

CenturyTel Service Group, Inc.
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P.O. Box 9901, Vancouver, WA 98668-8701
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NEW APPLICATION

ORIGINAL

December 29, 2000

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CENTURYTEL

Docket Control Office
Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007

AZ CORP COMMISSION
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0000033238

Dear Sirs:

Re: CenturyTel of the Southwest, Inc.
Docket No. T-03554A-00-01
New Features

DOCKET NO. T-03554A-00-1064

Dear Sirs:

Enclosed you will find the original and ten copies of the following tariff sheets:

CenturyTel of the Southwest, Inc.
Section No. 18
Sheet Nos. 1 - 2, Amendment No. 2
Sheet Nos. 3 - 8, Original

The purpose of this filing is to implement the following Custom Calling Features: Anonymous Call Rejection, Call Forward-Busy, Call Forward-No Answer, Call Forwarding-Remote Activation, Call Pickup, Call Return, Call Transfer, Call Waiting Deluxe (DSQWID), Call Waiting Display (SQWID), Caller ID Blocking - Per Call, Caller ID Blocking - Per Line, Caller ID Name and Number, Caller ID Number Only, Cancel Call Waiting, Distinctive Ring, Home Intercom, Long Distance Alert, Make Set Busy, Repeat Dial, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Subscriber Activated Blocking/PIN (Toll Rest.) and Wake Up Service.

In addition, a Multiple Feature Discount of \$.50 for the second and each additional feature after the first feature will be added.

Usage Sensitive Features such as Call Forwarding, Call Forwarding - Remote Activation, Call Return, Call Trace, Repeat Dial and Three-Way Calling also will be added. These features are charged per activation and, with the exception of Call Trace, will not exceed a cap of \$6.00 monthly.

Since Caller ID will be offered as a new service, CenturyTel proposes to provide customer educational material as follows:

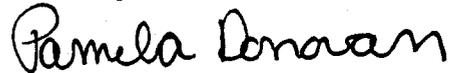
- Bill inserts for three months; January, February and March 2001
- Market Message Lines on bills for three months
- Newspaper advertisement in February 2001
- Customer notification letters and brochures to all customers in February 2001

December 29, 2000
Page Two

The Company respectfully requests that the Commission approve the enclosed tariff sheets effective March 1, 2001.

An extra copy of the tariff is enclosed to be stamped and returned to me for Company records.

Sincerely,

A handwritten signature in cursive script that reads "Pamela Donovan".

Pamela Donovan,
Supervisor, Tariff

TELEPHONE RATE FILE

CenturyTel of the Southwest, Inc. d/b/a CenturyTel

Exchange All(T)
Section No. 18
Sheet No. 1
Amendment No. 3

CUSTOM CALLING SERVICES

A. General

Custom Calling Services are available only in connection with individual line service in exchanges where the Telephone Company's central office is equipped to provide such services. They will be provided to customers with either rotary dial or Tone Dial service but are not available with semi-public telephone service.

Each customer to Custom Calling Services agrees to release, indemnify and hold harmless the Company, its employees and agents from any and all loss, claims, demands, suits, or other action or from any liability whatsoever whether suffered, made, institutes, or asserted by the customer or any other party or person, for any business loss, damage or destruction of any property whether owned by the customers or others, arising out of the use of the Custom Calling features offered in this Section.

(N)
|
(N)

