



**NEW APPLICATION** *Via Overnight Delivery*

**DOCKET NO. U - 3 4 3 9 - 9 7 - 5 0 5** Arizona Corporation Commission  
**DOCKETED**

*U-3439-97-505*

SEP 17 1997

210 N. Park Ave.  
P.O. Drawer 200  
Winter Park, FL  
32790-0200

Transmittal AZI9700  
Docket Control Center  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

DOCKETED BY *W*

Tel: 407-740-8575 Re: Application for Certificate of Convenience and Necessity to Provide Competitive  
Fax: 407-740-0613 Intrastate Telecommunications Services as a Reseller - United Services  
Telephone, LLC. ("UST")

Dear Sir/Madam:

Enclosed for filing are the original and ten (10) copies of the initial application and proposed tariff of United Services Telephone, LLC.

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it in the self-addressed, stamped envelope enclosed for this purpose.

Questions regarding this filing may be directed to me at (407) 740-8575.

Yours truly,

Connie Wightman  
Consultant to United Services Telephone, LLC

cc: Rudick J. Murphy, II, Esquire - United Services Telephone, LLC  
Steve T. Bleser, President - United Services Telephone, LLC.

File UST - AZ  
TMS: AZI9700

DOCUMENT CONTROL

SEP 17 2 06 PM '97

RECEIVED  
AZ CORP COMMISSION

# State of Arizona



## OFFICE OF THE CORPORATION COMMISSION

*To all to whom these presents shall come, greeting:*

*Be it known: that I, Geoffrey E. Gonsler, Executive Secretary of the Arizona Corporation Commission, Do Hereby Certify that*

**\*\*\*UNITED SERVICES TELEPHONE, LLC\*\*\***

*A Limited Liability Company organized under the laws of the jurisdiction of*  
THE STATE OF TENNESSEE, *has on this* 18th  
*day of* March, *19* 97, *obtained this*  
*Certificate of Registration to transact business in the State of Arizona.*



IN WITNESS WHEREOF, I have hereunto  
set my hand and affixed the official seal of the Arizona  
Corporation Commission. Done at Phoenix, the  
Capitol, this 16th day of June,  
1997, A.D.

*Geoffrey E. Gonsler*  
Executive Secretary

By *Darla Lewinsky*

May 23, 1997

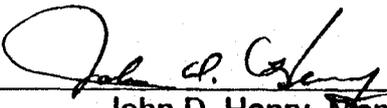
Arizona Corporation Commission  
Corporations Division  
400 W. Congress  
Tucson, AZ 85701

Re: United Services Telephone, L.L.C.

Attached is a copy of the filing dated March 18, 1997 for the above listed limited liability company.

The name listed above was registered in error. The correct spelling of the limited liability company under the state of Tennessee in which it was organized in is:

**United Services Telephone, LLC**

  
\_\_\_\_\_  
John D. Henry, Member

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MAY 23 1997  
ARIZONA CORP. COMMISSION  
CORPORATIONS DIVISION

ARIZONA CORPORATION COMMISSION

Arizona Corporation Commission

DOCKETED

Application for Certificate of Convenience and Necessity to Provide Competitive Intrastate Telecommunications Services as a Reseller

SEP 17 1997

DOCKETED BY CW

Mail Original plus 10 copies of completed application to:

Arizona Corporation Commission

DOCKETED

SEP 17 1997

Docket Control Center  
Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007

DOCKETED BY CW

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SEP 17 2 06 PM 1997

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AZ CORP COMMISSION

If you have current applications pending in Arizona for provision of reseller, AOS or other telecommunications services, please identify:

Type of Service:

Docket No. \_\_\_\_\_

Docket No:

DOCKET NO. U - 3 4 3 9 - 9 7 - 5 0 5

Type of Service:

Date Docketed \_\_\_\_\_

Docket No:

A - COMPANY AND TELECOMMUNICATIONS SERVICE INFORMATION

A-1 The name, address, and telephone number of the applicant (company):

United Services Telephone, LLC  
475 Metroplex Drive, Suite 106  
Nashville, TN 37211  
Telephone: (615) 833-4797  
Facsimile: (615) 833-4840  
Toll Free: (800) 247-6687

A-2 If doing business (d/b/a) under a name other than the applicant (company) name listed above, specify:

N/A

**A-3 The name, address, telephone number, and facsimile number of the management contact:**

Steve T. Bleser, President  
United Services Telephone, LLC  
475 Metroplex Drive, Suite 106  
Nashville, TN 37211  
Telephone: (615) 833-4797  
Facsimile: (615) 833-4840  
Toll Free: (800) 247-6687

**A-4 The name, address, and telephone of the attorney, if any, representing the applicant:**

None.

**A-5 What type of legal entity is the applicant?**

- Sole proprietorship
- Partnership: \_\_\_ limited, \_\_\_ general, \_\_\_ Arizona, \_\_\_ Foreign
- Limited liability company
- Corporation: \_\_\_ "S", \_\_\_ "C", \_\_\_ non-profit, \_\_\_ Arizona, \_\_\_ Foreign
- Other, specify:

**A-6 Include "Attachment A." Attachment A must list names of all owners, partners, limited liability company managers, or corporation officers and directors (specify), and indicate percentages of ownership.**

**A-7 1. Is your company currently providing telecommunication service in Arizona?**

Yes.

