

Betty S. Tunstall - Betty S. Tunstall  
P.O. Box 1601 Dewey AZ 86327  
18100 E. Roper way 86327 Dewey, Az.

Parcel No 402-15-025617  
PTNW 4 sec 27, T14N, R2E

- Not having a phone poses many problems.
- one can not depend on cell phones in this area at all - even for a 911 Emergency call.
- Trying to do any kind of business over the cell phone in this area is not to be tried at any time.
- I am 73 yrs old & would like to have access to a more reliable outside contact. Thank you!  
Betty S. Tunstall

February 24, 2001

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PO Box 29013  
Phoenix, AZ 85038-9013

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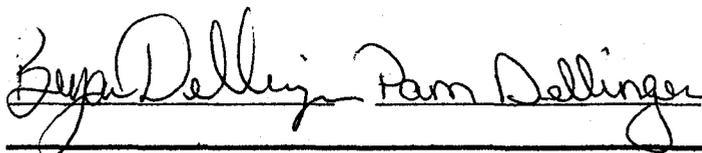
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Sincerely,

 Pam Dellinger

---

1120 n. Ambassador Rd  
Dewey, Az 86827

February 24, 2001

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PO Box 29013  
Phoenix, AZ 85038-9013

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Sincerely,

*Patsy J. Miller James W. Miller Althea Castor*

Patsy J. Miller  
James W. Miller  
Althea B. Castor.

PO Box 1655 - Dewey AZ 86327.  
1625 N. Rustlers Den Drive - Dewey AZ 86327  
Parcel # 402-15-034K2 Section 28 Lot 14

February 24, 2001

To: Q West  
PO Box 29013  
Phoenix, AZ 85038-9013

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Sincerely, *Chris & Jeanette Paylor*

*PO Box 1074 Dewey AZ 86327*

---

*1750 Wait A Minute Way  
Parcel 402-15-034D 2  
Sec 28 T 14N R 02E*

*We have three young children under age 5. When they get sick with a high fever in the middle of the night I have to drive into town to call on a pay phone to call a doctor. I cannot afford ~~a~~ phone (cellular). My husband came home from work at 4:30 AM to tell me my son had strep w/out ~~phone~~ <sup>treat earlier.</sup> We have a business out of our home. We have phone message mailbox with QWest but have to drive into town to get our messages at a pay phone.*

February 24, 2001

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PO Box 29013  
Phoenix, AZ 85038-9013

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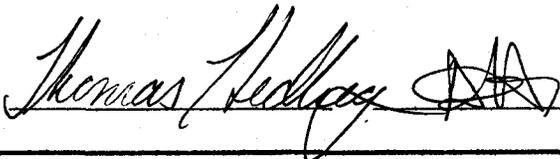
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Sincerely,

Thomas Amy Hedberg, 

---

P.O. BOX 1662 , Dewey AZ, 86327

1575 Rustlers Den Dr, Dewey AZ 86327

parcel # 402-15-034m

We also have 3 children & small business,

welfare of our children  
phone service would greatly  
reduce an emergency situation.  
and improve social lives.

would greatly increase  
income. we could afford  
more options in life.

February 24, 2001

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Phoenix, AZ 85038-9013

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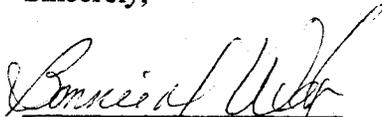
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Sincerely,

  
\_\_\_\_\_  
BONNIE D. WEGLIN

MAILING: P.O. Box 26716  
PRESCOTT VALLEY, AZ. 86312

PHYSICAL: 17620 ROPELWAY  
DEWEY, AZ.

PARCEL: 402-15-018M  
Section 28  
TOWNSHIP 14  
RANGE 2E

Health Conditions:  
Heart Diastolic Dysfunction  
2 severe asthmatics

February 24, 2001

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PO Box 29013  
Phoenix, AZ 85038-9013

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Sincerely,

	<u>Mailing Address</u>	<u>PHYSICAL Address</u>
<i>Kelly Indicavitch</i>	P.O. BOX 818	18050 E. ROPER WAY
	DEWEY AZ 86327	DEWEY, AZ 86327

PARCEL # 402-15-~~0076~~ 39~~15~~ Sec 28 ~~33~~ (Henderson Valley Ranch)

LEGAL DISCRIP - Sub Lot (4A5)  
Section 0027 T14N 014 R2E ACRES  
Henderson Valley Ranch N A Rec PCL  
NE4NE4 SEC 28 & NW4NW4 SEC 27  
PTN LOT #4

February 24, 2001

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Sincerely,

Pauline G Cushman Sherman & Cushman  
P.O. Box 1144 - Dewey AZ 86327

Parcel no. 402-15-029C-9

Pauline G Cushman  
SHERMAN H CUSHMAN

17,700 Feldon Ridge Road  
Dewey AZ 86327-1144

February 24, 2001

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PO Box 29013  
Phoenix, AZ 85038-9013

