

G-01551A-04-0876



0000031612

**ORIGINAL**  
**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

4100

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2005 - 47319

Date: 10/5/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Kusum

Patel Batra

Account Name: Kusum Patel Batra

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ Zip: 85715

is:

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

\*\*\*\*G-01551A-04-0876\*\*\*\*

Customer wrote the following to the Commission in a letter received 9/27/05 -

South West Gas Current Rates for Residential Customers penalize lower usage customers and rewards those with higher usage. Current pricing policy information obtained over phone on April '05 from Co.

	Therm Usage	\$
Residential Rate Summer - May - Oct.	20	1.09
	20-40	1.07
Residential Rate Winter - Nov - April	40	1.09
	40 plus	1.07

I strongly urge the Commission to insist/demand that S.W. Gas reverse it's current pricing policy, to set lower rates for low users to encourage conservation and penalize or surcharge higher users the higher rates. Current sky rocketing oil/gas prices conservation must be Top priority. I urge Commission to set lower rates for low users to prove that Commission works for AZ citizens and not corporations.

Sincerely

K.P. Batre  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and for the Docket in this matter.  
\*End of Comments\*

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Date Completed: 10/5/2005

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