- 2. If "yes", identify the types of telecommunications services provided; whether operator services are provided and whether they are provided to traffic aggregators (as defined in A.A.C. R14-2-1001(3)); the number of customers in Arizona for each type of service; and the total number of intrastate minutes resold in the latest 12 month period for which data are available.**

UST provides intrastate, interexchange switched and dedicated telecommunications services between locations in Arizona. Operator services are not provided. The number of present customers is 4,196 and the total of intrastate minutes resold in the last 12 month period (from 4/1/97 forward) is \$175,698.

- 3. If "no", when does your company plan to begin providing service in Arizona?**

N/A.

**A-8** Include "Attachment B." Attachment B must include copies of all proposed rates and tariffs for each service to be provided that state the maximum rate as well as the price to be charged, and that also state other terms and conditions, including deposits, that will apply to provision of the service(s) by the telecommunication company. The Commission provides pricing flexibility by allowing competitive telecommunications service companies to price their services at levels equal to or below the maximum rates contained in their tariffs.

**A-9** The geographic market to be served is:

statewide.

other, describe and provide a map depicting the area.

**A-10** List the states in which you currently provide the services similar to those you intend to provide in Arizona.

Please refer to Attachment "E".

**A-11** Describe your complaint processing procedures.

Complaints may be reported by the customer via United Services Telephone, LLC's toll free customer service number, which is 1-800-7247-6687. This number appears on the customer's bill and customers may contact this number for information concerning their bill. The Customer Service Department is staffed from 8:00 a.m. to 8:00 p.m., Monday through Friday and from 9:00 a.m. to 2:00 p.m. on Saturdays. After hours calls are routed to an answering machine or voice mail system which is routinely monitored. United Services Telephone, LLC will be responsible for all customer inquiries and complaints and the 800 telephone number will be provided by the billing agent on the customer bill and in all United Services Telephone, LLC's mailings.

**A-12** Provide a list of states in which you have sought to offer telecommunications services. but in which the state regulatory commission granted your application with major changes and conditions, or did not grant your application for those services. For each state listed, provide a copy of the commission's decision modifying or denying your application for authority to provide telecommunications services.

None.

**A-13** Has the company been granted authority to provide telecommunications services in any state where subsequently the authority was revoked? If "yes", provide copies of the state regulatory commission's decision revoking its authority.

No.

**A-14** Has the company been or is the company currently involved in any formal complaint proceeding before any state or federal regulatory commission? If "yes", in which states is the company involved in proceedings, and what is the substance of these complaints. Also, provide copies of commission orders that have resolved any of these complaints.

No. ✓

**A-15** Has the applicant been involved in any civil or criminal investigations related to the delivery of telecommunications services within the last five years? If "yes", in which states has the applicant been involved in investigations, and why is the applicant being investigated?

No. ✓

**A-16** Has the applicant been convicted of any civil or criminal acts related to the delivery of telecommunications services within the last five years? If "yes", list the states where convictions occurred, and provide a copy of the court order of the convictions.

No. ✓

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## B - TECHNICAL INFORMATION

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**B-1 Resellers should include "Attachment C." Attachment C should provide the following information:**

1. A diagram of the applicant's basic call network used to complete Arizona intrastate telecommunications traffic. This diagram should show how a typical call is routed in both its originating and terminating ends (i.e. show the access network and call completion network). Also include on the diagram the underlying carrier(s) for each major network component and indicate if the carrier is facilities-based or not. ✓
2. Indicate who owns the facilities (within the State of Arizona) that are used to originate and terminate the applicant's intrastate telecommunications traffic (i.e. provide a list of the Arizona facilities-based long distance carriers whose facilities are used to complete the applicant's intrastate traffic).

**B-2 Describe those actions that your customers will have to take to make a telephone call if your system goes down.**

In the event that United Services Telephone, LLC's underlying interexchange carrier is unable to complete a call, customers may place calls using another interexchange carrier by dialing an access code (i.e. 10XXX, 950 or 800 access number) to reach that carrier. ✓

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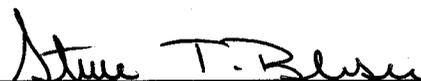
**C - FINANCIAL INFORMATION**

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**C-1** Include "Attachment D." Attachment D should provide copies of the following audited financial information for the most recent two years for all Arizona operations. Check boxes indicating items attached.

- current intrastate balance sheet ✓
- current intrastate income statement
- current intrastate cash flow statement
- other financial information evidencing financial resources.

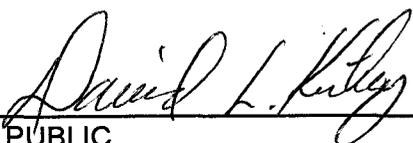
I certify that if the applicant is an Arizona corporation, a current copy of the Articles of Organization is on file with the Arizona Corporation Commission, and the applicant holds a Certificate of Good Standing from the Commission. If the company is a foreign corporation or partnership, I certify that the company has authority to transact business in Arizona. I certify that all appropriate city, county and/or State agency approvals have been obtained. Upon signing of this application, I attest that I have read the Commission's rules and regulations related to the regulation of telecommunications services and that the company will abide by Arizona State law including the Arizona Corporation Commission Rules and Regulations. I certify that to the best of my knowledge the information provided in this application is true and correct.

  
\_\_\_\_\_  
(Signature of Authorized Representative)  
Steve T. Bleser

\_\_\_\_\_  
(Date)

Steve T. Bleser, President  
\_\_\_\_\_  
(Printed Name of Authorized Representative)

SUBSCRIBED AND SWORN to before me this 2<sup>nd</sup> day of Sept, 1997.

