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September 7, 2005

AZ CORP COMMISSION
DOCUMENT CONTROL

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

RE: Docket No. T-00000A-05-0380, Citizens Telecommunications Company of the White Mountains, Inc. d/b/a Frontier Communications of the White Mountains T-03214A – Lifeline and Link-Up expanded eligibility criteria - Amendment

Dear Corporation Commissioners and Staff:

Enclosed please find the original and thirteen copies of an amended tariff filing for Citizens Telecommunications Company of the White Mountains, Inc. d/b/a Frontier Communications of the White Mountains (Frontier).

The purpose of this filing is to amend previously filed tariff pages for the eligibility criteria for Lifeline Service and Link-Up Service in accordance with Decision No. 67941, dated June 21, 2005. In accordance with the Commission Staff, additional language was added to the tariff.

As with the previous filing, it is respectfully requested that this tariff become effective on September 19, 2005.

An additional copy of this amended filing is also enclosed. Please stamp this copy received and return it in the enclosed stamped, self-addressed envelope.

Please direct any questions or notifications of action taken on this tariff filing to Curt Huttzell at (801) 924-6358, or 3 Triad Center, Suite 160, Salt Lake City, UT 84180.

Sincerely,

Curt Huttzell
State Government Affairs

RCH: lms
Enclosures

SCHEDULE NO. A-3

LIFELINE TELEPHONE SERVICE (continued)

- A5 SPECIAL CONDITIONS (continued)
- B6 Service under this schedule will apply upon receipt of a completed self-certification notice of eligibility from an applicant/customer.
- B7 New applicants for telephone service will be advised of the availability of Universal Lifeline Telephone Service and if eligible will be furnished with the necessary self-certification forms.
- B8 Recipients of Universal Lifeline Telephone Service must notify the Utility of a change in any condition, which occurs that would cause the household to no longer qualify for the service under Schedule A-3, Lifeline Telephone Service, Senior Telephone Discount Program (STDP) or Enhanced Lifeline Service For Tribal Lands. Upon receipt of notification, the Utility will change the service to regular tariffed rates for the service furnished. Service Connection Charges will not apply to the change in service. (N)
(N)
- B9 If the Utility discovers that conditions exist which cause the recipient not to qualify for Universal Lifeline Telephone Service, the customer will be notified that the service will be converted to regular tariffed rates. (T)
- B10 The utility will have the right to verify that applicants meet the eligibility requirements directly with the state agency administering the qualifying programs, via statistically valid sample or other means performed by the utility on an annual basis. (T)
(N)
(N)
- B11 In addition to the rates and conditions specified herein, all rules, regulations, charges and rates in conjunction with the services furnished elsewhere in the tariffs are also applicable to the service provided under this schedule. (T)

DATE ISSUED: August 19, 2005
EFFECTIVE DATE: September 19, 2005
FILED BY: Aloa J. Stevens
TITLE: Director

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.: 67941

DOCKET NO.: T-00000A-05-0380

SCHEDULE NO. A-3

LIFELINE TELEPHONE SERVICE (continued)

A5 SPECIAL CONDITIONS (continued)

B16 Limitation of Liability for Administering Link-Up America and Lifeline Assistance Programs¹⁾ (N)

The Utility shall use reasonable efforts to (1) safeguard personal information provided by a customer in a connection with an application for the Utility's Link-Up America and/or Lifeline Assistance programs; and (2) properly determine a customer's eligibility to participate in the Utility's Link-Up America and/or Lifeline Assistance programs. The Utility shall not be liable to a customer for any damages (actual, consequential or punitive) arising as a result of (a) the Utility's unintentional or accidental disclosure to a third party of a customer's personal information provided in connection with an application for the Utility's Link-Up America and/or Lifeline Assistance programs; or (b) the Utility's erroneous determination regarding a customer's eligibility or ineligibility to participate in the Utility's Link-Up America and/or Lifeline Assistance programs. In the event the Utility erroneously denies a customer's application to participate in the Utility's Lifeline Assistance program, the customer shall be entitled to a bill credit equal to the amount of the monthly discount applied from the date of the customer's application through the date of actual enrollment in the Lifeline Assistance program.

B17 The Utility will maintain records of compliance in accordance with paragraphs 38 and 39 of the FCC's Lifeline Order and Decision No. 67941 issued by the Arizona Corporation Commission governing the Lifeline / Link-Up programs, to the extent the Utility rather than the Arizona Department of Economic Security administers these programs.

B18 A customer is not eligible for Lifeline and / or Link-Up credits from the Utility if the customer is currently receiving Lifeline and / or Link-Up credits for service provided by another Eligible Telecommunications Carrier. (N)

¹⁾ To be implemented effective 12/16/05.

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