



T-03197A-01-0100

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ARIZONA CORPORATION COMMISSION

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August 14, 2001

Arizona Corporation Commission

DOCKETED

AUG 14 2001

Mr. Robert Munoz
TTI National, Inc.
707 17th Street, Suite 3600
Denver, Colorado 80202

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Dear Mr. Munoz:

On January 31, 2001, TTI National, Inc. (TTI) filed an application with the Arizona Corporation Commission (Commission) for approval of a tariff to increase its interexchange Directory Assistance Charge in its price list from \$1.40 to \$1.99. The current maximum rate for directory assistance is \$1.10 for TTI.

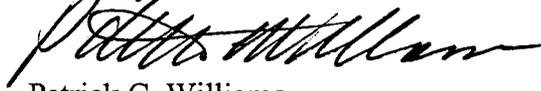
At the Commission's August 7, 2001 Open Meeting where the Commissioners decide matters on its agenda, the Commission denied TTI's January 31, 2001 request (Decision No. 63943, enclosed). On August 10, 2001, Staff of the Utilities Division contacted TTI's customer service and inquired about directory assistance rates for Arizona customers. The customer service representative indicated that the directory assistance rate in Arizona is \$1.99 for customers in every state, including Arizona. TTI's website also indicates that the directory assistance rate is \$1.99. Based on the above, it is apparent that TTI is charging a rate that has not been authorized by the Commission in violation of a Commission Decision, Commission Rule and Arizona Law.

Therefore, TTI must immediately; cease charging the \$1.99 rate for directory assistance, refund any over-collection and remove any reference to this rate in its tariffs to its customer service representative and its website. This letter is being filed in Docket No. T-03197A-01-0100 for reference. Any response on behalf of TTI should also be filed in this Docket. In addition, TTI should file an affidavit in the Docket within ten (10) days from the date of this letter stating that it is no longer charging the unauthorized rate and has refunded any over-collection.

Mr. Munoz
August 14, 2001
Page 2

If you have any questions regarding this matter, I may be contacted at 602-542-0818.

Sincerely,



Patrick C. Williams
Manager, Compliance and Enforcement
Utilities Division

:pcw
enclosure
cc: Docket Control