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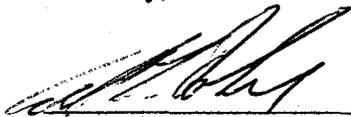
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Sincerely,

  
E.J. Volz

  
Tamara Volz

P.O. Box 1478  
1100 N. Summer-Sweet Lane  
Dewey AZ - 86327

SEC - 28 T-14<sup>N</sup> R2 E  
PARCEL 402-15-352

HEALTH CONDITIONS: Kidney Problems + HEARD ASSISTANCE

February 24, 2001

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Sincerely,

Mr. + Mrs. Jesus + Susan Quintero

Mr. + Mrs. Jesus + Susan Quintero

1309 E. Durango (602-256-0039)  
Phoenix, Arizona 85034  
1995 North Fox-Gallian Road

Jesus Quintero - Diabetic  
2 - Kids (children)

February 24, 2001

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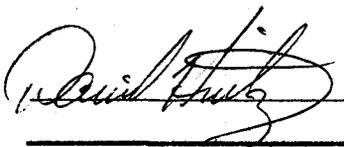
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Sincerely,

 David Hintz

Printed Names David Hintz

Mailing Add Robbie J. Mason

P.O. Box 366  
Newey, AZ 86327.

Physical Add 17280 E. Roper Way

Parcel ID 13 402 15 011 R 8

LEGAL section 28 Township 14 Range 2E Acres: 6.03  
A Rect PCL Lyng in the NW 1/4 Sec 28 with the NE cor Lyng  
1580' E & 310' S from the NW cor Sec 28-14-

HEALTH CONDITION None; but do have a 3 year old child.

February 24, 2001

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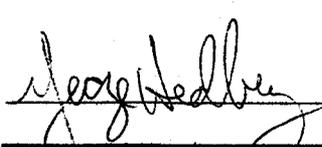
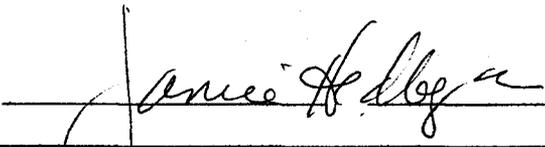
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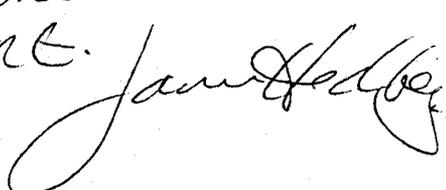
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Sincerely,

George Hedberg  
PO Box 148  
Dewey AZ 86327  
1525 Rustlers Den Drive  
Dewey AZ

James Hedberg

I am a home  
health RN and am  
on call frequently.  
Cell phones are not  
consistent.  


February 24, 2001

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Sincerely,

DICK GESIN 1600N WAT - A - MINUTE WAY DEWEY AZ 86322  
mailing to: P.O. Box 1387 DEWEY AZ 86327

We have already applied twice for phone service with USWEST/QU and were told that USWEST "chose" not to service this area.