  
\_\_\_\_\_  
NOTARY PUBLIC

**MY COMMISSION EXPIRES  
ON 2/22/2000**

**ATTACHMENT A**

United Services Telephone, LLC

**OFFICERS AND DIRECTORS**

Steve T. Bleser

President and CEO

John D. Henry

Chief Financial Officer, Secretary and Treasurer

All officers and directors may be reached at the company headquarters at 475 Metroplex Drive, Suite 106, Nashville, TN 37211

**OWNERS & PERCENTAGE OWNERSHIP**

JOSAN, L.L.C. 44.5%

Steve T. Bleser 44.5%

John D. Henry 11.0%

**ATTACHMENT B**

United Services Telephone, LLC

**PROPOSED TARIFF**

TARIFF SCHEDULES  
APPLICABLE TO  
INTEREXCHANGE TELECOMMUNICATIONS  
NAMING  
RATES, RULES AND REGULATIONS  
GOVERNING OPERATIONS  
OF  
**United Services Telephone, LLC**

6475 Metroplex Drive, Suite 106  
Nashville, TN 37211  
Telephone: (615) 833-4797  
Toll Free: (800) 247-6687

---

ISSUED: September 15, 1997

EFFECTIVE:

ISSUED BY: Steve T. Bleser, President  
United Services Telephone, LLC  
475 Metroplex Drive, Suite 106  
Nashville, Tennessee 37211

**CHECK SHEET**

Sheets of this tariff indicated below are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

SHEET	REVISION LEVEL SHEET	REVISION LEVEL
1	Original *	27 Original *
2	Original *	28 Original *
3	Original *	29 Original *
4	Original *	30 Original *
5	Original *	31 Original *
6	Original *	32 Original *
7	Original *	33 Original *
8	Original *	34 Original *
9	Original *	
10	Original *	
11	Original *	
12	Original *	
13	Original *	
14	Original *	
15	Original *	
16	Original *	
17	Original *	
18	Original *	
19	Original *	
20	Original *	
21	Original *	
22	Original *	
23	Original *	
24	Original *	
25	Original *	
26	Original *	

\* - indicates those pages included with this filing

ISSUED: September 15, 1997

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**OTHER CARRIERS**

None

**CONCURRING CARRIERS**

None

**CONNECTING CARRIERS**

None

**OTHER PARTICIPATING CARRIERS**

None

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Nashville, Tennessee 37211

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ISSUED: September 15, 1997

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---

**SYMBOLS**

The following are the only symbols used for the purposes indicated below:

**D** - Delete or discontinue.

**I** - Change Resulting in an increase to a Customer's bill.

**M** - Moved from another tariff location.

**N** - New

**R** - Change resulting in a reduction to a Customer's bill.

**T** - Change in text or regulation but no change in rate.

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---

**APPLICATION OF TARIFF**

This tariff contains the regulations and rates applicable to the provision of intrastate resale common carrier communications service by United Services Telephone, LLC in the State of Arizona.

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EFFECTIVE:

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**TARIFF FORMAT**

- A. Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).I.
  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets** - When a tariff filing is made with the Ill.C.C., an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some sheets.)

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**ISSUED:** September 15, 1997**EFFECTIVE:**

**ISSUED BY:** Steve T. Bleser, President  
United Services Telephone, LLC  
475 Metroplex Drive, Suite 106  
Nashville, Tennessee 37211

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Access Line** - An arrangement which connects the Customer's location to a United Services Telephone switching center or point of presence.

**Authorized User** - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service.

**Called Party** - The person, individual, corporation, or other entity whose telephone number is called by the End User.

**Commission** - The Arizona Public Service Commission.

**Company or Carrier** - United Services Telephone, LLC ("UST") unless otherwise clearly indicated by the context.

**Customer** - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

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Nashville, Tennessee 37211

---

**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)**

**End User** - Any person, firm, corporation, partnership or other entity which uses the services of the Carrier under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

**Incomplete Call** - A call in which no called station was reached by the caller (i.e. busy signal or no answer).

**LATA** - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange company provides communications services.

**LEC** - Local Exchange Company.

**Premises** - A building or buildings on contiguous property.

**UST** - United Services Telephone, LLC

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ISSUED: September 15, 1997

EFFECTIVE:

ISSUED BY: Steve T. Bleser, President  
United Services Telephone, LLC  
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Nashville, Tennessee 37211

---

**SECTION 2 - RULES AND REGULATIONS**

**2.1 Undertaking of United Services Telephone, LLC**

- 2.1.1** The Company offers intrastate telecommunications service in conjunction with interstate service.
- 2.1.2** UST installs, operates, and maintains the communications services provided hereunder in accordance with the terms and conditions set forth under this tariff. UST may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the UST point of presence. The Company's services are provided on a monthly basis, unless ordered on a longer term basis, and are available twenty-four hours per day.
- 2.1.3** No charges apply to incomplete calls.

**2.2 Limitations**

- 2.2.1** Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.
- 2.2.2** UST reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.2.3** All facilities provided under this tariff are directly or indirectly controlled by UST and the Customer may not transfer or assign the use of service or facilities without the prior express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4** Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

---

ISSUED: September 15, 1997

EFFECTIVE:

ISSUED BY: Steve T. Bleser, President  
United Services Telephone, LLC  
475 Metroplex Drive, Suite 106  
Nashville, Tennessee 37211

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.3 Use**

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

**2.4 Liabilities of Company**

**2.4.1** The liability of the Company for its willful misconduct or gross negligence which is the sole legal cause of damage or injury is not limited by this tariff. With respect to any other claim or suit, by a Customer or by any others, for damages associated with acts or omissions involving initiation, installation, provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, the Company's liability, if any, is limited to 1/30 of the monthly charge for service affected for each 24-hour period during which such failure of service occurs and is reported to or known by the Company. For services for which no monthly charge applies, the Company's liability, if any, is limited to an amount equal to the charges applicable to the initial period charge for re-establishing a connection.

