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ARIZONA CORPORATION COMMISSION

2001 OCT 25 A 11: 15

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October 25, 2001

T-03935A-00-0725

Lance J.M. Steinhart, P.C.
6455 East Johnss Crossing, Suite 285
Duluth, Georgia 30097

Dear Mr. Steinhart:

This is in response to your letter of October 5, 2001, regarding T-NETIX Internet Services, Inc. (T-NETIX). In your letter, you indicated that T-NETIX has not yet begun providing service in Arizona and that it will provide notice to the Compliance Section of the Utilities Division prior to providing service to Arizona customers.

Arizona Corporation Commission (Commission) Decision No. 63904 specifically required T-NETIX to notify the Compliance Section of the Utilities Division of the date that it will begin or has begun providing service to Arizona customers within 30 days of the effective date of the Commission's Decision. This ordering provision was not discretionary and cannot be changed except by an amendment to the Decision by the Commission. Therefore, T-NETIX must immediately provide a date certain upon which it will begin providing service in Arizona or file a motion for an extension of time to comply for the Commission's consideration.

If you care to discuss this further, I may be contacted at 602-542-0818.

Arizona Corporation Commission

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OCT 25 2001

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Sincerely,

Patrick C. Williams
Manager, Compliance and Enforcement
Utilities Division

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