B. Features

1. Call Waiting - Provides a tone signal to indicate to the customer who is using his/her telephone that another call is waiting on the line. The customer may answer the incoming call by placing the original call on hold and may alternate between calls. This feature is not available with key system service or Private Branch Exchange Service.
2. Speed Calling - Permits the customer to establish a group of eight of thirty separate seven or eleven digit telephone numbers which may then be called by keying abbreviated codes rather than the complete telephone number.
3. Call Forwarding - Permits customers to have all incoming calls to their telephone automatically transferred to another seven or eleven digit telephone number of their choosing. In addition to the charges specified herein, any applicable long distance charges will apply to calls forwarded from the customer's telephone to telephones located outside of the local calling area and will be billed to the number initially called.
4. Three-Way Calling - Permits the customer to add a third party to an established connection without the aid of an operator. The quality of transmission on three-way calls may vary depending on the distance and routing necessary to complete the call.
5. Direct Line - Provides direct routing of a call to a predetermined telephone number without dialing. In addition, the direct line delay feature allows normal telephone services. The line is programmed to automatically route a call to a predetermined number when the station is off-hook for a specified time period. When the time delay is complete the programmed number is processed. If a number is dialed during the timing period the programmed number is canceled and the dialed number is processed.
6. Personal Ringing - Enables a customer to add up to three additional directory numbers to the same telephone line. Each number rings with a different ringing cadence enabling customers to determine whom the call is for.

TELEPHONE RATE FILE

CenturyTel of the Southwest, Inc. d/b/a CenturyTel

Exchange All
Section No. 18
Sheet No. 2
Amendment No. 3

CUSTOM CALLING SERVICES

B. Features (Continued)

7. Hot Line - Requires the user to place the telephone in an off-hook condition. The line is then automatically routed to a predetermined local or long distance telephone number. The Hot Line telephone is a non-dial instrument which restricts it to this application only.
8. Anonymous Call Rejection -Permits the customer with or without Caller ID to automatically reject calls from "anonymous" callers who have blocked their name or telephone number through per-call or per-line blocking. When the customer activates this feature, the rejected call is routed to an announcement and disconnected. The customer does not hear a ring for rejected calls. The customer must provide and connect their own compatible premise equipment (CPE) in order to reject calls. (N)
9. Call Forward - Busy -.Enables an incoming call to be automatically directed to a predetermined alternate telephone number if the intended call destination encounters a busy signal.
10. Call Forward - No Answer - Enables an incoming call to be automatically directed to a predetermined alternate telephone number if the intended call destination is not answered after a specified number of rings. A subscriber to this feature designates the number of rings to be received before an incoming call is routed to another number when the feature is installed.
11. Call Forwarding - Remote Activation - Allows customers at a remote location to use a touchtone telephone to activate or deactivate Call Forwarding at their residence or business through use of a Personal Identification Number (PIN). Call Forwarding - Remote Activation uses an interactive announcement system to provide step-by-step instructions for the customer to follow when entering the PIN and verifying the directory number to which calls are to be forwarded. The charge for Call Forwarding - Remote Activation is in addition to Call Forwarding,
12. Call Pickup - Enables a customer with multi-line business or residential service to answer the other line by dialing a Call Pickup access code and taking the call at a more convenient location.
13. Call Return - Permits the customer to automatically redial the telephone number of the most recently completed incoming local call or call attempt by dialing an activation code. If the redialed number is busy, the Company's equipment will monitor the redialed number every thirty- (30) seconds for a maximum of thirty (30) minutes in an attempt to establish the call. When both lines are idle, the customer is notified by a distinctive ring, and when the customer picks up the receiver, the call is automatically placed. (N)

(M) Material Moved to Section No. 18, Sheet No. 7

TELEPHONE RATE FILE

CenturyTel of the Southwest, Inc. d/b/a CenturyTel

Exchange All
Section No. 18
Sheet No. 3
Amendment No. Original

CUSTOM CALLING SERVICES

B. Features (Continued)

13. Call Return - (Continued)

Call Return cannot operate when:

- a. a call originates from a central office that is not equipped for such features;
- b. the calling party's (redialed) number has been Call Forwarded;
- c. the call was blocked or placed from a blocked line.

14. Call Trace - Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only. After receiving the call that is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Company for further action. The customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request

15. Call Transfer - Enables a customer to transfer an incoming call to a third party or add a third party to an existing call, forming a three-party connection, and then to leave the connection without disconnecting the call.