**2.4.2** In no event will Company be responsible for consequential damages or lost profits suffered by Customer on account of interrupted or unsatisfactory service unless Company is found to have been willfully negligent.

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---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.4 Liabilities of Company, (Cont'd.)**

**2.4.3** The Company is not liable for any act or omission of any other company or companies furnishing a portion of the service.

**2.4.4** The Company shall be indemnified and held harmless by the Customer against:

- A. Claims for libel, slander, infringement of copyright or unauthorized use of any trade mark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Customer over the Company's facilities; and
- B. Claims for patent infringement arising from combining or connecting the Company's facilities with apparatus and systems of the Customer; and
- c. All other claims arising out of any act or omission of the Customer in connection with any service provided by the Company.

**2.4.5** The Company will make no refund of overpayments by a Customer unless the claim for such overpayment together with proper evidence be submitted within one (1) year from the date of alleged overpayment unless billing records prepared by the Company can be produced which would justify a credit beyond one year.

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475 Metroplex Drive, Suite 106  
Nashville, Tennessee 37211

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.5 Taxes**

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

**2.6 Terminal Equipment**

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

**2.7 Installation**

No installation is required to use the Company's service. Service is initiated by request of the Customer. The Company may refuse to provision service when the Company cannot verify that the party requesting the Company's service is not authorized to make the change.

---

**ISSUED:** September 15, 1997**EFFECTIVE:**

**ISSUED BY:** Steve T. Bleser, President  
United Services Telephone, LLC  
475 Metroplex Drive, Suite 106  
Nashville, Tennessee 37211

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.8 Payment for Service**

- 2.8.1** The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by United Services Telephone, LLC. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent (such as a local exchange telephone company). Any objections to billed charges must be reported to the Company or its billing agent within six months after receipt of bill. Adjustments to the Customer's bill shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.
- 2.8.2** In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred, including a collection fee on the unpaid charges accruing at a rate of one-and-one half percent (1.5%) per month. Collection fees on unpaid charges shall begin to accrue when the account is assigned to an outside collection agency. Such collection fees are separate and distinct from attorney's fees and other costs incurred in collecting charges owed to the Company.
- 2.8.3** The Customer shall be responsible for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features.

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ISSUED: September 15, 1997

EFFECTIVE:

ISSUED BY: Steve T. Bleser, President  
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Nashville, Tennessee 37211

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.9 Deposits**

The Company does not require deposits of Customers.

**2.10 Advance Payments**

The Company does not require advance payments of Customers.

**2.11 Cancellation by Customer**

Customer may cancel service by providing thirty days notice.

---

ISSUED: September 15, 1997

EFFECTIVE:

ISSUED BY: Steve T. Bleser, President  
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475 Metroplex Drive, Suite 106  
Nashville, Tennessee 37211

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.12 Refusal or Discontinuance by Company**

Without incurring liability, the Carrier may immediately discontinue or cancel service: Service may be disconnected without advance written notice under the following conditions:

- A. the existence of an obvious hazard to the safety or health of the consumer of the general population or the Company's personnel or facilities;
- B. the Company has evidence of tampering or the evidence of fraud.

Service may be disconnected provided that the Company has provided five days' written notice as established by the AZ C.C. under the following conditions:

- A. Customer violation of any of the utility's tariffs filed with the Commission and/or violation of the Commission's rules and regulations.
- B. Failure of the Customer to pay a bill for service.
- C. Failure to meet or maintain the Company's credit and deposit requirements (if any).
- D. Failure of the Customer to provide the utility reasonable access to its equipment and property.
- E. Customer breach of contract for service between the Company and Customer
- F. When necessary for the Company to comply with an order of any governmental agency having such jurisdiction.

---

ISSUED: September 15, 1997

EFFECTIVE:

ISSUED BY: Steve T. Bleser, President  
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475 Metroplex Drive, Suite 106  
Nashville, Tennessee 37211

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.13 Interconnection**

Service furnished by UST may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with UST's service.

**2.14 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance.

**2.15 Tests, Pilots, Promotional Campaigns and Contests**

The Company may conduct special tests, pilot programs, waivers and promotions to demonstrate the ease of use, quality of service and to promote the sale of its services.

**2.16 Reservation of Toll Free "800/888" Numbers**

The Company will make every effort to reserve Toll Free "800/888" vanity numbers for customers, but makes no guarantee or warranty that the requested number(s) will be available.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.18 Complaint Procedures**

Customer complaints and inquiries regarding their bills may be directed to the toll-free number provided by the billing agent on the bill. In addition, inquiries and complaints may also be directed to:

Customer Service Department  
United Services Telephone, LLC  
475 Metroplex Drive, Suite 106  
Nashville, Tennessee 37211

(800) 247-6687

If not satisfied with the Company's response, customers may contact:

Consumer Service Section  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007  
(602) 542-4251

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**SECTION 3 - DESCRIPTION OF SERVICES****3.1 General**

The Company provides intrastate, interexchange switched and dedicated telecommunications services between locations in Arizona..

**3.2 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between the Rate Centers associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the Rate Centers as defined by BellCore (Bell Communications Research), in the following manner:

- Step 1 -** Obtain the "V" and "H" coordinates for the Rate Center of the originating and the destination points.
- Step 2 -** Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the difference between the "H" coordinates.
- Step 3 -** Square the differences obtained in Step 2.
- Step 4 -** Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5 -** Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6 -** Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating points of the call.

