

WILLIAM A. MUNDELL
CHAIRMAN
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28



ORIGIN



ARIZONA CORPORATION COMMISSION

Direct Line: 602-542-3935

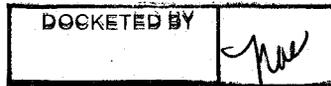
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June 8, 2001

Arizona Corporation Commission
DOCKETED

JUN 08 2001



ARIZONA CORPORATION COMMISSION
DOCUMENT CONTROL

2001 JUN - 8 P 3: 38

RECEIVED

Ms. Mary Berube
13336 West Zodiac Drive
Silverbell Estates
Eloy, AZ 85231

Re: Midvale Telephone Exchange; Docket No. T-02532A-00-0512

Dear Ms. Berube:

Thank you for your letter of June 6th stating your displeasure regarding Midvale Telephone Exchange's application for a rate increase. As you know, the hearing was held on May 21, 2001 and the matter will be scheduled for an Open Meeting in the near future. Your letter will be placed in Docket Control so that the other commissioners will have the opportunity to review your comments. I will give every consideration regarding your concerns when the matter comes for a decision to be rendered.

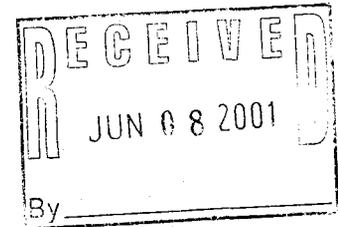
Thank you for taking the time to share your concerns with the Commission.

Sincerely,

William A. Mundell, Chairman
Arizona Corporation Commission

June 6, 2001

Mary Berube
13336 West Zodiac Drive
Eloy, AZ 85231



**Commissioner William Mundel, Chairman
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007**

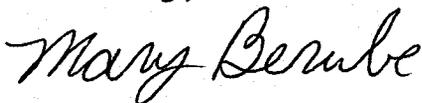
Dear Sir:

I have written a number of letters to all three of the list of commissioners that I have from the notice for a hearing on May 21,2001 yet there has not been one answer. I feel that your commission has not tried hard enough to set up a company that can supply the service in the area that Silverbells Estates is located. I can only say that maybe you not having to use the service that you have chosen and not having to go without this service that you do not understand what we must go through. How would you like it if someone told you that the rate for you to hook up to electricity, water, sewer, and so forth were to cost you in the range that you are now setting for us to get phone service? I know that you would also fight back. Attempt to find a way to get the message through to the people that set that price up for you. Asking them just how a person who in on a fixed income can come up with over a \$1000 to have a phone for local service that will allow you to reach help if you need. I have tried several cell phone services on the present market, only to find that they do not work to a satisfactory way in this area. I am not the only one that is a handicapped person who fears that we are

living in a lost zone. The fire departments will not service us and the local county police take hours to come even when called. Most of those who live here have set up extra water tanks, incase of fire, and most check on those who are not well since there are no others to do that. The ideas are that with phone service we can maybe fight for our rights in these other areas. We may have moved out here know that there was not phone service, yet we were told by the local phone services that we would be getting lines in within six months. That makes a difference. When that six months went by, we were put off again by your commission I did start writing your offices hoping to get the importance of the need for this service to you hoping to see some changes. Never did I feel that you would meet and you would set a company that was not actually prepared to service this area in a timely manner with a reasonable cost. Did you not do the homework and check that this company was unable to afford to service this area with phone lines for a reasonable charge? Then again what do you feel is a reasonable price? Would you feel that if it were you trying to get a phone this \$1000 to \$1,500 per line is reasonable?

Again I thank you for your time on this matter, but please do answer some of my questions if you can in the near future.

Sincerely,

A handwritten signature in cursive script that reads "Mary Berube".

Mary Berube