16. Call Waiting Deluxe (DSCWID) - Call Waiting Deluxe, also called Deluxe Spontaneous Call Waiting Identification (DSCWID), when added to an access line that also has Call Waiting and Caller ID, provides the customer with disposition options for incoming calls:

- a. if the line is available, the call rings through as usual;
- b. if the customer's telephone is on-hook, the incoming caller's name and/or directory number display(s);
- c. if the customer is on a call, a second incoming call will not display name and/or directory number; the calling party hears an audible ring and the called party hears a call waiting tone signal.

Also, the calling party's name and number will not display if:

- a. the calling party answers the telephone during the first ring;
- b. the calling party has blocked the call or has a blocked line.

The charge for Call Waiting Deluxe is in addition to charges for Call Waiting and Caller ID.

(N)

(N)

TELEPHONE RATE FILE

CenturyTel of the Southwest, Inc. d/b/a CenturyTel

Exchange All
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Sheet No. 4
Amendment No. Original

CUSTOM CALLING SERVICES

B. Features (Continued)

17. Call Waiting Display (SCWID) - Call Waiting Display, also called Spontaneous Call Waiting Identification (SCWID), when added to an access line that also has Call Waiting and Caller ID, allows the customer to view the name and/or directory number of a waiting call. The display appears between the first and second tones alerting the customer that another call is coming in. The charge for Call Waiting Display is in addition to the charges for Call Waiting and Caller ID.

(N)

18. Caller ID Blocking - Per Call - Enables a customer to control the disclosure of his/her name and telephone number to a subscriber of Caller ID (where technically feasible) by temporarily changing the public/private status indicator of the telephone number. A customer must dial a code before each call to change the indicator from public to private. "Public Status" allows delivery of the name and telephone number. "Private Status" prevents delivery of the name and telephone number. Per Call Blocking is provided at no charge. status

19. Caller ID Blocking - Per Line - Provides a permanent private indicator on a customer's line. Line blocking can be deactivated (Per-Call Unblocking) on a per-call basis by dialing an activation code prior to placing the call to be unblocked.

If a line is equipped with Per Line Blocking, the name and number of that line will not be delivered to any subscriber of Caller ID. Poison control centers, hospitals, medical centers and others who might use Caller ID will not be able to identify callers with Per Line Blocking who need assistance. 911 is not affected.

Customers who choose Per Line Blocking within 90 days of service availability will not be charged the nonrecurring charge. New customers to the Caller ID serving area will be provided the same option. After the 90 day free period, a customer requesting Per Line Blocking will pay a nonrecurring charge for each line equipped with Per Line Blocking.

20. Caller ID Name and Number - Allows for the automatic delivery of a calling party's name, telephone number (including non-published and non-listed telephone numbers), and the current date and time to the called customer. The called customer must have special equipment in order to be able to recognize and display caller identification.

The name displayed is the name associated with the calling telephone number as shown on the Company's records. The Company, at its discretion, may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions or mistakes. The Company's only obligation is to reasonably correct errors in names when notified of such errors.

(N)