**Formula:**

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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**SECTION 3 - DESCRIPTION OF SERVICES, (CONT'D.)**

**3.3 Call Timing**

**3.3.1** Long distance usage charges are based on the actual usage of the Company's network. Chargeable time begins when the calling and the called station are connected.

**3.3.2** Chargeable time ends when the calling service point terminates, thereby releasing the network connection.

**3.3.3** Unless otherwise specified in this tariff, usage is measured in one (1) minute increments for billing purposes. Partial usage will be rounded up to the next highest whole minute. All calls are rounded to the next highest billing increment. Any partial cents per call will be rounded up to the next highest cent.

**3.3.4** Unless flat rated, usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call originating at the Customer's Location.

**3.3.5** No charges apply to unanswered calls.

**3.3.6 Volume Based Plan Enrollment**

Placement into various Plans is dependent upon prior actual monthly usage or estimated monthly usage. Movement from the initial plan of enrollment to a higher usage, lower rated plan will be effectuated if requested by a Customer. Customers will be notified via bill insert that various volume-based rate plans are available upon request.

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**SECTION 3 - DESCRIPTION OF SERVICES, (CONT'D.)**

**3.4 Description of Services**

**3.4.1** UST One Plus Services are available for business and residential Customers who: 1) subscribe their local access lines to UST's network; 2) dial the Company's access code to gain access to the UST network, or 3) purchase dedicated access facilities from other service providers to connect their premises to UST's network facilities.

UST One Plus Services are listed in Section 4 following. The minimum and additional billing increments, as well as any applicable recurring and non-recurring charges are provided for each specific service.

**3.4.2 UST Travel Card Services**

UST Travel Card Service permits Customers to place calls using UST's service when away from their primary place of business or residence. Callers must dial a "Toll Free" access code and individual identification number to use the service.

UST Travel Card Services are listed in Section 4 following. The minimum and additional billing increments, as well as any applicable per call service charges are provided for each specific service.

**3.4.3 Directory Assistance**

Directory Assistance is available to Customers of United Services Telephone, LLC. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

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**SECTION 4 - RATES AND CHARGES****4.1 UST Basic Residential Service - Maximum Rates**

UST Basic Residential Service is a switched service offered to residential Customers. Rate Plans 1 through 5 are based on the volume of monthly long distance usage. Service is accessed via Feature Group D or a toll free ("800/888") number. Calls are billed in six (6) second increments, after an initial minimum call duration of one (1) minute.

<b>Plan</b>	<b>Monthly Usage</b>	<b>Rate Per Minute</b>
Plan 1	\$0 - \$ 15.00	\$0.2196
Plan 2	\$15.01-\$ 25.00	\$0.2000
Plan 3	\$25.01-\$ 50.00	\$0.1960
Plan 4	\$50.01-\$ 75.00	\$0.1800
Plan 5	\$75.01-\$100.00+	\$0.1700

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**SECTION 4 - RATES AND CHARGES, (CONT'D.)**

**4.2 UST Basic Residential Service - Maximum Rates, (Cont'd.)**

**4.2.1 Block of Time Calling Option**

Customers who choose the Block of Time Calling Option receive steeply discounted long distance rates in exchange for a commitment to a fixed minimum monthly network access plan. Network access is provided by using a toll-free access number provided by the Company. Service is billed monthly in arrears on the Customer's local telephone company bill.

**A. Nonrecurring Charge** \$34.95

The Nonrecurring Charge is included in the Customer's first month's bill along with the network access commitment level charges.

**B. Usage Charges**

Block of Time Calling Option Customers may select network access in the following blocks of time:

<u>Network Access</u> <u>Commitment</u>	<u>Minimum</u> <u>Monthly Billing</u>	<u>Rate Per Minute</u>
153 minutes	\$15.00	\$0.196
256 minutes	\$25.00	\$0.196
510 minutes	\$50.00	\$0.196

An additional block of time is available upon request of the Customer in a minimum block of 102 minutes for \$20.00.

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**SECTION 4 - RATES AND CHARGES, (CONT'D.)**

**4.3 UST Basic Commercial Service - Maximum Rates**

UST Basic Commercial Service is a long distance service offered to business Customers. Rate plans are based on the volume of monthly long distance usage. Service is accessed via Feature Group D or a toll free ("800/888") number. There are no monthly minimums and all calls are billed in increments of six (6) second increments, after an initial minimum call duration of thirty (30) seconds.

<b>Plan</b>	<b>Monthly Usage</b>	<b>Rate Per Minute</b>
Plan 6	\$0 - \$ 199.99	\$0.3400
Plan 7	\$200-\$399.99	\$0.3200
Plan 8	\$400-\$699.99	\$0.3000
Plan 9	\$700-\$999.99	\$0.2800
Plan 10	\$1,000+	\$0.2600

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Nashville, Tennessee 37211

**SECTION 4 - RATES AND CHARGES, (CONT'D.)**

**4.4 USTToll Free (i.e. 800/888) Residential Service - Maximum Rates**

UST Toll Free Residential Service is offered to residential Customers for termination of incoming Toll Free (i.e. 800/888) calls. Rate plans are based on the volume of monthly long distance usage. Calls are terminated to Customer-provided standard switched lines. Call charges are billed to the Customer rather than to the calling party. There are no monthly minimums and all calls are billed in six (6) second increments after an initial minimum call duration of one (1) minute. A monthly service charge of \$5.00 applies per 800/888 number.