February 24, 2001

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Sincerely,

Betty Anne Fisher Beth Anne Fisher  
Bill Fisher Bill Fisher

P.O. BOX 1136  
DEWEY, AZ 86327

1595 RUSTLER'S DEN DRIVE  
DEWEY, AZ 86327

PARCEL: 402-15-012 G  
SEC 27, 28 AND 29 TOWNSHIP,  
14 NORTH, R2E

February 24, 2001

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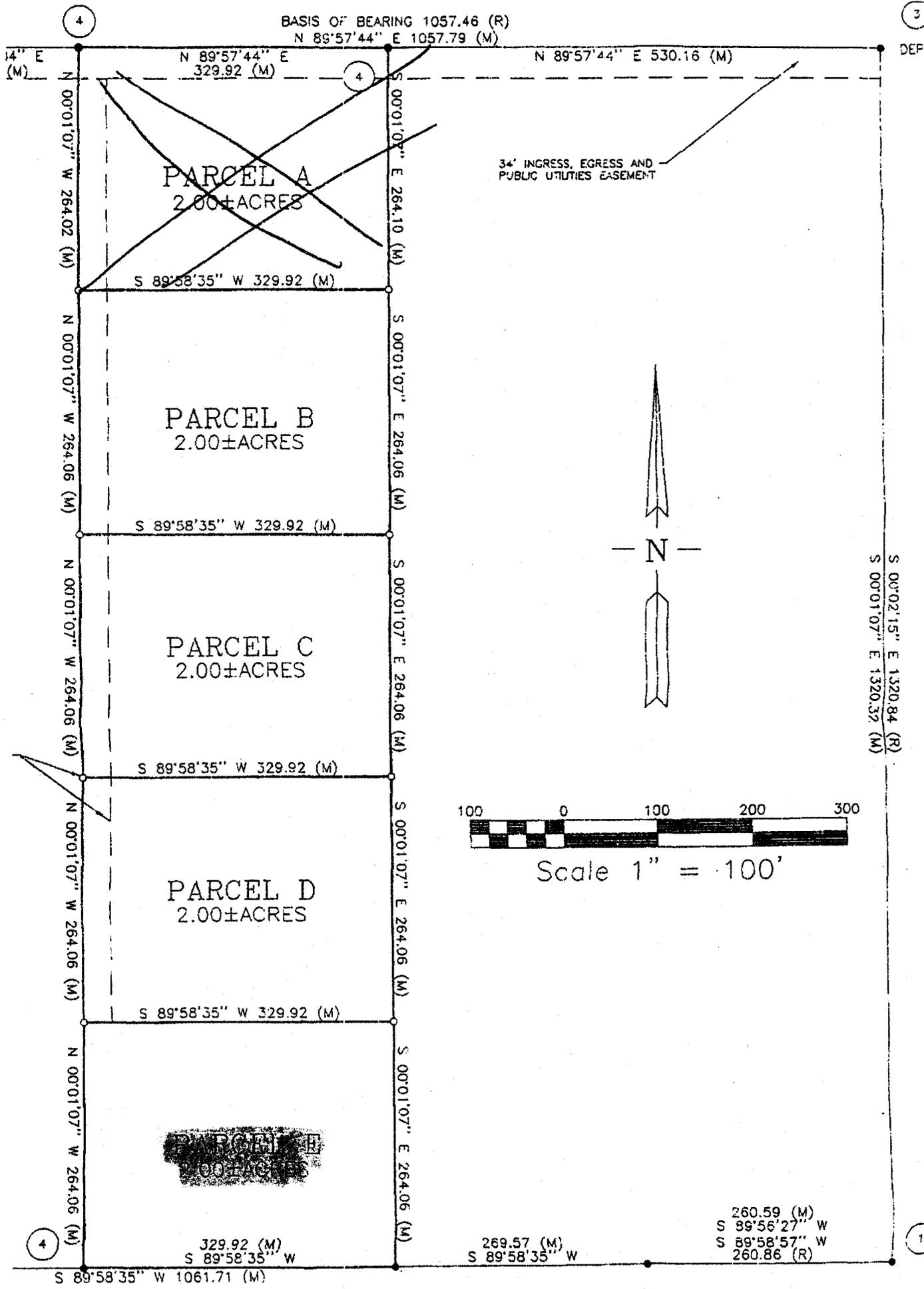
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Sincerely,

Benjamin P. Daulton





BASIS OF BEARING 1057.46 (R)  
 N 89°57'44" E 1057.79 (M)

14" E (M)

N 89°57'44" E 329.92 (M)

N 89°57'44" E 530.16 (M)

N 00°01'07" W 264.02 (M)

S 00°01'07" E 264.10 (M)

PARCEL A  
 2.00±ACRES

34' INGRESS, EGRESS AND PUBLIC UTILITIES EASEMENT

S 89°58'35" W 329.92 (M)

N 00°01'07" W 264.06 (M)

S 00°01'07" E 264.06 (M)

PARCEL B  
 2.00±ACRES

S 89°58'35" W 329.92 (M)

N 00°01'07" W 264.06 (M)

S 00°01'07" E 264.06 (M)

PARCEL C  
 2.00±ACRES

S 89°58'35" W 329.92 (M)

N 00°01'07" W 264.06 (M)

S 00°01'07" E 264.06 (M)

PARCEL D  
 2.00±ACRES

S 89°58'35" W 329.92 (M)

N 00°01'07" W 264.06 (M)

S 00°01'07" E 264.06 (M)

PARCEL E  
 2.00±ACRES

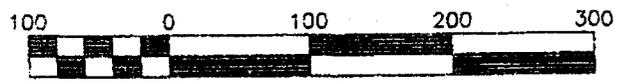
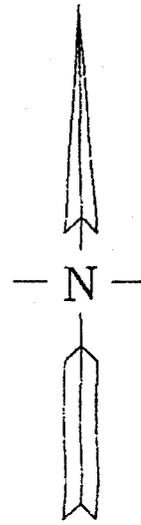
329.92 (M)  
 S 89°58'35" W

269.57 (M)  
 S 89°58'35" W

260.59 (M)  
 S 89°56'27" W  
 S 89°58'57" W  
 260.86 (R)

S 89°58'35" W 1061.71 (M)

S 00°02'15" E 1320.84 (R)  
 S 00°01'07" E 1320.32 (M)



Scale 1" = 100'

3

DEF

4

1

LAND DESCRIPTION  
(PARCEL E)

