

ORIGINAL

SW-02573A-05-0843



0000027888

ARIZONA CORPORATION COMMISSION

47CD

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2005 - 48822 Date: 12/13/2005

Complaint Description: 08A Rate Case Items - Opposed

First: Last:

Complaint By: **Keith** **Jones**

Account Name: Debbie Hannappel

Home: (000) 000-0000

Street: n/a

Work:

City: Black Canyon City

CBR:

State: AZ Zip: 85324

is:

Arizona Corporation Commission

DOCKETED

DEC 14 2005

Utility Company: **Kings Ranch Unit II Treatment Plant**

DOCKETED BY [Signature]

Division: Sewer

Contact Name: Philip Albins

Contact Phone: [REDACTED]

Nature of Complaint:

****SW-02573A-05-0843****

Customer wrote the following to the Commission received 12/12/05 -

Arizona Corporation Commission
1200 W Washington, St.
Phoenix, Az. 85007

Attn: Docket Control
Docket# SW-02573 A-05-0843

Dear Sirs:

We are concerned owners of King Ranch II in Black Canyon City, Az. The rate increase for sewer charges is outrageous.

Since purchasing and building our home, signing up for sewer connection was \$2000.00 in 2002. Then as we were building, the monthly cost for sewer was \$60.00 a month, to \$80.00 a month. Now the next increase is expected to be \$100.00 a month. When will this stop??

What kind of management of this sewer system do we have!!

Is this truly a fair assessment of what homeowners should pay in King Ranch.

We expect to be heard of our concerns and investigations of what the operating costs are for the sewer system. Also what type of shape it is in that constitutes a continual rate increase such as this again.

Sincerely,

RECEIVED
2005 DEC 14 P 2:21
AZ CORP COMMISSION
DOCUMENT CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Keith Jones and Debbie Hannappel

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and for the Docket in this matter.

End of Comments

Date Completed: 12/13/2005

Opinion No. 2005 - 48822

Arizona Corporation Commission

DOCKETED

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