<b>Plan</b>	<b>Monthly Usage</b>	<b>Rate Per Minute</b>
Plan 1	\$0 - \$ 99.99	\$0.4000
Plan 2	\$100-\$199.99	\$0.3800
Plan 3	\$200-\$299.99	\$0.3600
Plan 4	\$300-\$499.99	\$0.3400
Plan 5	\$500+	\$0.3200

Monthly Service Charge: \$5.00 per Toll Free Number

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**SECTION 4 - RATES AND CHARGES, (CONT'D.)**

**4.5 UST Toll Free (i.e. "800/888") Commercial Service - Maximum Rates**

UST Toll Free Commercial Service is offered to business Customers for termination of incoming Toll Free (i.e. 800/888) calls. Rate plans are based on volume of monthly long distance usage. Calls are terminated to Customer-provided standard switched lines. Call charges are billed to the Customer rather than to the calling party. There are no monthly minimums and all calls are billed in six (6) second increments, after an initial minimum call duration of one (1) minute. A monthly charge of \$5.00 applies per 800/888 number.

<b>Plan</b>	<b>Monthly Usage</b>	<b>Rate Per Minute</b>
Plan 6	\$0 - \$ 199.99	\$0.3400
Plan 7	\$200-\$399.99	\$0.3200
Plan 8	\$400-\$699.99	\$0.3000
Plan 9	\$700-\$999.99	\$0.2800
Plan 10	\$1000+	\$0.2600

Monthly Service Charge: \$5.00 per Toll Free Number

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**SECTION 4 - RATES AND CHARGES, (CONT'D.)****4.6 UST Dedicated Outbound WATS Service - Maximum Rates**

UST Outbound WATS Service is a dedicated flat rate service. Rate plans are based on the volume of monthly long distance usage. All calls are billed in six (6) second increments. The minimum call duration for billing purposes is six (6) seconds. Calls originate over Customer-provided dedicated access lines.

<b>Plan</b>	<b>Monthly Usage</b>	<b>Rate Per Minute</b>
Plan 11	\$2500-\$4999.99	\$0.2400
Plan 12	\$5000-\$7499.99	\$0.2200
Plan 13	\$7500+	\$0.2000

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**SECTION 4 - RATES AND CHARGES, (CONT'D.)****4.7 UST Dedicated Inbound Toll Free ("800/888") Service - Maximum Rates**

UST Dedicated Inbound 800/888 Service is a dedicated flat rated toll free calling service. Rate plans are based on the volume of monthly long distance usage. All calls are billed in six (6) second increments. The minimum call duration for billing purposes is six (6) seconds. Calls terminate to Customer-provided dedicated access lines. Call charges are billed to the Customer rather than the calling party.

<b>Plan</b>	<b>Monthly Usage</b>	<b>Rate Per Minute</b>
Plan 14	\$2500-\$4999.99	\$0.2400
Plan 15	\$5000-\$7499.99	\$0.2200
Plan 16	\$7500+	\$0.2000

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**SECTION 4 - RATES AND CHARGES, (CONT'D.)****4.8 UST Travel Card Service - Maximum Rates**

UST Travel Card Service are available to business and residential Customers who access the Company's service. Rate plans are based on the Customer's total long distance usage billing. There are no monthly minimums and all calls are billed in six (6) seconds increments after an initial minimum call duration of one (1) minute.

<b>Plan</b>	<b>Monthly Usage</b>	<b>Rate Per Minute</b>
Plan A	\$0-\$499.99	\$0.6000
Plan B	\$500-\$999.99	\$0.5000
Plan C	\$1,000+	\$0.4000

Customers will be billed a \$.50 per call surcharge.

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**SECTION 4 - RATES AND CHARGES, (CONT'D.)**

**4.9 Directory Assistance - Maximum Rates**

A Directory Assistance charge applies per intrastate directory assistance calls made from points within the State of Arizona. The Customer may make two (2) requests for a telephone number per call. The Directory Assistance Charge applies regardless of whether the operator is able to supply the requested number. Discounts are not applicable to Directory Assistance Charges. Directory Assistance Charges are not included in usage commitments or computed in any discount calculations.

Per call to directory assistance:      \$1.00

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                             Nashville, Tennessee 37211

**SECTION 5 - CURRENT PRICE LIST**

**5.1 UST Basic Residential Service - Current Rates**

<b>Plan</b>	<b>Monthly Usage</b>	<b>Rate Per Minute</b>
Plan 1	\$0 - \$ 15.00	\$0.1098
Plan 2	\$15.01-\$ 25.00	\$0.1000
Plan 3	\$25.01-\$ 50.00	\$0.0980
Plan 4	\$50.01-\$ 75.00	\$0.0900
Plan 5	\$75.01-\$100.00+	\$0.0850

**5.1.1 Block of Time Calling Option**

**A. Nonrecurring Charge** \$34.95

**B. Usage Charges**

Block of Time Calling Option Customers may select network access in the following blocks of time:

<u>Network Access Commitment</u>	<u>Minimum Monthly Billing</u>	<u>Rate Per Minute</u>
153 minutes	\$15.00	\$0.098
256 minutes	\$25.00	\$0.098
510 minutes	\$50.00	\$0.098

An additional block of time is available upon request of the Customer in a minimum block of 102 minutes for \$10.00.