All that portion of HENDERSON VALLEY RANCH NORTH, Parcel 12, as recorded in Book 4 of Land Surveys, Page 37, also being a portion of Section 28, Township 14 North, Range 2 East, Gila and Salt River and Meridian, Yavapai County, Arizona described as follows:

Beginning at the northwest corner of said Parcel 12. Said point being marked by a 1/2" rebar capped L.S. 22776;

Thence N 89°57'44" E (Basis of Bearing), 527.63 feet along the northerly line of said Parcel 12. Said point being marked by a 1/2" rebar capped L.S. 26405;

Thence S 00°01'07" E, 1056.28 feet to the TRUE POINT OF BEGINNING. Said point being marked by a 1/2" rebar capped L.S. 26405;

Thence continuing S 00°01'07" E, 264.06 feet more or less to a point on the southerly line of said Lot 12. Said point being marked by a 1/2" rebar capped L.S. 26405;

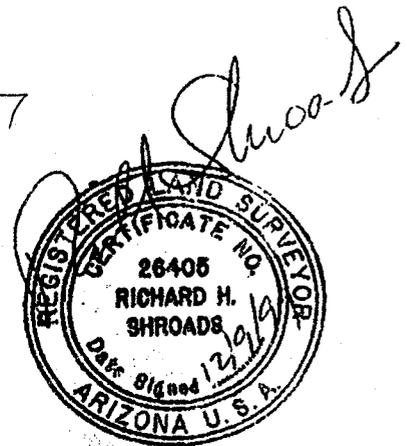
Thence S 89°58'35" W, 329.92 feet along said line. Said point being marked by a 1/2" rebar capped L.S. 26405;

Thence N 00°01'07" W, 264.06 feet. Said point being marked by a 1/2" rebar capped L.S. 26405;

Thence N 89°58'35" E, 329.92 feet to the TRUE POINT OF BEGINNING.

Containing 2.00 acres more or less.

Benjamin Daulton  
PO Box 1687 Dewey, AZ 86327  
17425 E. Purple Sage Dewey, AZ 86327  
Parcel # 40215021 X



February 24, 2001

To: Q West  
PO Box 29013  
Phoenix, AZ 85038-9013

Re: Request for Basic Telephone Service (Residential)

To Whom It May Concern:

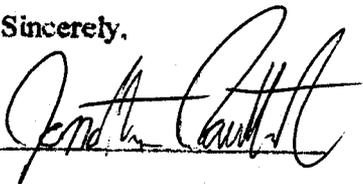
It is my intent to inform you of my need to request basic residential telephone service. I consider my request to be reasonable and necessary for safety and life /death protection.

The closest and last phone service to be installed in our area was located at 1035 N Summer Sweet Lane to Carol Wright. The parcel # 402-15-035Q, Sec 28 and 33,T 14N, R2E.

According to an article "Q West ordered to Shape up" dated Dec 14, 2000 in The Arizona Republic. The Arizona Corporation Commission said that out of 56 million going to infrastructure improvements 20.7 million must be spent on improving service in areas with fewer than 15,000 customers. Whether it be upgrading or new service for rural areas, I consider this a critical issue and expect it to be addressed as soon as possible.

Please be advised that this request for telephone service will also be mailed to The Arizona Corporation Commission for their perusal and records.

Sincerely,



---

LAND DESCRIPTION  
(PARCEL C)

All that portion of HENDERSON VALLEY RANCH NORTH, Parcel 12, as recorded in Book 4 of Land Surveys, Page 37, also being a portion of Section 28, Township 14 North, Range 2 East, Gila and Salt River and Meridian, Yavapai County, Arizona described as follows:

Beginning at the northwest corner of said Parcel 12. Said point being marked by a 1/2" rebar capped L.S. 22776;

Thence N 89°57'44" E (Basis of Bearing), 527.63 feet along the northerly line of said Parcel 12. Said point being marked by a 1/2" rebar capped L.S. 26405;

Thence S 00°01'07" E, 528.16 feet to the TRUE POINT OF BEGINNING. Said point being marked by a 1/2" rebar capped L.S. 26405;

Thence continuing S 00°01'07" E, 264.06 feet. Said point being marked by a 1/2" rebar capped L.S. 26405;

Thence S 89°58'35" W, 329.92 feet. Said point being marked by a 1/2" rebar capped L.S. 26405;

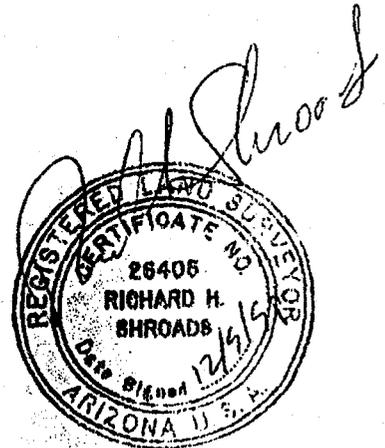
Thence N 00°01'07" W, 264.06 feet. Said point being marked by a 1/2" rebar capped L.S. 26405;

Thence N 89°58'35" E, 329.92 feet to the TRUE POINT OF BEGINNING.