TELEPHONE RATE FILE

CenturyTel of the Southwest, Inc. d/b/a CenturyTel

Exchange All
Section No. 18
Sheet No. 5
Amendment No. Original

CUSTOM CALLING SERVICES

B. Features (Continued)

21. Caller ID Number Only - Allows for automatic delivery of a calling party's telephone number (including non-published and non-listed numbers), and the current date and time to the called customer. The called customer must have special equipment in order to be able to recognize and display caller identification.
22. Cancel Call Waiting - Allows a customer to prevent, on a per-call basis, any incoming call from waiting on the line. The incoming call receives a busy signal. This feature ensures that Call Waiting tones will not interrupt important calls or disrupt data transmission. This feature is provided at no additional charge with Call Waiting.
23. Distinctive Ring - Allows a customer to program up to thirty-one (31) directory numbers with a distinctive tone or ring to alert the customer of an incoming call from those numbers. The customer can modify the list by activating or deactivating numbers. Distinctive Ring functions if the telephone receiver is on-hook or off.
24. Home Intercom - Allows a customer to communicate between telephone instruments on the same single-party access line. The customer dialing a Home Intercom code and the telephone number hears a busy signal. After hanging up, all telephones on the line ring. When any telephone on the line is picked up, the ringing stops, letting the customer know the call has been answered.
25. Long Distance Alert - Provides a distinctive ring if the receiver is on-hook to identify that the incoming call is long distance. Long Distance Alert delivers a distinctive tone if the receiver is off-hook and the customer also subscribes to Call Waiting.
26. Make Set Busy - Allows customers to make their telephone lines appear busy to all incoming calls.
27. Repeat Dial - Permits the customer to automatically redial the last outgoing telephone number dialed. If the redialed number is busy, the customer may dial an activation code, and the Company's equipment will monitor the redialed number every thirty (30) seconds for a maximum of thirty (30) minutes in an attempt to establish the call. When both lines are idle, the customer is notified by a distinctive ring, and when the customer picks up the receiver, the call is automatically placed.
- The Repeat Dial feature will not operate to monitor and place a call to a telephone number served by a central office that is not equipped for such a feature. Neither will it operate if the calling number is currently Call Forwarded, nor if the call is made from a line or trunk from a multi-line hunt group that has no associated number.
28. Selective Call Acceptance - Permits the customer to screen incoming calls by creating a list of up to twelve (12) directory numbers from which the customer will accept calls. Calls from all directory numbers not on the list route to a rejection announcement. Selective Call Acceptance is activated or deactivated by dialing appropriate codes.

(N)

(N)

TELEPHONE RATE FILE

CenturyTel of the Southwest, Inc. d/b/a CenturyTel

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 Sheet No. 7
 Amendment No. Original

CUSTOM CALLING SERVICES

C. Rates and Charges

The following rates apply

	Nonrecurring (1)		
	<u>Business</u>	<u>Residence</u>	
Per Line Arranged:			
Service Order Charge	\$10.00	\$10.00	
	Per Month		
	<u>Business</u> (2)(7)	<u>Residence</u> (7)	(C)
Call Waiting (3) (C)	\$ 3.00	\$ 3.00	
Speed Calling - 8 Code	\$ 2.50	\$ 2.50	
- 30 Code	\$ 3.50	\$ 3.50	
Call Forwarding	\$ 2.50	\$ 2.50	
Three-Way Calling	\$ 2.50	\$ 2.50	
Direct Line	\$ 2.50	\$ 2.50	
Personal Ringing, per number	\$ 2.50	\$ 2.50	
Hot Line	\$ 2.50	\$ 2.50	
Anonymous Call Rejection	\$ 1.50	\$ 1.50	(N)
Call Forward - Busy	\$ 1.00	\$ 1.00	
Call Forward - No Answer	\$ 1.00	\$ 1.00	
Call Forward Remote Activation	\$ 1.00	\$ 1.00	
Call Pickup	\$ 3.50	\$ 3.50	
Call Return (3) (C)	\$ 3.00	\$ 3.00	
Call Transfer	\$ 5.00	\$ 5.00	
Call Waiting Deluxe (DSCWID) (4) (C)	\$ 3.00	\$ 3.00	
Call Waiting Display (SCWID) (4) (C)	\$ 0.50	\$ 0.50	
Caller ID Name and Number (3) (C)	\$ 7.50	\$ 7.50	
Caller ID Blocking - Per Call	\$ 0.00	\$ 0.00	
Caller ID Blocking - Per Line	\$ 0.00	\$ 0.00	
Cancel Call Waiting (5) (C)	\$ 0.00	\$ 0.00	
Distinctive Ring (3)(5) (C)	\$ 3.00	\$ 3.00	
Home Intercom	\$ 3.00	\$ 3.00	
Long Distance Alert (5) (C)	\$ 3.00	\$ 3.00	
Make Set Busy	\$ 1.50	\$ 1.50	
Selective Call Acceptance	\$ 3.00	\$ 3.00	
Selective Call Forwarding (3) (C)	\$ 3.00	\$ 3.00	
Selective Call Rejection (3) (C)	\$ 3.00	\$ 3.00	
Subscriber Activated Blocking/PIN	\$ 2.50	\$ 2.50	
Wake Up Service	\$ 3.00	\$ 3.00	
<u>Multiple Feature Discount</u>			
Credit per second feature and each additional feature	\$ 0.50		(N)

(M) Material Moved from Section No. 18, Sheet No. 2.