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**SECTION 5 - CURRENT PRICE LIST, (CONT'D.)**

**5.2 UST Basic Commercial Service - Current Rates**

<b>Plan</b>	<b>Monthly Usage</b>	<b>Rate Per Minute</b>
Plan 6	\$0 - \$ 199.99	\$0.1700
Plan 7	\$200-\$399.99	\$0.1600
Plan 8	\$400-\$699.99	\$0.1500
Plan 9	\$700-\$999.99	\$0.1400
Plan 10	\$1,000+	\$0.1300

**5.3 UST Toll Free (i.e. 800/888) Residential Service - Current Rates**

<b>Plan</b>	<b>Monthly Usage</b>	<b>Rate Per Minute</b>
Plan 1	\$0 - \$ 99.99	\$0.2000
Plan 2	\$100-\$199.99	\$0.1900
Plan 3	\$200-\$299.99	\$0.1800
Plan 4	\$300-\$499.99	\$0.1700
Plan 5	\$500+	\$0.1600

Monthly Service Charge: \$5.00 per Toll Free Number

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**SECTION 5 - CURRENT PRICE LIST, (CONT'D.)**

**5.4 UST Toll Free (i.e. "800/888") Commercial Service - Current Rates**

<b>Plan</b>	<b>Monthly Usage</b>	<b>Rate Per Minute</b>
Plan 6	\$0 - \$ 199.99	\$0.1700
Plan 7	\$200-\$399.99	\$0.1600
Plan 8	\$400-\$699.99	\$0.1500
Plan 9	\$700-\$999.99	\$0.1400
Plan 10	\$1000+	\$0.1300

Monthly Service Charge: \$5.00 per Toll Free Number

**5.5 UST Dedicated Outbound WATS Service - Current Rates**

<b>Plan</b>	<b>Monthly Usage</b>	<b>Rate Per Minute</b>
Plan 11	\$2500-\$4999.99	\$0.1200
Plan 12	\$5000-\$7499.99	\$0.1100
Plan 13	\$7500+	\$0.1000

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**SECTION 5 - CURRENT PRICE LIST, (CONT'D.)****5.6 UST Dedicated Inbound Toll Free ("800/888") Service - Current Rates**

<b>Plan</b>	<b>Monthly Usage</b>	<b>Rate Per Minute</b>
Plan 14	\$2500-\$4999.99	\$0.1200
Plan 15	\$5000-\$7499.99	\$0.1100
Plan 16	\$7500+	\$0.1000

**5.7 UST Travel Card Service - Current Rates**

<b>Plan</b>	<b>Monthly Usage</b>	<b>Rate Per Minute</b>
Plan A	\$0 -\$499.99	\$0.3000
Plan B	\$500-\$999.99	\$0.2500
Plan C	\$1,000+	\$0.2000

Customers will be billed a \$.50 per call surcharge.

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**SECTION 5 - CURRENT PRICE LIST, (CONT'D.)**

**5.8 Directory Assistance - Current Rates**

Per call to directory assistance:      \$0.50

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**ATTACHMENT C**

United Services Telephone, LLC

**TECHNICAL INFORMATION AND  
NETWORK DIAGRAM**

## Network Diagram

United Services Telephone, LLC operates as a reseller of telecommunications in Arizona. The method of handling intrastate calls is handled the same, even though United Services Telephone, LLC utilizes an underlying carrier.

1. Calls originate over local exchange access facilities (switched or dedicated) to a point-of-presence of United Services Telephone, LLC's underlying carrier (BN1)
2. For direct dialed and inbound 800 services, United Services Telephone, the underlying carriers handle all areas of call switching and transmission, and terminates the call to the destination telephone station. The underlying carrier provides call detail information to United Services Telephone, LLC so that United Services Telephone, LLC may rate and bill the call.
3. Since United Services Telephone, LLC will operate throughout the state of Arizona using resold facilities of their carrier, no network diagram is provided.

**ATTACHMENT D**

United Services Telephone

**FINANCIALS**

United Services Telephone, L.L.C.  
 Unaudited Balance Sheet  
 July 31, 1997

ASSETS

Current Assets		
Petty Cash	\$ 200.00	
Cash-Operating-1st Union	140,522.87	
Cash - NationsBank	(500.82)	
Cash - NationsBank Payroll	(3,274.13)	
	-----	
Total Cash		\$136,947.92
Receivable -- TRI	1,180,017.81	
Receivable -- IGT	4,528,567.35	
Notes Receivable--Other	18,000.00	
Receivable from RESCOM	18,488.69	
Telco Holdback Receivable	506,349.90	
Less: Reserve for Uncoll	(1,383,999.97)	
	-----	
Total Net Receivable		4,867,423.78
Employee Advances		(2,480.96)
Prepaid Taxes		11,701.03
		-----
Total Current Assets		\$5,013,591.77
Property, Plant And Equipment		
Switch Equipment	\$196,321.00	
Computer Equipment	90,404.16	
Computer Software	57,144.18	
Furniture & Equipment	98,406.14	
	-----	
Accum Deprec - Switch Equip	(16,112.10)	
Accum Deprec - Computer Equip.	(532.35)	
Accum Deprec - Software	(1,418.62)	
	-----	
Less: Accu. Deprn.		(18,063.07)
		-----
Net Plant And Equipment		424,212.41
Total Property, Plant And Equipment		424,212.41
Other Assets		
Contract Rights	173,012.00	
Accumulated Amortization	(20,184.71)	
	-----	
Net Other Assets		152,827.29
Total Other Assets		152,827.29
		-----
Total Assets		\$5,590,631.47
		=====

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United Services Telephone, L.L.C.  
 Unaudited Balance Sheet  
 July 31, 1997