Containing 2.00 acres more or less.

TOGETHER with an easement for ingress, egress and public utilities over the westerly 30 feet of the above described property.

Jonathan S. Daulton  
PO Box 1301 Dewey, Az 86327  
17425 E. Purple Sage Dewey, Az 86327  
Parcel# 40215021U



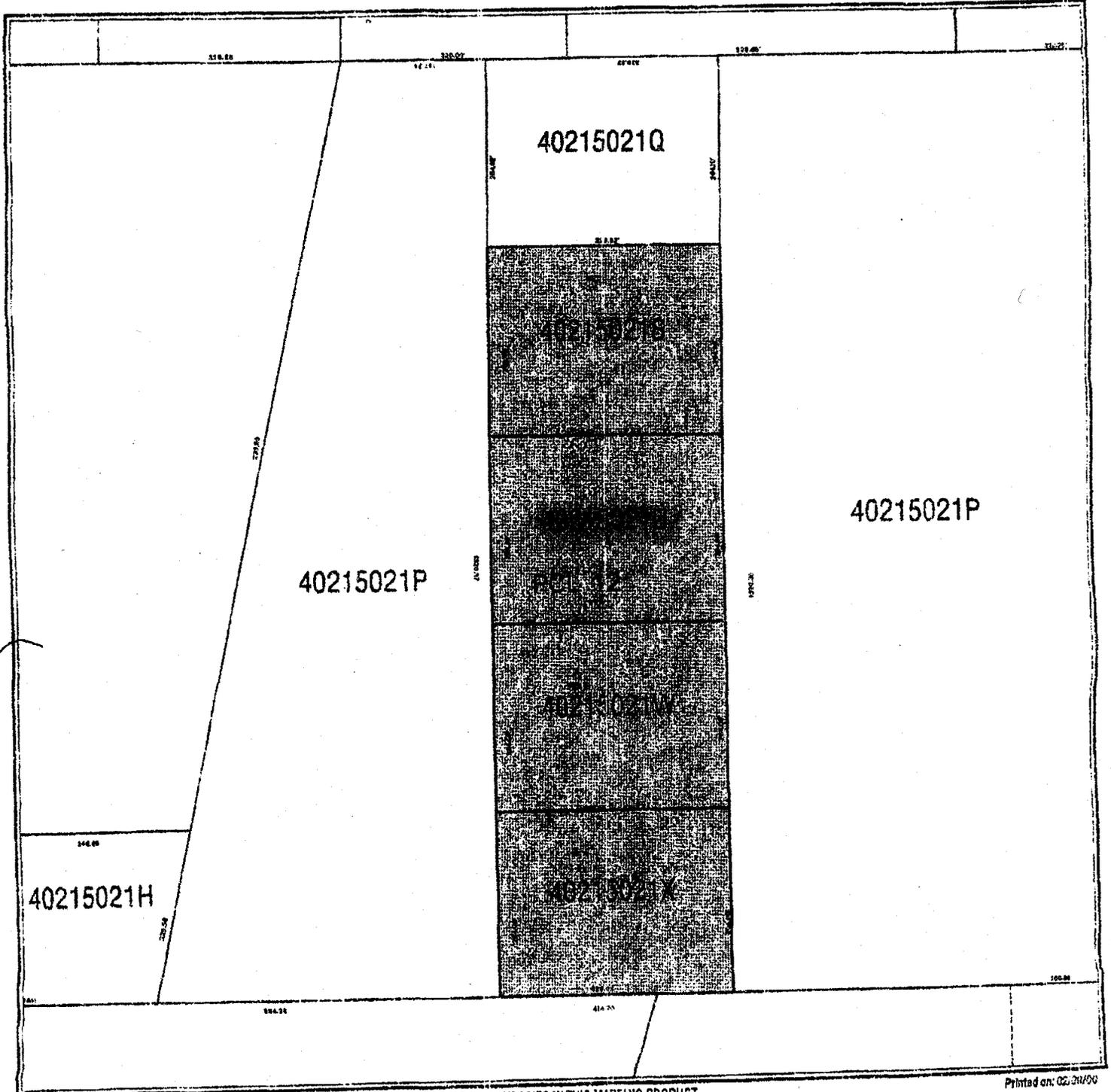
# 402-15-021 S, U, W, & X

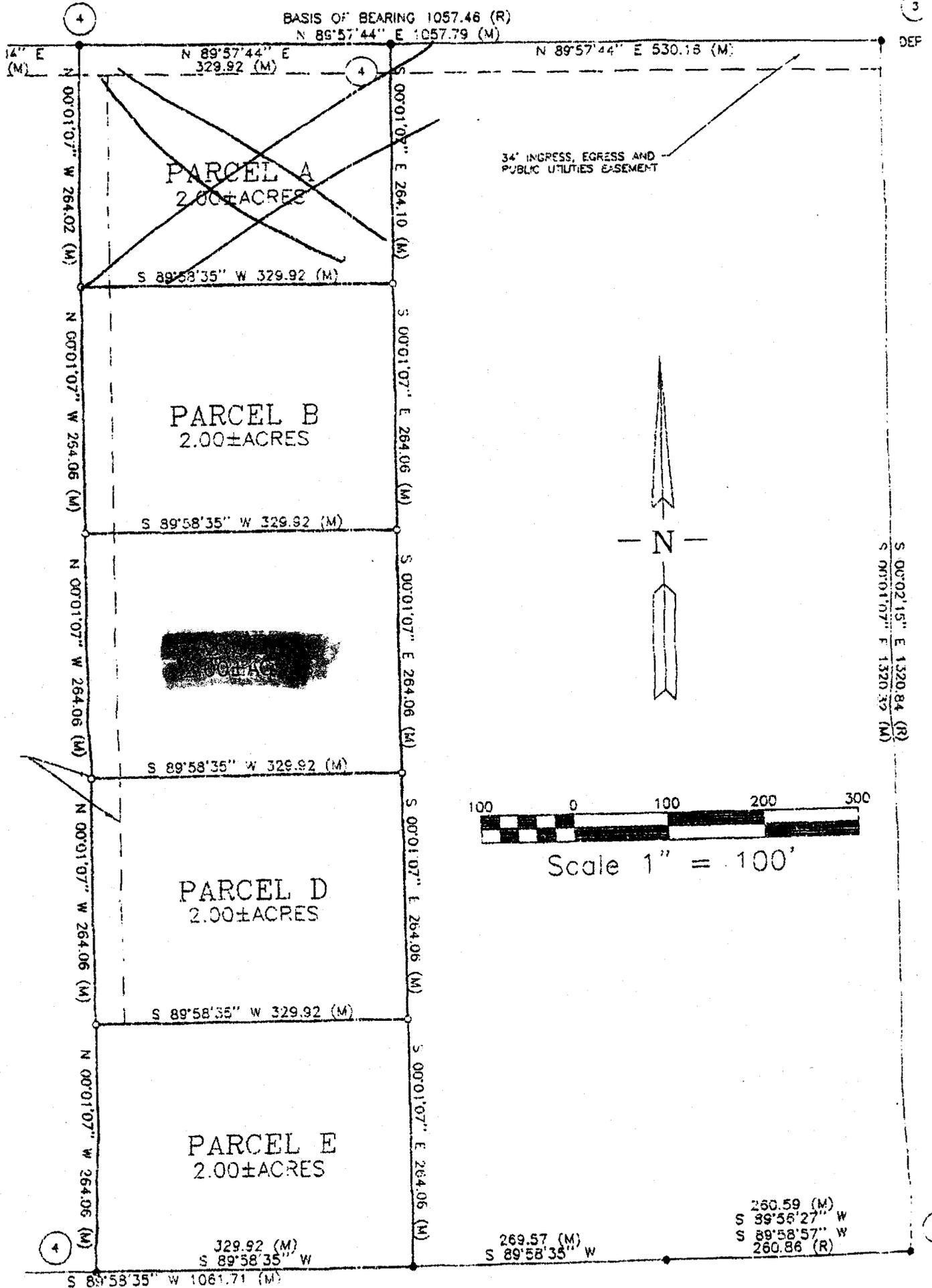


- Parcel Lines
- Historic Lines
- Section Lines
- Township/Range Lines



1 Inch = 200 feet





