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NAVAJO
COMMUNICATIONS
A frontier Communications Company

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2005 SEP -8 P 4: 20

September 7, 2005

AZ CORP COMMISSION
DOCUMENT CONTROL

Docket Control
Tariff Administrator
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

**RE: Docket No. T-00000A-05-0380, Navajo Communications Company T-02115A
- Lifeline and Link-Up expanded eligibility criteria**

Dear Corporation Commissioners and Staff:

Enclosed please find the original and thirteen copies of an amended tariff filing Navajo Communications Company, for review and approval.

The purpose of this filing is to amend previously filed tariff pages for the eligibility criteria for Lifeline Service and Link-Up Service in accordance with Decision No. 67941, dated June 21, 2005. In accordance with the Commission Staff, additional language was added to the tariff.

As with the previous filing, it is respectfully requested that this tariff become effective on September 19, 2005.

An additional copy of this amended filing is also enclosed. Please stamp this copy received and return it in the enclosed stamped, self-addressed envelope.

Please direct any questions or notifications of action taken on this tariff filing to Curt Huttself at (801) 924-6358, or 3 Triad Center, Suite 160, Salt Lake City, UT 84180.

Sincerely,

Curt Huttself
State Government Affairs

RCH: lms
Enclosures

EXCHANGE TELEPHONE SERVICE

CONDITIONS (Continued)

Access Line Service (Continued)

8. (Continued)

Recipients of Universal Lifeline Telephone Service must notify the Utility of a change in any condition, which occurs that would cause the household to no longer qualify for the service under Section 4, Lifeline Telephone Service, Senior Telephone Discount Program (STDP) or Enhanced Lifeline Service For Tribal Lands. Upon receipt of notification, the Utility will change the service to regular tariffed rates for the service furnished. Service Connection Charges will not apply to the change in service.

If the Utility discovers that conditions exist which cause the recipient not to qualify for Universal Lifeline Telephone Service, the customer will be notified that the service will be converted to regular tariffed rates.

The Utility will have the right to verify that applicants meet the eligibility requirements directly with the state agency administering the qualifying programs, via statistically valid sample or other means performed by the Utility on an annual basis.

¹⁾Applicants that qualify under the 150% Federal Poverty Guideline criteria must sign a document under penalty of perjury certifying their household income is at or below 150% of the Federal Poverty Guidelines and provide supporting documentation at the time of enrollment. The supporting documentation can include one of the following:

- a. Prior year's state, federal or tribal tax return;
- b. Current income statements from an employer or paycheck stub;
- c. Social Security statement of benefits;
- d. Veterans Administration state of benefits;
- e. Retirement / pension statement of benefits;
- f. Unemployment/Workers Compensation statement of benefits;
- g. Federal or tribal notice letter of participation in Bureau of Indian Affairs General Assistance;
- h. Divorce Decree or Child Support Document

If the applicant chooses to submit anything other than the prior year's income tax return, applicant must present three consecutive months worth of the alternative supporting documentation that is within the most recent twelve consecutive months.

¹⁾ To be implemented effective 12/16/05.

(N)

(N)

EXCHANGE TELEPHONE SERVICE

CONDITIONS (Continued)

Access Line Service (Continued)

8. (Continued)

Limitation of Liability for Administering Link-Up America and Lifeline Assistance Programs¹⁾ (N)

The Utility shall use reasonable efforts to (1) safeguard personal information provided by a customer in a connection with an application for the Utility's Link-Up America and/or Lifeline Assistance programs; and (2) properly determine a customer's eligibility to participate in the Utility's Link-Up America and/or Lifeline Assistance programs. The Utility shall not be liable to a customer for any damages (actual, consequential or punitive) arising as a result of (a) the Utility's unintentional or accidental disclosure to a third party of a customer's personal information provided in connection with an application for the Utility's Link-Up America and/or Lifeline Assistance programs; or (b) the Utility's erroneous determination regarding a customer's eligibility or ineligibility to participate in the Utility's Link-Up America and/or Lifeline Assistance programs. In the event the Utility erroneously denies a customer's application to participate in the Utility's Lifeline Assistance program, the customer shall be entitled to a bill credit equal to the amount of the monthly discount applied from the date of the customer's application through the date of actual enrollment in the Lifeline Assistance program.

The Utility will maintain records of compliance in accordance with paragraphs 38 and 39 of the FCC's Lifeline Order and Decision No. 67941 issued by the Arizona Corporation Commission governing the Lifeline / Link-Up programs, to the extent the Utility rather than the Arizona Department of Economic Security administers these programs.

A customer is not eligible for Lifeline and / or Link-Up credits from the Utility if the customer is currently receiving Lifeline and / or Link-Up credits for service provided by another Eligible Telecommunications Carrier.

(N)

¹⁾ To be implemented effective 12/16/05.