LIABILITIES AND  
 MEMBER'S CAPITAL

Current Liabilities		
Advance Pay - IGT	\$2,408,335.71	
Accounts Payable	670,941.28	
Payable to Members	210,602.65	
Fees Due IGT	87,983.01	
	-----	
Wage Garnishments Payable		115.40
		-----
Total Payroll Taxes Payable		115.40
		-----
Total Current Liabilities		\$3,377,978.05
Long Term Liabilities		
Total Long Term Liabilities		0.00
		-----
Total Liabilities		\$3,377,978.05
Partners' Capital		
Beginning Capital - L	2,000.00	
Beginning Capital - B	2,000.00	
Beginning Capital - H	2,000.00	
Year End Closing Account	328,844.70	
	-----	
Beginning Capital		334,844.70
Net Income (Loss)		1,884,277.10
		-----
Suspense/Transition Account		(6,468.38)
Ending Capital		2,212,653.42
Total Liabilities And Member's Capital		\$5,590,631.47
		=====

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United Services Telephone, L.L.C.  
 Unaudited Statement of Income  
 Seven Months Ended July 31, 1997  
 and the One Month Then Ended

	One Month	%	Seven Months	%
<b>Revenue</b>				
New Sales	\$2,020,115.50	120.5	\$12,140,277.19	117.0
Cash Collections	859.15	.1	933.39	.0
Cash Refunds (Terminations)	(1,333.07)	(.1)	(1,387.27)	(.0)
Unbillables	0.00	.0	(17,471.30)	(.2)
Uncollectible-Reserve	(50,212.57)	(3.0)	(1,383,999.97)	(13.3)
Dilution Costs	(293,207.07)	(17.5)	(362,174.44)	(3.5)
	-----			
Net Revenue	1,676,221.94	100.0	10,376,177.60	100.0
	-----			
<b>Cost of Sales</b>				
Network Costs	\$488,552.81	25% 29.2	\$2,485,372.01	24.0
Verification Costs	9,646.67	.6	57,646.67	.6
Sales Commission	566,715.05	47 33.8	3,089,482.08	29.8
Inquiry Costs--IGT	(33,736.54)	(2.0)	16,547.36	.2
Billing Costs -- TRI	0.00	.0	342,701.95	3.3
Billing Costs -- IGT Fees	42,253.08	2.5	197,162.30	1.9
Printing and Graphics	54,544.96	.3 3.3	187,602.98	1.8
Mailing List Costs	65,764.43	.5 3.9	245,426.57	2.4
Telco Fees	18,281.48	.9 1.1	62,787.04	.6
	-----			
Total Cost of Sales	1,212,021.94	.27 72.3	6,684,728.96	64.4
	-----			
<b>Expenses</b>				
Advertising	4,098.08	.2	8,012.06	.1
Auto Expense	1,215.51	.1	8,770.22	.1
Bank Charges	186.48	.0	1,500.61	.0
Dues And Subscriptions	350.75	.0	449.75	.0
Equipment Rental	1,973.12	.1	7,828.60	.1
Insurance	1,439.34	.1	12,144.91	.1
Insurance-Group	(1,887.28)	(.1)	4,241.56	.0
Interest	22,769.41	1.4	43,745.73	.4
Office Supplies	2,499.08	.2	12,449.07	.1
Outside Services	0.00	.0	410.02	.0
Payroll Taxes	10,073.17	.6	81,779.18	.8
Pension Plan	0.00	.0	340.75	.0
Postage And Freight	1,322.75	.1	6,564.44	.1
Professional Fees	32,509.29	.294 1.9	106,463.47	1.0
Regulatory Costs	1,202.25	.1	37,867.25	.4
Rent	15,831.35	.9	78,252.57	.8
Repairs And Maintenance	1,747.76	.1	3,722.11	.0
Recruiting & Relocation	5,875.29	.4	39,070.29	.4
Salaries And Wages	148,271.09	.11 8.9	817,223.98	7.9
Consulting--Executive	30,619.04	1.8	195,982.22	1.9
Contract Services	7,394.80	.4	37,620.24	.4
Taxes And Licenses	0.00	.0	7,656.45	.1
Telephone	8,027.51	.5	114,621.39	1.1
Travel And Entertainment	42,348.14	.472 2.5	140,700.85	1.4
Utilities	375.39	.0	1,506.04	.0
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See Compilation Report

United Services Telephone, L.L.C.  
 Unaudited Statement of Income  
 Seven Months Ended July 31, 1997  
 and the One Month Then Ended

	One Month	%	Seven Months	%
Total Expenses	338,242.32	20.2	1,768,923.76	17.1
	-----		-----	
Net Income Before Amortization And Depreciation	125,957.68	7.5	1,922,524.88	18.5
Amortization	2,883.53	.2	20,184.71	.2
Depreciation	2,964.06	.2	18,063.07	.2
	-----		-----	
Net Income	\$120,110.09	7.2	\$1,884,277.10	18.2
	=====		=====	

CONFIDENTIAL

See Compilation Report

**ATTACHMENT E**

United Services Telephone, LLC

**CURRENTLY APPROVED STATE LISTING**

United Services Telephone, LLC has been certificated or registered in:

Idaho, Illinois, Kansas, Kentucky, Montana, New Jersey, Pennsylvania, Texas, and Wyoming.

United Services Telephone, LLC is operating where affirmative authorization is not required:

Colorado, Iowa, Michigan, Utah, and Virginia.

Concurrently with this application, United Services Telephone, LLC is filing in all remaining jurisdictions.