BASIS OF BEARING 1057.46 (R)  
 N 89°57'44" E 1057.79 (M)

14" E (M)

N 89°57'44" E 329.92 (M)

N 89°57'44" E 530.18 (M)

DEF

PARCEL A  
 2.00±ACRES

34' INGRESS, EGRESS AND PUBLIC UTILITIES EASEMENT

S 89°58'35" W 329.92 (M)

PARCEL B  
 2.00±ACRES

S 89°58'35" W 329.92 (M)

PARCEL C  
 2.00±ACRES

S 89°58'35" W 329.92 (M)

PARCEL D  
 2.00±ACRES

S 89°58'35" W 329.92 (M)

PARCEL E  
 2.00±ACRES

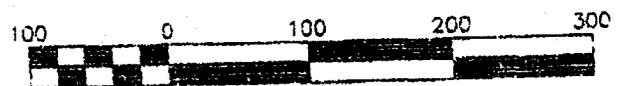
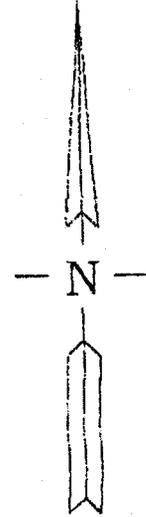
329.92 (M)  
 S 89°58'35" W

