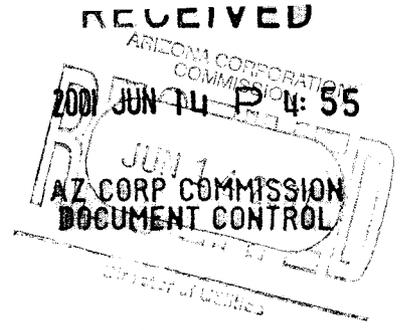


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**CallManage, Inc.**  
500 Howe Ave. Suite 202E  
Shelton, CT 06484  
Fax: (509) 267-6590



Arizona Corporation Commission  
Utilities Division  
1200 W. Washington Street  
Phoenix, AZ 85007

T-03766A-01-0619

RE: CallManage, Inc.  
Withdrawal of Instate Operating Authority

Dear Sir/Madam,

On September 19, 2000, CallManage, Inc. ("CallManage") was granted authority in Docket T-03766A-99-0441 to operate as a reseller of interexchange telecommunications services within the State of Arizona.

Since originally becoming certified, CallManage has limited the scope of its operations and decided against providing telecommunications services within the State of Arizona. Since CallManage has not provisioned or invoiced any customers within the State of Arizona, CallManage respectfully requests that the Public Service Commission ("Commission") cancel both CallManage's certification and Tariff and delete CallManage's name from the commission's list of regulated utilities.

Should you have any questions please do not hesitate to contact us at our corporate address.

Sincerely,

Kenneth Barnum  
Regulatory Manager