TELEPHONE RATE FILE

CenturyTel of the Southwest, Inc. d/b/a CenturyTel

Exchange All
 Section No. 18
 Sheet No. 8
 Amendment No. Original

CUSTOM CALLING SERVICES

C. Rates and Charges (Continued)

<u>Usage Sensitive Features</u>	Minimum Charge (6) Per Activation or Use		(N)
	<u>Business</u> (2)	<u>Residence</u>	
Call Forwarding	\$ 0.75	\$ 0.75	
Call Forwarding Remote Activation	\$ 0.50	\$ 0.50	
Call Return	\$ 0.50	\$ 0.50	
Call Trace	\$ 5.00	\$ 5.00	
Repeat Dial	\$ 0.50	\$ 0.50	
Three-Way Calling	\$ 0.75	\$ 0.75	

- (1) No charge will be made if one or more Custom Calling Services are installed at the time the work is done for which a nonrecurring charge is made. (C)
- (2) Not available on key systems with trunk hunting. (C)
- (3) Not available to pay phone and PBX customers. (C)
- (4) Requires Caller ID and Call Waiting. (N)
- (5) This feature requires Call Waiting.
- (6) Usage Sensitive Features do not carry a monthly rate. The customer is charged each time the feature is activated. The total monthly charge for Usage Sensitive Features, with the exception of Call Trace, will not exceed \$6.00
- (7) All features may not be available in all exchanges. (N)

Features to be added in Arizona

Feature Name	Proposed Rate	Notes
Anonymous Call Rejection	\$ 1.50	
Auto Callback (Repeat Dial) - Flat	\$ 3.00	
Auto Recall (Call Return) - Flat	\$ 3.00	
Call Forward - Busy - Flat	\$ 1.00	
Call Forward - No Answer - Flat	\$ 1.00	
Call Fwd. Remote Activation	\$ 1.00	
Call Pickup	\$ 3.50	
Call Trace	\$ 5.00	
Call Transfer	\$ 5.00	
Call Waiting Deluxe (DSCWID)	\$ 3.00	
Call Waiting Display (SCWID)	\$ 0.50	
Caller ID Name and Number	\$ 7.50	
Caller ID Number Del Blocking	\$ -	
Caller ID Number Only	\$ 5.00	
Cancel Call Waiting	\$ -	
Distinctive Ring (inc on Call Waiting)	\$ 3.00	
Home Intercom	\$ 3.00	
Long Dist Alert (inc on Call Waiting)	\$ 3.00	
Make Set Busy	\$ 1.50	
Multiple Feature Discount	\$ (0.50)	
Personal Ring (Teen Service SINA)	\$ 3.50	
Selective Call Rejection	\$ 3.00	
Selective Call Acceptance	\$ 3.00	
Selective Call Forwarding	\$ 3.00	
Subscr. Activated Blocking/Pin (Toll Rest)	\$ 2.50	
Usage 3-Way Calling	\$ 0.75	Cap = \$6.00
Usage Call Forwarding	\$ 0.75	Cap = \$6.00
Usage Call Forwarding Remote Activation	\$ 0.50	Cap = \$6.00
Usage Call Return (Auto Recall)	\$ 0.50	Cap = \$6.00
Usage Repeat Dial (Auto Callback)	\$ 0.50	Cap = \$6.00
Wake Up Service	\$ 3.00	

Nortel Res Feature Analysis

CenturyTel of the Southwest T-114

Arizona

Access Lines	CenturyTel of the Southwest T-114	
	Bus	681
	Res	1,163
	Total	1,844

Financial Summary

NPV Revenue	\$	164,437.26
NPV Cost	\$	66,958.05
NPV Total 5 Year Profit	\$	97,479.21
Net Levelized Annual Profit		\$26,541.05