269.57 (M)  
 S 89°58'35" W

260.59 (M)  
 S 89°56'27" W  
 S 89°58'57" W  
 260.86 (R)

S 89°58'35" W 1061.71 (M)

S 00°01'07" E 1320.84 (R)  
 S 00°01'07" E 1320.84 (M)



Scale 1" = 100'

February 24, 2001

To: Q West  
PO Box 29013  
Phoenix, AZ 85038-9013

Re: Request for Basic Telephone Service (Residential)

To Whom It May Concern:

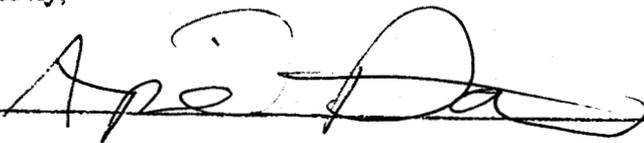
It is my intent to inform you of my need to request basic residential telephone service. I consider my request to be reasonable and necessary for safety and life /death protection.

The closest and last phone service to be installed in our area was located at 1035 N Summer Sweet Lane to Carol Wright. The parcel # 402-15-035Q, Sec 28 and 33, T 14N, R2E.

According to an article "Q West ordered to Shape up" dated Dec 14, 2000 in The Arizona Republic. The Arizona Corporation Commission said that out of 56 million going to infrastructure improvements 20.7 million must be spent on improving service in areas with fewer than 15,000 customers. Whether it be upgrading or new service for rural areas, I consider this a critical issue and expect it to be addressed as soon as possible.

Please be advised that this request for telephone service will also be mailed to The Arizona Corporation Commission for their perusal and records.

Sincerely,



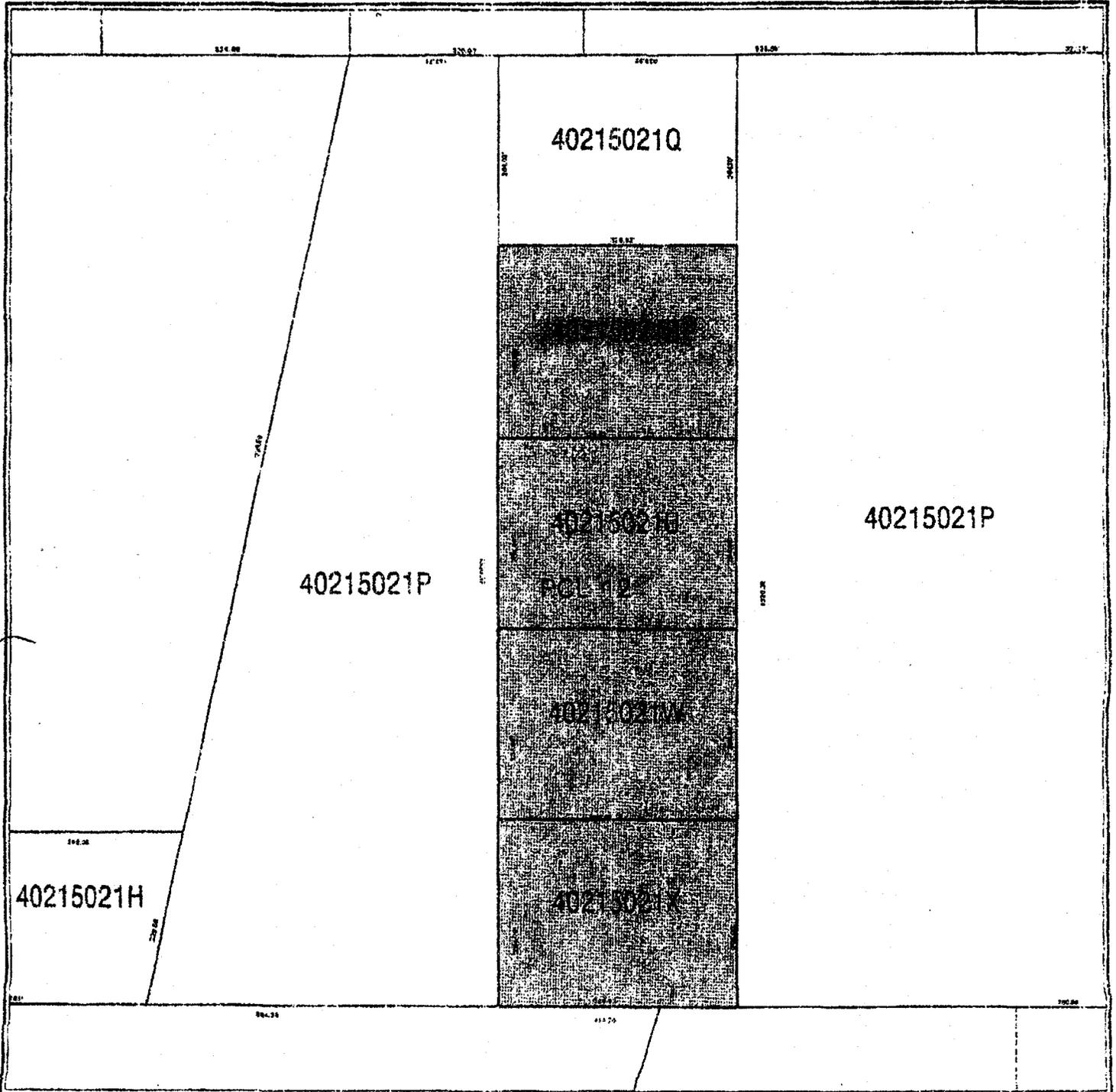
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# 402-15-021 S, U, W, & X

- Parcel Lines
- Historic Lines
- Section Lines
- Township/Range Lines



1 inch = 200 feet





LAND DESCRIPTION  
(PARCEL B)

All that portion of HENDERSON VALLEY RANCH NORTH, Parcel 12, as recorded in Book 4 of Land Surveys, Page 37, also being a portion of Section 28, Township 14 North, Range 2 East, Gila and Salt River and Meridian, Yavapai County, Arizona described as follows:

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Thence N 89°57'44" E (Basis of Bearing), 527.63 feet along the northerly line of said Parcel 12. Said point being marked by a 1/2" rebar capped L.S. 26405;

Thence S 00°01'07" E, 264.10 feet to the TRUE POINT OF BEGINNING. Said point being marked by a 1/2" rebar capped L.S. 26405;

Thence continuing S 00°01'07" E, 264.06 feet. Said point being marked by a 1/2" rebar capped L.S. 26405;

Thence S 89°58'35" W, 329.92 feet. Said point being marked by a 1/2" rebar capped L.S. 26405;

Thence N 00°01'07" W, 264.06 feet. Said point being marked by a 1/2" rebar capped L.S. 26405;

Thence N 89°58'35" E, 329.92 feet to the TRUE POINT OF BEGINNING..

Containing 2.00 acres more or less.

TOGETHER with an easement for ingress, egress and public utilities over the westerly 30 feet of the above described property.

April Daulton  
PO Box 1117 Dewey, Az 86327  
7425 E. Purple Sage Dewey, Az 86327  
Parcel #402150215



## SUMMARY OF LETTERS FROM CUSTOMERS

UTILITY: Midvale Telephone Exchange, Inc.

DOCKET NO. T-02532A-00-0512

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### CUSTOMER NAME

### NATURE OF LETTER

Judith Demastus

I acknowledged customer's concerns by mailing her a letter thanking her on behalf of the Arizona Corporation Commission. Customer's letter will be docketed in our database and will be available for Staff to view in their decision making process. All of the names listed below have been included in our database.

(The same letter format "template" was mailed out to those customers listed below)

Nola J. Bresson	“	“
Luis M. & Rosa Tamayo	“	“
Betty J. Tunstall	“	“
Beyan & Pam Dellinger	“	“
Patsy J. Miller & James W. Miller	“	“
Chris & Jeanette Paylor	“	“
Thomas & Amy Hedberg	“	“
Bonnie D. Weglin	“	“
Kelly Indicavitch	“	“
Pauline Q. & Sherman H. Cushman	“	“
E.J. & Tamara Volz	“	“
Jesus & Susan Quintero	“	“
David Hintz & Bobbie J. Mason	“	“
George & Janice Hedberg	“	“
Dick Geslin	“	“
Betty Ann & Bill Fisher	“	“
April Daulton	“	“
Jonathan S. Daulton	“	“
Benjamin P. Daulton	“	“

WILLIAM A. MUNDELL  
CHAIRMAN  
JIM IRVIN  
COMMISSIONER  
MARC SPITZER  
COMMISSIONER



BRIAN C. McNEIL  
EXECUTIVE SECRETARY

ARIZONA CORPORATION COMMISSION

April 20, 2001

Judith Demastus  
17475 E. Roper Way  
Dewer, Arizona 86327

Dear Judith Demastus:

On behalf of the Arizona Corporation Commission (Commission), I would like to thank you for your letter regarding the expansion of the CC&N area for Midvale Telephone & Exchange, Inc. (Company).

Your letter has been docketed and will remain as a permanent record in the Company's application. The Commission's Utilities Division (Staff) will thoroughly analyze the Company's application before formulating a recommendation to the Commissioners. Ultimately, the Commissioners will make a final decision on the application. The Commissioners especially appreciate the insight provided by letters from customers as yourself.

Sincerely,

A handwritten signature in black ink, appearing to read "Richard Martinez", with a long horizontal flourish extending to the right.

Richard Martinez  
Consumer Service Specialist  
Utilities Division

:rxm